

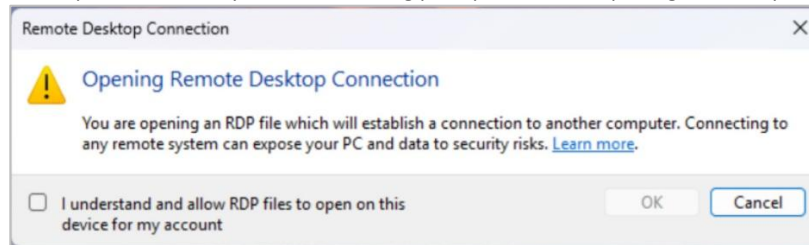
NDoc Reference Guidance for New RDP Prompts After an April 2026 Windows Update

Summary of Notice of 4/16/2026:

Based on reports dated 4/16/2026, it has been discovered that the April Windows update (*April 14, 2026—KB5083769*) includes a change that may result in users noticing new screen messaging and prompts when attempting to connect to a Remote Desktop (RDP) via MyApps. **Please read this notice in full for important information about downloading a new RDP File.**

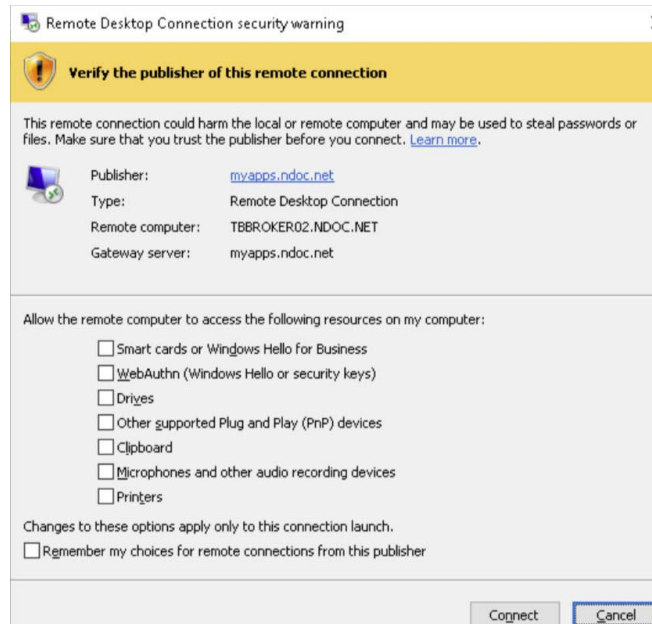
These changes appear to be related to enhanced security measures and may require users to take a few additional steps during connection.

After the installation of the Windows update, users may see the following prompt before completing the MFA process:



Users should check the confirmation and click **OK**.

Users will see the next prompt below:



Users should confirm the Remote Computer reflects *TBBROKER02.NDOC.NET* and the Gateway Server reflects *myapps.ndoc.net*.

To ensure that mapped services are retained, users should check the following under the “Allow the remote computer to access the following resources on my computer” option:

- Drives
- Clipboard
- Printers
- Remember my choices for remote connections from this publisher

Users should then be able to connect to proceed.

NOTE: To provide the best possible user experience, we have updated the RDP File available at <https://myapps.ndoc.net/> to be digitally signed so that users can remember their choices for which local resources should be available within the RDP session. Many customers download this file once and share it with all users, or individual users download the file once and re-use each time they connect. We recommend that everyone be sure to download the latest RDP File available. Additionally, the file will need to be updated every six months when the signing certificate expires and is updated to a new certificate. The current expiration schedule will have our next certificate update occurring in the June/July timeframe. While the original file will still work, users will not see the checkbox option to remember their choices.