

NDoc Version Number: 17.53.01

INSTALLATION:

- Please note that users logged in while installing an update will lose access and any unsaved work.
- There are a number of ways that the update can be applied to your NDoc server:
 - Download and execute the update from the Thornberry Knowledgebase (<https://www.thornberryltd.com/ndoc-updates/updates>)
 - Schedule the update for installation in System Updates using instructions found within the Operations Manual: <https://www.thornberryltd.com/documentation/operations-manual-tech>

Summary: This update contains the following enhancements and corrections (applies to all customers)

HOME PAGE, CALENDAR/SCHEDULING, PATIENT SUMMARY, NDoc MESSAGING, CONTACT SUMMARY, and ANALYTICS:

- **Calendar/Scheduling:** The following are items that relate to scheduling/calendars via the server or client installations:
 - **Schedule Queue>Unassigned Visits – Visits Displaying in Error:** A change has been made to prevent visits from getting “stuck” in the Schedule Queue > Unassigned Visits. In some cases, when users made edits/changes or assigned certain visits, the Unassigned Visit would remain in the queue even though the calendar entry had already been handled. This has been corrected. [THOR-1117]
 - **Calendar Details – Open in Visit Charting Redirect Issue:** If a patient’s Visit Directives or Discipline Narrative fields included an ampersand “&” character, attempts to open the visit using the *Open in Visit Charting* hyperlink within the Calendar Details menu would result in an error and the charting screen would fail to load. This has been resolved. [THOR-493]

CARE PILOT:

- **Visit Charting (OASIS/HOPE) and Operations>Data Entry> OASIS/HOPE (Back-Office) - Company Assignments for OASIS/HOPE Files:** The patient's assigned Company is used to populate certain agency-related fields within OASIS Assessments and HOPE Records. If a patient was inadvertently assigned to the wrong Company and that assignment was later corrected, OASIS/HOPE records could still use the Company assignment that existed when the assessment or record was originally initiated. This could result in validation failures and, in some cases, require technical intervention to resolve.

A correction is being released to ensure that when OASIS Assessments or HOPE Records are created, the system uses the patient's current Company assignment to populate the appropriate agency fields, ensuring the intended Company information is applied. [THOR-1122]

- **Visit Charting (OASIS, Today's Care, Patient Profile [also in Operations and Administration]) – Diagnoses/Procedures> Diagnoses (Homecare)> Comorbidity Adjustment Level - Score Field Bug:** A bug resulting in the Score button producing an incorrect level has been resolved. The Comorbidity Level for PDGM/HIPPS scoring purposes was never impacted. This was simply a display issue. [THOR-90]
- **Transfer (RFA 6) and ROC (RFA 3) OASIS - Dates Clearing Issue:** An issue was identified in which Transfer and ROC OASIS assessments could fail NDoc validation because the required Transfer/ROC dates were inadvertently cleared during a specific workflow. Although the dates were initially present, allowing the assessments to be filed complete, they could later be removed, causing validation failures. This issue has been corrected to prevent the dates from being erroneously cleared going forward. [THOR-306]

MEDICATIONS:

- **Medication and Allergy Database:** The First Databank medications and allergy database included in this update is dated 06/25/26. [THOR-1049]

⚠ For Hosted Customers, all NDoc monthly updates are installed by the Thornberry support team per the terms of the Memorandum of Understanding: Server Maintenance and Updates.

⚠ These Release Notes detail significant changes in user side functionality. Coding changes for program maintenance are not reflected.