

NDoc Version Number: 17.54.01

INSTALLATION:

- Please note that users logged in while installing an update will lose access and any unsaved work.
- There are a number of ways that the update can be applied to your NDoc server:
 - Download and execute the update from the Thornberry Knowledgebase (<https://www.thornberryltd.com/ndoc-updates/updates>)
 - Schedule the update for installation in System Updates using instructions found within the Operations Manual: <https://www.thornberryltd.com/documentation/operations-manual-tech>

Summary: This update contains the following enhancements and corrections (applies to all customers)

SIGNIFICANT NEW FEATURES/ENHANCEMENTS/REGULATORY CHANGES:

- **FY 2027 Diagnoses Code Updates:** As of October 1, there are changes related to diagnoses/procedure codes. The FY 2027 ICD-10 Code (diagnoses and procedure) updates are included in this release and are effective October 1, 2026. [THOR-979]

NOTE Regarding ICD-10 Update Procedures: With the annual ICD-10 Updates, agencies may encounter a situation where a patient's diagnosis codes were intact in a Bill Period 1 with a start date in September, but the code is deleted or replaced effective October 1 prior to the end date of Bill Period 1. In those cases, the existing code may remain intact for the final Bill Period 1. For Bill Period 2, agencies should utilize the Diagnosis Order to update the code accordingly to ensure Bill Period 2 has the updated/revised/approved code. The updated code will then be included in the Bill Period 2 Final and be positioned for the Recert going into the next Cert Period. For planning purposes, ahead of October 1, agencies may want to consider using the Census Reporting tools to identify patients with any updated/revised codes included in the annual ICD-10 Updates posted each year on the CMS website <https://www.cms.gov/Medicare/Coding/ICD10>. Please note that to access the list of patients with expiring/deleted codes, the report should be generated before the effective date of the change on October 1. should be generated before the effective date of the change on October 1.
- **HOPE Required Settings:** A new *HOPE Required?* Y/N (Yes/No) setting has been added to provide agencies the ability to remove the HOPE requirements for select patients/entities. These changes will only apply to patients set with the hospice type. The HOPE tracking and related reminders can be removed for these patients without removing their hospice type designation. The changes include the following:
 - **Patient Registration:** The *HOPE Required?* – Y/N option is defaulted to Yes, but can be changed to No if known for applicable patients at registration.
 - **Table Changes:** The *HOPE Required?* – Y/N option is available in the Company, Location, Program, and Insurance Tables if an agency needs to apply the change to a particular entity.
 - **Patient Level Changes:** Patient Registration and Special Edit include the option to change the *HOPE Required?* - Y/N response for a particular patient.
 - **Setting Behavior:** If a patient's *HOPE Required?* – Y/N value is set to No, they will be excluded from Employee Dashboard Reminders, Visit Sign-On prompts, and the HOPE Status Listing Report. [THOR-1042]
- **New York Medicaid Direct Care Worker ID Changes:** To comply with the NY Medicaid requirement effective 10/1/26, this release includes changes to facilitate the capture of a Direct Care Worker's Home Care Registry ID to enable the inclusion of the value in EDI 837 claims for non-skilled services. These steps are managed separately between HBS/Netsmart billing customers and those using NDoc's Integrated Billing. Until claim generation steps can be formally documented, New York customers can begin collecting and capturing the ID information for the applicable employees within the NDoc Employee Table within relabeled field Caregiver ID (previously Taxonomy Code) under the Demographics tab as shown here:

Demographics NDoc Access Availability Vaccinations Volunteer

Teams	Available	Selected
	HomeHealth Nursing	Aide Team 1
	Physical Therapy Team 1	Aide Team 2
	Speech Therapy Team 1	Aide Team 3
	Occupational Therapy	
	Social Services Team 1	
	Respiratory Therapy Team	
	Nutrition Team 1	

Primary Team: Aide Team 1

SSN: 321654987 Date:
 Start Date: 1/1/2001 Term:
 Federal Tax ID: FTID4987 **Caregiver ID**: NYSID1234

When the forthcoming claim generation details are available, New York customers will be notified directly. [THOR-1091]

HOME PAGE (Calendar, Summary, Messaging and Analytics):

- **Account Summary>Patient Summary Report – Addition of Time of Death:** The Time of Death will now be displayed alongside the Date of Death within the printed version of the Patient Summary Report when generated from the Account Summary Report Manager. The data will be displayed as MM/DD/YYYY HHMM and only include the date values if no time of death has been recorded. [THOR-991]
- **Analytics>Workflow/Operations – PDF Report Printing Error Fixed:** In certain cases, when creating a PDF Report version of the data within the Analytics>Workflow/Operations>On Hold widget, the results only produced a blank page. This has been corrected. [THOR-231]

CARE PILOT:

- **Visit Charting (Today's Care, Patient Profile [also in Operations and Administration]) – NEW Integument Charting Options:** To aid clinicians in capturing wound related details, the following changes have been released:
 - **Update to the "New Wounds" Section:** Checkboxes for the values of *diabetic foot ulcer*, *Kennedy ulcer*, and *moisture associated skin damage* have been added to the section. [THOR-925]
 - **NEW Section Added:** A section labeled "Interventions/Treatments in Place" has been added above the "Current Status: Wound Safety" section. The checkbox options mirror the options available in *M1200 Skin and Ulcer Injury Treatments* to allow for charting outside of OASIS/HOPE charting screens. [THOR-925]
- **Visit Charting>OASIS**
 - **System Duplicate Issues:** In certain cases, agencies have reported finding duplicate system generated OASIS assessments. The issue was not easily replicated and the root cause has been difficult to identify. The issue appears to be related to certain scenarios that involve completed assessments being accessed via the linked visit in Visit Charting. This update includes code aimed at remedying this issue and preventing the erroneous duplicates being generated going forward. [THOR-292]
 - **Realignment of GG0170 (Q, RR1, and SS1) Questions:** With the transition from OASIS-E1 to OASIS-E2, the format of this table changed causing a misalignment of the view of the entries. The issue posed no issue with documenting the charting values, but this update corrects the display format. [THOR-1151]

MEDICATIONS:

- **Medication and Allergy Database:** The First Databank medications and allergy database included in this update is dated 07/30/2026. [THOR-1118]

ADMINISTRATION:

- **Interoperability>EVV Management – Visits Incorrectly Set as Deleted:** In certain scenarios, particularly when a scheduled visit was relinked to a charted visit, the static visit ID's Deleted flag could be set even though the charted visit remained active. This caused the visit to be incorrectly treated as deleted in EVV exports and billing reports. This has been resolved. [THOR-1133]

REPORTS:

- **QA>Added Patient Search Option:** A new patient search filter has been added to specific QA Reports, including Avoidable Event Outcomes, Decline in Clinical Status, Fall History, GI/Ostomy Patients, IV Patients, Risk for Hospitalization, Urinary Catheter Patients, Wound Patients, and Medicare Shingles Immunization. [THOR-59]

INTEGRATED BILLING:

- **Administration>System>Tables>Insurance>Documentation Requirement Sets – Setting for Check Number Requirement:** A configurable "Check # Required for Payment/Adjustment?" check box has been added to Documentation Requirement Sets. When enabled for an insurance type, the Check # field becomes required when posting Payments, Adjustments, and Pre-Payments in Accounts Receivable. [THOR-478]

⚠ For Hosted Customers, all NDoc monthly updates are installed by the Thornberry support team per the terms of the Memorandum of Understanding: Server Maintenance and Updates.

⚠ These Release Notes detail significant changes in user side functionality. Coding changes for program maintenance are not reflected.