NDoc Update - Release Notes

NDoc Version Number: **17.55.01**

INSTALLATION:

- Please note that users logged in while installing an update will lose access and any unsaved work.
- There are a number of ways that the update can be applied to your NDoc server:
  - Download and execute the update from the Thornberry Knowledgebase (https://www.thornberryltd.com/ndoc-updates/updates)
  - Schedule the update for installation in System Updates using instructions found within the Operations Manual: https://www.thornberryltd.com/documentation/operations-manual-tech

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Summary: This update contains the following enhancements and corrections (applies to all customers)

SIGNIFICANT NEW FEATURES/ENHANCEMENTS/REGULATORY CHANGES:

- **Hospice FY 2027 Hospice Wage Index and Payment Rate:** The Hospice Payment Rate/Wage Index files for FY 2027 have been included in this update for Integrated Billing customers. Netsmart/HBS customers will receive the same via an upcoming release from the vendor. [THOR-834]
- **Home Health Grouper for October 2026:** To accommodate the changes tied to the ICD-10 update, an updated HH Grouper has been released. This HH PPS Grouper version v07.2.26 is required for OASIS submissions with an assessment completion date on or after October 1, 2026. [THOR-870]

CARE PILOT:

- **Visit Charting>OASIS – Visit/OASIS Disconnection with Modify Charted Visit Activity:** In some cases, if an OASIS Visit was updated using the Modify Charted Visits function, the visit and the OASIS assessment may have inadvertently been disconnected. In this case, the previously charted OASIS assessment answers appear to be cleared while leaving the assessment appearing otherwise intact. This has been corrected so that using Modify Charted Visit no longer affects OASIS data going forward. If any agencies identify a potential example of an affected assessment since late June 2026, please submit a request to the Thornberry help desk to have the tech team scan and recover the data and connect the visit and the OASIS. [THOR-1148]
- **Visit Charting (OASIS, HOPE and Today's Care) and Patient Profile (also in Administration and Operations) - Wound Photos on Client/Offline Devices**: An issue has been identified and corrected with wound photo access on some offline client devices. In certain cases, the photos were set up to download to the devices but were not accessible. The issue is believed to be related to a recent Windows Update. The new code should correctly identify the existence of a photo for both affected and unaffected machines. [THOR-1173]
- **Patient Care Meeting (also in Operations and Administration) - Patient Care Meeting (PCM) Start/End Time Edits:** Since its original release, the PCM functionality has not included the ability to edit the start/end, dates/times of PCM once they are set to Complete status. Edits to the PCM required agencies to submit requests to the Thornberry help desk. This update includes a change to allow the meeting's designated Scribe to now correct the start/end, date/time on a completed PCM directly from the PCM screen, without requiring Thornberry Tech intervention. [THOR-307]

INTEGRATED BILLING:

- **Insurance Table (Administration>System>Tables) and the Automated Adjustment Options:** The Automatic Adjustments percentage field on the Insurance Table has been updated to allow values of -100% and 100% (previously capped at ±99%). This enables agencies to configure full write-off adjustments for payors where no claims are submitted, while still recording net adjustment values on reports. No other behavior has changed. [THOR-472]
- **Printed NOE and Diagnosis Issue:** When the NOE setting for the claim mapping uses Visit Charting as its diagnosis source, NDoc now uses the patient's diagnosis history for the visit date rather than the charting date. This ensures that a diagnosis updated later in the SOC visit is correctly reflected on the NOE claim even when multiple visits exist on the same day. [THOR-1162]

DOCUMENTATION:

- **NEW Documentation Offering: Managing Hospice Election Statement Addendum - Non-Covered Items Documentation** – In an effort to aid hospice agencies in managing the Hospice Election Statement Addendum mandate, this documentation offers guidance to configure and track a Document Library related to the non-covered items. The guidance can be found under

Documentation>Managing NDoc Guidance with this link: https://www.thornberryltd.com/documentation/hospice-election-statement-addendum---non-covered-items-documentation

⚠ *For Hosted Customers, all NDoc monthly updates are installed by the Thornberry support team per the terms of the Memorandum of Understanding: Server Maintenance and Updates.*

⚠ *These Release Notes detail significant changes in user side functionality. Coding changes for program maintenance are not reflected.*