

# ITI Systems SEWP VI Ordering Guide

Innovative Transducer Implementation LLC dba ITI Systems

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Innovative Transducer Implementation LLC and ITI Systems are the same company. ITI Systems is the registered trade name (DBA) of Innovative Transducer Implementation LLC, the legal entity that holds NASA SEWP VI contract 80TECH26D0661. Quotes, orders, invoices, and contract documents may show either name.

## Contract Information

SEWP VI Contract Number: 80TECH26D0661

Category: A (ITC/AV Solutions)

Contract Type: Multi-Award Government-Wide Acquisition Contract (GWAC)

SEWP Program Fee: 0.34% (included in quoted pricing)

UEI: D8MBQLG2PCH3 | CAGE: 6UJ03

## SEWP Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement) provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. SEWP is a multi-award GWAC administered by the NASA SEWP Program Management Office. Orders under SEWP are placed by the issuing agency's Contracting Officer against a Contract Holder's SEWP contract.

## Fair Opportunity

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office. The full Fair Opportunity clause (A.1.13) is posted on our SEWP web page.

## How to Order

1. Request a quote through the NASA SEWP RFQ on-line quoting system ([sewp.nasa.gov](http://sewp.nasa.gov)), or contact ITI Systems directly at the contacts below.
2. ITI Systems responds with a quote on ITI Systems paper. Every quote states its validity period, and each line item is marked with its Trade Agreements Act (TAA) compliance status.
3. The issuing Contracting Officer places the order against contract 80TECH26D0661, referencing the ITI Systems quote.
4. Once an order has shipped, ITI Systems provides the shipment tracking number via the SEWP Contract Holder Order Processing (CHOP) system.

## Quotes and Sales

SEWP Program Contact: Peter Hogan, Director of Strategic Initiatives

Phone: 855-805-4484 x113 | Email: [peter.hogan@itisystems.com](mailto:peter.hogan@itisystems.com)

Sales: [sales@itisystems.com](mailto:sales@itisystems.com) | 855-805-4484

## Post-Installation Support

ITI Systems provides telephone support with a two (2) hour response time during normal business hours, 9:00 AM to 5:00 PM Eastern Time, Monday through Friday, for one (1) year from the date of installation.

Support: [support@itisystems.com](mailto:support@itisystems.com) | 855-805-4484

The full Warranty Provision and Installation Terms and Conditions are posted on our SEWP web page at [www.itisystems.com/sewp](http://www.itisystems.com/sewp).

## **Order Support**

To troubleshoot a problematic order: [orders@itisystems.com](mailto:orders@itisystems.com) | 855-805-4484

Escalation: Peter Hogan, 855-805-4484 x113, [peter.hogan@itisystems.com](mailto:peter.hogan@itisystems.com)

## **NASA SEWP Program Management Office**

Hours: Mon-Fri, 7:30 AM to 6:00 PM (ET)

Email: [help@sewp.nasa.gov](mailto:help@sewp.nasa.gov) | Help Desk: (301) 286-1478 | Web: [www.sewp.nasa.gov](http://www.sewp.nasa.gov)