

June 17, 2024

To Whom It May Concern,

I am writing to highly recommend the use of the Piano software platform for anyone in need of harmonizing real-world data into the OMOP common data model (CDM). As a satisfied customer, I can attest to the remarkable capabilities of this platform.

Our team had previously faced significant challenges in data harmonization, with the process taking us up to four months to complete manually using open source and other tools. This lengthy duration posed considerable setbacks and inefficiencies in our workflow. However, upon implementing Piano, we experienced a dramatic transformation in our data harmonization process. Remarkably, Piano enabled us to perform the same task in just 12 hours—an unprecedented improvement that exceeded all our expectations.

The platform's efficiency is matched by its precision. Piano automatically transformed 99.6% of our data, and the precision of this transformation was near-perfect, exceeding 99%. Such high accuracy is crucial in healthcare, where even minor errors can have significant implications on people's lives. As a not-for-profit organization, efficiency is key to our operational success and the speed and precision provided by Piano have not only streamlined our operations but also enhanced the reliability and quality of our data outputs.

Piano's performance has consistently surpassed our expectations, and it has proven to be an invaluable tool in our data harmonization efforts. Its capability to deliver rapid, accurate results has been transformative for our team. Given these exceptional results, I wholeheartedly recommend Piano to any organization seeking an efficient and precise solution for real-world data harmonization.

For those interested in learning more about our experience with Piano, I would be more than happy to answer any questions or provide further details. Please feel free to contact me directly.

Sincerely,
Andrew Hamilton



CIO
Alliance Chicago