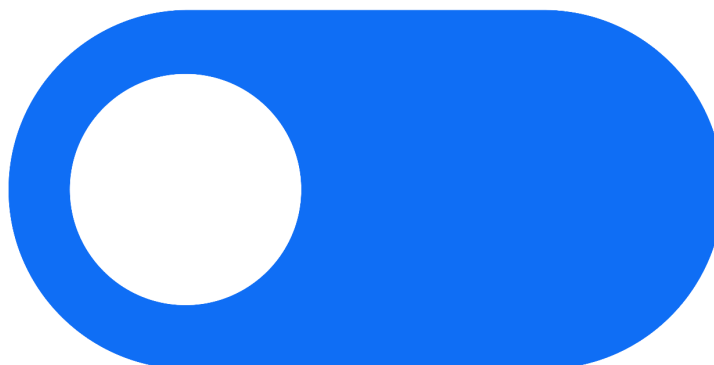


Terms of Service



Terms of Use for the PDF Remediation Service

TERMS AND CONDITIONS OF THE SERVICE:

PDF REMEDIATION SERVICE

1. Purpose

1. The Customer engages AccessiWay to provide the PDF Remediation Service, which aims to convert the Customer's PDF files into accessible documents compliant with the WCAG 2.1 AA and PDF/UA standards.

2. EXECUTION METHOD

1. When purchasing the PDF Remediation Service, the Customer acquires a credit package ("Token"), where one token corresponds to the purchase value. This token is used by AccessiWay each time a file is remediated.
2. The Customer sends files to be converted into the formats described in Section 1.1 via email to pdf@accessiway.com. Upon receiving each file, AccessiWay evaluates its complexity (ranging from 1 to 3 tokens per page) based on factors such as indexes or summaries, footnotes, tables, images, infographics, syllabification, and the number of pages. The remediation is carried out by deducting the corresponding number of tokens.
3. If more tokens are required for the remediation than are available, AccessiWay will inform the Customer of the need to purchase an additional credit package.

3. MISCELLANEOUS

1. AccessiWay is not responsible for the content of the messages sent by the Customer.
2. The Customer agrees not to send files containing sensitive information (specific categories of data).
3. The Customer acknowledges that they may not transfer the contract or any rights and obligations contained therein to third parties.
4. AccessiWay may utilize third-party services to convert files into the formats mentioned in Section 1.1.

5. Tokens are valid for the entire period specified in the Order Form. If no period is indicated, tokens are valid for 36 months.
6. Tokens not used during the calendar year remain available to the Customer and will carry over to the new package.