

Technical Attachment – AccessibilityNow® Service

1. Service Overview

AccessiWay, with the goal of improving website accessibility and supporting its clients in complying with current regulations, offers the AccessibilityNow® service (hereinafter also referred to as the “Service”).

The Service enables the transformation of clients’ PDF files into accessible documents, compliant with WCAG 2.2 AA and PDF/UA standards.

AccessiWay provides the Service through the licensed use of third-party software. Specifically, the solution is developed by **Crawford Technologies Inc.**, and enables automated tagging of PDF documents to ensure accessibility according to major international standards.

The Service is delivered as a **modular software platform**, designed to automate document accessibility processes. It is built to integrate into heterogeneous IT environments, adapting to both public and private sector operational workflows, and is suitable for organizations of any size.

Leveraging **artificial intelligence technologies** and **automation tools**, the platform can handle both high-volume transactional documents and static content, covering the entire document lifecycle—from processing to delivery in an accessible format.

Among its features is **real-time communication support with end users**, regardless of language, dialect, disability, or geographic location, through modules dedicated to **accessible multichannel interaction**.

Disclaimer:

The Client acknowledges that subscribing to the Service and obtaining the license **does not imply any transfer of intellectual property rights** related to the Software used.

All other matters not expressly outlined in this section are governed by the **Crawford Technologies Inc. Master Software License Agreement**, which the Client expressly agrees to.

2. Types of Service

Service

Description (in Italian)

**AccessibilityNow®
Installation**

One-time configuration of the software and onboarding. This service is performed only once and is not subject to recurring fees.

AccessibilityNow® Transactional

An automated rule-based conversion tool that applies tagging to content **without altering source applications**. It supports multiple print streams and can be integrated into both **batch and dynamic workflows**.

Three licensing options are available:

• **AccessibilityNow® License Volume**

- Volume-based license
- Annual limit, upgradeable
- Page count tracked via license server
- No restrictions on servers/cores or client endpoints
- Available for cloud or on-premise deployment
- Standard duration: 3 years with annual payments (OpEx)
- Annual maintenance included

• **AccessibilityNow® License Enterprise**

- License based on the number of end clients
- Not available to service providers
- No limits on volume or hardware
- Available for cloud or on-premise deployment
- Standard duration: 3 years with annual payments (OpEx)

- Annual maintenance included

- **AccessibilityNow® License Term**

- License based on server/core
 - Bound to a hostname or IP address
 - Priced for 4 cores per server/VM, scalable
 - No volume or client limits
 - Standard duration: 3 years with annual payments (OpEx)
 - Annual maintenance included
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Other Modules

- **AccessibilityNow® Designer**

- Graphical user interface (GUI) for configuring rule-based applications
- Annual license for a single workstation
- Can be converted into a **concurrent license** (not tied to a single PC) for an additional 50% of the base cost

- **AccessibilityNow® Gateway**

- Cloud-first solution for **real-time and on-demand document conversion** into accessible formats
- Integrates with ECM systems and archives via REST API
- Compatible with AccessibilityNow® Transactional
- *Deployment options:* on-premise, private cloud, or fully hosted