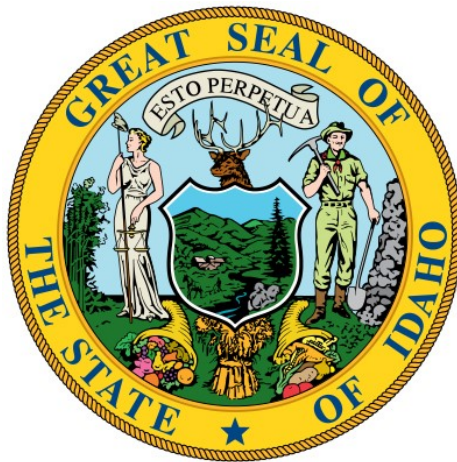




*Idaho Division of  
Vocational Rehabilitation*



Idaho State Rehabilitation Council  
Idaho Division of Vocational Rehabilitation  
**Combined 2019 Annual Report**



## SRC MISSION

To review, analyze and advise the Idaho Division of Vocational Rehabilitation regarding services and functions that affect the ability of individuals with disabilities to achieve individual rehabilitation goals.

## MESSAGE: COUNCIL CHAIR

Thank you for making 2019 yet another remarkable year for **IDVR** and **SRC**. This year marked the 99th year of service for the VR Program. Our dedicated council members and staff have done an incredible job at expanding outreach while strengthening our programs and services.

With the changes over the last few years, **IDVR** and **SRC** have embraced and excelled at the implementation of new and expanded services through creativity as well as team work and knowledge, and are front runners in the field.

As my term on the council comes to an end, please continue to move forward and work your magic, so that everyone has the opportunity to work in the employment they desire and to live as independently as they wish. Each individual deserves self-worth, independence, and the right to choose.

**Molly Pollastrini, Council Chair**

Independent Living Advocate, Disability Action Center NW

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## 2019-2020 COUNCIL MEMBERS

**Molly Pollastrini, Chair**

Disability Advocacy Group

**Mike Hauser, Vice Chair**

Disability Advocacy Group

**Jane Donnellan, Ex-Officio**

Vocational Rehabilitation Administrator

**Ramona Medicine Horse**

American Indian

Vocational Rehabilitation

**David White**

Vocational Rehabilitation

Counselor/Assistant Regional Manager

**Ron Oberleitner, Darin Lindig,**

**Lucas Rose, Rob Atkins**

Business, Labor, and Industry

**Angie Eandi**

Client Assistance Program

**Mel Leviton**

State Independent Living Council

**Janice Carson, Max Maxwell**

Disability Advocacy Group

**Sara Tueller**

Parent Training & Information Center

**Kendrick Lester**

State Department of Education

**Pam Harris**

Community Rehabilitation Provider

**Danielle "DR" Reff**

Former Applicant / Recipient Vocational  
Rehabilitation Services

**Baxter Q. Andrews**

Council Secretary

Each year there are recurring opportunities for members of the community to become involved. In the upcoming year, the Council is seeking applicants from business, industry or labor and current or former Vocational Rehabilitation participants. You may obtain an application form by calling 208-287-6443 or at [www.vr.idaho.gov/SRC](http://www.vr.idaho.gov/SRC)



## IDVR MISSION

To prepare individuals with disabilities for employment and career opportunities while meeting the needs of the employers.

## VISION

An Idaho where all individuals with disabilities have the opportunity to participate in the workforce and employers value their contributions

## PRIMARY GOAL OF IDVR

Provide individualized vocational counseling and guidance as well as other services to assist Idahoans with disabilities to make informed choices concerning their careers in order to becoming **successfully employed**.

## MESSAGE: IDVR ADMINISTRATOR

Our successes this past year have been vast! I am proud to partner with the **SRC** in the publication of this 2019 Combined Annual Report. The state/federal VR Program is approaching our 100th anniversary in 2020 and **IDVR** enthusiastically awaits this monumental celebration. This annual report reflects the dedication and commitment of the staff and their contributions which impact the lives of so many Idahoans with disabilities. I am proud of our work this past year and for our proactive and innovative approaches. The following highlights just some of our accomplishments:

- Our continued commitment to evaluating and updating policies to strengthen all aspects of our business.
- Leading the nation with our performance on timeliness to eligibility determination and plan development.
- Enhancing our service delivery to students with disabilities in the areas of counseling on postsecondary education, instruction in self advocacy, job exploration counseling, work-based learning and work readiness.
- Impacting Idaho's Go-On rate as a result of our increased transition services to students with disabilities.
- Strengthening our internal controls to ensure compliance and reducing potential risks.
- Continued work with all of our WIOA partners to provide a strong workforce in Idaho.

Again, these are just some of the many successes we have contributed to this past year, many more are illustrated in this report.

**Jane Donnellan, MA, CRC**  
IDVR Administrator

## 10,158 Customers Served

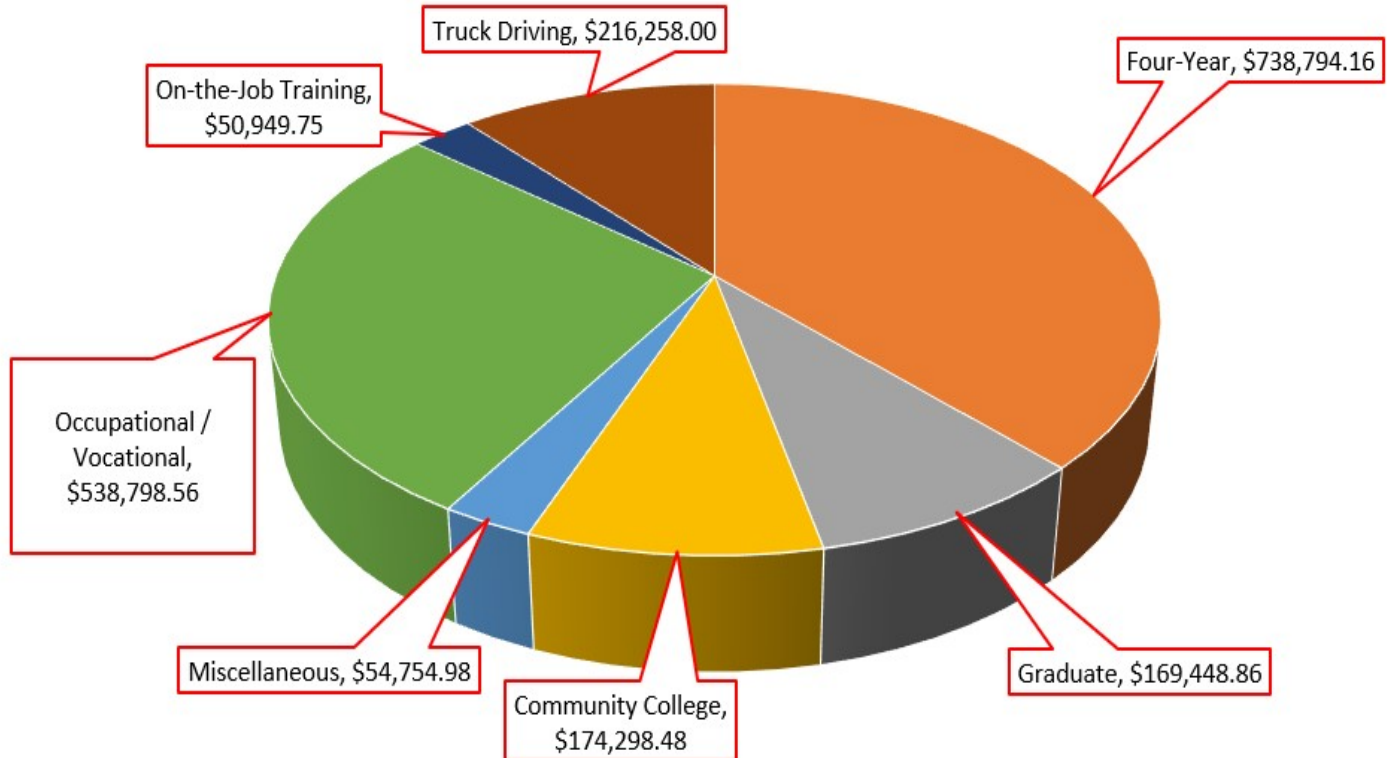
### Customers by Disability Type

4,884 Mental Health  
1,582 Physical  
67 Communicative  
1,909 Cognitive  
914 Sensory

### Customers by Age Range

Ages 0-16: 1,224  
Ages 17-18: 1,867  
Ages 19-24: 1,329  
Ages 25-44: 3,082  
Ages 45-54: 1,327  
Ages 55-59: 592  
Ages 60 plus: 554

## Funds Expended on Training \$1,943,302.79





## 1,032 Customers Successfully Employed!

Customer wages increased



after receiving VR services

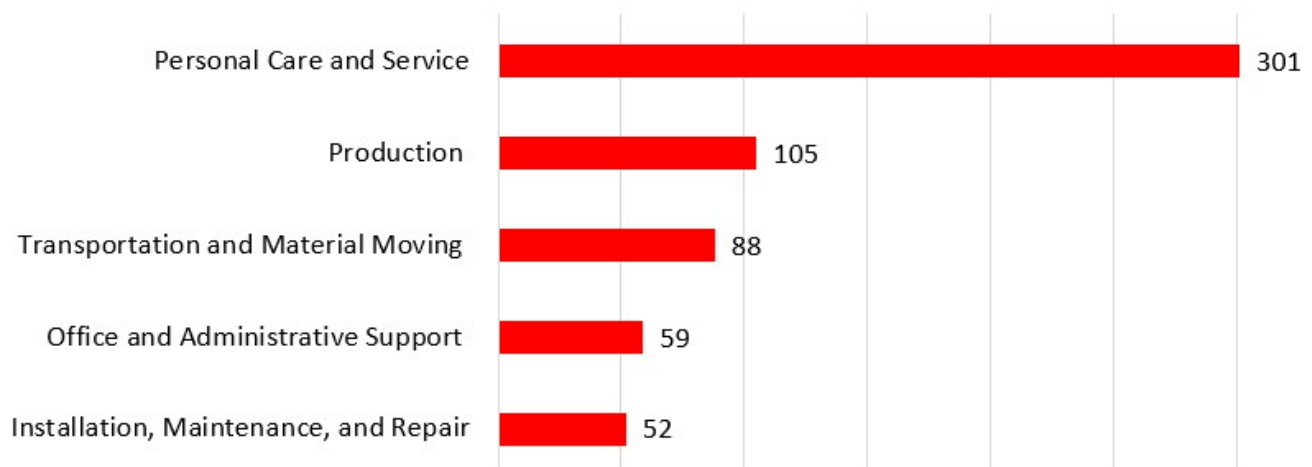
*"I went from the most hopeless I've ever been in my life to striving towards a future in no time at all. VR pulled me out of the abyss and set me on the path to bettering my life and finding whatever it is I seek from my existence. Thank you so much!"*

### Top Wages Earned

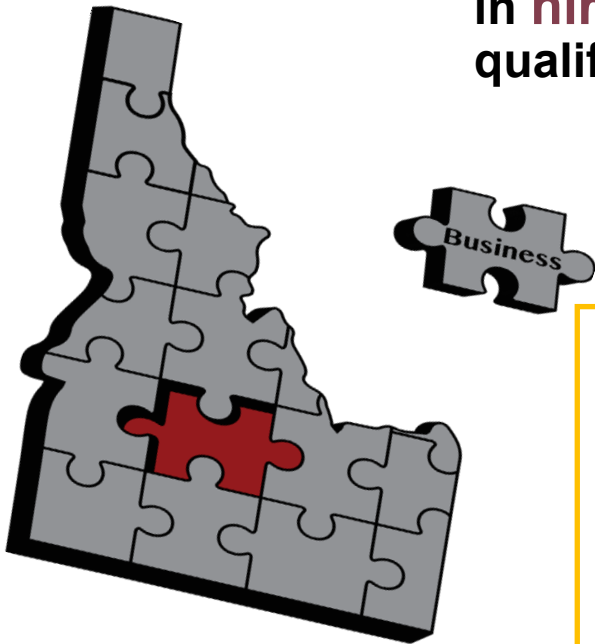
Below are actual wages of Customers who went to work after receiving vocational rehabilitation services. Individual with disabilities possess the ability to earn high wages in professional positions.

\$50.00	Computer programmer
\$49.99	Postsecondary Education Administrators
\$45.13	Public Administration, Chief Executives, Legislators
\$42.79	Management Analyst
\$37.20	Surveying and Mapping Technicians

### Top Occupation Categories



## IDVR assists Idaho businesses in hiring and retaining qualified employees



**IDVR's** Business Engagement Team members are available in each region to address the needs of local Idaho businesses including:

- ⇒ providing technical assistance/training with accommodations on the job,
- ⇒ connecting business with a relatively untapped and diverse labor pool, and
- ⇒ help employers work with their employees with disabilities to keep or modify their job, or even training to help move to a new position.

## HP Spectrum Success Program

Leveraging the talents of individuals on the Autism spectrum, this week-long cohort included tours of HP, team building activities, presentation skills workshop, social and writing workshops, informational interviews and interviewing techniques, and an overview of jobs.

Of the cohort participants, two were hired for summer internships, including one from Idaho. HP was so impressed with the outcome they anticipate another cohort beginning in **January, 2020**. IDVR will continue to provide support and technical assistance to the program.

*"I have sent friends to VR based on my experience. I believe they are providing essential services to those with disabilities in the community."*





### ***Success Story — Chad, Orofino Idaho***

Occupation: Jet Boat Welder  
Employer: SJX Jet Boats  
Supervisor: Steve Stajkowski

“With Chad it’s been nothing less than a perfect fit. He wants to come to work. He’s excited to come to work. and we are excited to have him.”



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### ***Success Story — Jeff, Grangeville Idaho***

Occupation: Cook  
Employer: Grangeville Senior Center  
Supervisor: Molly Mizer

“Jeff came to work for us a little over a year ago and he fit right in. And he’s a darn good cook. He’s learned to cook everything from meatloaf to casseroles to chicken.”





## Pre-Employment Transition Services (**Pre-ETS**)

IDVR served **3,155 students** and spent a total of **\$2,937,732.43 of program funds**. IDVR continues to provide valuable Pre-Employment Transition Services (**Pre-ETS**) to students with disabilities around the state.

A focus of **Pre-ETS** is the paid summer work experiences. Over **340** students participated in one week of job skills training, followed by five weeks of paid work with businesses in 15 different areas around the state; additional on the job work training was provided to students when needed. In addition, 35 students who are deaf or hard of hearing from around the state participated in job skills training followed by four weeks of paid work experience in their local community. Employers continue to express the value of this program and assisting students to learn on the job.

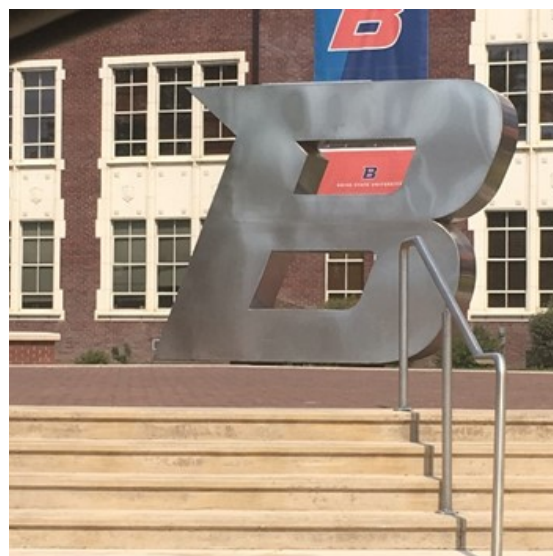


### **SELKIRK OUTDOOR LEADERSHIP and EDUCATION PROGRAM (**SOLE**)**

For the past three years **SOLE** has partnered with the **Lake Pend Oreille School District** and IDVR to encourage students to take leadership roles and provide a safe space to push through personal challenges. This Science, Technology, Engineering, and Mathematics (**STEM**) focused program teaches students leadership skills while also highlighting high demand employment opportunities specifically in forestry and conservation.

### **BOISE STATE POSTSECONDARY REWARDING EDUCATION IS POSSIBLE (**PREP**) **ACADEMY****

Students who participate in the **PREP Academy** learn college skills through participation in course presentations, career development activities including career pathways, in-demand industry needs, independent living skills, financial literacy instruction, and developing next steps for students on their path to postsecondary education.







## Boise School District Summer School Work Program

Boise School District students had the opportunity to participate in work readiness training and a short paid work experience during summer school, while earning academic credit.

Students completed their coursework through a combination of in-class work and paid work experience on the job with a local employer.

**Students learned academic and work skills needed to be successful on the job.**



## Here's what the employers had to say!





## Customer Satisfaction Survey Results

IDVR is a customer-driven organization, customers involvement is critical for success! To assure customers are prepared for success, the three focus areas of the Customer Satisfaction Survey are Treating the Customer with Respect, Plan Services, and Community Rehabilitation Provider.

### TREATING THE CUSTOMER WITH RESPECT

Questions:	Response Rate
Overall, I am satisfied with my experience with IDVR.	80%
I understood from the start that employment was the goal of VR.	96%
VR staff treated me with respect.	94%
VR responded to my needs (questions/requests) in a timely manner.	83%
I would recommend VR to friends with disabilities who are looking to find work, keep work, or advance in their careers.	85%

### PLAN SERVICES

Questions:	Response Rate
I had the opportunity to make decisions regarding which service Provider(s) would be used to deliver planned service.	92%
I had the opportunity to work together with my VR counselor to develop my plan.	92%
The services outlined in my plan for employment were provided in a timely manner.	87%

### COMMUNITY REHABILITATION PROVIDER (CRP)

Questions:	Response Rate
I am satisfied with the communication and interaction I had with the CRPs that assisted me with looking for work.	75%
I had a choice when picking a CRP.	75%
The services provided by the CRPs that assisted me looking for work were helpful.	77%
I would recommend the CRP that assisted me to others in my community who need similar services.	75%



### Region 1 Coeur d'Alene

**Counties:** Benewah, Boundary, Bonner, Kootenai, Shoshone

**Offices:** Coeur d'Alene, Sandpoint, Lake City Mental Health, Post Falls School to Work Transition, Panhandle School to Work Transition, and Coeur d'Alene Probation & Parole

### Region 2 Lewiston

**Counties:** Clearwater, Idaho, Latah, Lewiston, Nez Perce

**Offices:** Lewiston, Moscow, Orofino, and River City Mental Health

### Region 3 Treasure Valley West Special Programs

**Serving** Behavioral Health, School to Work Transition, Deaf and Hard of Hearing, Juvenile Corrections, and other Specialized Cases

### Region 7 Treasure Valley West

**Counties:** Adams, Canyon, Gem, Owyhee, Payette, Washington

**Cities:** Eagle, Homedale, Kuna, Marsing, Meridian, and Star

**Offices:** Treasure Valley West, Meridian, and Caldwell Probation & Parole

### Region 8 Boise

**Cities:** Boise, Cascade, Garden City, Garden Valley, Idaho City, McCall, Mountain Home

**Office:** Boise

### Region 6 Idaho Falls

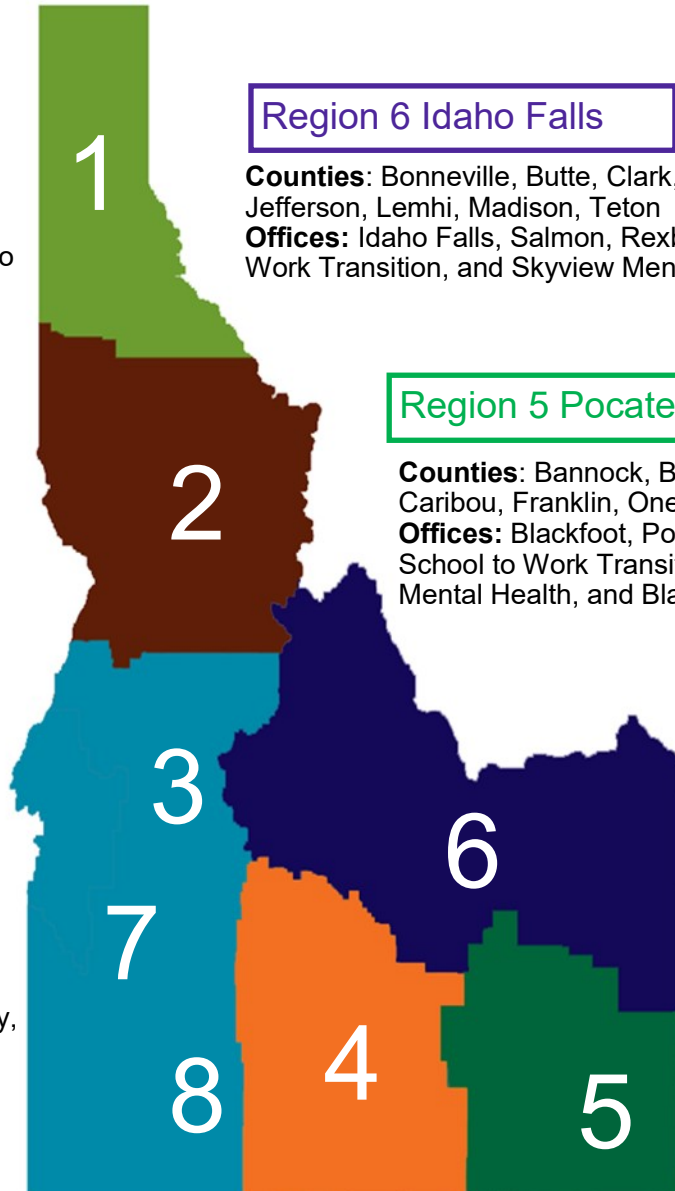
**Counties:** Bonneville, Butte, Clark, Custer, Fremont, Jefferson, Lemhi, Madison, Teton

**Offices:** Idaho Falls, Salmon, Rexburg, Goals School to Work Transition, and Skyview Mental Health.

### Region 5 Pocatello

**Counties:** Bannock, Bear Lake, Bingham, Caribou, Franklin, Oneida, Power

**Offices:** Blackfoot, Pocatello, Preston School to Work Transition, Gate City Mental Health, and Blackfoot Corrections



### Region 4 Twin Falls

**Counties:** Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, Twin Falls

**Offices:** Twin Falls, Burley, and Magic Valley Mental Health



SRC continues to provide input on IDVR activities throughout the year and during the SRC quarterly meetings.

SRC restructured council committees and subcommittees with updates to bylaws to improve efficiency and focus on advocacy and compliance with federal/state policies to better serve IDVR more successfully.

SRC participated in IDVR's Strategic Planning session held in the Spring to collaboratively develop agency priorities.

A SRC member was able to meet with Idaho's Congressional delegation and staff at the Council of State Administrators of Vocational Rehabilitation (**CSAVR**) 2019 Spring Conference.

SRC partnered with IDVR to provide input on the Comprehensive Statewide Needs Assessment (**CSNA**) survey development.

SRC provided input on the Customer Satisfaction Surveys in order to improve feedback that can assist IDVR in meeting their goals.

*"VR helped me become a productive member of society with enough self-esteem to do my job for the first time in 30 years. Thank you!"*

IDAHO STATE REHABILITATION COUNCIL | IDAHO DIVISION OF VOCATIONAL REHABILITATION  
**An Agency of the Idaho State Board of Education**  
 650 West State Street, Room 150 · P.O. Box 83720 · Boise, Idaho 83720-0096  
 (208) 334-3390 · Fax (208) 334-5305

### UPCOMING QUARTERLY MEETINGS IN BOISE:

January 15, 2020  
 May 5, 2020  
 July 21, 2020  
 October 27, 2020

These are public meetings and visitors are welcome to attend. Meeting locations may change at the discretion of the SRC, please contact the Council Secretary at **208-287-6443** to verify the location of the meeting.

If you require alternative formats, please place your request for materials 10 days prior to a scheduled meeting.



The **Idaho Division of Vocational Rehabilitation** receives 78.7 percent of its funding through a grant from the U.S. Department of Education.

For Federal fiscal year 2019, U.S. Department of Education awarded total federal grant funds of \$17,263,470. The State of Idaho funded the remaining 21.3 percent of the costs at \$4,672,324.