

Annual Report 2020-2021

# LOUISIANA REHABILITATION COUNCIL



Louisiana Workforce Commission  
Office of Workforce Development  
Louisiana Rehabilitation Services

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**Office of the Secretary**

December 10, 2021

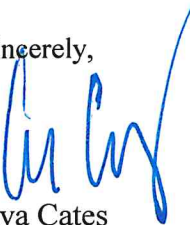
Greetings,

Louisiana Workforce Commission (LWC) has a long and successful history of partnering with the Louisiana Rehabilitation Council (LRC). This partnership enhances the possibility of Louisianans with disabilities to live independent and productive lives, and 2021 was another successful year.

The year 2021 continued to bring challenges of the COVID-19 pandemic, but it was also a time for celebration of the successes of both the Vocational Rehabilitation program and the consumers who became employed. During Program Year 2020, LRS provided essential services to 15,590 Louisianans with disabilities. Of the individuals served, 1,205 of these individuals obtained competitive integrated employment or advanced in their career field. Employment is a critical component of the success and financial independence for people with disabilities. I am proud that we have continued to focus on making a positive difference in the lives of thousands of Louisianans with disabilities while responding to the challenges of 2021.

The LRC continues to be an essential asset in achieving the goals and objectives of the Vocational Rehabilitation Program. We look forward to working with the Council in the upcoming year to increase the number of Louisianans with disabilities in the workforce.

Sincerely,



Ava Cates

Secretary

Louisiana Workforce Commission



## **A Message from the Louisiana Rehabilitation Council Chair**

The Louisiana Rehabilitation Council (LRC) was formed in 1993 making this its 28<sup>th</sup> year in existence. The LRC and Louisiana Rehabilitation Services (LRS) continue to enjoy an outstanding partnership and collaboration in delivering quality services to individuals with disabilities. The LRC is currently operating and authorized under Executive Order No. 2016-45 issued by Governor John Bel Edwards. This order establishes the LRC, which consists of 26 members and the Council is mandated to meet 4 times per year. On behalf of the members of LRC, it is my pleasure to present the 2020-2021 Annual Report. This report highlights LRS programs and summarizes the LRC's activities. It showcases the strong dedication of LRC members and LRS to improving the lives of Louisianans with disabilities to achieve independence and become successfully employed.

The Louisiana Rehabilitation Council hopes this annual report demonstrates the critical value of vocational rehabilitation, through an overview of the initiatives and accomplishments of the Council and the LRS. This year could not have been successful without the collaboration, advocacy, and support from the dedicated members of the LRC and LRS staff. As the chair of the LRC, I would like to recognize the commitment that the LRS staff and LRC members had to ensure Louisianans with disabilities have access to meaningful employment opportunities. Three goals that have been selected by the LRC in cooperation with LRS were to improve services for transition students, improve vocational exploration for adults with disabilities to include work-based evaluations and learning experiences, and improve employer awareness of LRS. Both the LRC and LRS will strive to reach these goals.

It has been a pleasure to serve as Chair of the LRC for the past two years and a member for the past 6 years. With the very capable leadership of LRS, and the extremely bright and competent leadership of the LRC, I can only predict that the future of rehabilitation for Louisianans with disabilities is brighter than it has ever been. I am certain that I am leaving the LRC in good hands with Virginia "Gay" Young as Chair. There is no doubt that she will do an outstanding job. I am humbled and honored by the opportunity to serve.

Respectfully submitted,

Warren J. Chauvin  
LRC Chair

## **Activities of the Vocational Rehabilitation Program**

The mission of Louisiana Rehabilitation Services (LRS) is to assist persons with disabilities in their desire to obtain, maintain or advance in competitive integrated employment and achieve independence in their communities by providing rehabilitation services and working cooperatively with business and other community resources.

Louisiana Rehabilitation Services (LRS) continues to strive for excellence in its endeavors to assist persons with disabilities in becoming competitively employed in integrated environments and reaching their maximum level of independence. LRS values providing flexible and timely services consistent with “informed choice” of the individual and in recognizing individual needs and cultural differences.

### ***The Vocational Rehabilitation Program (VR)***

Vocational Rehabilitation provides a planned sequence of individualized services to assist persons with disabilities reach employment. It is a partnership between a Vocational Rehabilitation Counselor and the individual with a disability. They work together to develop an Individualized Plan for Employment (IPE) that is specific to the unique strengths, resources, concerns, abilities, interests, and informed choice of the individual. The plan identifies the VR services the individual needs in order to achieve their employment goals.

These are comprehensive services that go far beyond those found in typical job training programs, and include such services as:

1. assessment, career guidance and counseling;
2. transition services for students with disabilities;
3. work readiness and placement;
4. vocational and other training;
5. prosthetics, orthotics, transportation;
6. interpreters and readers; and
7. assistive technology.

As a result of the VR program, 1,205 individuals obtained employment in Program Year 2020. The average hourly earnings of these individuals was \$13.86; with average annual earnings of \$24,319. Of those obtaining successful employment, 58.2% obtained employment in Louisiana's top demand occupations. This can be attributed in part to labor market training provided to the Rehabilitation Counselors to ensure that they are knowledgeable when providing vocational guidance to individuals so they may choose a career goal that is in demand.

## ***Order of Selection***

When LRS does not have sufficient funding and/or staff to serve all eligible consumers, federal regulations mandate that individuals with the most significant disabilities be given priority for services. LRS determines priority of services by assigning consumers to the appropriate Order of Selection category as determined by the individual's functional limitations. An individual's limitations resulting from their disability is considered in terms of barriers to employment. LRS currently uses five categories in its Order of Selection, ranging from individuals with the most significant disabilities in Category 1 to the least severe in Category 5. In Program Year 2020, LRS continued to have Categories 1 – 4 open and Category 5 remained closed. There were no consumers placed in Category 5 during Program Year 2020. Categories 1 – 4 remain fully open. LRS has begun promulgation to change the number of Order of Selection categories from five categories to three categories. LRS has proposed to combine the most significantly disabled Categories 1 and 2 into Category 1 and to combine the significantly disabled Categories 3 and 4 to Category 2, and Category 3 would be reserved for the non-significantly disabled. This change will occur, if approved, in Program Year 21.

## ***Transition***

In Program Year 2020, LRS continued to provide services to students with disabilities as they transition from high school into adulthood to pursue training and employment. LRS is mandated to expend a minimum of 15% of the VR federal allotment to make available five core Pre-Employment Transition Services (Pre-ETS), including job exploration counseling, work-based learning experiences, counseling on opportunities for enrollment in comprehensive transition or post-secondary educational programs, workplace readiness training, and instruction in self-advocacy. During this time period, LRS provided services to 4,616 students with disabilities.

LRS makes these services available through VR counseling staff, fee for service agreements with Community Rehabilitation Programs, and through Third Party Cooperative Arrangement contracts with school districts. LRS currently has 13 active Third Party Cooperative Arrangements with local education providers to provide Pre-Employment Transition Services and is continuing to pursue additional contracts with local education providers.

## ***Customized Employment***

The effort to build vendor capacity to provide Customized Employment (CE) services across the state is emerging slowly. As part of the plan to make affordable training in Customized Employment available to LRS vendors across the state, the Louisiana State University Human Development Center (LSU-HDC) is being trained in the ACCESS Customized Employment Training System.

Louisiana Rehabilitation Council

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This is a competency based, online, training system developed by the University of South Florida (USF). Upon completion of this training LSU-HDC will be able to train and certify LRS vendors to provide CE services to LRS consumers. Plans for an initial meeting that was scheduled to be held in New Orleans were canceled due to the spread of the pandemic briefly delaying the start of the training. The meeting was later held virtually and was soon followed by the commencement of the training and mentorship.

The LSU-HDC staff completed the online training modules and began working with LRS consumers to complete Discovery, the first phase of the Customized Employment process. Unfortunately, Hurricane Ida has caused another delay as consumers have either been displaced or have been forced to postpone services until repairs are made on their homes. Once the consumers are ready to resume services, LSU-HDC will start the next phase of the process that involves conducting planning meetings for the development of the customized plan for employment that will ultimately be used for job development.

The Louisiana Development Disabilities Council has again been able to sponsor certification and mentoring for more LRS Vendors through Marc Gold & Associates for Discovery and Customized Job Development. Vendors in the Discovery group are waiting to be paired with LRS Consumers to work with as their learning partners. The Job Development group has been temporarily interrupted as a result of Hurricane Ida.

### ***Workforce Development***

Louisiana Rehabilitation Services is actively involved with the 15 local Workforce Development Areas. LRS is represented on each of the local boards, and VR staff members have a presence in the American Job Centers. The LRS Director also attends the bi-weekly Local Workforce Development Board/Office of Workforce Development meetings.

Building relationships with employers and with the business community continues to be a premise in the Employment Initiative as our connections with the Human Resource personnel and hiring managers ultimately connect our consumers with viable jobs. LRS Rehabilitation Employment Development Specialists (REDS) also collaborate with the local Business Services Representatives (BSR's) to provide employer services and job development to LRS consumers. The REDS and the Statewide Employment Coordinator continue to foster connections with employers and HR personnel.

### ***Ticket to Work***

LRS continues efforts to assist Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) beneficiaries to meet employment and achieve financial self-sufficiency. LRS

continues to collaborate with Employment Networks to ensure Ticket-to-Work is successful in Louisiana. A number of LRS staff received additional training in Program Year 2020 to better assist Social Security (SS) beneficiaries in understanding how employment impacts cash benefits. LRS continues to be committed to referring our consumers that have SS benefits to WIPA Services (Work Incentives Planning and Assistance), as the information obtained from WIPA will enable them to make informed decisions regarding employment and how employment will impact their cash benefits and medical insurance. LRS staff understands that WIPA provides our consumers with SS benefits with valuable information on the work incentives and services available to help them achieve their employment goal. Furthermore, LRS has a Cost Reimbursement Coordinator, and the Cost Reimbursement Coordinator continues to receive ongoing training along with the other CR Coordinators in the 50 other states. The Cost Reimbursement Program was authorized in 1981 and it is only available to State VR agencies. The two purposes of the CR program are:

- To make SVR services more readily available to SS beneficiaries with disabilities
- To generate savings to the Social Security Trust Fund for SSDI beneficiaries, and to the General Revenue Fund for Supplemental Security Income recipients.

In Program Year 2020, LRS received \$2,303,128.73 from the Social Security Administration's reimbursement program.

### ***Rehabilitation Engineering/Assistive Technology***

Rehabilitation & Assistive Technology (RT/AT) services include computer assessment, activities-of-daily-living evaluations, augmentative and alternative communication (AAC), home and job-modification evaluations, adaptive driving and transportation evaluations, educational technology assessments, vehicle Rehabilitation Engineering/Assistive Technology modification evaluations, and assessments for seating and wheeled mobility systems. LRS provides these on a fee-for-services basis and utilizes professionals and technical experts on a regional basis.

LRS continues its relationship with the Louisiana Assistive Technology Network (LATAN) with an expanded program, funded by the Rehabilitation Services Administration, to provide statewide demonstration-learning, lending, and purchasing assistance of assistive technology. LATAN provides a device-rental service for LRS consumers to use assistive technology devices on a trial basis. LATAN is an approved Community Rehabilitation Program (CRP) vendor/provider for wheelchair, seating, and positioning assessments, as well as assessments for home modifications for accessibility. In the past two years, LATAN has been active in assisting LRS consumers and other elderly-disabled individuals to receive needed rehabilitation technology in their evacuation, sheltering and mitigation phases of several hurricane disasters that have severely impacted our state.



### ***Randolph-Sheppard Business Enterprise Program***

This program provides employment opportunities for the blind by establishing and maintaining Business Enterprise Facilities. The program currently operates 69 facilities throughout the state, employing 48 individuals.

The COVID-19 Pandemic and subsequent closure of most Randolph Sheppard food service facilities continues to have a devastating effect on sales and profitability for our Randolph-Sheppard blind managers, not only in Louisiana, but across the nation. Most facilities completely closed in March, 2020, and remain either partially or completely closed to this day.

Of the facilities which are 100% dependent on vending machine sales, low building occupancy due to telecommuting by employees has diminished sales by at least 50 percent in most instances. This year, the majority of our managers received Financial Relief and Restoration Payments to compensate them for at least a portion of their inventory and income losses from calendar year 2020. It is hoped that with these funds, blind vendors will be able to completely re-stock their facilities once they re-open completely.

### ***Independent Living Part B Program***

Independent Living Centers located across the state provide core services: information and referral; IL skills training; peer counseling; individual and systems advocacy; and services that facilitate the transition from nursing homes and other institutions to the community. 3,466 individuals received independent living services at an average cost of \$87.65 per consumer during Program Year 2020.

### ***Independent Living Older Blind Program***

The four rehabilitation centers contracting for the provision of Independent Living Older Blind (ILOB) services provided services such as orientation and mobility training; low vision evaluations and handheld and electronic magnifiers; training in performing activities of daily living, etc. to a total of 1,244 individuals 55 years of age or older and having significant visual impairments. Many consumers of Independent Living Older Blind services are among the most vulnerable when considering the effects of COVID-19. Not only are these individuals older, because the requirement to receive services is that one must be 55 years of age or older, most of these individuals also have significant health conditions, including diabetes, which have caused their failing vision. As a result of this, some consumers are reluctant to receive in-person services, especially in groups. To compensate, contractors have worked to provide remote services when they can be provided in a safe and effective manner.

### ***State as a Model Employer (SAME)***

Louisiana Rehabilitation Services (LRS) is actively involved with the State as a Model Employer (SAME) task force in accordance with Executive Order JBE 18-08. The purpose of the SAME is to develop and recommend strategies to increase the recruitment, hiring, and retention of individuals with disabilities in Louisiana State Government.

The LRS designated Point of Contact, the Statewide Employment Coordinator, for the initiative serves as a conduit to facilitate the sharing of information between LRS and state agency designees relative to persons who are job applicants and who have been determined eligible for LRS' vocational rehabilitation program. The point of contact also notifies Human Resource Managers when LRS consumers apply for jobs at their respective agencies/departments.

In Program Year 2020, forty (40) LRS consumers obtained or maintained employment with the State of Louisiana, which is a slight decrease compared to the previous year. These individuals are employed throughout state government, to include universities, state police, hospitals, and correctional facilities. The Louisiana Department of Children and Family Services and Louisiana Workforce Commission were the top two state employers this past year.

## **Collaboration Between Louisiana Rehabilitation Council & Louisiana Rehabilitation Services**

The Louisiana Rehabilitation Council (LRC) meets with Louisiana Rehabilitation Services (LRS) quarterly. During these meetings, LRS provides quarterly updates, and the LRC provides input and recommendations to LRS.

LRC uses a committee structure to provide focused review and comment to LRS. These committees are: 1) Executive 2) Eligibility and Planning 3) Employment and 4) Transition. LRS staff attend the committee meetings as subject matter experts and much of the interaction includes exchanges of information to achieve greater clarity in order to assist members to review, analyze and advise LRS regarding the performance of its responsibilities related to 29 U.S.C. §725. While the detailed work is done in the committee structure, all comments and recommendations are made from the full LRC.

The following is a list of activities and accomplishments of LRC for the period July 1, 2020 through June 30, 2021.

- Worked with LRS to prepare and submit an annual report to the Governor and Rehabilitation Services Administration (RSA) Commissioner on the status of vocational rehabilitation programs operated within the state.
- Advised and assisted LRS on the VR Services Portion of the Combined State Plan.
- Invited LRS executives, managers and staff to attend the LRC quarterly meetings to listen, provide updates, engage in interactive discussions and gather feedback from the LRC members.
- Each LRC quarterly meeting includes an in-depth report from the LRS Director on federal, state and department issues of interest. LRC members engaged with the LRS Director to ask questions, provide input, discuss challenges and identify opportunities.
- Provided feedback and input regarding proposed changes to the LRS Technical Assistance and Guidance Manual.
- The Council provided assistance as requested to LRS with the Comprehensive Statewide Needs Assessment. The LRC liaison was available for assistance and provided updates as requested.

- Continued to utilize the Louisiana Workforce Commission webpage to distribute information about Council activities including quarterly meeting locations and public forums.
- Included a public comment period as a meeting agenda item and welcomed public comments throughout the duration of each meeting.
- Invited Vocational Rehabilitation (VR) consumers to speak to the Council to discuss their experiences regarding VR service provision. The LRC continues to provide a forum for consumers and the public to openly discuss LRS services and to offer suggestions for improved service delivery. The Council provides feedback to LRS about these ideas and concerns.
- Continued to seek members from all geographic areas of the state and recruit LRS consumers to serve on the Council.
- The LRS Director presented information on state and federal funding, job vacancies, budget, and impact on services at scheduled LRC meetings.
- Submitted nominations for LRC members to the Governor for vacant seats.
- Consulted with LRS on the development, implementation, and revision of LRS policies and procedures.
- LRC members remained active with other boards and groups statewide that include, but are not limited to: the Statewide Independent Living Council, Governor's Advisory Council on Disability Affairs, Developmental Disability Council, Workforce Investment Council, Blind Vendor Trust Fund Advisory Board, Brain Injury Association of Louisiana, Advocacy Center of Louisiana, Metropolitan Human Services District and Governor's State as a Model Employer Task Force.



## LRS Consumers

### John “Mark” Melton

John “Mark” Melton learned of Vocational Rehabilitation services through a community event moderated by a LRS Rehabilitation Employment Development Specialist (REDS) in early 2020. He began services shortly afterward. Though he had mechanical skills, a lack of a recent work history severely hampered his ability for employment. As a result of vocational guidance and counseling, job placement services, on the job training and purchase of occupational tools/uniforms, Mr. Melton now excels as a Diesel Mechanic with Bengal Equipment. In his words, “I wouldn’t be where I am without LRS. Now I have a vehicle, a home, a future and a yard for my dog.” His success at work has empowered him to achieve a level of independence he has not known for many years.



## **Harlon W. Cowsar II**

Louisiana Rehabilitation Services, through their policies and programs, have helped me considerably. Since I became a client of Louisiana Rehabilitation Services, I have reached many of my personal and professional goals. I am gainfully employed as the Adult Program Coordinator and Information and Referral Specialist with Families Helping Families of Acadiana. I am also employed as the Disability Awareness Coordinator with Mayor- President Josh Guillory's Office at Lafayette Consolidated Government. I have served as the President of the Acadiana Chapter of the Affiliated Blind of Louisiana for the past four years and, in 2018, I graduated from the Partners In Policy Making Program. At the 2018 Annual Governor's Office of Leadership in Disabilities Awards Ceremony, I won the Ken Vince Memorial Award for Advocacy. I am grateful to Louisiana Rehabilitation Services for helping me to acquire the training and opportunities to pursue my career in advocacy and help other people with disabilities to live the lives that they want to live.

Harlon W. Cowsar II

## Keven Knox



Keven Knox applied for services with LRS in February 2020. Diagnosed with an intellectual disability, Keven expressed a desire to join the workforce. His counselor, Asheika Collins, was able to make him eligible as most significantly disabled category 1. Keven selected TEEM Academy and was provided Supported Employment services. Working closely with the vendor and his counselor, Keven was successfully placed with Walmart in Rayville, Louisiana as a parking lot attendant in October of 2020. Since his case closed, Keven has remained employed and recently earned a job performance award in September 2021. He is very happy at Wal-Mart and revealed that he plans to get more awards and eventually retire with the company. When asked about his experience with LRS, Keven stated, "I love my job! Thank you so much for your help".

## **Madelene Stepter Spinner**

My name is Madelene Stepter Spinner and I am employed as a social worker. In October 2020, my family and I had just celebrated the joyful arrival of our first grandchild. However, several months later, December 2020, I experienced a cranial nerve three palsy commonly known as an “eye stroke.” As a result, I lost functional vision in my left eye. I am very committed to my family and to my work and the visual limitation impacted my ability to function in my fullest capacity.

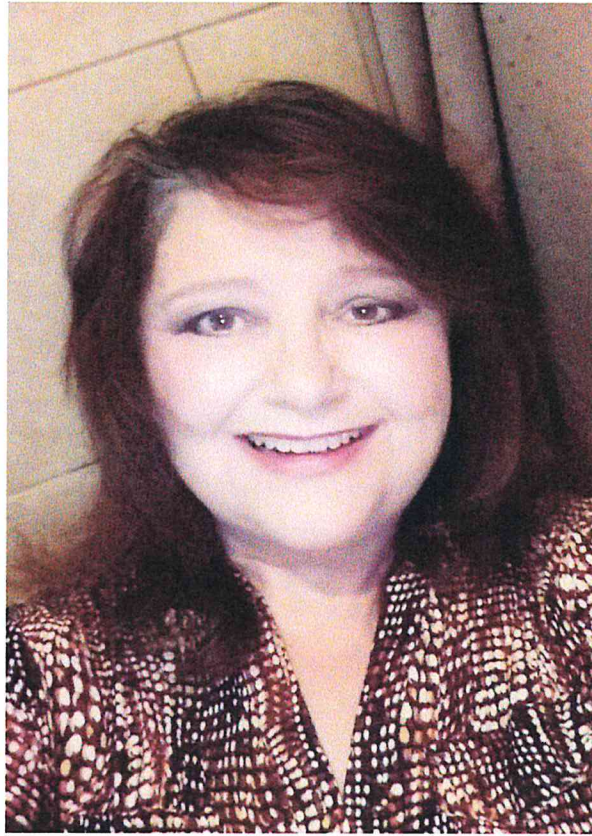
I am a part of a team dedicated to support the needs of students and their families throughout East Baton Rouge Parish. I have always been a person who supported the needs of others, but I found myself in a humbling position of being the one in need of support and resources. In my family, “my village”, we lovingly support one another and walk each journey together. I first learned about LRS/LWC from my cousin who was already familiar with their services. She encouraged me to reach out to LRS/LWC to seek information on how they might be able to provide resources and support, which would allow me to maintain a level of independence at home as well as my ability to continue my work as a social worker.

When I first met my Vocational Rehabilitation Counselor, Samantha Slayton, I was still dealing with medical issues related to the palsy, as well as adjusting to my new limitations. I was aware that Samantha had paperwork to complete as well as other clients to assist, but she made me feel as if I was her one and only client. She set aside the paperwork, counseled, and encouraged me. I am very task oriented and what she did for me at that moment was gave me permission to be vulnerable and take this time to allow others to help me. Samantha saw me as an individual and each time I spoke with her, I always knew she was genuinely concerned and diligently working on my behalf. During the assessment phase of the plan, I was amazed to learn about the community resources and visual aids available for the visually impaired. If not for the generous resources provided by LRS/LWC in providing visual aids and assistive technology, I would have not been able to function more independently with activities of daily living or continue to serve as a team member at work.

I always believe that whatever we experience in this life, good or bad, it is part of our journey and if we can see the blessing in that we can learn, grow and share. I will be eternally grateful for the support, encouragement and resources provided by LRS/LWC that allowed me to function more independently and continue to work and serve the students and families in East Baton Rouge Parish. I now consider Samantha and LRS/LWC as part of “my village” and as part of my journey I plan to share this invaluable resource with others.



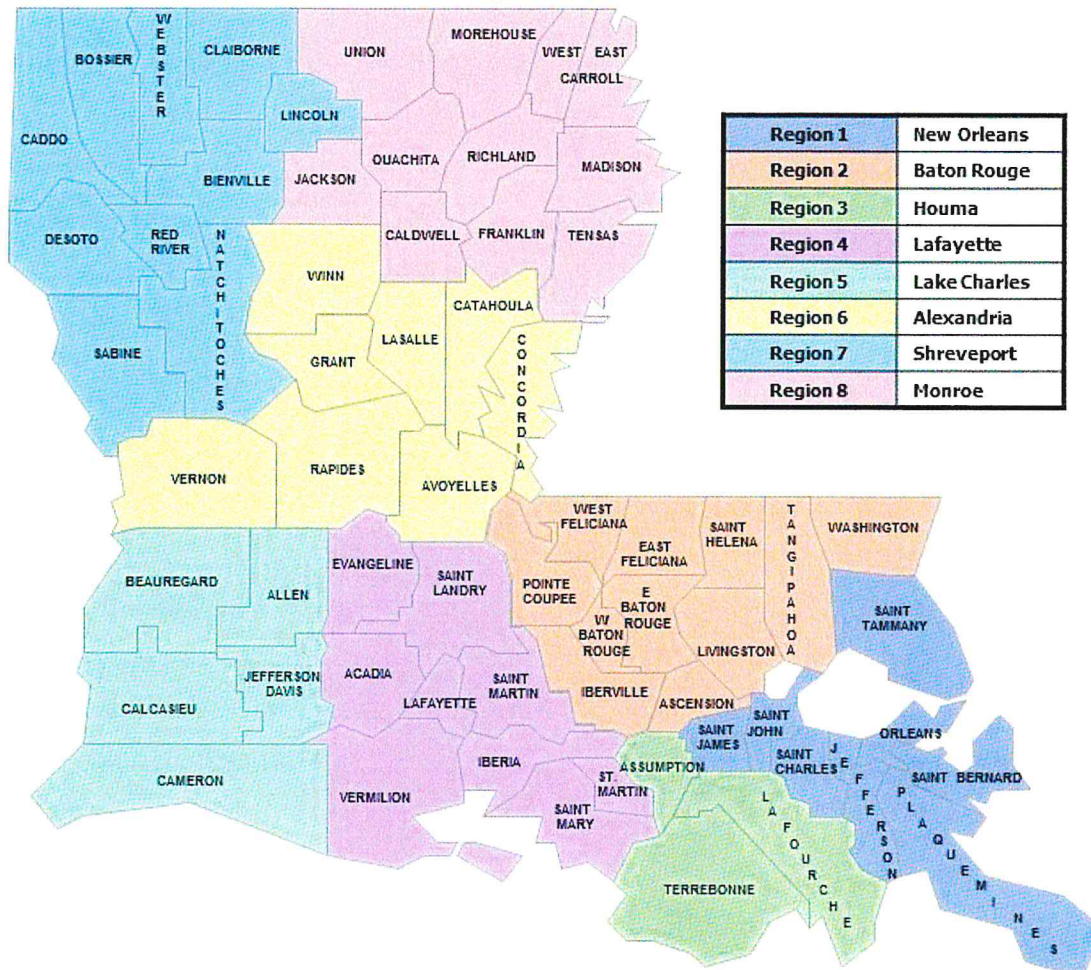
## **Tara Skinner**



I returned to college after becoming a paraplegic due to an accident. I was told about LRS to help pay for my tuition for my senior year. I graduated with a Bachelor of Science in Psychology. Wanting to continue to graduate school and get a Psychology concentration in Counseling, LRS helped me make this possible. Otherwise, I would not have been able to continue with my schooling. I received my degree in June of 2020.

The LRS program was fantastic in helping me achieve my goal. Graduating during the Covid-19 shutdown was a challenge to complete. Mary Mills and Teri Beard supported and encouraged me through every semester. Once I graduated they helped me prepare a resume and taught me how to search for employment. It took a year to find employment due to the shutdown, two hurricanes, and a devastating flood. However, I am now an independent telehealth contractor working with clients around the state. I refer my clients to LRS for educational or employment assistance.

# LOUISIANA REHABILITATION SERVICES CONSUMERS SERVED IN PY 2020



**REGION 1 = 2,742**  
**REGION 2 = 4,285**  
**REGION 3 = 1,016**  
**REGION 4 = 1,745**  
**REGION 5 = 674**  
**REGION 6 = 1,521**  
**REGION 7 = 2,185**  
**REGION 8 = 1,422**  
**STATEWIDE = 15,590**

LRS HAS EIGHT REGIONS THAT ARE ALIGNED WITH FEDERALLY MANDATED  
WORKFORCE PARTNERS IN ACCORDANCE WITH WORKFORCE INVESTMENT  
ACT

## **LRC EXECUTIVE COMMITTEE**

Warren Chauvin – Chair/Former Vocational Rehabilitation Client Representative

Virginia Young – Vice Chair/Advocate with Disability

Dina Perkins – Secretary/Business, Industry and Labor

Alexis Young – Eligibility & Planning Committee Chair/Former Vocational Rehabilitation Client Representative

Courtney Ryland – Employment Committee Chair/Advocate for Individuals with disabilities

Laura Nata – Transition Committee Chair/Representative from Parent Training and Information Center

## **LRC MEMBERS**

Glyn Butler – Client Assistance Program

Paul Genco – Advocate

Elise Alexander – State Department of Education

Suzanne Lentz – Business, Industry and Labor Representative

Brian Wood – Former Vocational Rehabilitation Client Representative

Mary Hornsby – Vocational Rehabilitation Counselor Representative

Cliff Owens – Business, Industry and Labor

Marvin Rush – Former Vocational Rehabilitation Client Representative

Yakima Black – Rehabilitation Technology

Lynn Stevens – Community Rehabilitation Service Provider

Melissa Bayham – Director of Louisiana Rehabilitation Services

Karen Roy - Former Vocational Rehabilitation Client Representative

Tarj Hamilton – Advocate with Disability

Jessica Lewis - Statewide Independent Living Council

Robert Lobos - State Workforce Investment Board

Stephen Carrier - Former Vocational Rehabilitation Client Representative

Laura Stazio - Represents Individuals with disabilities who have difficulty representing themselves

Cathy Lazarus - Represents Individuals with disabilities who have difficulty representing themselves



## MEETING CALENDAR 2020-2021

September 10, 2020  
Video Conference (Public Forum)  
☞☞☞

November 4, 2020  
Video Conference (Public Forum)  
☞☞☞

January 28, 2021  
Video Conference (Public Forum)  
☞☞☞

April 29, 2021  
Video Conference (Public Forum)  
☞☞☞

## LRS CONTACT INFORMATION

COUNCIL LIAISON:	Nicole Miller
PHYSICAL ADDRESS:	1001 North 23rd Street Baton Rouge, Louisiana 70802
E-MAIL ADDRESS: WEBSITE	<a href="mailto:nmiller@lwc.la.gov">nmiller@lwc.la.gov</a>
ADDRESS:	<a href="http://www.laworks.net">www.laworks.net</a>

# Louisiana Rehabilitation Council

## Purpose:

**L**isten to the concerns of those with disability issues.

**R**ewind, analyze, and evaluate the state rehabilitation program.

**C**ollaborate with state agencies, organizations & consumer groups.

## Louisiana Rehabilitation Services State Office

1001 North 23rd Street  
Baton Rouge, LA 70802  
Phone: (225) 295-8950  
Fax: (225) 219-0709

## Louisiana Rehabilitation Services Regional Offices

### New Orleans Region I

6620 Riverside Drive, Suite 101  
Metairie, LA 70003  
(504) 838-5180 (V/TDD)  
1-800-737-2957 (In State)

### Lake Charles Region V

3616 Kirkman Street  
Lake Charles, LA 70607  
(337) 475-8038 (V/TDD)  
1-800-520-0589 (In State)

### Baton Rouge Region II

950 North 22<sup>nd</sup> Street  
Baton Rouge, LA 70802  
(225) 295-8900 (V/TDD)  
1-800-737-2959 (In State)

### Alexandria Region VI

900 Murray Street, Suite H-100  
Alexandria, LA 71301  
(318) 487-5335 (V/TDD)  
1-800-520-0578 (In State)

### Houma Region III

7528 Main St.  
Houma, LA 70360  
(985) 857-3652 (V/TDD)  
1-800-520-0584 (In State)

### Shreveport Region VII

1525 Fairfield, Suite 708  
Shreveport, LA 71101  
(318) 676-7155 (V/TDD)  
1-800-737-2966 (In State)

### Lafayette Region IV

825 Kaliste Saloom Road  
Brandywine VI, Suite 350  
Lafayette, LA 70508  
(337) 262-5353 (V/TDD)  
1-800-520-0587 (In State)

### Monroe Region VIII

24 Accent Drive, Suite 105  
Monroe, LA 71202  
(318) 362-3232 (V/TDD)  
1-800-737-2973 (In State)

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