



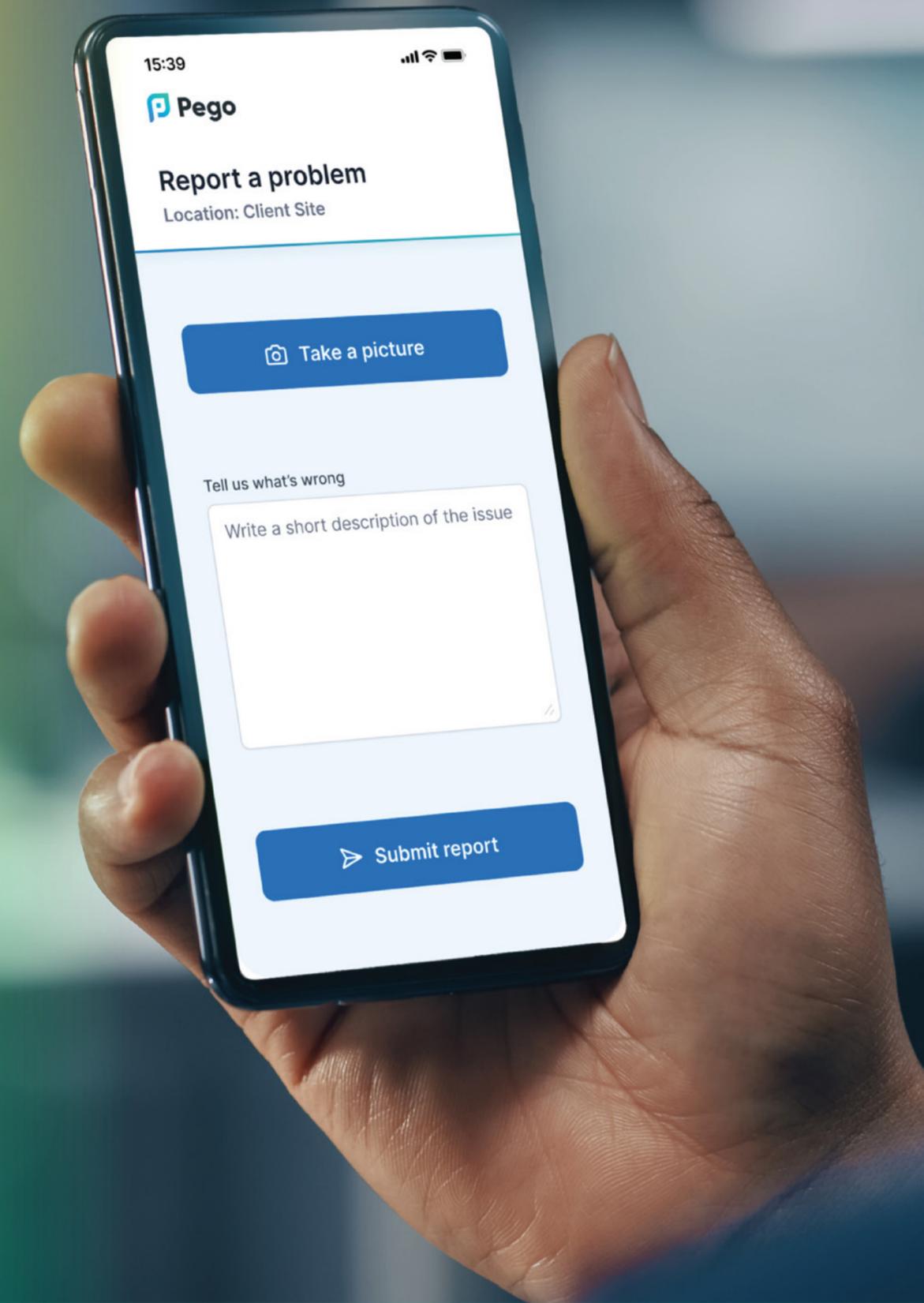
= Pulse

On Demand Services

Instant feedback. Smarter cleaning where and when it's needed.



How is this space?



15:39



Report a problem

Location: Client Site

Take a picture

Tell us what's wrong

Write a short description of the issue

Submit report

Pulse

On Demand Services

Pulse Core + Pulse moves operations from static delivery to live performance.

Building on the structure and proof provided by Core, Pulse introduces dynamic, on-demand workflows driven by real needs.

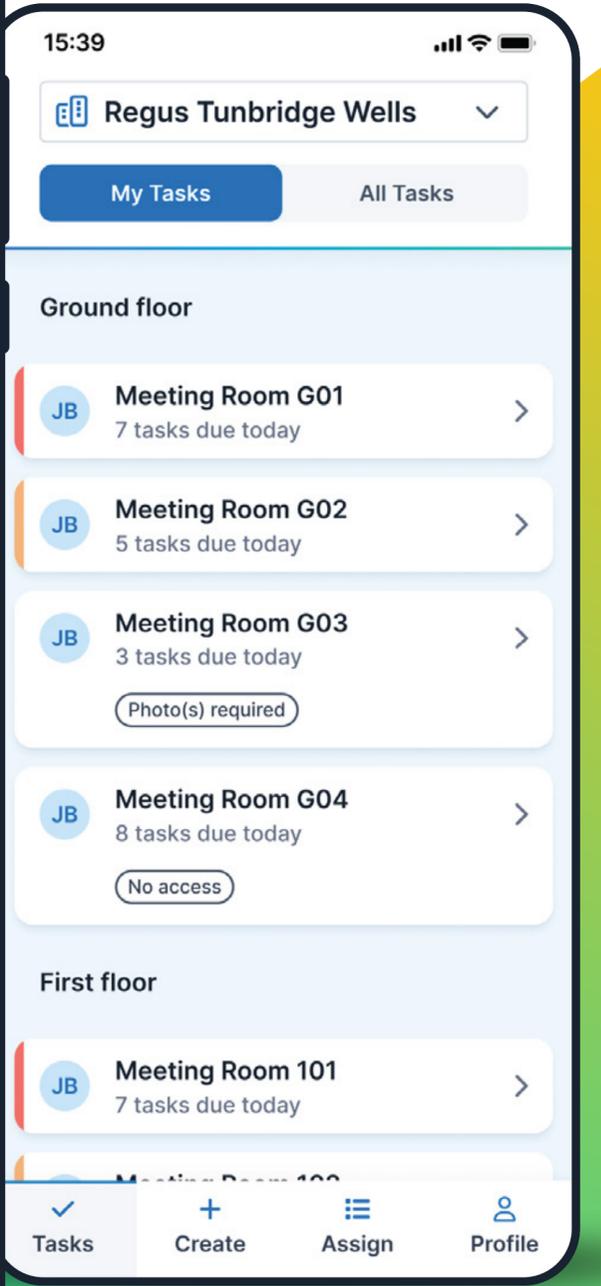
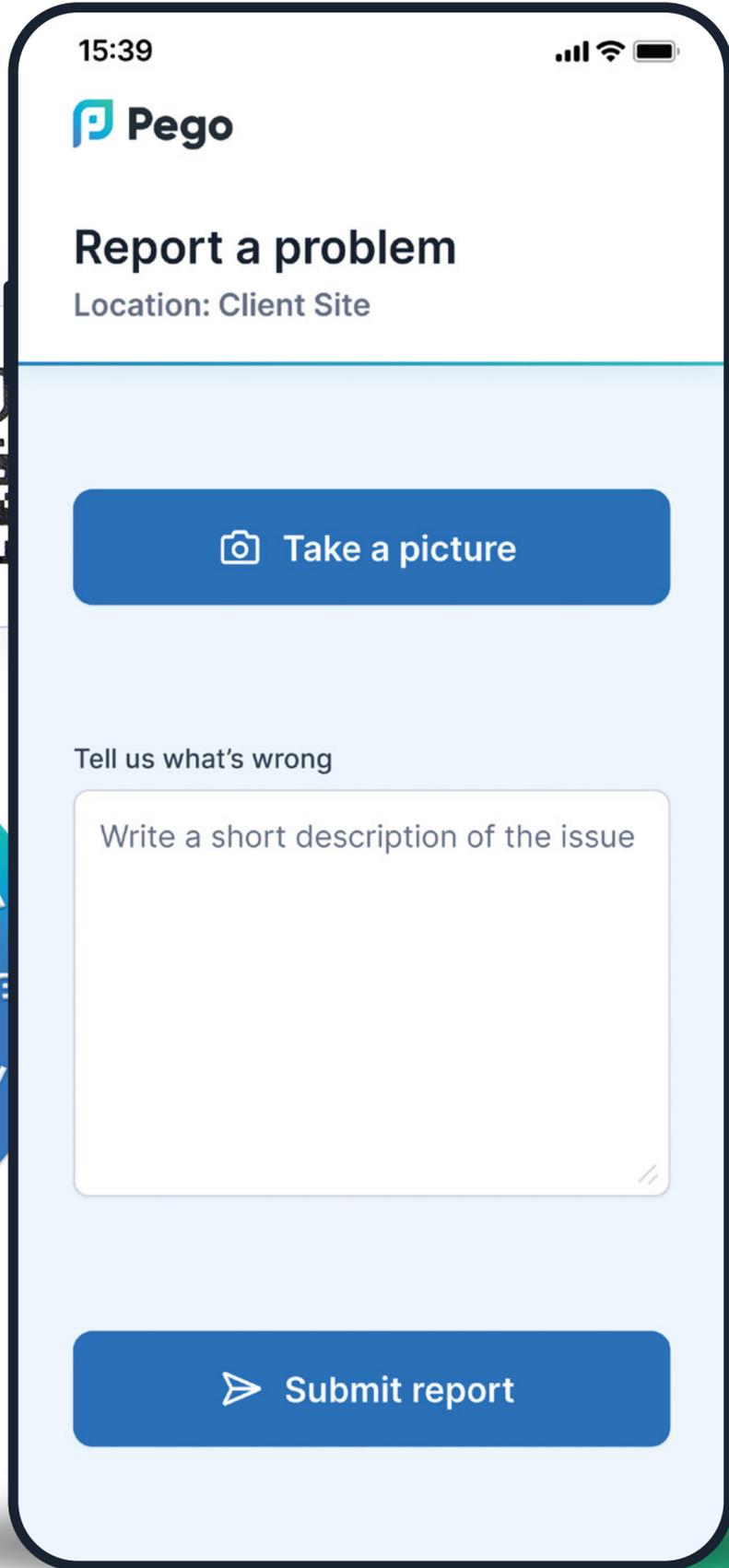
Requests can come from anywhere: occupants via simple QR codes, managers through the dashboard, operatives on the mobile app, or existing third-party platforms and ticketing systems such as IWMS and messaging tools

All inputs are automatically prioritised and merged into a single live task list, directing teams to the issues that matter most.

Supported by dedicated accounts management and Pego's optimisation consultancy, Pulse focuses effort on outcomes that matter rather than fixed routines, to drive efficiencies.

 **Performance**

 **Optimisation**



Pulse

Respond to feedback from everyone involved.

Issue Reporting

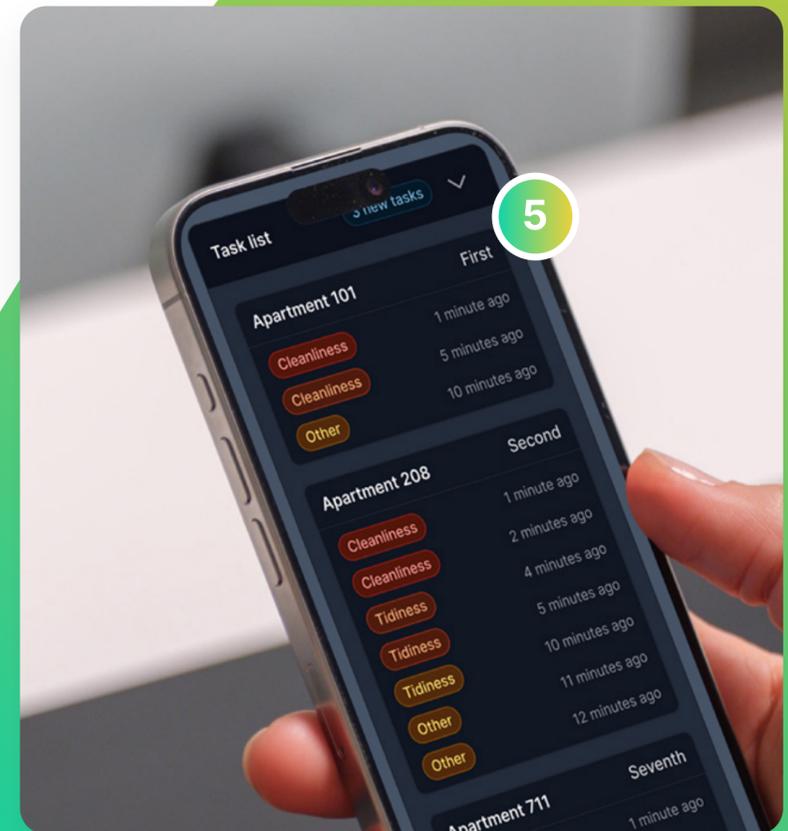
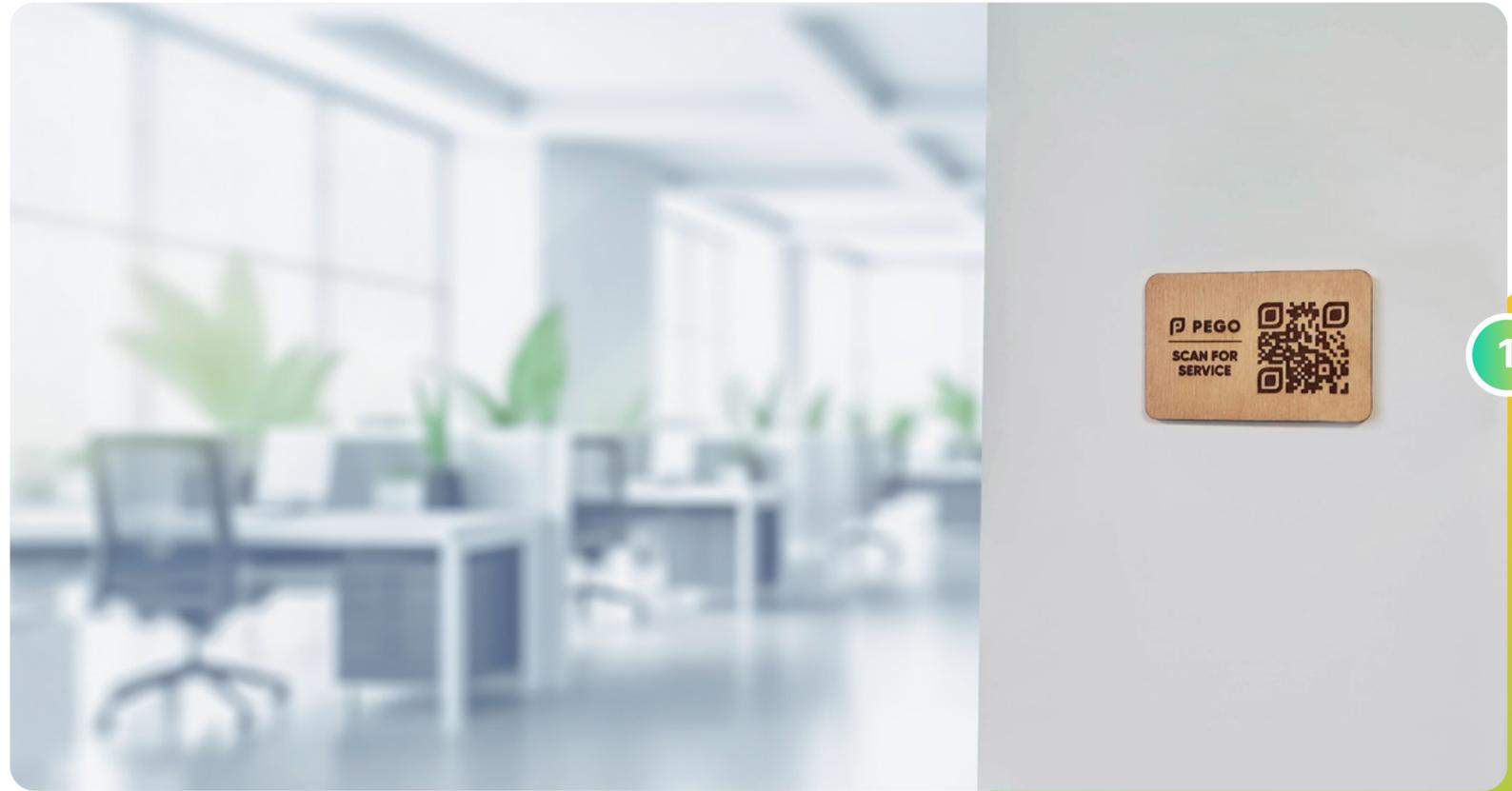
Anyone in the building can scan the QR code to report a problem instantly. Users can take a photo and flag issues such as cleanliness concerns or maintenance faults. The report becomes a live task in Pego and is sent directly to the responsible team.

Attendance Verification

Operatives scan the QR code using the Pego app when they arrive at a location. This records proof of attendance with a precise timestamp, creating a clear and auditable record of service delivery.

Location-Based Task Access

Scanning the QR code gives operatives immediate access to the tasks assigned to that specific space. They can start work, follow instructions, and confirm completion through the app, ensuring every task is logged and visible.





Empowering people with the tools to do better, with less.

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