

Motive Integration

Simply Fleet integrates with [Motive telematics](#) to pull mileage and fault codes. This article explains the steps to perform the integration.

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Already have vehicles in Simply Fleet?

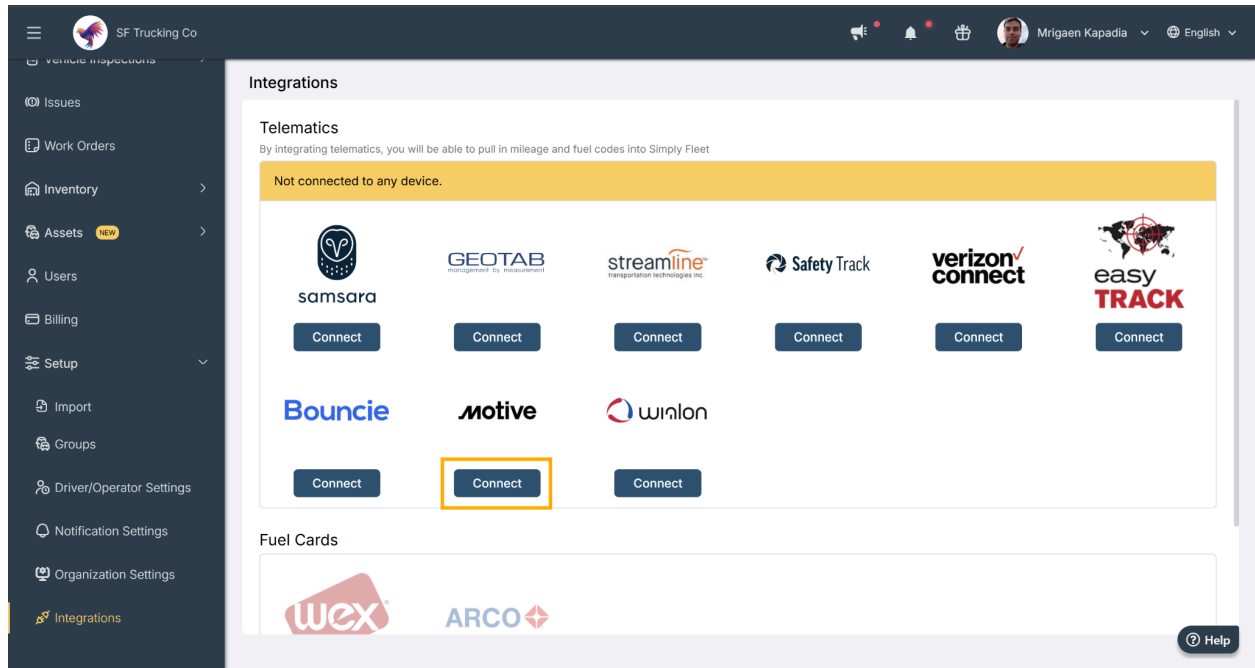
If you've already got vehicles added in Simply Fleet, and you only want to connect them to the same ones added in Motive, then you need to make sure that either the name, license or VIN match in both the systems. This will ensure that the assets are connected.

The screenshot shows the 'Edit Vehicle' interface in the Simply Fleet application. The left sidebar contains navigation links: Reminders, Vehicle Inspections, Issues, Work Orders, Inventory, Assets, Vehicles, Small Equipment, Users, Billing, Setup, Import, Groups, and Driver/Operator Settings. The main content area is titled 'Edit Vehicle' and has tabs for Vehicle Details, Vehicle Specifications, 3 Documents Added, and User Assignment. The 'Vehicle Details' tab is active. The form includes a vehicle image placeholder with a 'Change' button. The 'Vehicle Name' field is 'Maroon Mack SFTC-51'. The 'Vehicle Type' is 'Truck'. The 'Make' is 'Mack'. The 'Model' is 'Pinnacle'. The 'Year' is '2015'. The 'Current Odometer' is '913130.00 Mi'. The 'Fuel Type' is 'Diesel'. The 'Primary Meter' is 'Kilometers'. The 'License #' is '218586'. The 'VIN / Serial #' is '1M1AW07Y5FM046570'. The 'Status' is 'Active'. There is a checkbox for 'Vehicle out of service' which is unchecked. The 'Purchase Price' and 'Starting Odo' fields are empty. The top right of the form has 'Save' and 'Cancel' buttons. The bottom right has a 'Help' button.

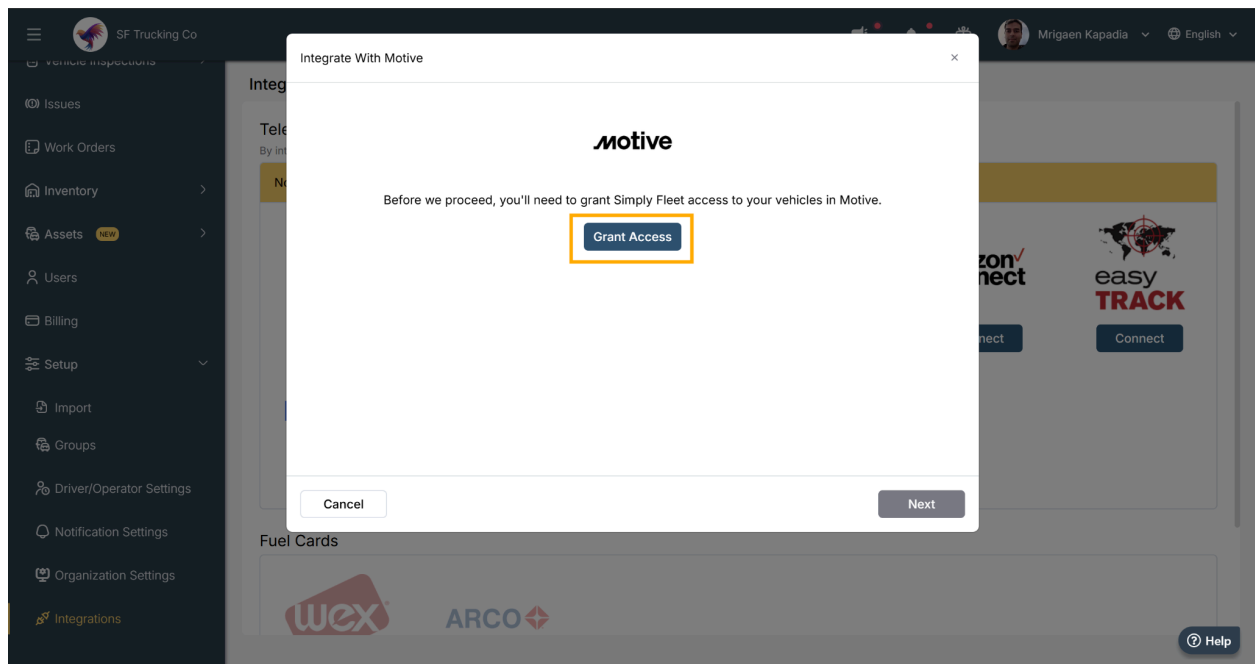
Field	Value
Vehicle Name	Maroon Mack SFTC-51
License #	218586
VIN / Serial #	1M1AW07Y5FM046570
Vehicle Type	Truck
Make	Mack
Model	Pinnacle
Year	2015
Current Odometer	913130.00 Mi
Fuel Type	Diesel
Primary Meter	Kilometers
Purchase Price	
Starting Odo	
Status	Active
Vehicle out of service	<input type="checkbox"/>

Steps to integration

1. Navigate to Setup > Integrations and click on 'Connect' under Motive.



2. Click the 'Grant Access' button.



3. This will take you to the Motive login page. Enter your Motive credentials here.

motive

EN (US) ▾

Log in to your account

Email or Username

Password

[Forgot your password?](#)

Log in

Log in with SSO

Don't have an account? [Sign Up](#)

Need help? [Contact support](#) or call 855-434-3564



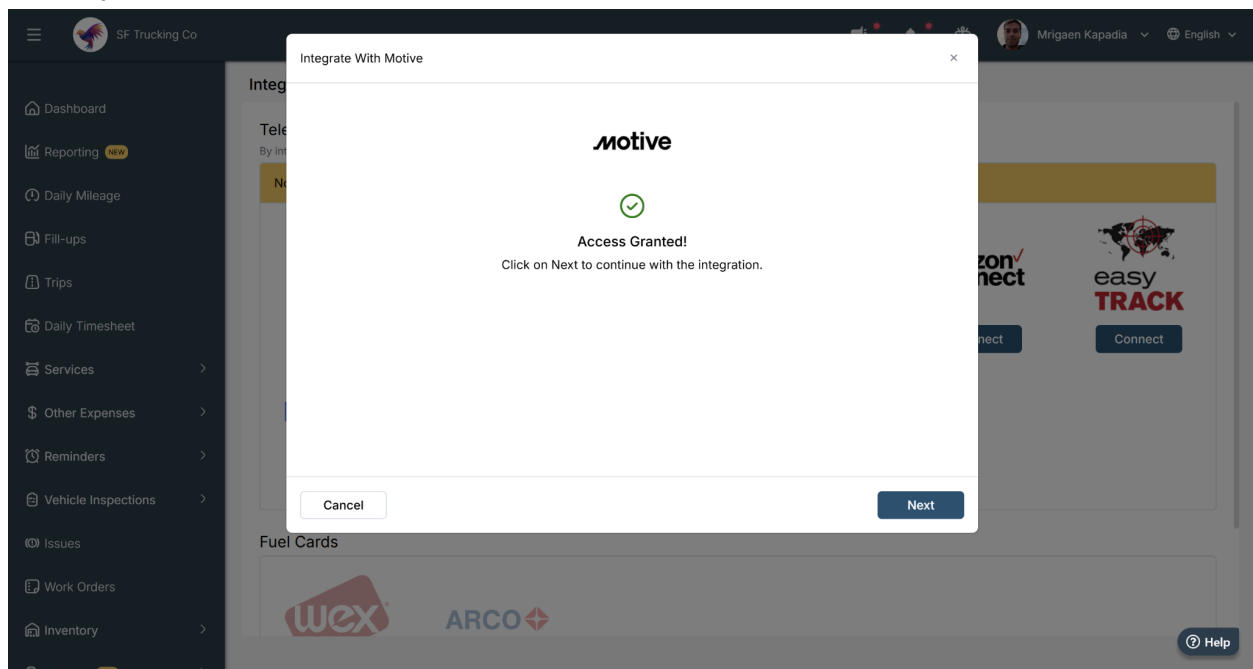
Welcome to Motive.

Build a safer, more productive, and more profitable organizations with the industry-leading Integrated Operations Platform.

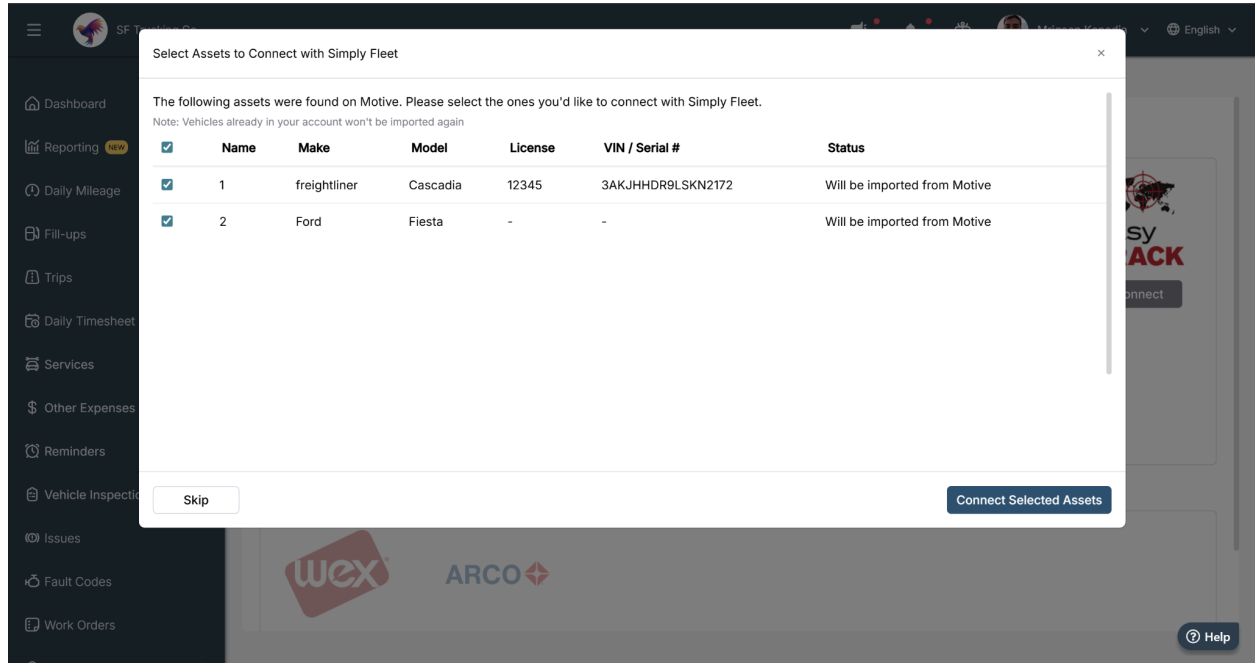
- ✓ Reduce collisions with accurate AI, automated event detection, and personalized AI coaching.
- ✓ Get unmatched visibility into your fleet, track vehicles, optimize routes, and reduce downtime.
- ✓ Assign jobs, digitize workflows, track tasks, and more.
- ✓ Lower costs, reduce equipment downtime, and prevent theft with AI.

Contact your Account Manager to unlock more products and features.

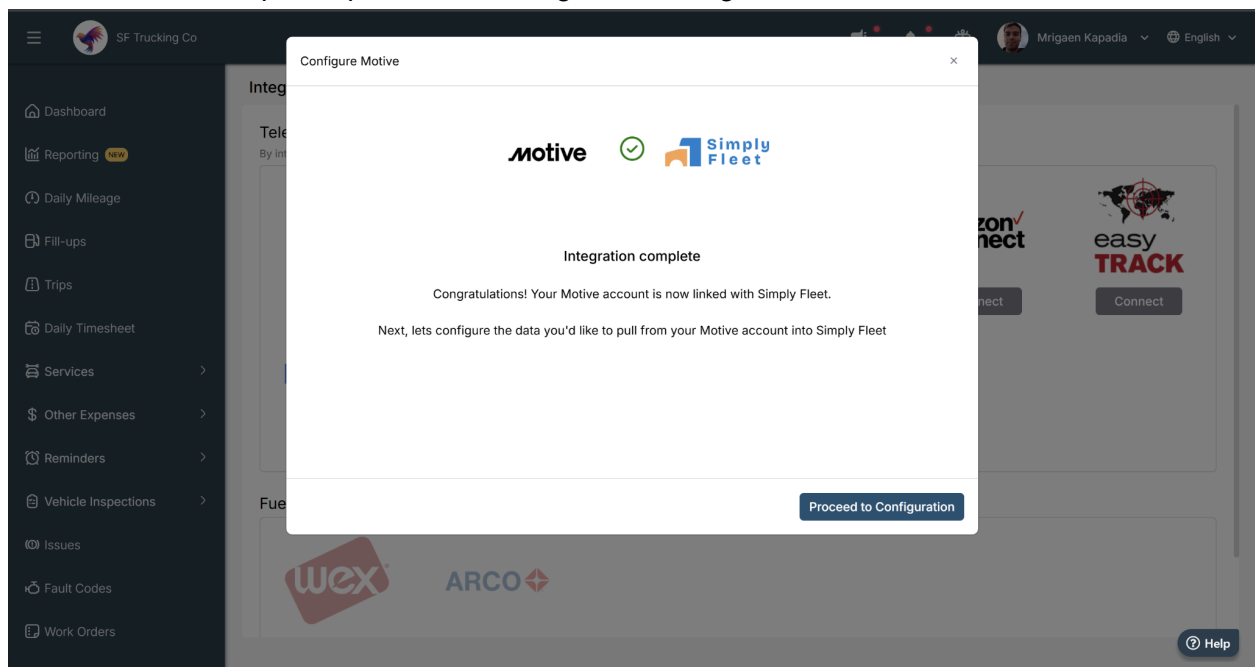
4. After you've entered your credentials, Motive grants access to Simply Fleet to connect to your account. Click 'Next' to continue.



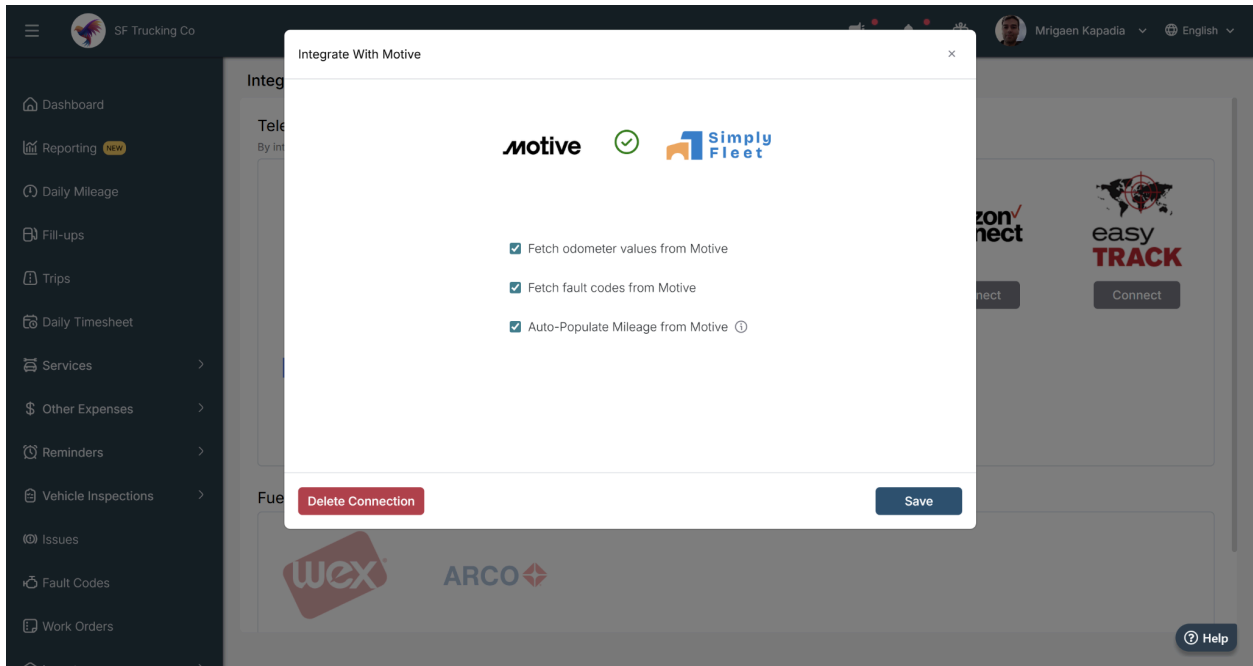
5. If Simply Fleet finds fresh assets that do not exist in the Simply Fleet, then they will be highlighted with the status 'Will be imported from Motive'. If you've already added these assets into Simply Fleet (matched on name, license or VIN), then they won't be imported into Simply Fleet, but you have the option to still make a connection so that mileage and fault codes can be pulled from Motive.



6. The next step is to proceed to configure the integration

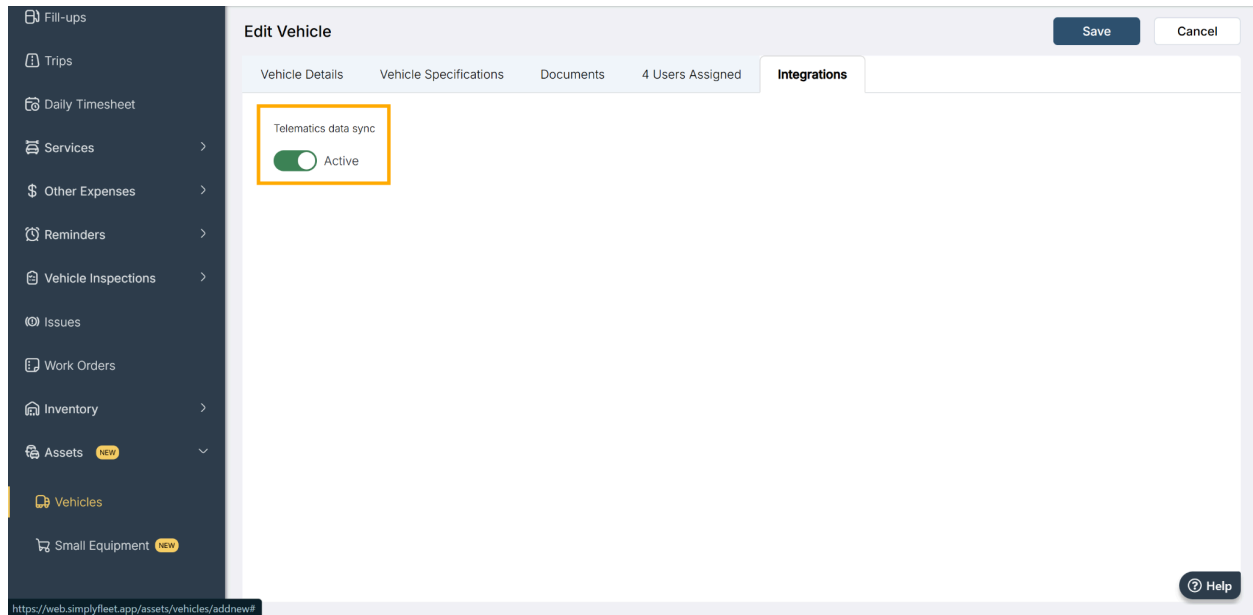


7. Here you can decide the data you'd like to pull from Motive.
- Fetching odometer values pulls the odometer in real time on every form that requires the odometer to be fetched. Ex. during inspections, fill-ups, etc. This works on the mobile as well as the web app.
 - Fetching fault codes, pull all the fault codes into Simply Fleet which can then be turned into Issues. Fault Codes appear as a separate menu item in the web as well as the mobile app.
 - Auto-populate mileage automatically pulls in the mileage every day at midnight. This can be viewed on the Daily Mileage screen.



Switching of telematics for individual vehicles

You can switch off telematics integrations for individual vehicles by editing the vehicle and switching of telematics in the Integrations tab. Remember to hit 'Save' after you've disabled the option.



Importing a fresh set of vehicles from Motive

If you need to import new vehicles from Motive after a connection has been made, you can do so by clicking the overflow menu icon under 'Add Vehicle' and clicking 'Sync Telematics Vehicles'. This will bring up all the vehicles that exist in Motive without a connection in Simply Fleet.

The screenshot displays the 'Vehicles' management interface in the Simply Fleet application. On the left is a dark sidebar with navigation options: Fill-ups, Trips, Daily Timesheet, Services, Other Expenses, Reminders, Vehicle Inspections, Issues, Work Orders, Inventory, Assets (marked with a 'NEW' badge), Vehicles (highlighted in orange), Small Equipment (marked with a 'NEW' badge), and Users. The main content area is titled 'Vehicles' and includes a top bar with a 'Filter By Keyword' input, 'All Groups' and 'All Statuses' dropdowns, and a 'More Filters' button. Below this, it shows 'Active Vehicles: 23' and 'Vehicle Downtime: -'. A table lists vehicle details with columns for Vehicle (with a dropdown arrow), Year, Type, Status (all 'Active'), Operational Status (all 'In Service'), Make, and a secondary model/ID column. The table contains 10 visible rows of vehicle data. To the right of the table, an overflow menu is open, showing options: 'Export PDF', 'Export CSV', 'Import', and 'Sync Telematics Vehicles' (which is highlighted with an orange border). A 'Help' button is located at the bottom right of the interface.

Vehicle	Year	Type	Status	Operational Status	Make	
1053 Dump Truck (Big Yellow)	2017	Truck	Active	In Service	International	
1061 Dump Truck (Darren Labine)	2016	Truck	Active	In Service	Ram	5500HD-DumpTk
1062 HD Truck 4WD (Colt Phillips)	2018	Truck	Active	In Service	Ram	5500HD
1011 Pickup (Zack Armstrong)	2020	Pickup truck	Active	In Service	Ford	F350
1016 Pickup 4WD (Billy Labine)	2015	Pickup truck	Active	In Service	Chevy	2500HD
1015 Pickup 4WD (John Dulaney)	2021	Pickup truck	Active	In Service	Ford	F250 4WD
1018 Pickup 4WD (Robert Henson)	2021	Truck	Active	In Service	Ford	F250 4WD
1060 Service Truck (Michael Foster)	2024	Truck	Active	In Service	Ram	5500HD
1048 Service Van AWD (Billy Thom...	2020	Van	Active	In Service	Ford	T250 AWD
1060 Service Van AWD (Robert H...	2020	Van	Active	In Service	Ford	T250 AWD