

# WHAT IS VIPER?

A CLOSER LOOK AT THE VEHICLE INSPECTION  
HAPPENING AT YOUR APPOINTMENT



## MEET VIPER: THE VEHICLE INSPECTION PLATFORM FOR ENHANCED REPORTING.

Your vehicle will go through a simple VIPER scan to ensure a fair trade-in value and give you and your representative a clear, shared view of its condition.

### WHAT IT CHECKS:



#### TIRE HEALTH

VIPER reads the tread depth and wear on all four tires, so any issues can be addressed during your visit.



#### FULL UNDERCARRIAGE

A full scan of the underside of your vehicle helps catch hidden wear or damage that isn't visible from a standard walk-around.



#### CONDITION RECORD

A 360° Vehicle Damage Analysis capturing your vehicle's condition at drop-off, creating a visual record that protects you.

### WHY WE DO THIS

Whether you're looking for a repair, routine service, or a trade-in offer, VIPER lets us capture the most accurate condition and details of your vehicle in an instant.

**VIPER saves you time and cost**, gives you a fair, transparent picture of any work that needs to be done, and ensures an accurate, clear value for your vehicle based on its real condition.

**VIPER adds transparency.** We record your vehicle's condition the moment it arrives, there's a verified reference point in the rare case that unfortunate or accidental damage occurs during your service.

### COMMON QUESTIONS

#### Is this required?

Yes, VIPER is a standard part of how we evaluate every vehicle, so all customers receive the same fair and thorough assessment.

#### How long does it take?

Just a few minutes. The scan runs while your vehicle is briefly driven through our inspection area.

#### What happens to the results?

The findings are used by our team to finalize your instant offer and are kept as part of your vehicle's inspection record.

### HAVE MORE QUESTIONS ABOUT YOUR VEHICLE INSPECTION OR OFFER?

Ask a member of our team, we're happy to walk you through any part of the process.

