



## RAFT SUBPROCESSORS LIST

<b>Anthropic, PBC</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Data review and extraction; code development tool</li> <li>• <b>Address:</b> Anthropic PBC with a registered address at 548 Market St, PMB 90375, San Francisco, CA 94104, USA. UK representative: Anthropic Limited with a registered address at 9th Floor 107 Cheapside, London EC2V 6DN, UK/</li> <li>• <b>Contact person's name, position and contact details:</b> Data Privacy Team at <a href="mailto:privacy@anthropic.com">privacy@anthropic.com</a>.</li> </ul>
<b>Atlassian Pty Ltd</b> (Jira, Confluence, Trello)	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Software development and project management tools</li> <li>• <b>Address:</b> Atlassian Pty Ltd c/o Atlassian, Inc. 350 Bush Street, Floor 13 San Francisco, CA 94104, United States</li> <li>• <b>Contact person's name, position and contact details:</b> Kelly Gertridge, Head of Privacy, <a href="mailto:dataprotection@atlassian.com">dataprotection@atlassian.com</a></li> </ul>
<b>Okta, Inc.</b> (Auth0)	<ul style="list-style-type: none"> <li>• <b>Service description:</b> User authentication and identity management; handling login, Single Sign-On (SSO), multi-factor authentication (MFA), and user profile provisioning.</li> <li>• <b>Address:</b> 100 First Street, San Francisco, California 94105, USA</li> <li>• <b>Contact person's name, position and contact details:</b> Lisa Turbis, data protection officer: <a href="mailto:privacy@okta.com">privacy@okta.com</a></li> </ul>
<b>Elastic</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Application log monitoring, analytics and debugging</li> <li>• <b>Address:</b> Elasticsearch Limited, 5 Southampton Street, London, WC2E 7HA</li> <li>• <b>Contact person's name, position and contact details:</b> 800 W. El Camino Real, Suite 350, Mountain View, CA 94049 (Attn: Legal)</li> </ul>
<b>Gainsight, Inc.</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> CRM for Customer Success service support</li> <li>• <b>Address:</b> Gainsight, Inc., 350 Bay Street, Suite 100, San Francisco, CA 94133. UK representative: 17 Glasshouse Studios, Fryern Court Road, Fordingbridge, Hampshire SP6 1QX, U.K. EEA representative: 2 Pembroke House, Upper Pembroke Street 28-32, Dublin D02 EK84, Ireland.</li> <li>• <b>Contact person's name, position and contact details:</b> Privacy Team at <a href="mailto:privacy@gainsight.com">privacy@gainsight.com</a>. UK representative: Lionheart Squared Limited,</li> </ul>

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	<a href="mailto:privacy@lionheartssquared.com">privacy@lionheartssquared.com</a> . EEA representative: Lionheart Squared (Europe) Ltd., <a href="mailto:privacy@lionheartssquared.eu">privacy@lionheartssquared.eu</a>
<b>Google Cloud EMEA Limited</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Data visualisation, review, extraction, storage; cloud hosting services; customer communication email, calls, calendar invites. (Google Cloud Platform), (Google AI Studio / Gemini), (Google Workspace)</li> <li>• <b>Address:</b> Google Cloud EMEA Limited, with offices at 70 Sir John Rogerson's Quay, Dublin 2, Ireland</li> <li>• <b>Contact person's name, position and contact details:</b> Google Cloud Platform Data Protection Team, <a href="https://support.google.com/cloud/contact/dpo">https://support.google.com/cloud/contact/dpo</a>, <a href="mailto:legal-notices@google.com">legal-notices@google.com</a></li> </ul>
<b>Holistics Software Pte Ltd</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Business data intelligence</li> <li>• <b>Address:</b> 14 Robinson Road, Far East Finance Building, #08-01A, Singapore 048545</li> <li>• <b>Contact person's name, position and contact details:</b> Thanh Dinh Khac, Chief Engineer, Holistics Software Pte Ltd Email: <a href="mailto:security@holistics.io">security@holistics.io</a>, <a href="https://www.holistics.io/contact-us/">https://www.holistics.io/contact-us/</a></li> </ul>
<b>Hubspot, Inc.</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> CRM for Sales and Customer Success service support</li> <li>• <b>Address:</b> HubSpot, Inc., Two Canal Park, Cambridge, MA 02141 USA</li> <li>• <b>Contact person's name, position and contact details:</b> Nicholas Knoop, Privacy and Data Protection Officer, in writing to above address or via Privacy Request Form on <a href="https://legal.hubspot.com/privacy-policy">https://legal.hubspot.com/privacy-policy</a></li> </ul>
<b>OpenAI, L.L.C.</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Data review, extraction, and code development tool</li> <li>• <b>Address:</b> UK representative: OpenAI OpCo, LLC, 3180 18th Street, San Francisco, California 94110, United States. EU representative: OpenAI Ireland Limited, 1st Floor, The Liffey Trust Centre, 117-126 Sheriff Street Upper, Dublin 1, D01 YC43, Ireland.</li> <li>• <b>Contact person's name, position and contact details:</b> Data Protection Officer, <a href="mailto:dpo@openai.com">dpo@openai.com</a> or <a href="mailto:privacy@openai.com">privacy@openai.com</a></li> </ul>
<b>Raft AI, Inc.</b>	<ul style="list-style-type: none"> <li>• <b>Service description:</b> Customer service provision of Raft application</li> <li>• <b>Address:</b> % Vistra, 156 West 56th Street, 3rd floor, New York NY 10019-3877</li> <li>• <b>Contact person's name, position and contact details:</b> <a href="mailto:contact@raft.ai">contact@raft.ai</a> or <a href="mailto:compliance@raft.ai">compliance@raft.ai</a></li> </ul>

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<b>Raft.AI Private Limited</b>	<ul style="list-style-type: none"><li>• <b>Service description:</b> Customer support service provision of Raft application</li><li>• <b>Address:</b> Office 14B114, 13th Floor, Tower B, 247 Park, Hindustan C. Bus Stop, Lal Bahadur Shastri Rd, Gandhi Nagar, Vikhroli West, Mumbai, MH, 400079, India</li><li>• <b>Contact person's name, position and contact details:</b> <a href="mailto:contact@raft.ai">contact@raft.ai</a> or <a href="mailto:compliance@raft.ai">compliance@raft.ai</a></li></ul>
<b>SendGrid, Inc.</b>	<ul style="list-style-type: none"><li>• <b>Service description:</b> Email delivery service</li><li>• <b>Address:</b> 1801 California St., Suite 500, Denver, CO 80202, U.S.A.</li><li>• <b>Contact person's name, position and contact details:</b> Data processing Officer, <a href="mailto:dpo@sendgrid.com">dpo@sendgrid.com</a></li></ul>
<b>Userpilot, Inc.</b>	<ul style="list-style-type: none"><li>• <b>Service description:</b> Product experience platform</li><li>• <b>Address:</b> UserPilot, Inc., 2035 Sunset Lake Road, Newark, Delaware 19702</li><li>• <b>Contact person's name, position and contact details:</b> Yazan Sehwal, <a href="mailto:security@userpilot.com">security@userpilot.com</a></li></ul>
<b>Zoom Video Communications, Inc.</b>	<ul style="list-style-type: none"><li>• <b>Service description:</b> Customer calls video conferencing</li><li>• <b>Address:</b> Zoom Video Communications, Inc., 55 Almaden Blvd, Suite 600, San Jose, CA 95113. UK representative: 17 Glasshouse Studios, Fryern Court Road, Fordingbridge, Hampshire SP6 1QX, U.K. EEA representative: 2 Pembroke House, Upper Pembroke Street 28-32, Dublin D02 EK84, Ireland.</li><li>• <b>Contact person's name, position and contact details:</b> Data Protection Officer, <a href="mailto:privacy@zoom.us">privacy@zoom.us</a>. UK representative: Lionheart Squared Limited, <a href="mailto:zoom@LionheartSquared.co.uk">zoom@LionheartSquared.co.uk</a>. EEA representative: Lionheart Squared (Europe) Ltd., <a href="mailto:zoom@LionheartSquared.eu">zoom@LionheartSquared.eu</a></li></ul>