



BS225.08.01.ETDSFAQ



Student 1:1 Device Scheme FAQs

The Student 1:1 Device Scheme, delivered by Bluestone and managed by Edutech, gives every student access to their own digital device for learning both in the classroom and at home. This scheme removes financial barriers for schools, provides affordable payment options for parents, and ensures reliable, long-term support for students and staff.

Q: What is the Student 1:1 Device Scheme?

The scheme enables each student to access their own device (chromebook, laptop or tablet) which is paid for by parents via affordable monthly direct debits. Bluestone provides the flexible finance models that make the scheme possible, while Edutech manages and administers the scheme including direct debit, insurance, warranty and support.

Q: Who is Bluestone

Bluestone is an award-winning, independent finance broker that has been supporting UK businesses and the public sector with flexible finance solutions for almost three decades. In this scheme, Bluestone enables schools to spread the cost of devices at a fixed rate, removing large upfront costs and reducing financial risk.

Q: Who is Edutech

Edutech specialises in delivering innovative, sustainable, and cost-effective technology solutions for education. As the scheme manager, Edutech provides schools with a fully managed service – including supply, secure configuration, warranty, insurance, and ongoing support – so schools can focus on teaching while students benefit from reliable devices.

Q: Do schools need to make an upfront investment?

No. The scheme is specifically designed to remove upfront costs for schools. Parents cover the cost of devices through manageable monthly payments, ensuring equitable access without impacting school budgets.

Q: How do parents sign up and pay?

Each school is provided with a secure, school-branded online portal where parents can browse approved devices, select their package, and set up monthly direct debits. Payments are managed entirely by Edutech, with no need for schools to handle money or administration. This process is simple, secure, and transparent for all parties.

Q: How much administration is required from the school?

Minimal. Bluestone handles finance and Edutech manages the parent portal, payments, device support, warranty, and insurance. Schools only need to promote the scheme to parents and distribute devices when they arrive, with full rollout support provided.

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Q: How does the scheme support digital literacy and student learning?

By giving every student their own device, the scheme ensures equal access to digital tools both in and out of the classroom. Students gain confidence using modern learning platforms, develop digital skills essential for further education and careers, and engage in more independent and personalised learning opportunities.

Q: How can schools track and monitor the scheme?

A real-time reporting system provides schools with full visibility of device orders, parent contributions, direct debit collections, and warranty/insurance claims. This ensures transparency, simplifies reporting for finance teams and multi-academy trusts, and helps leadership make informed decisions.

Q: What is the process for schools?

The Student 1:1 Device Scheme gives schools the flexibility to select the right technology for their learners while reducing administrative and financial pressures.

- 1. Discovery & Demo We begin with an initial consultation and online demonstration with Bluestone and Edutech to understand your school's requirements and goals.
- 2. Customisation Together, we identify the most suitable devices, accessories, and configuration packages to match your curriculum and IT strategy.
- 3. Parent Portal Launch A dedicated, school-branded online portal is created, allowing parents to explore the scheme, sign up, and select their preferred payment option (monthly or one-off direct debit).
- 4. Delivery & Setup Devices are delivered directly to the school, professionally configured, asset tagged and ready for handout.
- 5. Ongoing Support Edutech manages everything from direct debit administration, warranty and insurance claims, and parent support, ensuring schools can focus on teaching and learning.

Q: Who do schools contact if there are issues?

Schools are supported by a dedicated Bluestone account manager and a dedicated Edutech contact. All scheme related issues – from direct debit administration to warranty and insurance and parent support – are handled directly by Edutech.

For more information, please contact your Bluestone account manager or visit www.bluestone.app t: 0330 135 8660 | e: info@bluestone.app

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