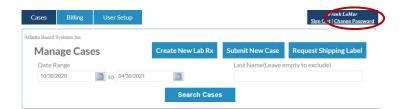


- Go to HybridgeRx.com it's a good idea to bookmark this site for easy access moving forward.
- Log in using your username and temporary password (this was emailed to you separately – copy and paste the password for accuracy). Check the box "Keep me logged in" if you would like to stay logged in each time you access the site.



 The first time you log in, with your temporary password, you will be directed to a page where you will change your password to something easy to remember.

LOG OUT to enable new password



4. Prior to creating your case, you'll want to make sure you have all the digital files that need to be sent to the lab through the portal.

We've created a form to help ensure we receive everything we need to start your case.

Think of it like a packing list for your "digital case box."

Use the QR code below to access a copy of these sheets that you can print in your office



| LABORATORY | | | | |
|--|----|----|----|---|
| Case Number: | | | | |
| Patient Name: | | | | |
| Due Date: | | | | |
| Case Type: Upper | XD | H4 | ZH | С |
| Lower | XD | H4 | ZH | С |
| Uploaded to Portal: | | | | |
| Rx | | | | |
| Smile Design/Analysis | | | | |
| Pre-treatment Photos Series | | | | |
| Intraoral Scans (upper/lower bite) | | | | |
| If pre-surgery or XD capture using CBCT: | | | | |
| CBCT Uploaded | | | | |
| | | | | |
| Rx Saved in Patient Chart | | | | |
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Gather all your files and copy or save them into a folder called
Patient Last Name, Patient First Name>.
Once all the files are in the folder, it's important to ZIP the folder.

Prior to uploading, please zip all IOS & CT scan files How to Zip a Folder: Right click on the folder Scan with ESET Endpoint Antivirus Hover on "Send to" Advanced options Select "Compressed (zipped) folder" Open with - a duplicate file will be made with either a zipper Give access to Restore previous versions on it or a blue "Z" Send to Bluetooth device - if following a Dual Scan Protocol, please add folders 🖟 Compressed (zipped) folder Desktop (create shortcut) individually and label accordingly; Сору Documents Create shortcut "In the mouth, out of the mouth" Fax recipient Delete Mail recipient Rename



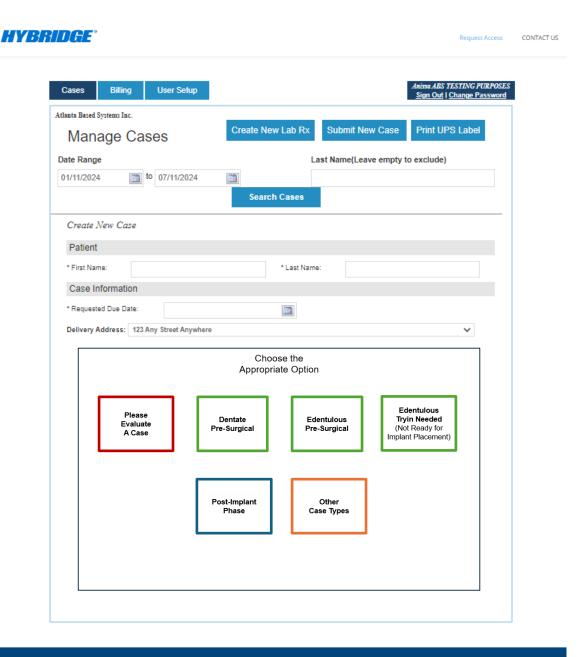
Scan the QR code to see a brief video explanation showing how to create your "Digital Case Box", zip it and send it off to the Lab.



 To submit a case or send files to the lab for an existing case, click "Submit New Case".
Continue to use this case until we send you your requested products and this phase is completed.



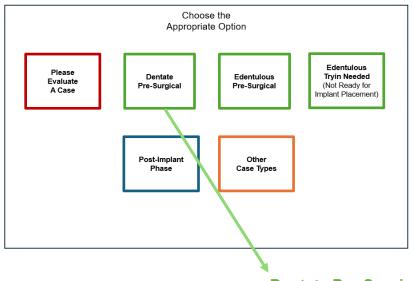
6. This is the main case submission screen. Fill in the required information – First Name, Last name, Requested Due Date. Then choose the box that describes where you are in the process.



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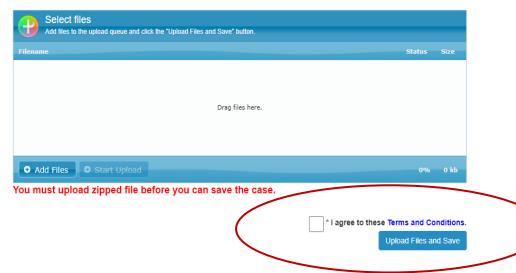
- When you click on any of these boxes, you will be directed to a page that shows you exactly what you need to upload for that phase of treatment.
- 8. Then check the "I agree" box and click on *Upload Files & Save*.



Please check at least one box in each line. Then click on "Add Files" and select your zipped folder/files or drag the folder/files into the "Drag files here" area.

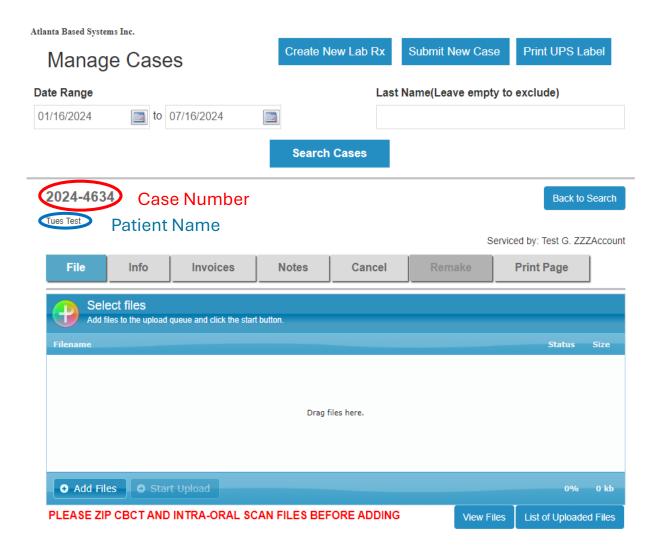
Dentate Pre-Surgical

Below are the items necessary for us to begin your case. Please check at least one box in each section confirming that you included these files in your zipped folder or are shipping physical items to the laboratory. ☐ Intra-oral Scans - Upper, Lower, Bite Shipping Models □ N/A Smile Design Sent Photo Series Shipping Photos □ N/A Facebow Shipping Facebow □ N/A RX Shipping Rx with Case CBCT Scan N/A / Non-Guided Surgery

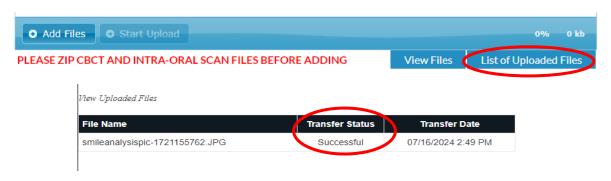




9. Once your files have been uploaded & the case has been saved, the case number will be assigned. You will be able to add any additional files necessary.



10. You can now click on "List of Uploaded Files". If it says pending, click off to close and check a few minutes later. When the status says "Successful" our team can retrieve the information.



The length of time it takes to upload will depend on your internet connection and the size of the folder or files.