

Job Description



POST TITLE	Caseworker (Male)
ACCOUNTABLE TO	Casework Manager
HOURS	Full-time 37.5 hours per week Monday – Friday Occasional weekend & evening work
LOCATION	London
SALARY	£30,000
ANNUAL LEAVE	20 days (excluding bank holidays)
PROBATION	6 months

Position overview and accountability

Casework is the heart of our work at CAGE. This role involves direct engagement with male survivors of trauma and abuse, requiring empathy, trust-building, and the handling of highly sensitive testimonies.

Because many of our clients are male survivors who, due to personal or cultural reasons related to their trauma, may reasonably object to receiving support from female workers, it is essential that the caseworker is male. This ensures the effective and sensitive delivery of services, including intimate welfare and counselling support.

You will use our casework management system to log cases and ensure service provided is up to the high standard we set ourselves.

Person specification

QUALITIES	ESSENTIAL	DESIRABLE
EXPERIENCE	● <i>Experience of supporting survivors of abuse particularly males</i> ● <i>Experience of working collaboratively within a team</i>	● <i>Experience of integration into different workstreams</i>
SKILLS	● <i>Letter writing skills</i> ● <i>Can demonstrate empathy whilst providing professional service to clients</i> ● <i>Good at listening and an effective communicator</i> ● <i>Excellent spoken and written English</i>	● <i>Additional language skills.</i>

KNOWLEDGE & VALUES	• <i>An understanding of the War on Terror and CT legislation</i> • <i>Understanding of client centred ethos</i> • <i>Trust, integrity, empathy</i>	• <i>Legal experience within Counter Terrorism laws</i> • <i>Understanding of International laws/treaties regarding Counter Terrorism</i>
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Main Responsibilities

Casework

- Responsible for managing the complete casework process as set out in the casework manual
- To meet male clients and record their testimonies
- To provide a holistic service to male clients to identify their needs and provide assistance to them
- Build and maintain trusting relationships with clients
- To highlight key cases for advocacy and produce case summaries for the website
- To assist content team in facilitating Human Voices interviews
- To engage in analysis of cases and integrate with research function and content function
- To attend legal trials and take notes of proceedings for the organisation.

Other responsibilities

- To keep the team informed of developments within law/as identified through casework
- To ensure our “know your rights” content is up to date
- Provide casework training

Additional information

- Undertake other tasks at the direction of the Operations director as and when required.
- Be flexible around working in the evenings and weekends as required (eg Ramadan Iftars and other events organised by CAGE).
- May be required to travel within the UK (eg to support clients and/or attend court hearings).
- Assist the organisation with any other work that is required to complete its functions
- Adhere to and ensure the implementation of CAGE organisational policies and procedures within their role.
- Seek to improve his/her own performance and be committed to continuous professional development.
- To ensure work is completed in an integrated way between departments
- To act as an ambassador for CAGE, upholding and promoting our organisational values and ethos
- Responsible for producing weekly updates to the Casework Manager

Due to the nature of the duties of this role, specifically providing dedicated trauma support, welfare services, and recording sensitive testimonies from male survivors of abuse, it is a genuine occupational requirement that this position is filled by a male applicant. Therefore, this post is restricted to male applicants only under Schedule 9, Part 1 of the Equality Act 2010.