

OUR COMMITMENT TO YOU & YOUR PET

Our commitment to you and your pet:

- Provide a peaceful, pain-free passing for your pet.
- Offer emotional support and space for your family.
- Treat your pet with dignity at every stage.
- Guide you through decisions with kindness and clarity.

CHOICE OF BEING PRESENT

It is a personal decision whether you want to be present during the euthanasia of your pet. If you choose to not be present, please know that one of our caring veterinary nurses will stay with your pet, offering love and comfort right to the end.

AFTER-CARE OPTIONS

We offer several respectful choices for your pet's remains:

- Individual Cremation: Your pet is cremated individually, and their ashes are returned to you.
- Communal Cremation: Your pet is cremated and the ashes are not returned.
- Home Burial: You may choose to take your pet home for burial.

KEEPSAKES

We can provide paw prints, nose prints and fur clippings. Please ask for these before or during the appointment.

EMOTIONAL SUPPORT

Grief is natural and personal. You may feel sadness, relief, guilt, or a mix of emotions. All are valid. We can provide:

- Information on pet loss resources and support groups.
- Guidance on talking to children about loss.
- Resources for coping in the days and weeks ahead.



You Are Not Alone

Our team is honoured to help you give your pet a peaceful farewell. If you have questions or need support at any stage, we're here to walk with you. Thank you for trusting us with your beloved companion.

*We will always treat them
with the love and dignity
they deserve.*

CONTACT US

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Kensington Street
07 883 7392

Taupo Vet Centre
Spa Road
07 378 5433

vetora
Your local vet club

**Gentle
Goodbyes**

*Compassionate support for
you and your pet*



We're here for you.

Saying goodbye to a beloved animal companion is never easy.

Our team is here to support you with compassion, clarity, and respect every step of the way.

We understand how important this decision is and are committed to making this experience as peaceful and gentle as possible for both you and your pet.



This brochure explains what you can expect before, during and after a euthanasia appointment, helping you feel informed and supported throughout the process.

*Honouring the bond. ♥
Cherishing the memories.*



QUALITY OF LIFE

Your veterinarian can talk with you about your pet's condition, comfort, and prognosis if you request this. This is a collaborative conversation to help you make the most compassionate decision for your companion.

SCHEDULING THE APPOINTMENT

We provide in clinic appointments for euthanasia during normal clinic hours. We may be able to accommodate at home euthanasia- please ask our team members about this.

You may choose to bring family members or come alone—whatever feels right for you.

What to bring:

- Your pet's favourite blanket or toy.
- Any questions or concerns you'd like to discuss.
- A support person if you wish.

When you arrive:

- You'll be taken to a quiet room.
- You will be asked to sign a consent form and indicate whether you wish to take your pet's body home or have them cremated.
- Our team will explain the process at your pace and answer any questions.
- You'll have as much time as you need to say goodbye before and after the procedure.

THE EUTHANASIA PROCESS

We aim to make this experience as gentle and peaceful as possible.

Step 1: Sedation

Your pet may be given a calming sedative to help them relax - please discuss this with your vet if you would like this.

Once they are sedated they may become sleepy over a few minutes.

You can hold or sit with them if you wish. Additional charges may apply.

Step 2: The Final Injection

Once your pet is relaxed, the veterinarian administers the euthanasia medication. A catheter may be placed in a vein, and the injection is given through this into the vein. It works quickly and painlessly. Your pet will drift into a deep sleep and pass peacefully.

Step 3: After-care

The veterinarian will confirm when your pet has passed. You may stay with your pet for as long as you need.

