

Claims AI Agent

Give customers faster claim decisions
with less friction

Trask Claims AI Agent automates the key steps of claim assessment. It analyzes client-submitted evidence, verifies policy relevance, estimates damage and calculates payout amounts. The customer describes the case in plain text, with no forms required. The agent turns that input into faster, more consistent claim handling.

The Result

Less manual work for adjusters, faster settlements for customers and the same assessment logic applied to every claim.

What Changes When the AI Agent Takes Over? Everything

Trask Claims AI Agent automates complex steps of claim assessment while maintaining full transparency and control. Insurers can start gradually, letting the agent take over selected tasks first while keeping critical decisions, including claim payouts, fully under their control.

This modular approach helps insurers prove value step by step, improve customer satisfaction with faster decisions, and scale effortlessly during seasonal claim peaks.

Four Benefits That Improve the Claims Experience



Faster settlements

Payouts go out in minutes, not days.



Consistent assessment

Documents, photos and damage details are evaluated the same way every time.



Coverage verified

Policy terms are checked against every reported claim.



Repair shop ready

Approved providers near the customer are surfaced as part of the flow.

Best fit: insurance

How It Works: From Claim to Settlement

- 1 Evidence Gathering.** The customer submits the claim in natural language and attaches photos, invoices and any supporting documents.
- 2 Policy Verification.** The agent checks the customer's active policy and confirms whether the reported damage is covered.
- 3 AI Evaluation of Damage.** The agent reviews documents, photos and damage details, then assesses severity.
- 4 Price Calculation.** The agent calculates the payout based on the verified policy and the assessed damage.
- 5 Nearest Repair Provider.** The agent identifies approved repair providers near the customer.

Designed for Modern Claims Operations

Trask Claims AI Agent gives insurers a controlled way to scale claim assessment across all European languages, especially during seasonal peaks such as hailstorms, floods and winter accidents, without adding temporary staff.

Why Trask?

Trusted enterprise partner

30+ years in banking, insurance, telco, energy, automotive, and manufacturing. We understand complex environments and systems at scale.

AI-enabled engineering

AI supports how our 1,100+ engineers deliver, from analysis to operations. Faster delivery, with quality and control.

Ownership beyond go-live

Trask designs, integrates, runs, and improves business-critical systems through Managed Services. Reliable and relevant after launch.

Production-ready AI

We build AI solutions for enterprise use, from RAG and smart search to AI agents. Secure, governed, and integrated.



Want to Automate Claims Handling?

We'll look at your claims process, select one suitable scenario and show how the agent could handle it in a 4-week PoC, scoped to your environment, APIs and compliance requirements.

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