

Smart Search AI Agent

Give your employees instant answers from your own documents.

Trask Smart Search AI Agent finds answers from across all your information sources, including document management systems such as SharePoint, OpenText and FileNet, intranet portals, ticket archives and code repositories. In seconds, it delivers a clear answer with links to the exact source. Everything runs inside your secure cloud, with your access controls and audit logs in place.

The Result

Less time hunting for information, fewer interruptions to senior experts, and the same correct answer for everyone, every time.

What Changes When the AI Agent Takes Over?

Your team asks a question in plain language. Trask Smart Search AI Agent finds the relevant context in your documents and returns a clear, cited answer.

Measurable Results from Real Deployment

Proven in a real deployment in a large banking environment.

Zero

Invented answers – if it's not in your documents, the agent says so.



Fewer questions sent to your experts

30–60%

Faster internal information retrieval



Same answer, every time

Seconds

From question to a cited answer



Faster audits – every question, source, and answer is logged and ready to export

Best fit: Designed for all industries.

How It Works: Secure Search, Source-Backed Answers

- 1 Ingest and index.** Each night, the agent crawls your connected sources, breaks documents into chunks, creates embeddings, and indexes them with metadata so it can cite sources later.
- 2 Question.** Employee asks in natural language via web, Teams, or embedded chat – no special syntax, no training required.
- 3 Permission-aware retrieval.** The agent searches by both keywords and meaning. Results are filtered by what the user is allowed to see in the source systems.
- 4 Cited generation.** AI engine based on LLM writes a plain-language answer with citations built in. If it can't find a relevant passage, it says so.
- 5 Continuous tuning.** Every question, source, and answer is logged. Trask uses these signals to tune ranking and prompts as part of Managed Services.

Easy to Deploy It in Your Tenant

Smart Search runs inside your cloud tenant and connects to existing content sources through standard APIs. It does not touch your core systems, and your data stays within your controlled environment. Azure is the default option, but the solution can be deployed in other major clouds, hybrid environments, or Trask Cloud if you do not have a preferred cloud landing zone.

Why Trask?

Trusted enterprise partner

30+ years in banking, insurance, telco, energy, automotive, and manufacturing. We understand complex environments and systems at scale.

AI-enabled engineering

AI supports how our 1,100+ engineers deliver, from analysis to operations. Faster delivery, with quality and control.

Production-ready AI

We build AI solutions for enterprise use, from RAG and smart search to AI agents. Secure, governed, and integrated.

Ownership beyond go-live Ownership beyond go-live

Trask designs, integrates, runs, and improves business-critical systems through Managed Services. Reliable and relevant after launch.



Want to Find Answers Faster?

We'll show how Smart Search works on your own documents in a 4-week PoC, with your access controls, environment and rules in place.

Dagmar Bínová

AI & Data Science

dbinova@thetrask.com