



Discover new Cigna Healthcare Digital Features



At Cigna Healthcare®, we are committed to delivering superior experiences for our customers and clients through frequent enhancements and upgrades to our digital experience.

MDLIVE® E-Treatment for Urgent Care is now available 24/7

Improving access to convenient care for our customers.

We're making it easier for our customers to get the care they need, when they need it. MDLIVE's¹ E-Treatment option for virtual Urgent Care is now accessible 24/7—anytime, day or night. Customers can connect with a licensed provider through the myCigna® app² or at myCigna.com® for fast, convenient treatment.

Book an Appointment



Urgent Care

- Wait 10 minutes or less*

On-demand care 24/7 by E-Treatment, phone, or video for non-emergency illness and injuries.

[Learn More](#)

Get Started

Urgent Care Options

- E-Treatment**
 - Available now
 - Submit a symptom assessment and receive treatment from a provider in under an hour. No phone or video needed.
 - [Select](#)
- First Available Provider**
 - Wait 10 minutes or less
 - Get care by phone or video from the first provider who is available.
 - [Select](#)
- Schedule Appointment**
 - Appointments available today
 - Choose a provider for a phone or video appointment in the next 24 hours.
 - [Select](#)

Examples are for illustrative purposes only. It's not an actual Cigna Healthcare customer experience.

1. Cigna Healthcare provides access to virtual care through national telehealth providers as part of your plan. This service is separate from your health plan's network and all services may not be available in all areas; subject to state regulations.
2. The downloading and use of the myCigna Mobile App is subject to the terms and conditions of the App and the online store from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

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