

Daily Roaming Pass ("Add Ons")

This Add Ons made available by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) [Company No. 197601002188 (27910-A)] ("**Celcom**") and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) [Company No. 199001009711 (201283-M)] ("**Digi**") subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as "**CelcomDigi**" for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services are as set out at <https://www.celcomdigi.com/terms-and-conditions> ("**General Terms**"), including the Privacy Notice as set out at [Celcom Privacy Notice](#) and [Digi Privacy Notice](#); all of which form an integral part of full terms and conditions of the said products and/or services (collectively, the "**Terms and Conditions**").

All terms and references used herein shall be the same as the General Terms unless otherwise defined. In the event there is a conflict or inconsistency between these terms and conditions and the General Terms, the terms and conditions herein shall take precedence.

1. Each Customer (as defined below) agrees that he/she has read and understood the Terms and Conditions and by his or her purchasing/subscribing to the Add Ons, each subscriber agrees to be bound by the Terms and Conditions.
2. CelcomDigi does not guarantee or warrant the availability of the Add Ons and the Customer(s) acknowledges and agrees that the Add Ons is provided on an "as is" basis.
3. CelcomDigi reserves the right to revise, modify and/or change these terms and conditions at any time at CelcomDigi's sole discretion without providing notice to Customers. Continued use of this Add Ons service following any changes to these terms and conditions constitutes an acceptance to those changes (if any). Customers are advised to visit this page periodically to review the terms and conditions.
4. CelcomDigi reserves the right to terminate, suspend or block a Customer's usage of its services for any reason at any time without prior notice. In such event, there shall be no

claims and / or compensation or whatsoever by the Customer against CelcomDigi for any and all losses or damages suffered or incurred by the Customer as a direct or indirect result of the act of alteration, cancellation, termination or suspension thereof.

5. Add Ons

5.1. Eligibility

The Add Ons shall be applicable to all CelcomDigi Postpaid customers (herein defined as “Customer”).

5.2. Add Ons Subscription

5.2.1. The Daily Roaming Pass is a roaming service that comes with roaming Internet quota of up to 2GB at RM39 flat rate per day:

5.2.1.1. The quota allocated will be high-speed roaming Internet.

5.2.1.2. After the full quota is used, the subsequent internet speed will be throttled to up to 256kbps.

5.2.2. Daily Roaming Pass is offered in partnership with network operators in the selected countries (“**Participating Network Operators**”). CelcomDigi reserves the right to delete, add or amend the list of Participating Network Operators in the selected countries from time to time.

5.2.3. This Daily Roaming Pass shall be auto renewed if data usage continues to be detected after 24 hours from the activation time. Customers may avoid the auto-renewal and/or the Charge by turning off their Data Roaming.

5.2.4. In the event that the Customer did not purchase a roam pass or subscribed to Roam Like Home, the Daily Roaming Pass service will be automatically activated once the Customer reaches the foreign country, and the Daily Roaming Pass service will continue to auto-renew every 24 hours with a RM39 charge as long as international roaming is enabled in the device of the Customer.

- 5.2.5. The Daily Roaming Pass service shall be used outside of Malaysia and the Customer agree to abide by and be subjected to all terms and conditions of use at all times and the usage terms of the Participating Network Operators.
- 5.2.6. Customer shall not use the Daily Roaming Pass for commercial, non-personal or fraudulent use or gains. CelcomDigi reserves the right at any time at its absolute discretion and without any liability whatsoever to the Customer or any third party, to disconnect, interrupt, terminate, bar or suspend the Daily Roaming Pass service to a Customer in the event of suspicious usage, illegal activities, suspected fraud or any other unusual activities that are not permitted under this Terms and Conditions.
- 5.2.7. There will not be any refund granted on unutilized Daily Roaming Pass Quota upon termination at any point of time if the Customer deactivates International Roaming. The remaining Internet quota will be forfeited with immediate effect.

General Terms

1. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription is activated by a 3rd party without their consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
2. CelcomDigi does not guarantee or warrant that there shall be no problem, defect or error in the access or usage provided by this Subscription. CelcomDigi shall not be responsible in any way whatsoever for the loss incurred directly or indirectly for such failure or any problems associated with the network in any way whatsoever.
3. CelcomDigi reserves its absolute right and discretion to apply the Fair Usage Policy if the Customer is suspected to have had abused the services or internet usage in whatsoever way including exceeding the base quota.
4. CelcomDigi shall not be liable in any manner whatsoever to any party for any claims, proceedings, loss, damage, costs, or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services by the Customer.

5. CelcomDigi shall not be liable in any manner whatsoever to the Customers for any claims, proceedings, loss, damage, costs or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services.
6. The Terms and Conditions shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
7. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.