

# Free Fibre-to-the-Room (FTTR) 1+1 Merdeka Campaign (“Campaign”)

This Campaign is organised by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) (Company No. 197601002188 (27910-A)) (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) (Company. No. 199001009711 (201283-M)) (“**Digi**”) (Celcom and Digi are collectively known as “**CelcomDigi**” for the purpose of this Campaign.)

This Campaign will be governed by these terms and conditions and any subsequent accompanying campaign details (if any), CelcomDigi’s Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi’s website at [CelcomDigi Privacy Notice](#) (collectively referred to as the “**Terms**”). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Campaign, each Eligible Participant agrees to be bound by the Terms.

## 1. Campaign Period

- 1.1. This Campaign commences at 10.00 AM on 12 August 2025 until 11.59 PM on 2 September 2025 (both dates inclusive) (“**Campaign Period**”). CelcomDigi has the sole and absolute discretion to extend and/or vary the Campaign Period without prior notification.

## 2. Eligibility

- 2.1. All CelcomDigi Fibre 500Mbps, 800Mbps and 1Gbps subscribers residing in Malaysia are eligible to participate in this Campaign by filling in the Registration of Interest (ROI) [page](#) and submitting it before 2 September 2025. Selection for participation shall be based on tenure with CelcomDigi, with preference given to subscribers with longer tenure and those who do not have an active FTTR subscription, and is subject to CelcomDigi terms and conditions (excluding persons mentioned in Clauses 2.1.1 to 2.1.3 below, “**Eligible Participants**”) except the following:-

2.1.1. CelcomDigi Fibre 50Mbps, 100Mbps, 300Mbps and 2Gbps subscribers;

2.1.2. permanent, contract and temporary employees of CelcomDigi and their Immediate Family Members; and

- 2.1.3. employees of CelcomDigi's partners, advertising, Campaign agencies and any other persons involved in organizing, promoting and/or conducting this Campaign together with their Immediate Family Members.

Immediate Family Members shall mean any of the following: spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

- 2.2. Each Eligible Participant agrees that he/she has read and understood the Terms of this Campaign and by his or her participation in this Campaign:

2.2.1. agrees to be bound by the Terms; and

2.2.2. if the Eligible Participant is below 18 (eighteen) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Campaign. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi, such individual shall be subject to Clause 2.4 below.

- 2.3. All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.

- 2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms will automatically be disqualified.

### 3. Campaign Entitlements

- 3.1. For this Campaign, only 68 units of FTTR 1+1 will be given away on a first-come, first-served basis, while stocks last and are subject to CelcomDigi's discretion. Eligible Participant will be entitled to;

- 3.1.1. A free CelcomDigi FTTR 1+1 layout ("Product") as specified in the table below:

<u>CelcomDigi FTTR Layout</u>	<u>FTTR 1+1</u>
<u>Items Included:</u>	
Parent unit	1 unit
Child unit	1 unit

ATB 4 port/Splitter	1 unit
ATB 2 port	1 unit
Transparent Optical Cable	Up to 50.5m

3.1.2 Any non-standard installation is subject to additional cost that is payable by the Eligible Participant.

3.1.3 Eligible Participant shall be required to provide his/her fibre service number, mobile phone number and any other information requested in the Registration of Interest (ROI) form.

3.1.4 Eligible Participant shall be contacted via CelcomDigi Whatsapp channel to inform he / she has been selected by 12<sup>th</sup> September 2025.

3.1.5 By participating in this Campaign, Eligible Participant agrees to provide written or video testimonials after FTTR installation, grant CelcomDigi the irrevocable, worldwide, royalty-free right to use, reproduce, edit, and publish my testimonial including my name, likeness, voice, and image if applicable for marketing, advertising, and promotional purposes in any media format.

3.1.6 Eligible Participant waives any right to review or approve the final materials and release CelcomDigi from any claims or liabilities related to the use of the testimonial, except where prohibited by law.

3.2. Eligible Participant with Free FTTR 1+1 is subject to a 24-month device contract. If he / she chooses to terminate CelcomDigi Fibre service, which is required to maintain the Free FTTR 1+1 device and service, prior to the completion of the agreed 24-month contract, a penalty fee for the device will be incurred.

3.2.1 The device penalty fee shall be calculated based on the number of months remaining in the 24-month contract period and the monthly value of the FTTR 1+1. The monthly value of the FTTR 1+1 is derived by dividing the total value of RM1,920 by the 24-month contract period, which results in a monthly value of RM80.

3.2.2 For example, if there are 10 months remaining on the Eligible Participant's contract, the penalty fee will be calculated by multiplying the number of months remaining (10) by the monthly value of RM80, resulting in penalty fee of RM800.

3.2.3 Eligible Participant shall be required to settle the penalty fee immediately upon termination of the CelcomDigi Fibre service.

4. By participating in this Campaign, each Eligible Participant agrees and consents to CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) that all

details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-

- 4.1. the purposes of this Campaign; and
- 4.2. marketing and Campaign activities conducted in such manner as CelcomDigi see fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and campaign activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Campaign; and
- 4.3. other campaign, marketing and publicity notification/information including future campaign, marketing and publicity notification/information from CelcomDigi from time to time.
5. In addition, where any of the data/information especially personal data relating to any of the Eligible Participants and/or third parties (where applicable) are submitted to CelcomDigi in connection to this Campaign, each Eligible Participant and/or third party:-
  - 5.1. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required CelcomDigi usage and processing of such data/information; and
  - 5.2. agrees that it shall be the Eligible Participant's or the third party's responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
6. Each Eligible Participant agrees:
  - 6.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Campaign (including resulting from acceptance, possession, use or misuse of any prizes and/or Freebie, or travel to or from any prize-/Freebie-related activity and claims based defamation or invasion of privacy);
  - 6.2. that CelcomDigi and/or the Specified Parties make(s) no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the prizes and/or

Freebie, including, without limitation to, their quality, merchantability or fitness for a particular purpose;

- 6.3. that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, the prizes and/or the Freebie, even if CelcomDigi been advised of the possibility of such damages in advance; whether or not due to and /or arising from:-

- 6.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;
- 6.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;
- 6.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;
- 6.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;
- 6.3.5. any printing or typographical errors in any materials associated with this Campaign; and
- 6.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons means: CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives and contractors including contract advertising, Campaign, and fulfilment agencies, and legal advisors and/or joint-organizer.

7. CelcomDigi:-

- 7.1. reserve the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, will automatically be disqualified without any prior notice;
- 7.2. reserve the right, at any time, to vary, delete or add to any of the mechanics, this Campaign or these Terms, and alter, cancel, terminate or suspend this Campaign and/or any part thereof without any prior notice; and
- 7.3. for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Campaign shall not entitle the Eligible Participant to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participant as a direct or indirect result of the act of cancellation, termination or suspension.
8. To the fullest extent permitted by law, CelcomDigi and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/Campaign agencies hereby expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose of enjoyment of the product/item of this Campaign.
9. By participating in this Campaign, each Eligible Participant agrees and irrevocably and unconditionally undertakes to fully absolve CelcomDigi of all liabilities and agrees to indemnify CelcomDigi (on full indemnity basis) and hold CelcomDigi harmless against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that CelcomDigi may suffer or incur as a result of or in connection with this Campaign.
10. A failure by CelcomDigi to enforce any of these Terms in any instance(s) will not give rise to any claim by any person.
11. By participating in this Campaign, each Eligible Participant agrees to be bound by these Terms and CelcomDigi's decision is final and binding and no correspondences shall be entertained.
12. These Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
13. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.