

CelcomDigi Postpaid 5G DataSIM Plan

This CelcomDigi Postpaid 5G DataSIM Plan (“**Plan**”) is a postpaid plan made available by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) [Company No. 197601002188 (27910-A)] (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) [Company No. 199001009711 (201283-M)] (“**Digi**”) subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as “**CelcomDigi**” for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services is subject to the respective Celcom and Digi General Terms and Conditions (“**General Terms and Conditions**”), [CelcomDigi Privacy Notice](https://www.celcomdigi.com/terms-and-conditions) / Data Protection Statement and Data Protection Obligations / Fair Usage Policy found on CelcomDigi’s website at <https://www.celcomdigi.com/terms-and-conditions> all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the “**Terms and Conditions**”). All terms and references used herein shall be the same as the General Terms and Conditions unless otherwise defined.

You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserve the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
2. CelcomDigi shall not be responsible in any way in the event that the Customer’s subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
3. CelcomDigi reserve the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at <https://www.celcomdigi.com>.

CelcomDigi Postpaid 5G DataSIM ("Plan")

1. Customers can register up to a maximum of Fifteen (15) lines for every National Registration Identity Card ("**NRIC**") or Passport Number (as the case may be) under Postpaid Plans.
2. This Plan shall be new line registration only, no port in or change of plans allowed.
3. The Plan and the eligible add-ons (where applicable) are subject to change from time to time without prior notice and the benefits or any part thereof of the principal lines are non-transferable.
4. The Plan will be made available from 12 August 2025.
5. The Plan details listed as follows:

	CelcomDigi Postpaid 5G DataSIM
Monthly Commitment (RM)	99
5G Speed Tier	Advance
Mobile Internet Quota	Unlimited (4G / 5G)
Hotspot Internet	Unlimited
Voice Call	N/A
SMS (all network)	N/A
Video Call (all network)	N/A
MMS (all network)	N/A
IDD Calls	N/A
Advance Payment (RM)	99
Supplementary Line	N/A
Plan Offering Options (Contract)	
Freedom Add-Ons Contract	RM20 rebate (12 months contract)
Device Contract	MiFi device

6. Charges

- a. Charges published are exclusive of all applicable taxes including service tax.
- b. The Customer shall, upon the submission of his/her application for registration, pay CelcomDigi the Advance Payment and/or Deposit (as the case may be) and such other fees, charges and taxes as required by CelcomDigi. In addition to Advance Payment, non-Malaysian Customers are required to pay a Deposit of such sum as shall be determined by CelcomDigi from time to time. Any Deposit paid may be applied, forfeited, utilized, off set or refunded to the Customer at CelcomDigi's sole and absolute discretion.

- c. There will be a one-time processing fee for administration, processing of the application and maintenance of the Customer's connectivity ("Fee") charged to Customers who register a postpaid line as new. This Fee is charged to the first postpaid bill. In addition, Customers will be charged an additional one-time SIM fee for the provision of new SIM Card to the Customers.
- d. International Data roaming is allowed, for more information on roaming rates, please click [here](#).

7. Auto Billing Discount

- a. Auto Billing Discount is not applicable to this Plan.

8. Mobile Internet Quota

- a. All Mobile Internet Quota allocated in the Plan / Bundled Offers is exclusively for domestic usage only.
- b. All Mobile Internet Quota that is bundled with the Plan is non-shareable to any of the Supplementary Plans.
- c. The internet speed of the Mobile Internet Quota that is bundled in with the Plan are capped at the following speed for download and upload purposes. For the avoidance of doubt, the internet speed displayed in the Table (a) below are the maximum speed that can be achieved and are not the internet speed that Customer will enjoy at all times.

	Download (mbps)	Upload (mbps)	Fair Usage Policy Speed
Advance 5G	300	75	10mbps

Table (a)

- d. Except where provided in these Terms and Conditions, if the Customer does not fully utilise the Mobile Internet Quota allocation, the balance of unutilised Mobile Internet allocation shall be forfeited at the end of the bill cycle.
- e. Plans with Unlimited Mobile Internet Quota: Data services will be throttled once the usage exceeded the Fair Usage capping according to the Fair Usage Policy.

9. Roaming Passes

- a. For more information on roaming passes, click [here](#).

Freedom Add-Ons Terms and Conditions ("Freedom Add-Ons")

1. This Freedom Add-Ons is a Twelve (12) months Contract that provides RM20 per month savings to the Customers in the form of billing rebate ("**Term**").
2. During the Term, the Customer may opt to change from one Freedom Add-Ons to add devices offering ("**Change**") subject to the following conditions:
 - a. If Customer performs a Change after a period of less than 2 months from commencement of the said contract, Customer shall pay RM30 as penalty fee for premature termination of the said contract;
 - b. If Customer performs a Change after a period of more than 2 months, penalty fee will be waived;
 - c. Subject to the effective date of the Change, all benefits from the previous contract shall be forfeited and new contract date shall commence on the effective date of the Change.
 - d. CelcomDigi reserves the right to charge any administrative fee for each Change request by the Customers.

Mobile Wi-Fi contract Terms and Conditions ("MiFi Contract")

1. This MiFi Contract is when a Customer subscribes to a 12-month contract and pays a pre-determined Advance Payment to CelcomDigi for the purchase of Mobile Wi-Fi Devices. The amount of the Advance Payment and Monthly Commitment Fee shall be subject to the selection and availability of the Mobile Wi-Fi Devices. The Mobile Wi-Fi Devices are network-locked and can only be used with CelcomDigi SIM cards.
2. MiFi Contract is made available to all new and existing Postpaid Customers of CelcomDigi fulfilling the following conditions:
 - a. 18 years old and above;
 - b. Malaysians;
 - c. subscriber of the Plan.
3. The rebate of the Advance Payment shall be credited into the monthly billing of the Customer over a period of 10 months following the commencement of the contract.
4. All successful registrations cannot be cancelled. No refund will be entertained, and an early termination fee will be imposed for Customers terminating prematurely. The early termination fee is calculated based on the remaining Monthly Commitment Fee of the contract period.
5. Customers are only allowed to sign up to a maximum of two (2) MiFi Contracts (sharing same contract counter with Pakej MegaJimat contract) under one (1) NRIC. Each MiFi Contract shall be registered using ONE (1) MSISDN for each MiFi Contract.
6. Customer accepts and acknowledges that CelcomDigi reserve the right to block the device / IMEI when:
 - a. Device is reported as lost and stolen.
 - b. Suspected of fraud or found to have committed fraud.
 - c. Overdue payments.
7. Customers expressly and knowingly agree and consent to permit CelcomDigi (including any third-party vendor, or representative who provide services) to make disclosures and provide notices to the Customer in electronic form, including but not limited to e-mail and text messaging, instead of providing such notices and disclosures in hardcopy by post mail. The Customer consents and agrees that the Customer's agreement herein shall relate to all forms, disclosures, and notices required under applicable law and shall remain valid until such time as the Customer may exercise the Customer's right to revoke this consent by notifying CelcomDigi.

8. Customers accept and acknowledge that the device is subject to the device manufacturer's standard warranty and CelcomDigi shall not be responsible and/or liable for the device and/or for any loss and/or damage whatsoever suffered by the Customer and/or any other party in respect of the device. CelcomDigi is not responsible for replacing Customer's device or any part thereof that is lost, stolen, damaged or defective which is not covered under the manufacturer's warranty. The Customer shall be responsible for the repair and maintenance of the device. Should a defect or fault fall within the ambit of the manufacturer's warranty, repairs shall be subject to the applicable warranty issued by the device manufacturer.