

CelcomDigi Postpaid 5G Freedom Add-Ons & Mega Add-Ons

This CelcomDigi Postpaid 5G Plan (“**Plan**”) is a postpaid plan made available by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) [Company No. 197601002188 (27910-A)] (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) [Company No. 199001009711 (201283-M)] (“**Digi**”) subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as “**CelcomDigi**” for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services is subject to the respective Celcom and Digi General Terms and Conditions of Celcom and Digi (“**General Terms and Conditions**”), CelcomDigi’s Privacy Notice / Data Protection Statement and Data Protection Obligations found on respective CelcomDigi’s website at [CelcomDigi Privacy Notice](#) all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the “**Terms and Conditions**”). All terms and references used herein shall be the same as the General Terms and Conditions unless otherwise defined.

You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
2. CelcomDigi shall not be responsible in any way in the event that the Customer’s subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
3. CelcomDigi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these

Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at <https://www.celcomdigi.com>.

Freedom Add-Ons Terms and Conditions ("Freedom Add-Ons")

1. This Freedom Add-Ons is a Twelve (12) months Contract that provides additional savings to the Customers in the form of billing rebate ("**Term**").
2. This Freedom Add-Ons shall be applicable only to new CelcomDigi Postpaid Customers.
3. During the Term, the Customer may opt to change from one Freedom Add-Ons to another or to add devices offerings ("**Change(s)**") subject to the following conditions:
 - 3.1. If Customer performs a Change after a period of less than 2 months from commencement of the said contract, Customer shall pay RM30 as penalty fee for premature termination of the said contract;
 - 3.2. If Customer performs a Change after a period of more than 2 months, penalty fee will be waived;
 - 3.3. Subject to the effective date of the Change, all benefits from the previous contract shall be forfeited and new contract date shall commence on the effective date of the Change.
 - 3.4. CelcomDigi reserves the right to charge any administrative fee for each Change request by the Customers.
4. During the Term, the Customer may opt to upgrade his/her Plan to a higher value plan whereby the terms of the contract shall remain unchanged.
5. During the Term, the Customer may opt to downgrade his/her Plan to a lower value plan whereby the terms of the contract shall be terminated, and Customer shall pay RM30 as penalty fee for termination of the said contract.

Mega Add-Ons Terms and Conditions ("Mega Add-Ons")

6. This Mega Add-Ons is a Twelve-month Contract that provides additional savings to the Customers at a monthly fee ("**Term**") as outlined on the [CelcomDigi website](#).

7. This Mega Add-Ons shall only be applicable to [eligible CelcomDigi Postpaid Customers](#).
8. During the Term, the Customer may opt to change from one Mega Add-Ons to another or to add devices offerings ("**Change(s)**") subject to the following conditions:
 - 8.1. If Customer performs a Change anytime before the 12-month contract expiry, Customer shall pay an early termination fee for premature termination of the said contract;
 - 8.2. The early termination fee is calculated as: **Monthly subscription fee × Remaining contract months**;
 - 8.3. Subject to the effective date of the Change, all benefits from the previous contract shall be forfeited and new contract date shall commence on the effective date of the Change.
 - 8.4. CelcomDigi reserves the right to charge any administrative fee for each Change request by the Customers.
9. During the Term, the Customer may opt to upgrade his/her Plan to a higher value plan whereby the terms of the contract shall remain unchanged.
10. During the Term, the Customer may opt to downgrade his/her Plan to a lower value plan whereby the terms of the contract shall be terminated, and Customer shall pay the early termination fee as outlined in clause 8.2 for termination of the said contract.