

CelcomDigi Terms & Conditions - OPPO Find X9 5G Pro Pre-Order (“Campaign”)

This Campaign is organised by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) [Company No. 197601002188 (27910-A)] (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) [Company. No. 199001009711 (201283-M)] (“**Digi**”) (Celcom and Digi are collectively known as “**CelcomDigi**” for the purpose of this Campaign.)

This Campaign will be governed by these terms and conditions and any subsequent accompanying campaign details (if any), CelcomDigi’s Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi’s website at [CelcomDigi Privacy Notice](#) (collectively referred to as the “**Terms**”). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Campaign, each Eligible Participant agrees to be bound by the Terms.

1. Campaign Period

- 1.1. This Campaign commences at 10.00 a.m. on 30 October 2025 until 11.59 p.m. on 6 November 2025 (both dates inclusive) (“**Campaign Period**”). CelcomDigi have the sole and absolute discretion to extend and/or vary the Campaign Period without prior notification.

2. Eligibility

- 2.1. All subscribers residing in Malaysia who perform the criteria mentioned in Clauses 2.1.1 to 2.1.4 below are eligible to participate in this Campaign (“**Eligible Participants**”):
 - 2.1.1. Go to [CelcomDigi Online Store](#) to pre-order;
 - 2.1.2. Subscribe to Easy360 Plan for 24 Months or 36 Months;
 - 2.1.3. Subscribe to any of the Eligible Plans as listed below (“**Eligible Plans**”):
 - 2.1.3.1.CelcomDigi Postpaid 5G 100;
 - 2.1.3.2.CelcomDigi Postpaid 5G 120;
 - 2.1.3.3.CelcomDigi Postpaid 5G 140;
 - 2.1.3.4.CelcomDigi Postpaid 5G 160;
 - 2.1.3.5.CelcomDigi Postpaid One Pro;
 - 2.1.3.6.CelcomDigi Postpaid One Ultra.
 - 2.1.4. Subscriber to any of the Subscription Types as listed below:
 - 2.1.4.1.New Line Registration;

- 2.1.4.2. Mobile Number Portability (“MNP”) except Port-In from Celcom and Port-In from Digi;
2.1.4.3. Prepaid to Postpaid (“P2P”) conversion;
2.1.4.4. Existing Postpaid Change of Plan.
- 2.2. Each Eligible Participant agrees that he/she has read and understood the Terms of this Campaign and by his or her participation in this Campaign:
- 2.2.1 agrees to be bound by the Terms; and
- 2.2.2 if the Eligible Participant is below 18 (eighteen) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Campaign. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi, such individual shall be subject to Clause 2.4 below.
- 2.3. All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.
- 2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms will automatically be disqualified.

3. Campaign Entitlements

- 3.1. For this Campaign, upon any of the successful subscription based on Eligibility criteria as stated in Clause 2, Eligible Participants shall be entitled to pre-order and purchase OPPO Find X9 Pro 5G device (“Device”) at the stated Monthly Device Price in accordance with Table 1 and Table 2. The Monthly Device Price is subject to change from time to time without compensation or prior notice from CelcomDigi.

3.1.1. Easy360 Plan: 24-Months Contract Tenure and the Monthly Device Price

| Device Model | RRP (RM) | CelcomDigi Postpaid 5G 100 | CelcomDigi Postpaid 5G 120 | CelcomDigi Postpaid 5G 140 | CelcomDigi Postpaid 5G 160 | CelcomDigi Postpaid One Pro | CelcomDigi Postpaid One Ultra |
|-----------------------------|----------|----------------------------|----------------------------|----------------------------|----------------------------|-----------------------------|-------------------------------|
| OPPO Find X9 Pro 5G (512GB) | 5,099 | RM164 | RM155 | RM144 | RM133 | RM114 | RM114 |

Table 1

3.1.2. Easy360 Plan: 36-Months Contract Tenure and the Monthly Device

| Device Model | RRP (RM) | CelcomDigi Postpaid 5G 100 | CelcomDigi Postpaid 5G 120 | CelcomDigi Postpaid 5G 140 | CelcomDigi Postpaid 5G 160 | CelcomDigi Postpaid One Pro | CelcomDigi Postpaid One Ultra |
|-----------------------------|----------|----------------------------|----------------------------|----------------------------|----------------------------|-----------------------------|-------------------------------|
| OPPO Find X9 Pro 5G (512GB) | 5,099 | RM106 | RM100 | RM93 | RM85 | RM73 | RM73 |

Table 2

- 3.2 Eligible Participants shall be entitled to the Eligible Offer Bundles as stated in Table 3. Each Eligible Offer Bundles are subject to first-come, first-served basis and while stocks last. CelcomDigi has the right to revise the Eligible Offer Bundles at any time without prior notice. The Eligible Offer Bundles are non-transferable, non-cashable either to any other person, entity or account. Eligible Participants shall subscribe to get the Eligible Offer Bundles.

| | |
|-------------------------------|--|
| Eligible Plans | <ul style="list-style-type: none"> • CelcomDigi Postpaid 5G 100 • CelcomDigi Postpaid 5G 120 • CelcomDigi Postpaid 5G 140 • CelcomDigi Postpaid 5G 160 • CelcomDigi Postpaid One Pro • CelcomDigi Postpaid One Ultra |
| Eligible Offer Bundles | Bundle Offer <ul style="list-style-type: none"> • FREE 2 months PhoneCARE (Swap & Replace) • FREE 24 months PrivateSIM • FREE 1 Laifen Mini • FREE 1-year Screen Crack Warranty • Buy 12-month VIU Premium Pass at RM49 to get OPPO Enco Air 4 |

Table 3

Note: Eligible Participant shall have the option to redeem extra freebies via My OPPO App between 8 November 2025 to 7 December 2025, on first-served basis and while stocks last. Find out more details via My OPPO App.

3.2.1. PhoneCARE – FREE 2 months Device Swap & Replacement Program

- a) Eligible Participants shall have an option to subscribe to the PhoneCARE Device Swap & Replacement Program during the Campaign Period as stated in Table 4.

| Device Model | RRP (RM) | Device Swap & Replace Subscription Fee (RM) |
|-----------------------------|----------|---|
| OPPO Find X9 Pro 5G (512GB) | 5,099 | 35 |

Table 4

- b) For this Campaign, Eligible Participants shall be entitled to a bill rebate of RM35 for the first 2 months on the Device Swap & Replacement subscription fee

("PhoneCARE Rebate").

- c) The PhoneCARE Rebate shall be forfeited if there is a downgrade to non-Eligible Plan.
- d) The PhoneCARE Rebate is non-contractual.
- e) The PhoneCARE Rebate shall be reflected within 60 days in the Eligible Participant's next Postpaid bill as "Payment Via M-1".
- f) After PhoneCARE Rebate ends and from the third month onwards, the Device Swap & Replacement monthly subscription fee shall automatically be charged at CelcomDigi's prevailing rates unless terminated by the Eligible Participant.
- g) PhoneCARE Rebate is non-transferable, subject to availability, and governed by [CelcomDigi PhoneCARE Terms & Conditions](#). CelcomDigi reserves the right to amend or withdraw PhoneCARE Rebate at its discretion without prior notice.

3.2.2. PrivateSIM – FREE 24 months

- a) Eligible Participants shall have an option to subscribe to one (1) Private SIM that comes with 24-months free subscription ("**PrivateSIM Rebate**"). Standard activation/registration fees apply.
- b) The PrivateSIM Rebate is available for subscription until 12 November 2025. The PrivateSIM Rebate shall be granted within 30 working days to the Eligible Participants and shall be reflected in the next billing cycle.
- c) After PrivateSIM Rebate ends, the PrivateSIM monthly subscription shall automatically be charged at CelcomDigi's prevailing rates unless terminated by the Eligible Participant.
- d) PrivateSIM Rebate shall be forfeited in the event there is an early termination of the main Postpaid line or change to a non-Eligible plan.
- e) PrivateSIM Rebate is a non-transferable, subject to availability, and governed by [CelcomDigi PrivateSIM Terms & Conditions](#). CelcomDigi reserves the right to amend or withdraw the PrivateSIM Rebate at its discretion without prior notice.
- f) Eligible Participants shall make an advance payment of RM10 to activate of the PrivateSIM. This amount shall be credited back to his/her first month bill.

3.2.3. 12M VIU Premium One Time Pass

- a) The details for 12 months VIU Premium One Time Pass ("**12M VIU Premium**

One Time Pass”) as below Table 5:

| | 12M VIU Premium One Time Pass |
|----------------|---|
| Price | RM49 |
| Content | <ol style="list-style-type: none"> 1. 12 months VIU Premium subscription 2. 5GB internet (one-time off) |

Table 5

- Each Eligible Participant shall entitle to subscribe to only one (1) 12M VIU Premium One Time Pass which is non-refundable at any time upon purchase. The 12M VIU Premium One Time Pass is available exclusively during the Campaign Period.
- Eligible Participant shall get an SMS upon successful activation of the pass within 14 working days from the delivery of the device and the price shall be billed into next Postpaid bill.
- Eligible Participants shall then log in to Viu using the same mobile number from the pre-order to enjoy Viu content.
- The 12 months VIU Premium subscription shall expire on the same calendar day of the corresponding month in the following year. If the day does not exist in the following month (e.g. 31) then the expiry date shall default to the last day of that month. Refer below Table 6.

| Viu Premium access granted on | Viu Premium access valid till |
|-------------------------------|-------------------------------|
| 1 November 2025 14:00 | 1 November 2026 13:59 |

Table 6

- The quota of the 5GB internet (one-time off) is valid for 30 days from the activation date and non-renewable. An SMS shall be sent to the Eligible Participant once the quota is fully utilized.
- Eligible Participants shall be solely responsible for monitoring and managing usage through the Celcom Life App, MyDigi App or CelcomDigi App.

3.4 CelcomDigi Device Trade-In Program

- 3.4.1. Eligible Participants shall be eligible to CelcomDigi Device Trade-In Program, select the credit-to-bill option, surrender his/her device in-store and receive further RM100 trade-in value in accordance with the [CelcomDigi Device Trade-In Program Terms and Conditions](#). For clarity, the RM100 trade-in value is part of this standard trade-in program.

- 3.4.2. This program is non-transferable, subject to availability, and governed by [CelcomDigi Device Trade-In Program Terms and Conditions](#). CelcomDigi reserves the right to amend or withdraw the Device Trade-in Program at its discretion without prior notice.
4. By participating in this Campaign, each Eligible Participant agrees and CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) that all details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-
- 4.1. the purposes of this Campaign; and
- 4.2. marketing and Campaign activities conducted in such manner as CelcomDigi see fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and campaign activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Campaign; and
- 4.3. other campaign, marketing and publicity notification/information including future campaign, marketing and publicity notification/information from CelcomDigi from time to time.
5. In addition, where any of the data/information especially personal data relating to any of the Eligible Participants and/or third parties (where applicable) are submitted to CelcomDigi in connection to this Campaign, each Eligible Participant and/or third party:-
- 5.1. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required CelcomDigi usage and processing of such data/information; and
- 5.2. agrees that it shall be the Eligible Participant's or the third party's responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
6. Each Eligible Participant agrees:
- 6.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Campaign

(including resulting from acceptance, possession, use or misuse of any prizes and/or Freebie, or travel to or from any prize-/Freebie-related activity and claims based defamation or invasion of privacy);

- 6.2. that CelcomDigi and/or the Specified Parties make(s) no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the prizes and/or Freebie, including, without limitation to, their quality, merchantability or fitness for a particular purpose;
- 6.3. that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, the prizes and/or the Freebie, even if CelcomDigi been advised of the possibility of such damages in advance; whether or not due to and /or arising from:-
 - 6.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;
 - 6.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;
 - 6.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;
 - 6.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;
 - 6.3.5. any printing or typographical errors in any materials associated with this Campaign; and
 - 6.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons means: CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives and contractors including contract advertising, Campaign, and fulfilment agencies, and legal advisors and/or joint-organizer.

7. CelcomDigi:-
 - 7.1. reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, will automatically be disqualified without any prior notice;
 - 7.2. reserves the right, at any time, to vary, delete or add to any of the mechanics, this Campaign or these Terms, and alter, cancel, terminate or suspend this Campaign and/or any part thereof without any prior notice; and
 - 7.3. for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Campaign shall not entitle the Eligible Participant to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participant as a direct or indirect result of the act of cancellation, termination or suspension.
8. To the fullest extent permitted by law, CelcomDigi and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/Campaign agencies hereby expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose of enjoyment of the product/item of this Campaign.
9. By participating in this Campaign, each Eligible Participant agrees and irrevocably and unconditionally undertakes to fully absolve CelcomDigi of all liabilities and agrees to indemnify CelcomDigi (on full indemnity basis) and hold CelcomDigi harmless against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that CelcomDigi may suffer or incur as a result of or in connection with this Campaign.
10. A failure by CelcomDigi to enforce any of these Terms in any instance(s) will not give rise to any claim by any person.
11. By participating in this Campaign, each Eligible Participant agrees to be bound by these Terms and CelcomDigi's decision is final and binding and no correspondences shall be entertained.

12. These Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
13. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.