

CelcomDigi X Disney's Zootopia 2 ("Contest")

This Contest is held by **CelcomDigi Mobile Sdn Bhd** (formerly known as Celcom Mobile Sdn. Bhd.)(Company No. 197601002188 (27910-A)) ("**Celcom**") and **CelcomDigi Telecommunications Sdn. Bhd.** (formerly known as Digi Telecommunications Sdn. Bhd.)(Company No. 199001009711 (201283-M)) ("**Digi**") (Celcom and Digi are collectively known as "**CelcomDigi**" for the purpose of this Contest.)

This Contest will be governed by these terms and conditions and any subsequent accompanying contest details (if any), Celcom's and Digi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on Celcom's and Digi's respective website at [Celcom Privacy Notice](#) and [Digi Privacy Notice](#) (collectively referred to as the "**Terms**"). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Contest, each Eligible Participant agrees to be bound by the Terms.

The Walt Disney Company and its parents, affiliates and subsidiaries are not responsible for the promotion, administration or execution of this Contest.

1. Contest Period

- 1.1. This Contest commences at 8.00 a.m. on 25th November 2025 and runs until 11.59 p.m on 28th November 2025 (both dates inclusive) ("**Contest Period**"). Entries received after the Contest Period will automatically be disqualified. CelcomDigi has the sole and absolute discretion to extend and/or vary the Contest Period without prior notification.

2. Eligibility Criteria

- 2.1. All (i) CelcomDigi's postpaid, prepaid and fibre subscribers; and (ii) individuals with an active and valid mobile number from any licensed telecommunications provider in Malaysia, residing in Malaysia are eligible to participate in this Contest (excluding persons mentioned in Clauses 2.1.1 to 2.1.3 below, "**Eligible Participants**"):-
 - 2.1.1. permanent, contract and temporary employees of CelcomDigi and their Immediate Family Members; and
 - 2.1.2. employees of CelcomDigi's partners, advertising, promotion agencies and any other persons involved in organizing, promoting and/or conducting this Contest together with their Immediate Family Members.
 - 2.1.3. Immediate Family Members shall mean any of the following: spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent,

uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

2.2. Each Eligible Participant agrees that he/she has read and understood the Terms of this Contest and by his or her participation in this Contest:-

2.2.1. agrees to be bound by the Terms; and

2.2.2. if the Eligible Participant is below 18 (eighteen) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Contest. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi such individual shall be subject to Clause 2.4 below.

2.3. All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.

2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms will automatically be disqualified without any notice.

3. Contest Mechanics

The Contest will be conducted through two (2) separate methods, namely **ERA FM Radio Activation** and **Facebook Contest**. Eligible Participants may take part in either or both methods, provided all applicable terms are met.

In order to participate in the Contest, the Eligible Participants need to carry out the following steps:

3.1. Method 1: ERA FM Radio Activation

Step 1 : Eligible Participant to call in to ERA FM after the cue to call for contest participation

Step 2 : Eligible Participant to answer the question about Disney's Zootopia 2 by ERA FM

Step 3 : Eligible Participant with the correct answer will be eligible to win Disney's Zootopia 2 Merchandise

For more information, please refer to the full Terms and Conditions <ERA FM T&C LINK>

3.2. Method 2: Facebook Contest

- Step 1 : Visit www.facebook.com/celcomdigi
- Step 2 : Locate the "CelcomDigi X Disney's Zootopia 2" contest post.
- Step 3 : Answer the following question in the comments "Think you know this duo – the fox 🦊 & the bunny 🐰 ? Tag your friends who fit the roles and tell us which Zootopia 2 character they're most alike!
- Step 4 : Eligible Participant must follow CelcomDigi on Facebook and share the contest post on his or her profile. The Eligible Participant's Facebook profile must be set to public and be accessible by CelcomDigi for viewing.
- Step 5 : The most liked comments will be eligible to win Disney's Zootopia 2 Merchandise

4. Notification and Selection of Contest Winners

4.1. Selection of the contest winners for this Contest will be based on the following:-

4.1.1. Method 1: ERA FM Radio Activation

- i. Ten (10) winners will be selected by ERA FM based on their ability to call in to ERA FM during the allotted time and correctly answer the contest question as determined by ERA FM's host.
- ii. Shortlisted Eligible Participants are required to provide the information to ERA FM in full:
 - a. Full Name (as per NRIC)
 - b. Full NRIC Number
 - c. CelcomDigi Mobile Number
 - d. Delivery Address

4.1.2. Method 2: Facebook Contest

- i. Eligible Participants will be shortlisted based on their completion of all contest requirements set by CelcomDigi from time to time, which includes completing the sentence from the contest post, following CelcomDigi on Facebook, and sharing the contest post on his or her profile (which is required to be set to public to be accessible by CelcomDigi for viewing). Among the shortlisted Eligible Participants, Fifteen (15)

winners will be selected based on the most liked comments calculated from the time the Contest post is published on the CelcomDigi Facebook page.

- ii. Shortlisted Eligible Participants are required to respond to CelcomDigi's request via Direct Message ("DM") on Facebook by providing the following information in full:
 - a. Full Name (as per NRIC)
 - b. Full NRIC Number
 - c. CelcomDigi Mobile Number
 - d. Delivery Address

Failure to respond to CelcomDigi's request via DM within the stipulated timeframe or failure to provide complete and accurate details will result in disqualification.

Eligible Participants who successfully:

- i. met the winning requirements and selected by ERA FM as winner under ERA FM Radio Activation; and
- ii. respond to CelcomDigi's DM with all the required information and meet all other eligibility criterias as set by CelcomDigi from time to time for the Facebook Contest;

will be confirmed and announced as contest winner ("**Contest Winner**").

- 4.2. The Contest Winner will be contacted and officially notified of the winning status via Whatsapp message sent from CelcomDigi's official WhatsApp number (+6016 333 8888) to his or her mobile phone number in CelcomDigi's record by **1st December 2025 ("Call Period")** but no later than by **12th December 2025 ("Collection Period")**. CelcomDigi has the sole and absolute discretion to extend the Collection Period. The Contest Winners must keep their mobile phone numbers valid and activate during the Collection Period.
- 4.3. CelcomDigi must be able to contact the Contest Winner via two (2) attempts during the Collection Period to verify their delivery address, failing which CelcomDigi reserves the right to move on and select another Contest Winner if the initial Contest Winner is not contactable within three (3) working days from the first attempt. The non-contactable Contest Winner shall be automatically disqualified as Contest Winner and he or she shall have no claims whatsoever against CelcomDigi on such disqualification.
- 4.4. CelcomDigi shall deliver the Merchandise to the Contest Winners via CelcomDigi's authorised service provider (JCMS Pro Rewards Sdn Bhd). The Contest Winners shall receive their Merchandise by 31 Decembert 2025. The Contest Winners must ensure their mobile phone numbers are valid

and active until the Merchandise is delivered. The Contest Winner must physically and personally collect/receive the Merchandise. If the Contest Winner is unable to personally receive his or her Merchandise personally, he or she must provide a letter of authorization to authorise another person to receive the Merchandise on his or her behalf. The identification card of the authorised person must be produced upon receipt of the Merchandise. CelcomDigi reserves the right to reject any letter of authorization if such letter of authorization is not satisfactory in CelcomDigi's opinion. CelcomDigi shall not be liable to any consequence in the event the Merchandise are released pursuant to any letter of authorization received. Furthermore, CelcomDigi shall not be liable in the event the Contest Winner fails to comply with the Collection Period due to the non-acceptance of letter of authorization by CelcomDigi. In the event that the Contest Winner is unreachable, unavailable, or otherwise fails to accept delivery of the Prize for any reason whatsoever, CelcomDigi is not liable for any loss, non-delivery, or forfeiture of the Prize.

- 4.5. The Contest Winners must be 18 (eighteen) years old and above, otherwise formal parental or guardian consent must be obtained and provided to CelcomDigi upon CelcomDigi's request. In the event the Contest Winners fail to provide CelcomDigi with the said parental or guardian consent, CelcomDigi shall have the right to forfeit the entry and / or the Prize as the case may be.

5. The Prizes

- 5.1. The Prizes of this Contest are as follows:-

Prize Items	Eligible Participants
<p>1. 1 Set of Disney's Zootopia 2 Merchandise which includes:</p> <ul style="list-style-type: none">- Umbrella- Neck Pillow- Pop Socket- Packing Cube <p>(referred to as "Merchandise")</p> <p>The Merchandise and the Tickets are referred to as "Prizes".</p>	<p>25 Eligible Participants as follows:</p> <ul style="list-style-type: none">- Fifteen (10) pax for ERA FM Radio Activation; and- Twenty five (15) pax for Facebook Contest. <p>Each Eligible Participants shall receive one (1) Prize only.</p>

- 5.2. The Prizes are not transferable and / or exchangeable and not for resale. No cash alternatives will be offered. CelcomDigi reserve the right to replace any of the aforementioned Prizes with another prize of the same value without prior notice.

- 5.3. The Contest Winners may be governed by a separate set of terms and conditions imposed by the provider of the Prizes or CelcomDigi partner that

are offering the Prizes. Where such terms are applicable, the Contest Winners will be notified.

- 5.4. Each Contest Winner shall be entitled to **win one (1) Prize** only.
6. By participating in this Contest, each Eligible Participant agrees and consents to Celcom's and Digi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on Celcom's and Digi's respective website at [Celcom Privacy Notice](#) and [Digi Privacy Notice](#) that all details submitted pursuant to this Contest, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-
- 6.1. the purpose of this Contest; and
 - 6.2. marketing and promotional activities conducted in such manner as CelcomDigi sees fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and promotional activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Contest; and
 - 6.3. other promotional, marketing and publicity notification/information including future promotional, marketing and publicity notification/information from CelcomDigi from time to time.
7. In addition, where any of the data/information especially personal data relating to the Eligible Participant and/or third parties (where applicable) are submitted to CelcomDigi and/or by any entrant in connection to this Contest, each:-
- 7.1. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required for CelcomDigi and/or usage and processing of such data/information; and
 - 7.2. agrees that it shall be his or her responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
8. Each Eligible Participant hereby agrees and irrevocably and unconditionally undertakes to indemnify CelcomDigi (on full indemnity basis) against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that it may suffer or incur as a result of or in connection with this Contest and the Prizes.
9. Each Eligible Participant further agrees:-

- 9.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Contest (including resulting from acceptance, possession, use or misuse of any Prizes, or travel to or from any Prize-related activity and claims based defamation, or invasion of privacy);
- 9.2. That CelcomDigi and/or the Specified Persons make no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the Prizes, including, without limitation to, their quality, merchantability or fitness for a particular purpose;
- 9.3. That CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Contest, and/or the Prizes, even if CelcomDigi has been advised of the possibility of such damages in advance, whether or not due to and/or arising from:-
 - 9.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;
 - 9.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;
 - 9.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;
 - 9.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;
 - 9.3.5. any printing or typographical errors in any materials associated with this Contest; and
 - 9.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons shall mean CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives, partners and contractors including contravertising, promotion, and fulfilment agencies, and legal advisors and/or joint-organiser.

10. CelcomDigi:-

- 10.1. reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, ineligible, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, will automatically be disqualified without any prior notice;
 - 10.2. reserves the right to disqualify a Contest Winner if he/she is found to be ineligible at any point of time and to cancel/withdraw/recall the Prizes from being delivered to the ineligible Contest Winner. If the ineligible Contest Winner has enjoyed the Prizes, the ineligible Contest Winner hereby agrees and undertakes to indemnify CelcomDigi for the cost of the Prizes, failing which, CelcomDigi shall have the right to initiate any action it deems necessary against the ineligible Contest Winner.
 - 10.3. reserves the right to reject any entries and/or withhold the Prizes or forfeit the Prizes where CelcomDigi believes that there are unlawful, deceitful and/or fraudulent acts and practices without any prior notice; and
 - 10.4. reserves the right, at any time, to vary, delete or add to any of the mechanics, the Prizes or the Terms, and alter, cancel, terminate or suspend this Contest and/or any part thereof without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Contest shall not entitle the Eligible Participants to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
11. All decisions by CelcomDigi, including but not limited to the selection of Contest Winners and forfeiture of the Prizes are final, conclusive and binding. No correspondence or claims shall be entertained.
 12. A failure by CelcomDigi to enforce any of the Terms in any instance(s) will not give rise to any claim by any person.
 13. All other terms and conditions governing the use of any of CelcomDigi's mobile telecommunication services shall apply herein mutatis mutandis.
 14. The Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.