

CelcomDigi Postpaid 5G Freedom Add-Ons & Mega Add-Ons for Roaming & IDD (“Campaign”)

This Campaign is organised by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) (Company No. 197601002188 (27910-A)) (“Celcom”) and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) (Company. No. 199001009711 (201283-M)) (“Digi”)

(Celcom and Digi are collectively known as “CelcomDigi” for the purpose of this Campaign.)

This Campaign will be governed by these terms and conditions and any subsequent accompanying campaign details (if any), CelcomDigi’s Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi’s website at CelcomDigi Privacy Notice (collectively referred to as the “Terms”). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Campaign, each Eligible Participant agrees to be bound by the Terms.

1. Campaign Period

- 1.1. This Campaign commences at 10.00 a.m. on 30 October 2025 (“**Campaign Period**”). CelcomDigi has the sole and absolute discretion to extend and/or vary the Campaign Period without prior notification.

2. Eligibility

- 2.1. All CelcomDigi Postpaid who subscribe to the plans listed in Table 1 below are eligible to participate in this Campaign (“**Eligible Participants**”).

Eligible Plans	Group
CelcomDigi Postpaid 5G 60 SE	Group A
CelcomDigi Postpaid 5G 80 DS	
CelcomDigi Postpaid 5G 80	
CelcomDigi Postpaid 5G 100 DS	
CelcomDigi Postpaid 5G 100	

Eligible Plans	Group
CelcomDigi Postpaid 5G 120 DS	Group B
CelcomDigi Postpaid 5G 120	
CelcomDigi Postpaid 5G 140 DS	
CelcomDigi Postpaid 5G 140	
CelcomDigi Postpaid 5G 160 DS	
CelcomDigi Postpaid 5G 160	
CelcomDigi ONE Lite DS	
CelcomDigi ONE Lite	
CelcomDigi ONE Pro DS	

Table 1

2.2. Each Eligible Participant agrees that he/she has read and understood the Terms of this Campaign and by his or her participation in this Campaign:

2.2.1. agrees to be bound by the Terms; and

2.2.2. if the Eligible Participant is below 18 (eighteen) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Campaign. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi such individual shall be subject to Clause 2.4 below.

2.3. All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.

2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms will automatically be disqualified.

3. Campaign Entitlements

3.1. For this Campaign, Eligible Participants will be entitled to;

3.1.1. Freedom Add-Ons

- a. Freedom Add-Ons is a 12-month Contract that provides free service to Eligible Participants ("**Freedom Add-Ons Term**").
- b. Freedom Add-Ons offers are as specified in Table 2 below and may be revised by CelcomDigi from time to time. Refer Clause 2.1 Table 1 for group classification.

Freedom Add-Ons offer			
Services	Roaming	IDD	
Eligible Plans	Group B	Group A	
Offering	Free 5GB High Speed Internet + Free 15 minutes Roaming voice calls	Free 30 minutes IDD voice calls	Free 60 minutes IDD voice calls
Eligible Countries	Singapore, Indonesia, Thailand	Singapore, China, United Arab Emirates, Saudi Arabia	

Table 2

- c. The Free 15 minutes Roaming voice calls allocation for roaming offer applies to:
 - i. Calls to Malaysia;
 - ii. Calls within the roaming country;
 - iii. Receiving calls while roaming;
 - iv. Calls to other countries while roaming will be charged at the applicable Pay-As-You-Use rates.
- d. IDD voice call minutes shall only be applicable for calls from Malaysia to the IDD Eligible Countries and shall not be valid for use while roaming outside of Malaysia. Standard roaming rates shall apply for usage outside Malaysia.
- e. IDD voice call minutes are applicable for calls to mobile and fixed line numbers only. It is not applicable for calls to premium numbers, video calls, or satellite numbers.

3.1.2. Mega Add-Ons for Roaming

- a. Mega Add-Ons for Roaming is a 12-month Contract that provides additional savings to Eligible Participants with a monthly fee ("**Mega Add-Ons Term**").
- b. The Mega Add-Ons for Roaming offer is in Table 3 and may be revised by CelcomDigi from time to time. Price varies based on plan eligibility. Refer Clause 2.1 Table 1 for group classification.

Mega Add-Ons Offer			
Services	Roaming		IDD
Price (Group A)	RM30	RM60	Not Available
Price (Group B)	RM20	RM35	
Offering	30GB High Speed Internet + 15 minutes Roaming voice calls	80GB High Speed Internet + 15 minutes Roaming voice calls	

Eligible Countries	Singapore, Indonesia, Thailand	Albania, Armenia, Australia, Austria, Azerbaijan, Bahrain, Bangladesh, Belarus, Belgium, Brunei Darussalam, Brazil, Bosnia and Herzegovina, Cambodia, Canada, China, Congo DRC, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Ghana, Greece, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Isle of Man, Italy, Japan, Jersey, Kazakhstan, Kuwait, Kyrgyzstan, Laos, Latvia, Lithuania, Liechtenstein Luxembourg, Macau, Malta, Mozambique, Nepal, Netherlands, New Zealand, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Qatar, Romania, Russia, Saudi Arabia, Serbia, Singapore, Slovenia, South Africa, South Korea, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Tanzania, Thailand, Timor-Leste, Turkey, United Arab Emirates, United Kingdom, United States of America, Ukraine Uruguay, Uzbekistan, Vietnam
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Table 3

- c. The 15 minutes Roaming voice calls allocation for roaming offer applies to:
- Calls to Malaysia;
 - Calls within the roaming country;

- iii. Receiving calls while roaming;
- iv. Calls to other countries while roaming will be charged at the applicable Pay-As-You-Use rates.

3.2. Upon subscription, the allocated quota shall be refreshed at the beginning of every billing cycle and the corresponding subscription charges shall apply for 12 months. Any unused quota at the end of each billing cycle shall be forfeited and shall not be carried forward.

3.3. In the event the allocated quota is fully utilized before the commencement of the next billing cycle, the respective service(s) shall be blocked or charged at prevailing Pay-As-You-Use rates as published on the [CelcomDigi website](#). Eligible Participants may purchase any available Roaming or IDD Pass to continue usage.

3.4. Eligible Participants shall be solely responsible for monitoring and managing usage through CelcomDigi App.

3.5. This Add-Ons are offered in partnership with selected Network Operators in selected countries only (the “**Participating Countries**”). CelcomDigi reserves the right to amend, vary, or update the list of Participating Countries and/or Network Operators at any time without prior notice. Refer [here](#) for Participating Countries.

3.6. Eligible Participants can refer [here](#) for more information on the Freedom Add-Ons or Mega Add-Ons change-of-plan or termination Terms and Conditions.

4. By participating in this Campaign, each Eligible Participant agrees and consents to CelcomDigi’s Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi’s website at [CelcomDigi Privacy Notice](#) that all details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-

4.1. the purposes of this Campaign; and

4.2. marketing and Campaign activities conducted in such manner as CelcomDigi see fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and campaign activities include

- without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Campaign; and
- 4.3. other campaign, marketing and publicity notification/information including future campaign, marketing and publicity notification/information from CelcomDigi from time to time.
5. In addition, where any of the data/information especially personal data relating to any of the Eligible Participants and/or third parties (where applicable) are submitted to CelcomDigi in connection to this Campaign, each Eligible Participant and/or third party:-
- 5.1. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required CelcomDigi usage and processing of such data/information; and
- 5.2. agrees that it shall be the Eligible Participant's or the third party's responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
6. Each Eligible Participant agrees:
- 6.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Campaign (including resulting from acceptance, possession, use or misuse of any prizes and/or Freebie, or travel to or from any prize-/Freebie-related activity and claims based defamation or invasion of privacy);
- 6.2. that CelcomDigi and/or the Specified Parties make(s) no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the prizes and/or Freebie, including, without limitation to, their quality, merchantability or fitness for a particular purpose;

6.3. that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, the prizes and/or the Freebie, even if CelcomDigi been advised of the possibility of such damages in advance; whether or not due to and /or arising from:-

6.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;

6.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;

6.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions.

6.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;

6.3.5. any printing or typographical errors in any materials associated with this Campaign; and

6.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons means: CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives and contractors including contract advertising, Campaign, and fulfilment agencies, and legal advisors and/or joint-organizer.

7. CelcomDigi-

- 7.1. reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, will automatically be disqualified without any prior notice;
 - 7.2. reserves the right, at any time, to vary, delete or add to any of the mechanics, this Campaign or these Terms, and alter, cancel, terminate or suspend this Campaign and/or any part thereof without any prior notice; and
 - 7.3. for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Campaign shall not entitle the Eligible Participant to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participant as a direct or indirect result of the act of cancellation, termination or suspension.
8. To the fullest extent permitted by law, CelcomDigi and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/Campaign agencies hereby expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose of enjoyment of the product/item of this Campaign.
9. By participating in this Campaign, each Eligible Participant agrees and irrevocably and unconditionally undertakes to fully absolve CelcomDigi of all liabilities and agrees to indemnify CelcomDigi (on full indemnity basis) and hold CelcomDigi harmless against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that CelcomDigi may suffer or incur as a result of or in connection with this Campaign.
10. A failure by CelcomDigi to enforce any of these Terms in any instance(s) will not give rise to any claim by any person.
11. By participating in this Campaign, each Eligible Participant agrees to be bound by these Terms and CelcomDigi's decision is final and binding and no correspondences shall be entertained.

12. These Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
13. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.