Easy360

This CelcomDigi Postpaid 5G 2026 Plan ("Plan") is a postpaid plan made available by CelcomDigi Mobile Sdn. Bhd. (formerly known as Celcom Mobile Sdn. Bhd.) [Company No. 197601002188 (27910-A)] ("Celcom") and CelcomDigi Telecommunications Sdn. Bhd. (formerly known as Digi Telecommunications Sdn. Bhd.) [Company No. 199001009711 (201283-M)] ("Digi") subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as "CelcomDigi" for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services is subject to the respective Celcom and Digi General Terms and Conditions ("**General Terms and Conditions**"), CelcomDigi's Privacy Notice / Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the "**Terms and Conditions**"). All terms and references used herein shall be the same as the General Terms and Conditions unless otherwise defined.

You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.

2. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.

3. CelcomDigi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at https://www.celcomdigi.com.

Easy360 Terms and Conditions

1. This Easy360 is a mobile device offering on contract base whereby the Customer shall subscribe to a 24-month or 36-month contract for purchase of devices.

2. This Easy360 is made available to all new and existing customers of CelcomDigi Postpaid 5G 2026 Plan with the following eligibility:

   2.1. Malaysians aged 18 years old and above;

   2.2. Customer is on any of the following plans:
      a) CelcomDigi Postpaid 5G 100 2026; CelcomDigi Postpaid 5G 100 DS 2026;
      b) CelcomDigi Postpaid 5G 120 2026; CelcomDigi Postpaid 5G 120 DS 2026;
      c) CelcomDigi Postpaid 5G 140 2026; CelcomDigi Postpaid 5G 140 DS 2026;
      d) CelcomDigi Postpaid 5G 160 2026; CelcomDigi Postpaid 5G 160 DS 2026;
      e) CelcomDigi Postpaid 5G 190 2026; CelcomDigi Postpaid 5G 190 DS 2026;
      f) CelcomDigi One Pro 2026; CelcomDigi One Pro DS 2026
      g) CelcomDigi One Ultra 2026; CelcomDigi One Ultra DS 2026

   2.3. Acceptable eligibility score by CelcomDigi, which will determine if the Customer is eligible for a waiver or discount on Advance Payment of any device. The Customer hereby consents to CelcomDigi to conduct all the relevant due diligence checks on the Customer.

   2.4. Customer must provide original NRIC for registration.

3. Customers are only allowed to sign up to two (2) Easy360 under one NRIC Only and ONE MSISDN for one (1) Easy360 contract.

4. Auto-billing is mandatory for credit card payment by the Customers.

5. All successful registration cannot be cancelled. No refund will be entertained, and an early termination fee will be imposed for Customers terminating prematurely. The early termination fee is calculated based on the remaining Monthly Commitment Fee of the contract period.

6. Customer accepts and acknowledges that CelcomDigi reserves the right to block the device / IMEI when:

   6.1. Device reported as lost and stolen.

6.2. Suspected of fraud or found to have committed fraud.

6.3. Overdue payments.

7. Customers expressly and knowingly agree and consent to permit CelcomDigi (including any third-party vendor, or representative who provide services) to make disclosures and provide notices to the Customer in electronic form, including but not limited to e-mail and text messaging, instead of providing such notices and disclosures in hardcopy by post mail. The Customer consents and agrees that the Customer's agreement herein shall relate to all forms, disclosures, and notices required under applicable law and shall remain valid until such time as the Customer may exercise the Customer's right to revoke this consent by notifying CelcomDigi.

8. Customers accept and acknowledge that the device is subject to the device manufacturer's standard warranty and CelcomDigi shall not be responsible and/or liable for the device and/or for any loss and/or damage whatsoever suffered by the Customer and/or any other party in respect of the device. CelcomDigi is not responsible for replacing Customer's device or any part thereof that is lost, stolen, damaged or defective which is not covered under the manufacturer's warranty. The Customer shall be responsible for the repair and maintenance of the device. Should a defect or fault fall within the ambit of the manufacturer's warranty, repairs shall be subject to the applicable warranty issued by the device manufacturer.