

CelcomDigi sooka (“Add-Ons”)

CelcomDigi sooka is a streaming service by Measat Broadcast Network Systems Sdn. Bhd. ("sooka") and made available by CelcomDigi to its customers, offering live sports, on-demand entertainment, local & Asian content, including premium live events.

The full terms and conditions of the use of the selected products and/or services are as set out at [CelcomDigi website](#) ("**General Terms**"), including CelcomDigi Privacy Notice as set out at [CelcomDigi Privacy Notice](#) all of which form an integral part of full terms and conditions of the said products and/or services (collectively, the "**Terms and Conditions**").

All terms and references used herein shall be the same as the General Terms unless otherwise defined. In the event there is a conflict or inconsistency between these Terms and Conditions and the General Terms, the Terms and Conditions herein shall take precedence.

1. Each Customer (as defined below) acknowledges that they have carefully read, fully understood, and expressly agree to be legally bound by the Terms and Conditions. Furthermore, by subscribing to Add-Ons, each Customer further agrees and confirms that he/she has read, understood, accepted and agreed to be bound by the (a) [sooka Terms and Conditions](#); and (b) [sooka Privacy Policy](#). The Customer's use of the Add-Ons constitutes acceptance of all terms set forth therein.
2. CelcomDigi do not guarantee or warrant the availability of the Add-Ons and the Customer(s) acknowledges and agrees that the Add-Ons is provided on an "as is" basis.
3. CelcomDigi reserve the right to revise, modify and/or change these terms and conditions at any time at CelcomDigi's sole discretion without providing notice to Customers. Continued use of this Add-Ons service following any changes to these terms and conditions constitutes an acceptance to those changes (if any). Customers are advised to visit this page periodically to review the terms and conditions.
4. CelcomDigi reserves the right to terminate, suspend or block a Customer's usage of its services for any reason at any time without prior notice. In such event, there shall be no claims and / or compensation or whatsoever by the Customer against CelcomDigi for any and all losses or damages suffered or incurred by the Customer as a direct or indirect result of the act of alteration, cancellation, termination or suspension thereof.

5. Add-Ons

5.1. Availability

This Add-Ons shall commence on 10 March 2026.

Any changes or discontinuation thereof shall be at the sole discretion of CelcomDigi.

5.2. Eligibility

The Add-Ons shall be applicable to all CelcomDigi Postpaid and Prepaid customers (herein defined as “Customer”).

5.3. Add-Ons Subscriptions

The details of Add-Ons are as follows:

5.3.1. Offer 1: StreamMORE sooka for Postpaid and Prepaid

5.3.1.1. Table 1 states the details for Offer 1 Subscription:

| CelcomDigi Plans | Offer | Subscription Fee* | Renewal Cycle |
|----------------------|---|-------------------|-----------------------|
| Postpaid and Prepaid | StreamMORE sooka Entertainment (Mobile) + 5GB Internet | RM11.90 | Monthly, Auto Renewal |
| | StreamMORE sooka Entertainment+ (Mobile & TV) + 5GB Internet | RM25.90 | Monthly, Auto Renewal |
| | StreamMORE sooka Sports & Entertainment (Mobile) + 5GB Internet | RM27.90 | Monthly, Auto Renewal |
| | StreamMORE sooka Premium (Mobile & TV) + 5GB Internet | RM41.90 | Monthly, Auto Renewal |

Table 1

*Subscription fee is exclusive of 6% Sales and Service Tax (SST).

5.3.1.2. Offer 1 shall be purchased through CelcomDigi App, CelcomDigi website, or by walk-in at any CelcomDigi physical retail or franchise outlets.

5.3.1.3. Offer 1 shall be made available to all CelcomDigi Postpaid and Prepaid plans, unless expressly excluded.

5.3.1.4. Offer 1 does not apply to CelcomDigi Business subscribers.

5.3.1.5. Customers who subscribe for the first time to **StreamMORE sooka Sports & Entertainment (Mobile)** from *10 March 2026 to 31 May 2026*, both dates inclusive (“**Campaign**”), shall get the first month of subscription for free (RM0.00). Subsequently, the subscription shall automatically renew at the prevailing Subscription Fee, unless cancelled by the Customer prior to renewal.

5.3.2. Offer 2: Prepaid – SpeedStream sooka

5.3.2.1. Table 2 states the details for Offer 2 subscription:

| Offer | Subscription Fee* | Renewal Cycle |
|--|-------------------|-----------------------|
| SpeedStream sooka Entertainment (Mobile) Add-Ons + High-Speed Quota (5G/4G) | RM50.00 per month | Monthly, Auto Renewal |
| SpeedStream sooka Sports & Entertainment (Mobile) Add-Ons + High-Speed Quota (5G/4G) | RM65.00 per month | Monthly, Auto Renewal |

Table 2

*Subscription Fee is exclusive of 6% Sales and Service Tax (SST).

5.3.2.2. This Offer 2 shall be purchased through CelcomDigi App, CelcomDigi website, or by walk-in at any CelcomDigi physical retail or franchise outlets.

5.3.2.3. Offer 2 shall be made available to all CelcomDigi Prepaid Plans, unless expressly excluded.

5.4. Other Terms and Conditions

5.4.1 Customers shall maintain an active Celcom or Digi line to subscribe to the Add-Ons. For clarity, active means the Customers shall be able to make and return calls.

5.4.2 The Add-Ons are not available to Customers with any outstanding bills and/or if their line is suspended or deactivated by CelcomDigi.

5.4.3 The Customers' Subscriptions shall be renewed according to their validity. CelcomDigi shall send an SMS notification upon successful renewal. However, CelcomDigi does not guarantee the timeliness of the Subscription renewal and shall not bear responsibility for any damages incurred directly or indirectly due to a delayed or failed renewal within the stipulated renewal window as stated in this clause.

- 5.4.4 If the renewal fails for any reason whatsoever, CelcomDigi will send notification via SMS to the Customer to inform the Customer of the failure. Failure of renewal may be due to inter alia either insufficient credit in the Customer's main credit balance OR the Customer is currently in inactive status due to validity. However, CelcomDigi shall not bear responsibility for any damages incurred directly or indirectly due to or consequences of failure to send out the SMS notification within the stipulated renewal window as stated in this clause.
- 5.4.5 The Add-Ons are on auto-renewed subscription. THE CUSTOMERS MUST TERMINATE THEIR SUBSCRIPTION IF THEY WISH TO DISCONTINUE THEIR SUBSCRIPTION.

General Terms

1. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription is activated by a 3rd party without their consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
2. CelcomDigi does not guarantee or warrant that there shall be no problem, defect or error in the access or usage provided by this Subscription. CelcomDigi shall not be responsible in any way whatsoever for the loss incurred directly or indirectly for such failure or any problems associated with the network in any way whatsoever.
3. CelcomDigi reserves its absolute right and discretion to apply the Fair Usage Policy if the Customer is suspected to have had abused the services or internet usage in whatsoever way including exceeding the base quota.
4. CelcomDigi shall not be liable in any manner whatsoever to any party for any claims, proceedings, loss, damage, costs, or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services by the Customer.
5. CelcomDigi shall not be liable in any manner whatsoever to the Customers for any claims, proceedings, loss, damage, costs or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services.
6. The Terms and Conditions shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
7. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.