

CelcomDigi Prime Video (“Add-Ons”)

CelcomDigi Prime Video is a streaming service by Amazon.com Services LLC and made available by CelcomDigi to its customers, offering a rich mix of global blockbusters, regional and local dramas, and live courtside basketball action from the United States.

The full terms and conditions of the use of the selected products and/or services are as set out at [CelcomDigi website](#) (“**General Terms**”), including CelcomDigi Privacy Notice as set out at [CelcomDigi Privacy Notice](#) all of which form an integral part of full terms and conditions of the said products and/or services (collectively, the “**Terms and Conditions**”).

All terms and references used herein shall be the same as the General Terms unless otherwise defined. In the event there is a conflict or inconsistency between these Terms and Conditions and the General Terms, the Terms and Conditions herein shall take precedence.

1. Each Customer (as defined below) acknowledges that they have carefully read, fully understood, and expressly agree to be legally bound by the Terms and Conditions. Furthermore, by subscribing to Add-Ons, each Customer further agrees and confirms that he/she has read, understood, accepted and agreed to be bound by the (a) [Amazon Prime Video Terms of Use - Global](#), (b) [Amazon Prime Video Usage Rules](#), (c) [Amazon Prime Video Condition of Use](#) and (d) [Amazon Prime Video Privacy Notice](#). The Customer’s use of the Add-Ons constitutes acceptance of all terms set forth therein.
2. CelcomDigi do not guarantee or warrant the availability of the Add-Ons and the Customer(s) acknowledges and agrees that the Add-Ons is provided on an "as is" basis.
3. CelcomDigi reserve the right to revise, modify and/or change these terms and conditions at any time at CelcomDigi's sole discretion without providing notice to Customers. Continued use of this Add-Ons service following any changes to these terms and conditions constitutes an acceptance to those changes (if any). Customers are advised to visit this page periodically to review the terms and conditions.
4. CelcomDigi reserves the right to terminate, suspend or block a Customer's usage of its services for any reason at any time without prior notice. In such event, there shall be no claims and / or compensation or whatsoever by the Customer against CelcomDigi for any and all losses or damages suffered or incurred by the Customer as a direct or indirect result of the act of alteration, cancellation, termination or suspension thereof.

5. Add-Ons

5.1. Availability

This Add-Ons shall commence on 16 December 2025.

Any changes or discontinuation thereof shall be at the sole discretion of CelcomDigi.

5.2. Eligibility

The Add-Ons shall be applicable to all CelcomDigi Postpaid and Prepaid customers (herein defined as “Customer”).

5.3. Add-Ons Subscription

The details of Add-Ons are as follows:

5.3.1. Offer 1: StreamMORE Prime Video

5.3.1.1. Table 1 states the details of Offer 1 subscription:

CelcomDigi Plans	Offer	Subscription Fee *	Renewal Cycle
Postpaid	StreamMORE Prime Video + 5GB Internet	RM23.00 per month	Monthly, Auto Renewal
Prepaid			

Table 1

*Subscription Fee is exclusive of 6% Sales and Service Tax (SST).

5.3.1.2. This Offer 1 shall be made available to all CelcomDigi Postpaid and Prepaid Plans, unless expressly excluded.

5.3.1.3. Offer 1 does not apply to CelcomDigi Business Customers.

5.3.1.4. Offer 1 shall be purchased through CelcomDigi App, CelcomDigi website, or by walk-in to any CelcomDigi physical retail or franchise outlets.

5.3.1.5. Customers who subscribe for the first time to Offer 1 from 16 December 2025 to 13 April 2026, both dates inclusive (“**Campaign**”) shall get the first month of subscription for free (RM0.00). Subsequently, the subscription shall automatically renew at the prevailing Subscription Fee in Table 1, unless cancelled by the Customer prior to renewal.

5.3.2. Offer 2: Postpaid Add-Ons – Mega Add-Ons Prime Video

5.3.2.1. Table 2 states the details of Offer 2 subscription:

Postpaid Plans	Offer	Subscription Fee *	Renewal Cycle
CelcomDigi Postpaid 5G 60 SE CelcomDigi Postpaid 5G 80 CelcomDigi Postpaid 5G 80 DS CelcomDigi Postpaid 5G 100 CelcomDigi Postpaid 5G 100 DS CelcomDigi Postpaid 5G 65 SE 2026 CelcomDigi Postpaid 5G 80 2026 CelcomDigi Postpaid 5G 100 2026 CelcomDigi Postpaid 5G 100 DS 2026 CelcomDigi Postpaid 5G Supp 65 SE 2026 CelcomDigi Postpaid 5G Supp 80 2026 CelcomDigi Postpaid 5G Supp 100 2026	Mega Add-Ons Prime Video + 5GB Internet	RM13.00 / month	Monthly Auto Renewal, with a 12-month contract

CelcomDigi Postpaid 5G 120 CelcomDigi Postpaid 5G 120 DS CelcomDigi Postpaid 5G 140 CelcomDigi Postpaid 5G 140 DS CelcomDigi Postpaid 5G 160 CelcomDigi Postpaid 5G 160 DS CelcomDigi ONE Lite CelcomDigi ONE Lite DS CelcomDigi ONE Ultra CelcomDigi ONE Ultra DS CelcomDigi ONE Pro CelcomDigi ONE Pro DS CelcomDigi Postpaid 5G 120 2026 CelcomDigi Postpaid 5G 120 DS 2026 CelcomDigi Postpaid 5G 140 2026 CelcomDigi Postpaid 5G 140 DS 2026 CelcomDigi Postpaid 5G Supp 120 2026 CelcomDigi Postpaid 5G 140 Supp 2026 CelcomDigi One Lite 2026 CelcomDigi One Lite DS 2026 CelcomDigi One Ultra 2026 CelcomDigi One Ultra DS 2026 CelcomDigi One Pro 2026 CelcomDigi One Pro DS 2026	Mega Add-Ons Prime Video + 5GB Internet	RM4.00 / month	Monthly Auto Renewal, with a 12-month contract

Table 2

*Subscription Fee is exclusive of 6% Sales and Service Tax (SST).

- 5.3.2.2. Offer 2 is available to all eligible CelcomDigi Postpaid customers. For more details, please refer to [CelcomDigi Postpaid Mega Add-Ons Product Disclosure Sheet](#).
- 5.3.2.3. Offer 2 shall be purchased through CelcomDigi App, CelcomDigi website, or by walk-in to any of CelcomDigi's physical retail or franchise outlets.
- 5.3.2.4. By subscribing to Offer 2, Customer shall be charged a fixed monthly Subscription Fee throughout a 12-month contract period ("**Term**"), starting from the date of successful subscription.
- 5.3.2.5. Offer 2 is available only to Customers who do not have an existing active contract on the same Mobile Station International Subscriber Directory Number ("**MSISDN**") since each MSISDN may have only one (1) active contract with CelcomDigi at a time.

5.3.2.6. An early termination fee shall apply if Offer 2 is terminated before the end of the Term. The early termination fee shall be calculated as [Recommended Retail Price \(RRP\)](#) × Remaining months in the Term.

Example: If there is five (5) months remaining in the Term, the early termination fee is calculated as: RM25.00 (RRP) × 5 months = RM125.00

5.3.2.7. Upon termination, Offer 2 subscription shall be cancelled immediately.

5.3.3. Offer 3: Prepaid – SpeedSTREAM Prime Video

5.3.3.1. Table 3 states the details of Offer 3 subscription:

Offer	Subscription Fee *	Renewal Cycle
SpeedSTREAM Prime Video + 48Mbps Unlimited Internet	RM59.00 per month	Monthly, Auto Renewal

Table 3

*Subscription Fee is exclusive of 6% Sales and Service Tax (SST).

5.3.3.2. This Offer 3 shall be made available to all CelcomDigi Prepaid Plans, unless expressly excluded.

5.3.3.3. Offer 3 shall not be applicable to CelcomDigi Business Customers.

5.3.3.4. Offer 3 shall be purchased through CelcomDigi App, CelcomDigi website, or by walk-in to any CelcomDigi physical retail or franchise outlets.

5.4. Other Conditions

5.4.1. Customers shall maintain an active Celcom or Digi line to subscribe to the Add-Ons. For clarity, active means the Customers shall be able to make and return calls.

5.4.2. The Add-Ons are not available to Customers with any outstanding bills and/or if their line is suspended or deactivated by CelcomDigi.

5.4.3. The Customers' Subscriptions shall be renewed according to its validity. CelcomDigi will send an SMS notification upon successful renewal. However, CelcomDigi does not guarantee the timeliness of the Subscription renewal and shall not bear responsibility for any damages incurred directly or indirectly due to a delayed or failed renewal within the stipulated renewal window as stated in this clause.

5.4.4. If the renewal fails for any reason whatsoever, CelcomDigi will send notification via SMS to the Customer to inform the Customer of the failure. Failure of renewal may be due to inter alia either insufficient credit in the Customer's main credit balance OR the Customer is currently in inactive status due to validity. However, CelcomDigi shall not bear responsibility for any damages incurred directly or indirectly due to or consequences of failure to send out the SMS

notification within the stipulated renewal window as stated in this clause.

5.4.5. The Add-Ons are on auto-renewed subscription. THE CUSTOMERS MUST TERMINATE THEIR SUBSCRIPTION IF THEY WISH TO DISCONTINUE THEIR SUBSCRIPTION.

General Terms

1. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription is activated by a 3rd party without their consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
2. CelcomDigi does not guarantee or warrant that there shall be no problem, defect or error in the access or usage provided by this Add-Ons. CelcomDigi shall not be responsible in any way whatsoever for the loss incurred directly or indirectly for such failure or any problems associated with the network in any way whatsoever.
3. CelcomDigi reserves its absolute right and discretion to apply the Fair Usage Policy if the Customer is suspected to have had abused the services or internet usage in whatsoever way including exceeding the base quota.
4. CelcomDigi shall not be liable in any manner whatsoever to any party for any claims, proceedings, loss, damage, costs, or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services by the Customer.
5. CelcomDigi shall not be liable in any manner whatsoever to the Customers for any claims, proceedings, loss, damage, costs or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services.
6. The Terms and Conditions shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
7. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.