

CelcomDigi World Cup Device Campaign (“Campaign”)

This Campaign is organised by CelcomDigi Mobile Sdn. Bhd. (Company No. 197601002188 (27910-A)) (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. (Company. No. 199001009711 (201283-M)) (“**Digi**”) (Celcom and Digi are collectively known as “**CelcomDigi**” for the purpose of this Campaign.)

This Campaign shall be governed by these terms and conditions and any subsequent accompanying campaign details (if any), CelcomDigi’s Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi’s website at [CelcomDigi Privacy Notice](#) (collectively referred to as the “**Terms**”). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Campaign, each Eligible Participant agrees to be bound by the Terms.

1. Campaign Period

1.1. This Campaign commences at 10.00 a.m. on 28 May 2026 until 11.59 p.m. on 20 July 2026 (both dates inclusive) (“**Campaign Period**”). CelcomDigi has the sole and absolute discretion to extend and/or vary the Campaign Period without prior notification.

2. Eligibility

2.1. All CelcomDigi subscribers residing in Malaysia are eligible to participate in this Campaign, (“**Eligible Participants**”):-

2.1.1 Offer 1: Easy360 (Mobile Device)

2.1.1.1 Go to [CelcomDigi Website](#) or any CelcomDigi physical retail stores to sign up.

2.1.1.2 Subscribe to Easy360 Plan for 24 Months or 36 Months with any of the following device options as per Table 1:

| Device Models | |
|---------------|--|
| | <ul style="list-style-type: none">• Samsung Galaxy A37 5G (256GB)• HONOR 600 5G (512GB)• OPPO Find X9s 5G 512GB• Samsung Galaxy S26 5G (256GB)• Samsung Galaxy S26 5G (512GB)• Samsung Galaxy S26+ 5G (512GB)• Samsung Galaxy S26 Ultra 5G (512GB)• iPhone 17 (256GB) |

| | |
|--|---|
| | <ul style="list-style-type: none">• iPhone 17 (512GB)• iPhone 17 Pro (256GB)• iPhone 17 Pro (512GB)• iPhone 17 Pro (1TB)• iPhone 17 Pro Max (256GB)• iPhone 17 Pro Max (512GB)• iPhone 17 Pro Max (1TB)• iPhone 17 Pro Max (2TB)• iPhone 17e (256GB)• REDMI Note 15 Pro 5G (256GB) |
|--|---|

Table 1: Easy360 (Mobile Device)

- 2.1.1.3 Any of the Subscription Types as listed below:
- a) New Line Registration;
 - b) Mobile Number Portability (“MNP”) except Port-In from Celcom and Port-In from Digi;
 - c) Prepaid to Postpaid (“P2P”) conversion;
 - d) Existing Postpaid Change of Plan.
- 2.1.1.4 Subscribe to any of the following plans (“Eligible Plans”):
- a) CelcomDigi Postpaid 5G 140 2026;
 - b) CelcomDigi Postpaid 5G 160 2026;
 - c) CelcomDigi Postpaid 5G 190 2026;
 - d) CelcomDigi Postpaid One Pro 2026;
 - e) CelcomDigi Postpaid One Ultra 2026.

2.1.2 Offer 2: Easy360 (Samsung TV)

- 2.1.2.1 Go to CelcomDigi physical retail stores to sign up for Easy360 Samsung TV plan.
- 2.1.2.2 Subscribe to Easy360 Plan for 24 Months or 36 Months with any of the following Samsung TV model options (“Samsung TV”):
- a) Samsung 55" UHD 4K Smart TV (2026);
 - b) Samsung 65" UHD 4K Smart TV (2026);
 - c) Samsung 65" Mini LED 4K Smart TV (2026);
 - d) Samsung 85" Neo QLED 4K Smart TV (2026).
- 2.1.2.3 Any of the Subscription Types as listed below:
- a) New Line Registration;
 - b) Mobile Number Portability (“MNP”) except Port-In from Celcom and Port-In from Digi;
 - c) Prepaid to Postpaid (“P2P”) conversion;
 - d) Existing Postpaid Change of Plan.
- 2.1.2.4 Subscribe to any of the following plans (“Eligible Plans”):
- a) CelcomDigi Postpaid One Pro 2026;
 - b) CelcomDigi Postpaid One Ultra 2026.

2.1.3 Offer 3: Pakej MegaJimat (“PMJ”)

2.1.3.1 Go to [CelcomDigi Website](#) or any CelcomDigi physical retail stores to sign up.

2.1.3.2 Subscribe to PMJ for 24 Months with the following device options:

- a) Vivo Y21 5G (256GB);
- b) OPPO A6 5G (512GB);
- c) Redmi Note 15 Pro+ 5G (512GB).

2.1.3.3 Any of the Subscription Types as listed below:

- a) New Line Registration;
- b) Mobile Number Portability (“MNP”) except Port-In from Celcom and Port-In from Digi;
- c) Prepaid to Postpaid (“P2P”) conversion;
- d) Existing Postpaid Change of Plan.

2.1.3.4 Subscribe to any of the following plans (“Eligible Plans”):

- a) CelcomDigi Postpaid 5G 100 2026;
- b) CelcomDigi Postpaid 5G 120 2026;
- c) CelcomDigi Postpaid 5G 140 2026.

2.1.4 Offer 4: Outright Device at CelcomDigi Online Shop

2.1.4.1 Go to [CelcomDigi Online Shop](#) (“CelcomDigi Online Shop”) to sign up.

2.1.4.2 This offer shall be applicable to:

- a) All existing CelcomDigi subscribers on Postpaid Principal line and Prepaid line; or
- b) Non CelcomDigi subscribers.

2.1.4.3 Subscribe to Outright Device with the following device options:

- a) Samsung Galaxy Tab S10 FE+ 5G (WF+CL) (256GB);
- b) Samsung Galaxy Tab S10 FE 5G (WF+CL) (256GB);
- c) Apple iPad 11th Gen A16 WiFi (128GB);
- d) Apple iPad 11th Gen A16 WiFi Cellular (128GB);
- e) Apple Watch SE 3 GPS + Cellular 40mm ;
- f) Apple Watch SE 3 GPS + Cellular 44mm;
- g) Apple Watch S11 GPS + Cellular 42mm;
- h) Apple Watch S11 GPS + Cellular 46mm;
- i) Apple Watch Ultra 3 GPS 49mm.

2.2 Each Eligible Participant agrees that he/she has read and understood the Terms of this Campaign and by his or her participation in this Campaign:

- 2.2.1 agrees to be bound by the Terms; and
- 2.2.2 if the Eligible Participant is below 18 (eighteen) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Campaign. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi, such individual shall be subject to Clause 2.4 below.
- 2.3 All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.
- 2.4 CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms shall automatically be disqualified.

3 Campaign Entitlements

3.1 Offer 1: Easy360 (Mobile Device)

- 3.1.1 Eligible Participants shall entitle to special discounted price as shown in [CelcomDigi website](#).

3.2 Offer 2: Easy360 (Samsung TV)

- 3.2.1 Eligible Participants shall entitle to special discounted price as shown in [CelcomDigi website](#).
- 3.2.2 Eligible Participants shall entitle to the following freebies (“Freebie”) per Table 2. The Freebie is subject to first-come, first-served basis and while stocks last.

| Samsung TV Models | Freebie |
|---|-----------------------------------|
| Samsung 55" UHD 4K Smart TV (2026) | Samsung Music Frame |
| Samsung 65" UHD 4K Smart TV (2026) | Samsung Music Frame |
| Samsung 65" Mini LED 4K Smart TV (2026) | Samsung T-Series Soundbar HW-T420 |
| Samsung 85" Neo QLED 4K Smart TV (2026) | Samsung B-Series Soundbar HWB650 |

Table 2: Easy360 (Samsung TV)

Samsung TV Subscription – Delivery, Billing & Fulfilment

- 3.2.3 Eligible Participants shall have the Samsung TV delivered by CelcomDigi's appointed delivery partner to the delivery address based on the submission by the Eligible Participant. Billing shall commence from the date of successful activation of the subscription, irrespective of delivery status.
- 3.2.4 Eligible Participants shall be bound to a fixed contractual term of twenty-four (24) or thirty-six (36) months, as selected. Any termination, cancellation, suspension, downgrade, or early exit prior to expiry of the contractual term shall subject to applicable early termination charges and/or recovery of subsidies, notwithstanding that the Samsung TV has not been delivered.
- 3.2.5 Eligible Participants shall submit the delivery address via the designated WhatsApp form using the same mobile number registered during the sign up. Failure to submit the required information shall result in the order not being processed. For avoidance of doubt, subscription charges shall continue to be incurred notwithstanding such failure.
- 3.2.6 Upon successful submission of the required information, the Eligible Participant shall receive an order confirmation email from CelcomDigi's appointed delivery partner within three (3) working days. Such confirmation shall include a tracking number for delivery status monitoring.
- 3.2.7 Following issuance of the order confirmation email, the Eligible Participant shall receive a WhatsApp communication from CelcomDigi's appointed delivery partner to schedule the delivery date and time within the following timeframes:
- a. Seven (7) working days for West Malaysia; and
 - b. Thirty (30) working days for East Malaysia.
- 3.2.8 Eligible Participant shall be required to respond to such communication to confirm the appointment. Failure to respond may result in delivery delays. Any request for rescheduling shall be arranged directly with the appointed delivery partner using the contact details provided. CelcomDigi shall not be liable for any delay, failure of delivery, or rescheduling initiated by the delivery partner or the Eligible Participant.
- 3.2.9 Delivery is provided at no additional charge within CelcomDigi's serviceable coverage areas. For avoidance of doubt, coverage only includes locations accessible by standard road transportation in West and East Malaysia, with the exception of Labuan and Langkawi. Locations not accessible by standard road transportation, including but not limited to Pulau Redang and Pulau Perhentian, are excluded and shall not be eligible for this subscription.

- 3.2.10 The Samsung TV may be accompanied by a complimentary freebie, which is strictly subject to availability on a while-stocks-last basis. Where available, the freebie shall be delivered together with the Samsung TV. In the event that the Eligible Participant does not receive the freebie at the point of delivery, it shall be deemed that the freebie is no longer available, and no replacement or substitution shall be provided.
- 3.2.11 Complimentary installation includes assembly of the TV stand only and is available within serviceable areas, excluding Labuan and Langkawi. Installation of wall brackets or mounting of the Samsung TV, whether on new or existing fixtures, shall not be included and shall be arranged separately by the Eligible Participant at their own cost.
- 3.2.12 Risk in the Samsung TV shall pass to the Eligible Participant upon successful delivery and acceptance. The Eligible Participant (or authorised representative) is responsible for inspecting the Samsung TV upon delivery.
- 3.2.13 In the event the Samsung TV is found to be defective at the point of delivery and such defect is identified and reported to the delivery personnel, the delivery partner shall arrange for a replacement. Such replacement shall follow a new order and fulfilment process as set out herein.
- 3.2.14 Eligible Participant (or authorised representative) shall be required to inspect the Samsung TV and verify its condition at the point of delivery. In the event the Eligible Participant refuses or declines to carry out such inspection with the delivery personnel, the Samsung TV shall be deemed to have been accepted in good condition. Any defects identified after delivery, including in such circumstances, shall be treated as having arisen post-acceptance and no replacement shall be provided by CelcomDigi or its delivery partner. Eligible Participant shall contact Samsung Customer Care directly to claim under the applicable manufacturer's warranty, which is valid for a period of two (2) years from the date of delivery.
- 3.2.15 To the fullest extent permitted by law, CelcomDigi shall not be liable for any indirect, incidental, consequential, special or punitive damages, including but not limited to loss of use, loss of profits, loss of enjoyment, or loss of opportunity, arising out of or in connection with the Subscription, delivery, installation, or use of the Samsung TV.
- 3.2.16 Eligible Participant acknowledges that delivery, logistics, and installation services are performed by independent third-party delivery partners. CelcomDigi shall not be responsible or liable for any acts, omissions, delays, damage, loss, or service deficiencies caused by such third-party providers.

- 3.2.17 CelcomDigi shall not be liable for any failure or delay in the performance of its obligations due to events beyond its reasonable control, including but not limited to acts of God, natural disasters, pandemics, government actions, labour disputes, or disruptions in logistics or supply chain ("**Force Majeure Event**"). Obligations affected by such Force Majeure Event shall be suspended for the duration of the event.
- 3.2.18 CelcomDigi reserves the right, at its sole discretion, to reject, suspend, or cancel any subscription or delivery order due to ineligibility, suspected fraud, incomplete information, stock unavailability, or operational constraints, without prior notice.
- 3.2.19 All Samsung TV models are subject to stock availability. In the event of stock unavailability, CelcomDigi reserves the right to substitute the device with a model of equivalent value or to delay fulfilment.
- 3.2.20 Eligible Participant shall ensure that all delivery information provided is accurate and complete and shall be available at the agreed delivery time. Failure to comply may result in delays or failed delivery, and CelcomDigi shall not be liable for any such delays or failures.
- 3.3 Offer 3: Pakej MegaJimat ("PMJ")**
- 3.3.1 Eligible Participants shall entitle to special discounted price as shown in [CelcomDigi website](#).
- 3.3.2 Campaign Pricing under PMJ is applicable only to the selected devices listed in Table 3 and shall be revised by CelcomDigi from time to time.
- 3.4 Offer 4: Outright Device at CelcomDigi Online Shop**
- 3.4.1 Eligible Participants shall entitle to special discounted price using the voucher code ("**Voucher Code**") through CelcomDigi Online Shop.
- 3.4.2 Redemption and utilization of the Voucher Code shall be completed via <https://shop.celcomdigi.com/home> before checkout for payment; and
- 3.4.3 All purchases made under this Campaign are subject to the respective device terms and conditions as published at [CelcomDigi's website](#).
- 4 By participating in this Campaign, each Eligible Participant agrees and consents to CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) that all

details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-

- 4.1 the purposes of this Campaign; and
- 4.2 marketing and Campaign activities conducted in such manner as CelcomDigi see fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and campaign activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Campaign; and
- 4.3 other campaign, marketing and publicity notification/information including future campaign, marketing and publicity notification/information from CelcomDigi from time to time.
- 5 In addition, where any of the data/information especially personal data relating to any of the Eligible Participants and/or third parties (where applicable) are submitted to CelcomDigi in connection to this Campaign, each Eligible Participant and/or third party:-
 - 5.1 warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required CelcomDigi usage and processing of such data/information; and
 - 5.2 agrees that it shall be the Eligible Participant's or the third party's responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
- 6 Each Eligible Participant agrees:
 - 6.1 to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Campaign (including resulting from acceptance, possession, use or misuse of any prizes and/or Freebie, or travel to or from any prize-/Freebie-related activity and claims based defamation or invasion of privacy);
 - 6.2 that CelcomDigi and/or the Specified Parties make(s) no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the prizes and/or

Freebie, including, without limitation to, their quality, merchantability or fitness for a particular purpose;

6.3 that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, the prizes and/or the Freebie, even if CelcomDigi been advised of the possibility of such damages in advance; whether or not due to and /or arising from:-

6.3.1 telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;

6.3.2 late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;

6.3.3 virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;

6.3.4 any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;

6.3.5 any printing or typographical errors in any materials associated with this Campaign; and

6.3.6 any claims by third party for infringement of intellectual property rights.

Specified Persons means: CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives and contractors including contract advertising, Campaign, and fulfilment agencies, and legal advisors and/or joint-organizer.

7 CelcomDigi-

- 7.1 reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, shall automatically be disqualified without any prior notice;
- 7.2 reserves the right, at any time, to vary, delete or add to any of the mechanics, this Campaign or these Terms, and alter, cancel, terminate or suspend this Campaign and/or any part thereof without any prior notice; and
- 7.3 for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Campaign shall not entitle the Eligible Participant to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participant as a direct or indirect result of the act of cancellation, termination or suspension.
- 8 To the fullest extent permitted by law, CelcomDigi and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/Campaign agencies hereby expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose of enjoyment of the product/item of this Campaign.
- 9 By participating in this Campaign, each Eligible Participant agrees and irrevocably and unconditionally undertakes to fully absolve CelcomDigi of all liabilities and agrees to indemnify CelcomDigi (on full indemnity basis) and hold CelcomDigi harmless against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that CelcomDigi may suffer or incur as a result of or in connection with this Campaign.
- 10 A failure by CelcomDigi to enforce any of these Terms in any instance(s) shall not give rise to any claim by any person.
- 11 By participating in this Campaign, each Eligible Participant agrees to be bound by these Terms and CelcomDigi's decision is final and binding and no correspondences shall be entertained.
- 12 These Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
- 13 All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.

