

CelcomDigi Mega Gegar 20 Juta Contest ("Contest")

This Contest is held by CelcomDigi Mobile Sdn. Bhd. (Company No. 197601002188 (27910-A)) ("Celcom") and CelcomDigi Telecommunications Sdn. Bhd. (Company. No. 199001009711 (201283-M)) ("Digi")
(Celcom and Digi are collectively known as "**CelcomDigi**" for the purpose of this Contest.)

This Contest will be governed by these terms and conditions and any subsequent accompanying contest details (if any), CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) (collectively referred to as the "**Terms**"). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Contest, each Eligible Participant agrees to be bound by the Terms.

The Contest is conducted in conjunction with the CelcomDigi Mega Gegar 20 Juta Nationwide Sale and shall be governed by these Contest Terms and Conditions together with the CelcomDigi Mega Gegar 20 Juta Nationwide Sale Terms and Conditions. Completion of a Qualifying Transaction under the CelcomDigi Mega Gegar 20 Juta Nationwide Sale does not automatically entitle a customer to win a Prize. Completion of a Qualifying Transaction only renders the customer eligible to participate in this Contest, subject to compliance with the Contest Terms and Conditions and the satisfaction of all eligibility requirements. All matters relating to Contest eligibility, participation mechanics, winner selection, verification, Prize allocation and fulfilment and any other Contest related matters shall be governed exclusively by these Contest Terms and Conditions.

1. Contest Period

- 1.1. This Contest commences at 12.00 a.m. on the 23 July 2026 and runs until 11.59 p.m. on the 30 September 2026 (both dates inclusive) ("**Contest Period**"). Any transaction received after the Contest Period will be automatically disqualified. CelcomDigi has the sole and absolute discretion to extend and/or vary the Contest Period without prior notification.

2. Eligibility Criteria

- 2.1. All Malaysian CelcomDigi subscribers who are 18 years of age and above, lawfully residing in Malaysia and who, successfully complete at least one (1) Qualifying Transaction during the Contest Period in accordance with these Terms shall be eligible to participate in this Contest ("**Eligible Participants**") except for the following: -

- 2.1.1. corporate and corporate individual subscribers; or
- 2.1.2. subscribers who have any overdue and unpaid amounts owing to CelcomDigi; or
- 2.1.3. subscribers whose accounts or lines are suspended, barred, restricted, terminated, cancelled, disconnected, inactive, expired or otherwise not in active service; or
- 2.1.4. subscribers who have breached [any applicable CelcomDigi Terms and Conditions](#) or are otherwise determined by CelcomDigi, in its sole discretion, to be ineligible under these Terms;
- 2.1.5. permanent, contract and temporary employees of CelcomDigi and their Immediate Family Members; and
- 2.1.6. employees of CelcomDigi's partners, advertising agencies, promotion agencies and any other persons involved in the organization, promotion and/or the conduct of this Contest together with their Immediate Family Members.

For the purpose of these Terms, "Immediate Family Members" shall mean a spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

- 2.2. Each Eligible Participant confirms that he/she has read, and understood the Terms and by his or her participation in this Contest:-
 - 2.2.1. agrees to be bound by the Terms; and
 - 2.2.2. represents and warrants that all information submitted to CelcomDigi in connection with this Contest is true, accurate and complete.
- 2.3. All personal details submitted must be accurate and complete and are subject to verification by CelcomDigi upon request.
- 2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and participants and to disqualify any participant or entry that does not comply with these Terms or that tampers with the entry process. Incomplete, indecipherable, illegible, inaccurate, misleading or fraudulent entries or any entry which does not comply with the Terms will be automatically disqualified without any prior notice.

3. Contest Mechanics

3.1. The Contest shall be conducted over five (5) cycles (each, a “**Cycle**”) during the Contest Period:

Cycle	Cycle Date	Qualifying Transaction Period
Cycle 1	13 August 2026	23 July 2026 until 9 August 2026 (both dates inclusive).
Cycle 2	3 September 2026	10 August 2026 until 30 August 2026 (both dates inclusive).
Cycle 3	23 September 2026	31 August 2026 until 20 September 2026 (both dates inclusive).
Cycle 4	7 October 2026	21 September 2026 until 30 September 2026 (both dates inclusive).
Cycle 5	9 October 2026	23 July 2026 until 30 September 2026 (both dates inclusive).

Table 1

Important notes:

- Eligible Participants shall complete an eligible transaction within each Qualifying Transaction Period to participate in the above Cycles. Multiple qualifying transactions within the Qualifying Transaction Period shall not provide any additional advantage or allow Eligible Participants to participate more than once.

3.2. For the purposes of this Contest, the following transactions shall constitute (“**Qualifying Transactions**”) during the Contest Period:

- 3.2.1. Purchase of any offers from the CelcomDigi Mega Gear 20 Juta Nationwide Sale as outlined in the [CelcomDigi Mega Gear 20 Juta Nationwide Sale Terms and Conditions](#); or
- 3.2.2. **CelcomDigi Prepaid** – Any successful new registration, Mobile Number Portability or plan upgrade to an eligible Prepaid Mobile Internet offer with a minimum transaction value of RM30; or
- 3.2.3. **CelcomDigi Postpaid & CelcomDigi One** – Any successful new registration, Mobile Number Portability, conversion from Prepaid to Postpaid or plan upgrade to an eligible CelcomDigi Postpaid 5G 2026 or CelcomDigi One 2026 plans with a minimum monthly commitment fee of RM50; or
- 3.2.4. **Device & Service Contract** – Any successful new subscription or activation of the Easy360 Device Contract, Pakej MegaJimat Device Contract, Freedom Add-Ons, Mega Add-Ons; or
- 3.2.5. **Other Service Add-Ons & Value-Added Services** – Any successful new purchase of Quota Top Up, One-Time Roaming Pass, Entertainment, Security or PhoneCARE subscriptions with a minimum transaction value of RM20.

- 3.2.6. For the avoidance of doubt, any subscription renewal, auto-renewal or recurring subscription are excluded and shall not be considered a Qualifying Transaction.
- 3.3. Only Qualifying Transactions that are successfully completed, activated and accepted by CelcomDigi during the Contest Period shall be eligible for participation.
- 3.4. For the avoidance of doubt, transactions completed outside the Contest Period, or which are subsequently cancelled, refunded, reversed, terminated or otherwise deemed invalid shall not constitute Qualifying Transactions and shall be disqualified from the Contest.
- 3.5. CelcomDigi reserves the sole and absolute discretion to determine the eligibility and validity of any Qualifying Transaction.
- 3.6. In order to participate in this Contest, the Eligible Participants shall carry out the following steps within the Contest Period:-
- Step 1** : To successfully complete at least one (1) Qualifying Transaction during the Contest Period.
 - Step 2** : To download, install and sign in to the CelcomDigi App using the MSISDN which is associated with the Qualifying Transaction.
 - Step 3** : To make sure there are no overdue and unpaid amounts owing to CelcomDigi.
 - Step 4** : To correctly answer the qualifying question(s) made available in the CelcomDigi App within the stipulated response window as determined by CelcomDigi.
- 3.7. **Notification to Eligible Participants**
- 3.7.1. Eligible Participants shall receive an SMS notification from **22228MYCD** one (1) day before the applicable Contest Cycle Date.
- 3.7.2. The SMS notification shall include:
- 3.7.2.1. instructions to answer qualifying question(s) on the applicable Contest Cycle Date;
 - 3.7.2.2. designated time slot ("**Drop**") to answer the qualifying question(s).
- 3.7.3. Eligible Participants shall submit their complete response within the stipulated response window on the applicable Cycle Date as stated in Table 1, or by such other deadline as specified in the SMS notification. Any responses received after the Drop shall not be considered.

3.7.4. Each Eligible Participant shall only be entitled to participate in one (1) Drop within the applicable Cycle Date as assigned by CelcomDigi. Each Eligible Participant shall not be permitted to participate in any other Drop within the same Cycle Date.

4. Selection and Notification of Contest Winners

4.1. Selection of Potential Winners and Contest Winners for each Cycle will be based on the following process. For purposes of this Contest, Potential Winners shall mean Eligible Participants who have been selected based on the Contest Mechanics, including the submission of a complete and correct response to the qualifying question(s) within the stipulated response window and whose ranking qualifies them for consideration for a Prize in the relevant contest Cycle. A Potential Winner shall not be deemed a Contest Winner and shall have no entitlement to any Prize unless and until CelcomDigi has completed all verification checks and confirmed that such Potential Winner has satisfied all eligibility requirements and complied with these Terms ("**Potential Winners**"). Contest Winners shall mean Potential Winners whose eligibility and compliance with the Terms have been successfully verified, confirmed and officially declared by CelcomDigi as the recipient of a Prize for the relevant contest Cycle ("**Contest Winners**").

4.1.1. Eligible Participants who correctly answer the qualifying question(s) on the applicable Cycle Date within the stipulated response window, shall be ranked separately within their respective groups as set out in Clause 3.7, based on the time CelcomDigi receives their complete and correct response, with the earliest valid response ranking first.

4.1.2. Eligible Participants with the earliest valid response ranking and subject to the total number of prizes available for the applicable Cycle as specified in Clause 5.2 shall be identified as the Potential Winners.

4.1.3. Upon completion of the ranking process, Prizes shall be allocated to the Potential Winners in accordance with their respective ranking, with the earliest ranked Potential Winners receiving the highest-value Prizes, in the sequence and quantity set out in Clause 5.2. For avoidance of doubt, Group 1 and Group 2 shall each have a separate Prize pool comprising of identical types, quantities and values of Prizes and the Prizes shall be allocated within each Group based on the ranking of the Potential Winners in that Group. Such Prize allocation shall be final and completed prior to the issuance of the Mystery Box. For purposes of this Contest, Mystery Box is defined as a digital reveal mechanism to notify each Eligible Participant of the outcome of the applicable contest Cycle ("**Mystery Box**").

- 4.1.4. In the event of identical submission timestamps, system anomalies, technical issues or any other circumstances affecting the determination of response order, CelcomDigi reserves the right to determine the successful Potential Winners at its sole discretion acting reasonably and in accordance with its system records.
- 4.1.5. Following the completion of the Prize allocation under Clause 4.1.3, each Eligible Participant shall be invited to open a Mystery Box via the CelcomDigi App. Where a Prize has been allocated under Clause 4.1.3, the Mystery Box shall reveal the Prize allocated to the relevant Potential Winner. Where no Prize has been allocated, the Mystery Box shall indicate that no Prize has been awarded for the applicable contest Cycle. For the avoidance of doubt, the Mystery Box does not determine, allocate, modify or otherwise affect the Prize allocated to the Potential Winner under Clause 4.1.3.
- 4.1.6. CelcomDigi's determination of the ranking, verification, selection of Contest Winners and allocation of Prizes shall be final, conclusive and binding. No correspondence, appeals or disputes will be entertained.

4.2. Verification and confirmation of Contest Winners:

- 4.2.1. A Potential Winner shall not be deemed a Contest Winner unless and until CelcomDigi has verified that the Potential Winner has satisfied all eligibility requirements and complied with these Terms.
- 4.2.2. Following the completion of the verification process, each Potential Winner shall, within seven (7) working days, acknowledge receipt of the Prize notification and provide all information and supporting documents required by CelcomDigi for the purposes of verification, prize acceptance and prize fulfilment including but not limited to the Potential Winner's full name, identification details, contact number and preferred delivery address.
- 4.2.3. If a Potential Winner is found to be ineligible, fails the verification process, fails to comply with these Terms, fails to provide the required information within seven (7) working days or declines the Prize for any reason, CelcomDigi reserves the right, at its sole discretion to:
 - 4.2.3.1. forfeit the Prize without further notice; or
 - 4.2.3.2. revoke the Prize and reallocate it to another eligible Potential Winner in accordance with the Contest mechanics and subject to these Terms;

CelcomDigi shall have no obligation to select a replacement winner or award the Prize to any other person.

5. Contest Prizes

5.1. The Contest shall comprise the following categories of prizes ("**Prizes**"):

- 5.1.1. Bonus Prizes;
- 5.1.2. Grand Prizes.

5.2. The number of Prizes allocated for each contest Cycle is as set out in the table below:

Cycle	Cycle Date	Prizes																																																								
Cycle 1 Cycle 2 Cycle 3 Cycle 4	• 13 August 2026 • 3 September 2026 • 23 September 2026 • 7 October 2026	Total Eligible Winners: 74,224 Winners Bonus Prizes: <table><tr><th>No.</th><th>Bonus Prizes</th><th>Units</th><th>RRP Per Unit</th></tr><tr><td>1.</td><td>Samsung Galaxy Z8 Fold (512GB)</td><td>12</td><td>RM8,099</td></tr><tr><td>2.</td><td>Samsung S26 Ultra (512GB)</td><td>12</td><td>RM6,799</td></tr><tr><td>3.</td><td>Samsung A57</td><td>20</td><td>RM2,699</td></tr><tr><td>4.</td><td>Samsung A37</td><td>20</td><td>RM1,899</td></tr><tr><td>5.</td><td>Samsung A27</td><td>20</td><td>RM1,499</td></tr><tr><td>6.</td><td>Samsung Tab A11+</td><td>20</td><td>RM1,299</td></tr><tr><td>7.</td><td>Galaxy Buds 4 Pro</td><td>300</td><td>RM999</td></tr><tr><td>8.</td><td>Samsung Tab A11</td><td>20</td><td>RM899</td></tr><tr><td>9.</td><td>Samsung Galaxy Buds 4</td><td>300</td><td>RM699</td></tr><tr><td>10.</td><td>1 Year Free Roaming</td><td>1,500</td><td>RM1,416</td></tr><tr><td>11.</td><td>1 Year Free Internet</td><td>70,000</td><td>RM240</td></tr><tr><td>12.</td><td>1 Year Free sooka Entertainment</td><td>1,000</td><td>RM143</td></tr><tr><td>13.</td><td>1 Year Free MobileSHIELD (1-Device)</td><td>1,000</td><td>RM120</td></tr></table> Important Notes: • Each Eligible Participant shall only win one (1) prize across Cycles 1 to 4. • Grand Finale Cycle 5 shall include all Eligible Participants and Contest Winners from Cycles 1 to 4, subject to these Terms. • For the avoidance of doubt, each Eligible Participant shall win up to one (1) Bonus Prize and one (1) Grand Prize throughout the Contest Period.	No.	Bonus Prizes	Units	RRP Per Unit	1.	Samsung Galaxy Z8 Fold (512GB)	12	RM8,099	2.	Samsung S26 Ultra (512GB)	12	RM6,799	3.	Samsung A57	20	RM2,699	4.	Samsung A37	20	RM1,899	5.	Samsung A27	20	RM1,499	6.	Samsung Tab A11+	20	RM1,299	7.	Galaxy Buds 4 Pro	300	RM999	8.	Samsung Tab A11	20	RM899	9.	Samsung Galaxy Buds 4	300	RM699	10.	1 Year Free Roaming	1,500	RM1,416	11.	1 Year Free Internet	70,000	RM240	12.	1 Year Free sooka Entertainment	1,000	RM143	13.	1 Year Free MobileSHIELD (1-Device)	1,000	RM120
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Cycle	Cycle Date	Prizes																								
Cycle 5 Grand Finale	• 9 October 2026	Total Eligible Winners: 40 Winners																								
		Grand Prizes:																								
		<table><tr><th>No.</th><th>Grand Prizes</th><th>Units</th><th>RRP Per Unit</th></tr><tr><td>1.</td><td>MEGA Smart AI Home Makeover powered by Samsung & The Makeover Guys</td><td>1</td><td>RM265,611</td></tr><tr><td>2.</td><td>MEGA Electric Drive with Proton e.MAS 7)</td><td>1</td><td>RM96,800</td></tr><tr><td>3.</td><td>MEGA Global Getaways Travel Package</td><td>3</td><td>RM100,000</td></tr><tr><td>4.</td><td>MEGA Malaysia Getaways Travel Package</td><td>12</td><td>RM50,000</td></tr><tr><td>5.</td><td>MEGA Access to Live Nation Concerts</td><td>3</td><td>RM8,578</td></tr></table>	No.	Grand Prizes	Units	RRP Per Unit	1.	MEGA Smart AI Home Makeover powered by Samsung & The Makeover Guys	1	RM265,611	2.	MEGA Electric Drive with Proton e.MAS 7)	1	RM96,800	3.	MEGA Global Getaways Travel Package	3	RM100,000	4.	MEGA Malaysia Getaways Travel Package	12	RM50,000	5.	MEGA Access to Live Nation Concerts	3	RM8,578
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		Consolation Prizes:																								
<table><tr><th>No.</th><th>Consolation Prizes</th><th>Units</th><th>RRP Per Unit</th></tr><tr><td>1.</td><td>Samsung 65” The Frame Pro 4K Samsung Vision AI Smart TV</td><td>1</td><td>RM8,999</td></tr><tr><td>2.</td><td>Samsung Galaxy Z8 Fold (512GB)</td><td>8</td><td>RM8,099</td></tr><tr><td>3.</td><td>Samsung S26 Ultra (512GB)</td><td>8</td><td>RM6,799</td></tr><tr><td>4.</td><td>Samsung Air Purifier 3 Way Air Flow 60m²</td><td>2</td><td>RM2,199</td></tr><tr><td>5.</td><td>Samsung Jet 75E Multi 200W Vacuum</td><td>1</td><td>RM1,999</td></tr></table>	No.	Consolation Prizes	Units	RRP Per Unit	1.	Samsung 65” The Frame Pro 4K Samsung Vision AI Smart TV	1	RM8,999	2.	Samsung Galaxy Z8 Fold (512GB)	8	RM8,099	3.	Samsung S26 Ultra (512GB)	8	RM6,799	4.	Samsung Air Purifier 3 Way Air Flow 60m ²	2	RM2,199	5.	Samsung Jet 75E Multi 200W Vacuum	1	RM1,999		
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4.	Samsung Air Purifier 3 Way Air Flow 60m ²	2	RM2,199																							
5.	Samsung Jet 75E Multi 200W Vacuum	1	RM1,999																							

Table 2

5.3. Bonus Prizes:

5.3.1. Samsung-Branded Prizes worth a total of RM854,076

- 5.3.1.1. Seven hundred twenty-four (724) winners selected under the Contest shall receive the following Samsung mobile devices and/or Samsung-branded product as specified below:

No.	Bonus Prizes	Units	RRP Per Unit
1.	Samsung Galaxy Z8 Fold (512GB)	12	RM8,099
2.	Samsung S26 Ultra (512GB)	12	RM6,799
3.	Samsung A57	20	RM2,699
4.	Samsung A37	20	RM1,899
5.	Samsung A27	20	RM1,499
6.	Samsung Tab A11+	20	RM1,299
7.	Galaxy Buds 4 Pro	300	RM999
8.	Samsung Tab A11	20	RM899
9.	Galaxy Buds 4	300	RM699

Table 3

- 5.3.1.2. Any manufacturer's warranty, after-sales service or product-related claims shall be governed solely by [Samsung's applicable terms and conditions](#).

5.3.2. 1 Year Free Roaming – Unlimited Worldwide Pass worth a total of RM2,124,000

- 5.3.2.1. One thousand five hundred (1,500) winners will be selected under the Contest to receive twelve (12) months of complimentary 30-Day Unlimited High Speed Worldwide Roam Pass ("**Free Roam Pass**"). The Free Roam Pass will be automatically renewed on a monthly basis for twelve (12) consecutive months from the date of activation.
- 5.3.2.2. The Free Roam Pass provides Unlimited high-speed roaming data for eligible destinations, with the same country coverage as the CelcomDigi Prepaid 30-Day Worldwide Roam Pass (RM118), subject to the prevailing [CelcomDigi Roam Pass Terms and Conditions](#).
- 5.3.2.3. The Free Roam Pass will be credited and activated on the Contest Winner's eligible CelcomDigi account after the winner announcement. No manual activation is required.
- 5.3.2.4. To use the Free Roam Pass, the Contest Winner shall enable Data Roaming on his/her device upon arrival at an eligible roaming destination. Roaming usage is subject to the supported destinations, data allowance, validity period, and applicable Roam Pass terms. Contest Winners with any overdue and unpaid amounts owing to CelcomDigi shall not be eligible to use the Free Roam Pass until all amounts have been fully settled.
- 5.3.2.5. The Free Roam Pass is non-transferable, non-exchangeable, and not redeemable for cash or any other form of compensation.
- 5.3.2.6. Country Coverage: Refer to [CelcomDigi's Website](#) on country eligibility across more than 90 countries. Brunei Darussalam, Oman, Turkey, and the United Arab Emirates (UAE) are not included.

5.3.3. 1 Year Free Internet – 15GB High-Speed Internet worth a total of RM16,800,000

- 5.3.3.1. Seventy thousand (70,000) winners will be selected under the Contest to receive twelve (12) months of complimentary 15GB (5G+4G) High Speed Internet ("**Free Internet**").

- 5.3.3.2. The Free Internet can only be used in conjunction with an active subscription to any of the eligible prepaid monthly Internet passes postpaid plans. The Free Internet will remain available only while the eligible pass is active and valid.
- 5.3.3.3. Upon the expiry, termination or deactivation of the eligible monthly Internet pass, any remaining quota under the Free Internet will also become unavailable and will not be accessible.
- 5.3.3.4. The Free Internet provides 15GB of high-speed Internet data for all usage within Malaysia, subject to the main plan or monthly internet pass validity period and prevailing [CelcomDigi Terms and Conditions](#).
- 5.3.3.5. The Free Internet will be credited and activated on the Contest Winner's eligible and active CelcomDigi MSISDN after the winners' announcement. No manual activation is required.
- 5.3.3.6. All Fibre Standalone and 5G Home WiFi subscribers shall have a corresponding CelcomDigi MSISDN to be eligible for the Free Internet.
- 5.3.3.7. The Free Internet is subject to CelcomDigi's Fair Usage Policy, Celcom's Fair Usage Policy and Digi's Fair Usage Policy.
- 5.3.4. **1 Year Free Entertainment Subscription - sooka Entertainment worth a total of RM143,000**
 - 5.3.4.1. One thousand (1,000) winners will be selected under the Contest to receive one (1) complimentary twelve (12)-month sooka Entertainment subscription ("**Free sooka Subscription**"), subject to these Terms and Conditions.
 - 5.3.4.2. The Free sooka Subscription will be fulfilled via backend provisioning to the Contest Winner's eligible and active CelcomDigi MSISDN in October 2026 (or such other date as determined by CelcomDigi). Contest Winners will be notified via SMS upon successful provisioning and activation of the Free sooka Subscription.
 - 5.3.4.3. The Free sooka Subscription shall be provisioned on a one-time basis and shall remain valid for twelve (12) consecutive months from the date of successful activation. Upon expiry of the twelve (12)-month validity period, the Free sooka Subscription shall automatically terminate and will not auto-renew. The Free sooka Subscription is non-transferable, non-exchangeable, non-refundable and not redeemable for cash, credit

or any other form of compensation. At the point of backend provisioning of the Free sooka Subscription, Contest Winners shall:

- maintain an eligible and CelcomDigi mobile subscription;
- not have an active subscription to any of the following sooka SKUs; and
- satisfy all verification requirements as determined by CelcomDigi.

For the avoidance of doubt, the Free sooka Subscription cannot be provisioned concurrently with any of the following subscriptions:

- StreamMORE sooka Entertainment + 5GB Bundle;
- StreamMORE sooka Entertainment+ + 5GB Bundle;
- StreamMORE sooka Premium + 5GB Bundle;
- StreamMORE sooka Sports & Entertainment + 5GB Bundle;
- StreamMORE Family + 5GB Bundle;
- StreamMORE Asian & Sports + 5GB Bundle;
- StreamMORE Sports + 5GB Bundle;
- Mega Add-Ons (MAOs) that include sooka; and
- any successor, replacement or substantially similar offers providing access to the same sooka service, as determined by CelcomDigi.

5.3.4.4. A Potential Winner who has an active subscription to any of the sooka subscriptions listed in Clause 5.3.4.3 shall remain a valid Contest Winner. However, the Free sooka Subscription shall only be provisioned if the winner satisfies the fulfilment eligibility requirements within the fulfilment timeline determined by CelcomDigi.

5.3.4.5. If a Potential Winner does not satisfy the fulfilment eligibility requirements within the fulfilment timeline determined by CelcomDigi, the Free sooka Subscription shall be deemed forfeited. No cash payment, bill rebate, replacement subscription or any other form of compensation shall be provided.

5.3.4.6. CelcomDigi reserves the right to verify a Potential Winner's eligibility, subscription status and compliance with these Terms prior to and/or at the time of provisioning the Free sooka Subscription. CelcomDigi's decision on all matters relating to winner verification, fulfilment and eligibility shall be final and binding.

5.3.5. 1 Year Free Security Services- MobileSHIELD 1-Device 12-Month Subscription worth a total RM120,000

- 5.3.5.1. One thousand (1,000) Contest Winners selected under the Contest will receive one (1) complimentary 12-month MobileSHIELD 1-Device subscription ("**Offer**"). The Offer will be fulfilled via backend provisioning to the Contest Winners' eligible and active CelcomDigi MSISDNs in October 2026 (or such other date as determined by CelcomDigi). Contest Winners will receive an SMS notification upon successful fulfilment and activation of the Offer.
- 5.3.5.2. The Offer shall be provisioned on a one-time basis and shall remain valid for twelve (12) consecutive months from the date of successful activation. The Offer is non-transferable, non-exchangeable, non-refundable and not redeemable for cash. Upon expiry of the twelve (12)-month validity period, the Offer will automatically terminate and will not auto-renew.
- 5.3.5.3. A Potential Winner who has an active subscription to any active MobileSHIELD subscription, including MobileSHIELD 1/3/5-Device add-on subscriptions and Mega Add Ons (MAOs) shall remain a valid Contest Winner. However, the Free MobileSHIELD subscription shall only be provisioned if the Potential Winner satisfies the fulfilment eligibility requirements within the fulfilment timeline determined by CelcomDigi. CelcomDigi reserves the rights to verify eligibility prior to fulfilment and may disqualify any winner who does not satisfy the eligibility requirements.
- 5.3.6. Bonus Prize Winners shall only be entitled to win one (1) Bonus Prize throughout the Contest Period. A Contest Winner who has been awarded a Bonus Prize in any Contest Cycle shall not be eligible to win any subsequent Bonus Prizes in the remaining Contest Cycles.
- 5.3.7. Notwithstanding the above, all Eligible Participants, Potential Winners and Contest Winners (including Bonus Prize Winners), provided they continue to satisfy the eligibility requirements under these Terms and Conditions, shall remain eligible to participate in the final Contest Cycle 5 and answer the qualifying question(s) for the opportunity to win a Grand Prize.
- 5.4. For the purposes of this Contest, all Contest Winners under Clause 5.4 shall be known as Grand Prize Winners ("**Grand Prize Winners**").
 - 5.4.1. **Grand Prize 1: MEGA Smart AI Home Makeover powered by Samsung & The Makeover Guys ("TMOG") worth a total of RM265,611**

- 5.4.1.1. A total of one (1) winner of the Contest shall receive:
- One (1) home makeover by TMOG with a stated value of RM200,000 and 2-year validity period from date received; and Samsung Smart AI Home devices worth RM65,611 as outlined below:

No.	Consolation Prizes	Units	RRP Per Unit
1.	Samsung 100" Neo QLED QN80H 4K Samsung Vision AI Smart TV	1	RM25,199
2.	Samsung Bespoke AI Side-by-Side Refrigerator Family Hub 594L	1	RM12,299
3.	Samsung Bespoke AI Dryer Hybrid Heat Pump 17kg	1	RM8,359
4.	Samsung Bespoke AI Front-load Washer SmartThings 25kg	1	RM6,999
5.	Samsung Q-Series Soundbar HW-Q990H11.1.4ch Subwoofer	1	RM6,499
6.	Samsung Jet 75E Multi 200W Vacuum	1	RM1,999
7.	Samsung Music Studio 7 LS71H WiFi-Bluetooth Wireless Speaker	1	RM1,999
8.	Samsung Bespoke Convection Microwave Oven HotBlast™ 35L	1	RM1,959
9.	Samsung Laundry Stacking Kit	1	RM299

Table 4

- 5.4.1.2. The verified Grand Prize Winner shall be entitled to arrange the proposed renovation works at that property.
- 5.4.1.3. The nominated property must be within Malaysia and within TMOG's service coverage area. If the property of the Grand Prize Winner is not serviceable, the Winner may nominate one (1) other eligible residential property in Malaysia within the two-year (2) validity period.
- 5.4.1.4. Satisfactory supporting documents will be required.
- 5.4.1.5. As a material condition of accepting and receiving the Grand Prize, the Grand Prize Winner shall provide reasonable access to the nominated property for design consultation, site assessment, work-in-progress, completed spaces and a winner interview or testimonial.
- 5.4.1.6. The Grand Prize Winner shall also be governed by a separate set of terms and conditions imposed by the provider of the Prizes or

CelcomDigi's partner that are offering the Prizes. Where such terms are applicable, the Grand Prize Winner will be notified. For this Contest, the terms and conditions governing the Grand Prize 1 are available at [TMOG's website](#).

5.4.2. Grand Prize 2: MEGA Electric Drive with Proton e.MAS 7 worth a total of RM96,800

- 5.4.2.1. A total of one (1) winner of the Contest shall receive one (1) Proton e.MAS 7.
- 5.4.2.2. To claim the Grand Prize 2, the Grand Prize Winner shall be required to register the vehicle with Jabatan Pengangkutan Jalan ("JPJ") after the prize presentation and/or collection session at his or her own costs and expenses. The Grand Prize 2 shall be registered under the Grand Prize Winner's name and shall not be transferred to any third party prior to completion of the registration process, subject to JPJ's terms.
- 5.4.2.3. All costs and expenses associated with the collection, registration, road tax, takaful/ insurance coverage, ownership transfer, insurance, and/ or any other incidental costs related to the Grand Prize 2 shall be borne solely by the Grand Prize Winner, unless otherwise stated by CelcomDigi.
- 5.4.2.4. CelcomDigi's responsibility in relation to the Grand Prize 2 shall be limited solely to payment of the purchase of the Grand Prize 2 to the authorized dealer and arrangement of the Grand Prize 2 fulfilment. The Grand Prize 2 is strictly non-transferrable, non-exchangeable and shall not be substituted or redeemed for cash, whether in part or in full.
- 5.4.2.5. The colour, model, specifications, features, and / or accessories of the Grand Prize 2 shall be determined by CelcomDigi and/or the appointed vendor and shall be subject to availability. Any visuals or images used in advertisements, promotional, publicity or other Contest materials are for illustration purposes only and may not depict the actual Grand Prize 2.
- 5.4.2.6. In the event that the original Grand Prize 2 is unavailable for any reason, including but not limited to manufacturer discontinuation, recall, damage, force majeure events, loss or theft, CelcomDigi reserves the right to substitute the Grand Prize 2 with another prize of similar type and / or equivalent value by providing at least thirty (30) calendar days' notice via call, and/ or through any other communication channel deemed appropriate by CelcomDigi.

5.4.2.7. For the avoidance of doubt, CelcomDigi shall not be responsible for any loss, damage, defect, warranty issue, or claim relating to the Grand Prize 2 after delivery and/or collection by the Grand Prize Winner. Any dispute relating to the quality, condition, warranty, or usage of the Grand Prize shall be resolved directly between the Grand Prize Winner and the authorized dealer and / or manufacturer without recourse to CelcomDigi.

5.4.3. Grand Prize 3: MEGA Global Getaways Travel Package worth a total of RM300,000

5.4.3.1. A total of three (3) Winners will be selected for this Grand Prize 3, with each Contest Winner being entitled to a global travel package with a stated value of up to RM100,000 each.

5.4.3.2. The confirmed travel destination, itinerary, travel dates, airlines, accommodation and all other inclusions, shall be arranged by the winners and are subject to availability by the appointed travel provider's terms.

5.4.3.3. The Grand Prize Winners are responsible for valid passports, visas, travel insurance, health or entry requirements, personal expenses and any optional upgrade or cost not expressly included in the confirmed package. If the confirmed package costs less than the value of RM100,000, the difference will not be paid out in cash.

5.4.3.4. If the Travel package cannot be fulfilled due to travel restrictions, supplier unavailability or another event beyond the package provider's reasonable control, the package provider may offer an alternative travel package or prize of equal or higher than the stated value after giving notice to the Grand Prize Winners.

5.4.3.5. The Grand Prize Winners shall also be governed by a separate set of terms and conditions imposed by the provider of the Prizes or CelcomDigi's partner that are offering the Grand Prize 3. Where such terms are applicable, the Grand Prize Winners shall be notified.

5.4.4. Grand Prize 4: MEGA Malaysia Getaways Travel Package worth a total of RM600,000

- 5.4.4.1. A total of twelve (12) Winners will be selected for this Grand Prize 4, with each Contest Winner being entitled to a local travel package with a stated value of up to RM50,000.
- 5.4.4.2. The confirmed travel destination, itinerary, travel dates, airlines, accommodation and all other inclusions, shall be arranged by the winners and are subject to availability by the appointed travel provider's terms.
- 5.4.4.3. The Grand Prize Winners are responsible for valid identification documents, passports, visas, travel insurance, health or entry requirements, personal expenses and any optional upgrade or cost not expressly included in the confirmed package. If the confirmed package costs less than the value of RM50,000, the difference will not be paid out in cash.
- 5.4.4.4. If the Travel package cannot reasonably be fulfilled due to travel restrictions, supplier unavailability or another event beyond the package provider's reasonable control, the package provider may offer an alternative travel package or prize of equal or higher than the stated value after giving notice to the Grand Prize Winners.
- 5.4.4.5. The Grand Prize Winners shall also be governed by a separate set of terms and conditions imposed by the provider of the Prizes or CelcomDigi's partner that are offering the Grand Prize 4. Where such terms are applicable, the Grand Prize Winners shall be notified.

5.4.5. Grand Prize 5: MEGA Access to Live Nation Concerts worth a total of RM25,734

- 5.4.5.1. A total of three (3) winners will be selected for this Grand Prize 5, with each Contest Winner being entitled to concert tickets provided by Live Nation Malaysia.
- 5.4.5.2. The Grand Prize Winners shall also be governed by a separate set of terms and conditions imposed by the provider of the Prizes or CelcomDigi's partner that are offering the Grand Prize 5. Where such terms are applicable, the Grand Prize Winners shall be notified. For this Contest, the terms and conditions governing the Prizes are available at [Live Nation Malaysia](#).

5.4.6. Grand Finale Consolation Prizes worth a total of RM134, 580

- 5.4.6.1. Twenty (20) winners selected under the Contest will each receive one (1) of the following Samsung mobile devices and/or Samsung-branded product as specified below:

No.	Consolation Prizes	Units	RRP Per Unit
1.	Samsung 65" The Frame Pro 4K Samsung Vision AI Smart TV	1	RM8,999
2.	Samsung Galaxy Z8 Fold (512GB)	8	RM8,099
3.	Samsung S26 Ultra (512GB)	8	RM6,799
4.	Samsung Air Purifier 3 Way Air Flow 60m ²	2	RM2,199
5.	Samsung Jet 75E Multi 200W Vacuum	1	RM1,999

Table 5

- 5.4.7. Any manufacturer's warranty, after-sales service or product-related claims shall be governed solely by [Samsung's applicable terms and conditions](#).
- 5.5. All Prizes are not transferable and / or exchangeable and not for resale. No cash alternatives will be offered. CelcomDigi and partners reserve the right to replace any of the aforementioned Prizes with another prize of the same value without prior notice.
- 5.6. The Contest Winners shall be governed by a separate set of terms and conditions imposed by CelcomDigi and partners that are offering the Prizes. Where such terms are applicable, the Grand Prize Winners and Grand Finale Consolation Prize Winners will be notified.
- 5.7. The Contest Winners shall be responsible for any additional costs, duties, taxes and/or other incidental expenses which may be incurred as a result of and/or related to the acceptance or use of the Prizes. If the Contest Winners choose not to accept the Prize for any reason whatsoever, he / she shall forfeit all claims to the Prize, which will be dealt with, according to CelcomDigi's sole and absolute discretion.

6. Contest Prize Fulfilment

- 6.1. Subject to successful verification and compliance with these Terms and Conditions as set out in Clause 4.2 above, fulfilment of all Contest Prizes won during Cycles 1 to 4 shall only commence after the conclusion of the Contest Period, by 31 October 2026 or such other date in accordance with the fulfilment process determined by CelcomDigi.

- 6.2. Where a Contest Winner has won a Samsung mobile device or any other Samsung-branded product, fulfilment method shall be informed by CelcomDigi in due time. Any manufacturer's warranty, after-sales service or product-related claims shall be governed solely by [Samsung's applicable terms and conditions](#).
- 6.3. The Contest Winners will be contacted and notified ("**Contact Period**") of the Prizes that the Contest Winner has won via the MSISDN in CelcomDigi's record after the Contact Period by 31 October 2026 ("**Fulfillment Period**"). CelcomDigi has the sole and absolute discretion to extend the Fulfillment Period. The Contest Winners are to keep their MSISDNs active during the Collection Period.
- 6.4. Upon the completion of Cycle 5, the top forty (40) Potential Winners, determined in accordance with the Contest mechanics and these Terms, shall be shortlisted ("**Grand Prize Finalists**") and invited to attend an event at the date, time and venue designated by CelcomDigi ("**Grand Finale Event**"). At the Grand Finale Event, the Grand Prize Finalists shall participate in activities to determine their final ranking for the allocation of the Grand Prizes, followed by the presentation and/or collection of the Grand Prizes.
- 6.5. The Grand Prize Finalists shall also provide all information and supporting documents reasonably required by CelcomDigi for the purpose of verification and Prize fulfilment.
- 6.6. Further details relating to the Grand Finale Event and/or prize collection session will be communicated to the Grand Prize Finalists by CelcomDigi in due course.
- 6.7. The Grand Prize Finalists will be notified of the venue for the Grand Finale Event. If the Grand Prize Finalist is unable to personally attend the Grand Finale Event, he or she can provide a letter of authorisation to authorise another person to attend on his/her behalf. The identification card of the authorised person must be produced upon collection of the Prize. CelcomDigi reserves the right to reject any letter of authorization if such letter of authorization is not satisfactory in CelcomDigi's opinion. CelcomDigi shall not be liable to any consequence in the event the Prizes are released pursuant to any letter of authorization received. Furthermore, CelcomDigi shall not be liable in the event the Contest Winner fails to comply with the Collection Period due to the non-acceptance of letter of authorization by CelcomDigi.

7. General

- 7.1. By participating in this Contest, each Eligible Participant agrees and consents to CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at [CelcomDigi Privacy Notice](#) that all details submitted pursuant to this Contest, including without limitation personal data/information being collected, processed and used by CelcomDigi/ for:-

- 7.2. the purpose of this Contest; and
- 7.3. marketing and promotional activities conducted in such manner as CelcomDigi sees fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and promotional activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Contest; and
- 7.4. other promotional, marketing and publicity notification/information including future promotional, marketing and publicity notification/information from CelcomDigi from time to time.
- 7.5. In addition, where any of the data/information especially personal data relating to the Eligible Participant and/or third parties (where applicable) are submitted to CelcomDigi and/or by any entrant in connection to this Contest, each:-
- 7.6. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as may be required for CelcomDigi and/or usage and processing of such data/information; and
- 7.7. agrees that it shall be his or her responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.
8. Each Eligible Participant hereby agrees and irrevocably and unconditionally undertakes to indemnify CelcomDigi (on full indemnity basis) against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that it may suffer or incur as a result of or in connection with this Contest and the Prizes.
9. Each Eligible Participant further agrees:-
 - 9.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Contest (including resulting from acceptance, possession, use or misuse of any Prizes, or travel to or from any Prize-related activity and claims based defamation, or invasion of privacy);

- 9.2. that CelcomDigi and/or the Specified Persons make no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the Prizes, including, without limitation to, their quality, merchantability or fitness for a particular purpose;
- 9.3. that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Contest, and/or the Prizes, even if CelcomDigi has been advised of the possibility of such damages in advance, whether or not due to and/or arising from:-
- 9.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;
 - 9.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;
 - 9.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;
 - 9.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;
 - 9.3.5. any printing or typographical errors in any materials associated with this Contest; and
 - 9.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons shall mean CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives, partners and contractors including contradvertising, promotion, and fulfilment agencies, and legal advisors and/or joint-organiser.

10. CelcomDigi:-

- 10.1. reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, ineligible, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, will automatically be disqualified without any prior notice;
- 10.2. reserves the right to disqualify a Contest Winner if he/she is found to be ineligible at any point of time and to cancel/withdraw/recall the Prizes from being delivered to the ineligible Contest Winner. If the ineligible Contest Winner has enjoyed the Prizes, the ineligible Contest Winner hereby agrees and undertakes to indemnify CelcomDigi for the cost of the Prizes, failing which, CelcomDigi shall have the right to initiate any action it deems necessary against the ineligible Contest Winner.
- 10.3. Reserves the right to reject any entries and/or withhold the Prizes or forfeit the Prizes where CelcomDigi believes that there are unlawful, deceitful and/or fraudulent acts and practices without any prior notice.
- 10.4. Reserves the right, at any time, to vary, delete or add to any of the mechanics, the Prizes or the Terms, and alter, cancel, terminate or suspend this Contest and/or any part thereof without any prior notice; and
- 10.5. for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Contest shall not entitle the Eligible Participants to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participants as a direct or indirect result of the act of cancellation, termination or suspension.
11. All decisions by CelcomDigi, including but not limited to the selection of Contest Winners and forfeiture of the Prizes are final, conclusive and binding. No correspondence or claims shall be entertained.
12. A failure by CelcomDigi to enforce any of the Terms in any instance(s) will not give rise to any claim by any person.
13. All other terms and conditions governing the use of any of CelcomDigi's mobile telecommunication services shall apply herein mutatis mutandis.
14. The Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.