

# CelcomDigi One 2026 Plan

This CelcomDigi One 2026 Plan (“**Plan**”) is a postpaid plan made available by CelcomDigi Mobile Sdn. Bhd. [Company No. 197601002188 (27910-A)] (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. [Company No. 199001009711 (201283-M)] (“**Digi**”) subject to the terms and conditions provided herein.

(Celcom and Digi are collectively known as “**CelcomDigi**” for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services is subject to the respective Celcom and Digi General Terms and Conditions (“**General Terms and Conditions**”), CelcomDigi’s Privacy Notice / Data Protection Statement and Data protection Obligations found on CelcomDigi’s website at [CelcomDigi Privacy Notice](#) all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the “**Terms and Conditions**”). All terms and references used herein shall be the same as the General Terms and Conditions unless otherwise defined.

You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
2. CelcomDigi shall not be responsible in any way in the event that the Customer’s subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
3. CelcomDigi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at <https://www.celcomdigi.com>.

## CelcomDigi One 2026 Plan

### 1. Principal Lines

- 1.1. The Plan and the eligible add-ons (where applicable) are subject to change from time to time without prior notice and the benefits or any part thereof of the principal lines are non-transferable.
- 1.2. Charges published are exclusive of all applicable taxes including service tax.
- 1.3. The CelcomDigi One 2026 Plans shall be made available from 18 December 2025 except:
  - a) CelcomDigi Postpaid One Pro shall be available from 3 January 2024 until 17 December 2025.
  - b) CelcomDigi One Ultra shall be available from 11 June 2024 until 17 December 2025.
  - c) CelcomDigi One Lite will be available from 16 July until 17 December 2025.
- 1.4. The Plans are listed as follows:

|                                                   | CelcomDigi One Pro 2026 & CelcomDigi One Pro DS 2026 <sup>1</sup>                       | CelcomDigi One Ultra 2026 & CelcomDigi One Ultra DS 2026 <sup>1</sup>            |
|---------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| Monthly Commitment                                | RM280                                                                                   | RM340                                                                            |
| 5G Speed Tier                                     | Unlimited                                                                               |                                                                                  |
| Monthly All Usage Quota & Hotspot <sup>2</sup>    | Unlimited (5G/4G)                                                                       |                                                                                  |
| Voice Call                                        | Unlimited to all network                                                                |                                                                                  |
| SMS (all network)                                 | RM0.20/SMS                                                                              |                                                                                  |
| Video Call (all network)                          | RM0.20/min                                                                              |                                                                                  |
| MMS (all network)                                 | RM0.20/MMS                                                                              |                                                                                  |
| IDD Calls                                         | IDD calls rate varies by country. Click <a href="#">here</a> to find out the IDD rates. |                                                                                  |
| Advance Payment                                   | RM280                                                                                   | RM340                                                                            |
| Supplementary Lines                               | Up to 6 lines                                                                           | Up to 6 lines<br>(Inclusive of 2 CelcomDigi Postpaid 5G Family (One) 2026 Lines) |
| Plan Benefits                                     |                                                                                         |                                                                                  |
| Roaming Discount                                  | 50%                                                                                     | 50%                                                                              |
| Supplementary Line Discount<br>(Voice Plans Only) | 50%                                                                                     | 50%                                                                              |
| Included Entertainment                            | Disney+ (Basic)                                                                         | Disney+ (Premium)                                                                |

|                                                                                              | CelcomDigi One Pro 2026 & CelcomDigi One Pro DS 2026 <sup>1</sup>                                                                                                                                                                            | CelcomDigi One Ultra 2026 & CelcomDigi One Ultra DS 2026 <sup>1</sup> |
|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Included Security                                                                            | WebSHIELD included for Principal Line                                                                                                                                                                                                        | MobileSHIELD included for Principal + 2 Supplementary Lines           |
| Outright Device Discounts <sup>3</sup>                                                       | ✓                                                                                                                                                                                                                                            | ✓                                                                     |
| CelcomDigi Support                                                                           | PremierCARE<br>(Calls are managed by a dedicated team)                                                                                                                                                                                       | PremierCARE<br>(Calls are managed by a dedicated team)                |
| Fibre/5G Home WiFi                                                                           | Choose between<br>500Mbps Fibre + Router + Mesh Included<br>(subject to <a href="#">CelcomDigi Fibre T&amp;Cs</a> )<br><b>OR</b><br>5G Home WiFi + Premium Router included<br>(subject to <a href="#">CelcomDigi 5G Home WiFi T&amp;Cs</a> ) |                                                                       |
| 5G Home WiFi Router Upfront (only applicable if Customer chooses 5G Home WiFi with One plan) | Waived                                                                                                                                                                                                                                       | Waived                                                                |
| <b>Plan Offerings Options (Contract)</b>                                                     |                                                                                                                                                                                                                                              |                                                                       |
| Freedom Add-Ons Contract (12-Month Contract)                                                 | RM10 Rebate<br>(Only for new CelcomDigi Customers)                                                                                                                                                                                           |                                                                       |
|                                                                                              | Free Roaming Singapore, Indonesia, Thailand<br>5GB + 15 minutes                                                                                                                                                                              |                                                                       |
|                                                                                              | Free IDD 60 mins                                                                                                                                                                                                                             |                                                                       |
|                                                                                              | Free WebSHIELD                                                                                                                                                                                                                               |                                                                       |
| Mega Add-Ons Contract (12-Month Contract)                                                    | Viu Premium RM0.90 / month                                                                                                                                                                                                                   |                                                                       |
|                                                                                              | Amazon Prime Video RM4/month                                                                                                                                                                                                                 |                                                                       |
|                                                                                              | MobileSHIELD RM1.00/month                                                                                                                                                                                                                    | N/A                                                                   |
|                                                                                              | Roaming Singapore, Indonesia, Thailand<br>30GB + 15 minutes RM20/month                                                                                                                                                                       |                                                                       |
|                                                                                              | Roaming 82 Countries - 80GB + 15 minutes<br>RM35/month                                                                                                                                                                                       |                                                                       |
| Device Contract <sup>3</sup><br>(Only for Principal Lines)                                   | Easy 360 (24 or 36-month)                                                                                                                                                                                                                    |                                                                       |

**Table 1: Overview of CelcomDigi One 2026 Plans**

Note:

<sup>1</sup> CelcomDigi One Pro 2026 and CelcomDigi One Ultra 2026 will enjoy additional Convergence Rebate as per Clause 12.

<sup>2</sup> Hotspot - unless assigned with a hotspot-specific quota, hotspot usage is also subject to the FUP quota of the unlimited Internet

<sup>3</sup> Refer to the CelcomDigi website for latest information on [Easy360](#) and [Outright Device Discounts](#).

## 2. Supplementary Lines

- 2.1. CelcomDigi One 2026 Principal Line is eligible to register up to a maximum of six (6) Supplementary Lines subject to the eligibility as follows.
- 2.2. Customer that subscribes to CelcomDigi One Ultra 2026 shall get two (2) of CelcomDigi Postpaid 5G Family (One) 2026 included as part of the Plan. The 2 family lines shall need to be under the same account as the Principal Line CelcomDigi One Ultra 2026.
- 2.3. For the avoidance of doubt, the 2 CelcomDigi Postpaid 5G Family (One) 2026 lines shall not incur additional commitment fee charges, as it is part of the CelcomDigi One Ultra 2026 offering. Any other applicable charges on the CelcomDigi Postpaid 5G Family (One) 2026 are to be borne by Customer.

| CelcomDigi Postpaid 5G Family (One) 2026 |                                                                                       |
|------------------------------------------|---------------------------------------------------------------------------------------|
| Monthly Commitment                       | RM0                                                                                   |
| Eligible Principal Plan                  | CelcomDigi One Ultra 2026                                                             |
| 5G Speed Tier                            | Advance                                                                               |
| Monthly All Usage Quota & Hotspot        | Unlimited (4G/5G)                                                                     |
| Voice Call (all network)                 | Unlimited                                                                             |
| SMS (all network)                        | RM0.20/SMS                                                                            |
| Video Call (all network)                 | RM0.20/min                                                                            |
| MMS (all network)                        | RM0.20/MMS                                                                            |
| IDD Calls                                | IDD calls rate varies by country. Click <a href="#">here</a> find out the IDD charge. |
| Device Contract                          | N/A                                                                                   |

Table 2: Overview of CelcomDigi Postpaid 5G Family (One) 2026

- 2.4. For all other Supplementary Lines options and its respective benefits, please refer to the [CelcomDigi Postpaid 5G 2026 Plan Terms and Conditions](#). All Supplementary Lines shall sign up with CelcomDigi One 2026 Principal Plan only.
- 2.5. Any eligible add-ons for the Supplementary Lines are subject to change from time to time without compensation or prior notice and the benefits or any part thereof of the Supplementary Lines are non-transferable.

## 3. Charges

- 3.1. This section shall apply to both Principal and Supplementary Line(s).
- 3.2. Charges published are exclusive of all applicable taxes including service tax.
- 3.3. The Customer shall, upon the submission of his/her application for registration, pay Celcom and/or Digi the Advance Payment and/or Deposit (as the case may be) and such other fees, charges and taxes as required by Celcom and/or Digi. In addition to Advance Payment, non-Malaysian Customers are required to pay a Deposit of such sum as shall be determined by Celcom and/or Digi from time to time. Any Deposit paid may be applied, forfeited, utilized, off set or refunded to the Customer at Celcom's and/or Digi's sole and absolute discretion.
- 3.4. There will be a one-time processing fee for administration, processing of the application and maintenance of the Customer's connectivity ("**Fee**") charged to Customers who register a postpaid line as New, MNP and/or Prepaid to Postpaid. This Fee is charged to the first postpaid bill. In addition, Customers who register a postpaid line as New and/or MNP will be charged an additional one-time SIM fee for the provision of new SIM Card to the Customers.
- 3.5. All rates depicted for voice calls with the bundled Mobile Internet Quota ("**Bundled Offers**") apply only when used within Malaysia (to all domestic networks).
- 3.6. All other services that are not included as part of the Bundled Offers including but not limited to SMS, MMS, International Direct Dialing (IDD), International Roaming (IR) etc. are chargeable based on usage on a Pay-As-You-Use (PAYU) basis and rates applicable are based on standard rates, subject to CelcomDigi's pricing for such services as amended from time to time.
- 3.7. For more information on roaming rates, please click [here](#).
- 3.8. For more information on IDD rates, please click [here](#).
- 3.9. Usage on calls, SMS and MMS beyond the cap of the Bundled Offers will be charged on the basis of Pay-As-You-Use ("**PAYU**") in addition to the applicable Monthly Commitment Fee.
- 3.10. The Principal Line of the SIM Card shall be solely and wholly liable for all charges incurred for all the Supplementary Line(s) upon the activation of the said SIM Card(s). The Principal Line of the SIM Card reserves the right to terminate the services offered under the Supplementary Line by giving notice in writing to Celcom and/or Digi but shall still remain solely and wholly liable for all charges incurred under the Supplementary Line(s), up to and including the effective date of termination.
- 3.11. CelcomDigi is under no responsibility whatsoever to verify the transactions of the Supplementary Line with the Principal Line.

#### 4. Auto Billing Discount

4.1. Auto Billing Discount is not applicable to CelcomDigi One 2026 Plan.

## 5. Mobile Internet Quota

- 5.1. This section shall apply to both Principal and Supplementary Line(s).
- 5.2. All Mobile Internet Quota allocated in the Plan / Bundled Offers is exclusively for domestic usage only.
- 5.3. All Mobile Internet Quota that is bundled with the Plan is non-shareable to any of the Supplementary Plans.
- 5.4. The internet speed of the Mobile Internet Quota bundled with the Plan is subject to a speed cap for both download and upload purposes, as set out below. For the avoidance of doubt, the internet speeds outlined in Table 3 are the maximum achievable speeds and do not constitute a guarantee of the speeds that the Customer will experience at all times.

| 5G Speed Tier | Download      | Upload        | FUP Speed |
|---------------|---------------|---------------|-----------|
| Essential     | 100mbps       | 25mbps        | -         |
| Advance       | 300mbps       | 75mbps        | 10mbps    |
| Premium       | 500mbps       | 125 mbps      | 10mbps    |
| Unlimited     | Maximum speed | Maximum Speed | 10mbps    |

Table 3: Mobile Internet Speeds

- 5.5. Except where provided in these Terms and Conditions, if the Customer does not fully utilise the Mobile Internet Quota allocation, the balance of unutilised Mobile Internet allocation shall be forfeited at the end of the bill cycle.
- 5.6. Plans with fixed Mobile Internet Quota:
- 5.6.1. Data services will be restricted once the usage exceeds the quota allocated.
- 5.6.2. The Customer may opt to purchase Mobile Internet Quota Top-Up(s) to continue the usage at regular speeds.
- 5.6.3. Data services allocated within the Plan(s) are strictly for domestic usage only.
- 5.7. Plans with Unlimited Mobile Internet Quota will be subject to Fair Usage Policy ("FUP"). More info on FUP can be found [here](#) for Customer on Celcom network (refer to page 35) and [here](#) for Customer on Digi network (refer to page 37).

## 6. Unlimited Calls

- 6.1. This section shall apply to both Principal and Supplementary Line(s)

## 6.2. Unlimited Calls allocated with the Plan:

- 6.2.1. Applies to domestic mobile/fixed on-net and off-net usages (excluding video calls, calls to special numbers, calls to toll-free 1-300/1-800 numbers and calls to 121 numbers).
- 6.2.2. Strictly for standard person-to-person calls; and not meant for any commercial/non-personal usages. For any excessive usage, or on suspicion of fraud, any illegal practice or unusual activity in respect of the Customer's Account with Celcom and/or Digi, CelcomDigi at its sole and absolute discretion reserves the right at any time without being liable to the Customer or any third party to discontinue, disconnect, interrupt, bar or suspend the service for such period of time as Celcom and/or Digi shall deem fit.
- 6.2.3. Non-transferable, whether by operation of law or otherwise, either to any other person, entity or any other Postpaid account.
- 6.2.4. Can only be utilised domestically i.e. within Malaysian networks. Calls made while overseas are subject to roaming charges. The Customer shall be charged based on the call rates imposed by the respective Celcom and Digi roaming operators for call usage while roaming with Celcom's and Digi's overseas roaming partners.

## 7. Roaming Passes

- 7.1. For more information on roaming passes, click [here](#).

## Plan Benefits

### 8. Roaming Discount

- 8.1. Customers residing in Malaysia and subscribe to any of the following plans shall be eligible for Roaming Discount:
  - 8.1.1. CelcomDigi One Pro 2026; CelcomDigi One Pro DS 2026;
  - 8.1.2. CelcomDigi One Ultra 2026; CelcomDigi One Ultra DS 2026.
- 8.2. Customer shall get an entitlement of fifty percent (50%) discount ("**Roaming Discount**") on the purchase of any of the following one-time off roaming passes:
  - 8.2.1. 3-Day Pass;
  - 8.2.2. 3-Day Unlimited Pass;
  - 8.2.3. 7-Day Unlimited Pass;
  - 8.2.4. 14-Day Unlimited Pass;
  - 8.2.5. 30-Day Unlimited Pass.

- 8.3. All monthly roaming passes, other roaming passes and Roaming Pay-As-You-Use (PAYU) charges shall not be eligible for the Roaming Discount.
- 8.4. The Roaming Discount is only applicable upon the purchase of an eligible roaming pass by the Customer as set out in Clause 8.1 and 8.2.
- 8.5. The Roaming Discount shall be granted in the form of a rebate to be reflected in the Customer's next bill after the purchase of the roaming pass.

## 9. Supplementary Line Discount

- 9.1. The Supplementary Line Discount shall apply only to Supplementary Lines subscribed under eligible Voice Supplementary Plans, subject at all times to the continued active status and eligibility of the corresponding Principal Line remaining active and eligible.
- 9.2. The following are the eligible Voice Supplementary Plans for the 50% Supplementary Line Discounts:
  - 9.2.1. CelcomDigi Postpaid 5G Supp 45 SE 2026;
  - 9.2.2. CelcomDigi Postpaid 5G Supp 60 SE 2026 (-RM10) (available from 7 July 2026);
  - 9.2.3. CelcomDigi Postpaid 5G Supp 65 SE 2026;
  - 9.2.4. CelcomDigi Postpaid 5G Supp 80 2026;
  - 9.2.5. CelcomDigi Postpaid 5G Supp 100 2026;
  - 9.2.6. CelcomDigi Postpaid 5G Supp 120 2026;
  - 9.2.7. CelcomDigi Postpaid 5G Supp 140 2026;
  - 9.2.8. CelcomDigi Postpaid 5G Supp 160 2026;
  - 9.2.9. CelcomDigi Postpaid 5G Supp 190 2026.
- 9.3. The Supplementary Line Discount shall apply only where the Supplementary Line is registered with an active CelcomDigi One 2026 Principal Plan.
- 9.4. The Supplementary Line Discount ("**Supplementary Line Discount**") eligibility:
  - 9.4.1. Customers who subscribe to any of the eligible Principal Plans listed in Table 4 and maintain an active status under the same billing account shall be eligible to register the applicable number of supplementary lines and receive the corresponding Supplementary Line Discount, as listed in Table 4:

| Principal Plan                                            | Supplementary Line Discount | Eligible Supplementary Lines for Discount |
|-----------------------------------------------------------|-----------------------------|-------------------------------------------|
| CelcomDigi One Pro 2026<br>CelcomDigi One Pro DS 2026     | 50%                         | Up to 6 Supplementary Lines               |
| CelcomDigi One Ultra 2026<br>CelcomDigi One Ultra DS 2026 | 50%                         | Up to 4 Supplementary Lines               |

Table 4: Eligible Principal Plans and Supplementary Line Discounts

- 9.5. The Supplementary Line Discount shall not be able to combine with any other discount offers applicable to Supplementary Lines.
- 9.6. Customer who upgrade from an earlier CelcomDigi One Plan to the new eligible CelcomDigi One 2026 Principal Plans shall entitle for the Supplementary Line Discount.
- 9.7. Customers who downgrade from a Principal Plan eligible for any Supplementary Line Discount to a Principal Plan that is not eligible for any Supplementary Line Discount, shall not be entitled to receive any discount. All Supplementary Lines shall thereafter be charged at the prevailing standard rate.

#### **10. Included Entertainment with CelcomDigi One 2026 (from 18 December 2025 onwards)**

- 10.1. Customer who subscribes to CelcomDigi One Pro 2026 Plan shall get Disney+ Basic subscription for free as part of the plan.
- 10.2. Disney+ subscription will remain active as long as Customer remains in CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026.
- 10.3. Upon successful provisioning, Customers shall login to Disney+ app and complete the registration process to start enjoying Disney+ services.
- 10.4. In the event that the Customer changes to non-eligible rate plan, the Disney+ subscription shall be terminated.
- 10.5. In the event of Postpaid line termination, the Disney+ subscription shall be terminated with immediate effect.
- 10.6. For more information about Disney+, [click here](#).

#### **11. Included Security with CelcomDigi One Ultra 2026 Plan (from 18 December 2025 onwards)**

- 11.1 Customer who subscribes to CelcomDigi One Ultra 2026 Plan shall get MobileSHIELD subscription for free as part of the Plan. The 2 family lines under CelcomDigi Postpaid 5G Family (One) 2026 which is part of the CelcomDigi One Ultra 2026 Plan Principal account shall also enjoy the MobileSHIELD subscription for free.
- 11.2 The subscription shall remain active as long as customer is under CelcomDigi One Ultra 2026.
- 11.3 Upon successful provisioning, Customers shall login to MobileSHIELD app and complete the registration process to start enjoying MobileSHIELD services.
- 11.4 In the event that Customer changes to non-eligible rate plan, the MobileSHIELD subscription shall be ended.

- 11.5 In the event of Postpaid line termination, the MobileSHIELD subscription shall be terminated with immediate effect.
- 11.6 For more information about MobileSHIELD subscription, [click here](#).

## **12. Included Security with CelcomDigi One Pro 2026 and CelcomDigi One Lite 2026 Plan (from 23 July 2026)**

- 12.1 Customer who subscribes to CelcomDigi One Pro 2026 and CelcomDigi One Lite 2026 Plan shall get WebSHIELD subscription for free as part of the Plan.
- 12.2 The subscription shall remain active as long as Customer is under CelcomDigi One Pro and CelcomDigi Lite 2026 Plan.
- 12.3 Upon successful registration of the CelcomDigi One Pro 2026 or CelcomDigi One Lite 2026 Plan, the Customer shall log in to the CelcomDigi Application to complete the Included Security - WebSHIELD subscription.
- 12.4 Non-Contract WebSHIELD – Upon activation of the CelcomDigi One Pro 2026 or CelcomDigi One Lite 2026 Plan, the free Bundled WebSHIELD subscription shall supersede and override the Customer's existing WebSHIELD subscription.
- 12.5 Freedom Add-Ons WebSHIELD – Customers with an active Freedom Add-Ons contract shall be required to terminate his/her subscription prior to signing up for the CelcomDigi One Pro 2026 or CelcomDigi One Lite 2026 Plan. In the event of such termination, an early termination fee shall apply according to the Terms and Conditions of the Freedom Add-Ons contract
- 12.6 A comprehensive user guide detailing the activation process is available at [CelcomDigi Help Centre](#).
- 12.7 In the event that Customer changes to non-eligible rate plan, the WebSHIELD subscription shall be ended.
- 12.8 In the event of Postpaid line termination, the WebSHIELD subscription shall be terminated with immediate effect.
- 12.9 For more information about WebSHIELD subscription, [click here](#).

## **13. 500Mbps fibre or 5G Home WiFi + Premium Router ("5G Home WiFi") Included**

- 13.1 From 18 December 2025, CelcomDigi One Pro 2026 and CelcomDigi One Ultra 2026 Customers shall have an option to choose between 500Mbps fibre or 5G Home WiFi + Premium Router to bundle with their CelcomDigi One Pro 2026 and CelcomDigi One Ultra 2026 Plan.

- 13.2 Each Customer shall only be entitled to CelcomDigi One 2026 offer at any one time, either the 500Mbps fibre or 5G Home WiFi + Premium Router.
- 13.3 By signing up 500Mbps fibre or 5G Home WiFi + Premium Router, Customer shall be subject to a 24-month contract.
- 13.4 Customer who chooses 500Mbps fibre shall be subject to the following terms and conditions:
- 13.4.1 A monthly rebate of RM159 on fibre services is available for Customer who subscribes to CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026 and have a CelcomDigi Fibre Plan registered under the same account.
- 13.4.2 The following fibre plans are entitled for the rebate:
- a. CelcomDigi Fibre 500Mbps
  - b. CelcomDigi Fibre 1Gbps
  - c. CelcomDigi Fibre 2Gbps
- 13.4.3 For the avoidance of doubt, Customer will incur additional charges for any fibre plans with higher speed of more than 500Mbps. The additional charges by plan as follows:
- a. CelcomDigi Fibre 1Gbps – additional RM40/month
  - b. CelcomDigi Fibre 2Gbps – additional RM110/month
- 13.4.4 The rebate shall be applied if the Customer has both a CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026 plan and an eligible CelcomDigi Fibre Plan under the same account. If either plan is missing, the rebate shall not be applied.
- 13.4.5 If fibre activation is delayed or unsuccessful, the Monthly Commitment Fee for the CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026 plan shall remain the same. Customers may choose to downgrade their plan. However, if the Customer is under contract for CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026 plan, an early termination fee will incur upon downgrading.
- 13.4.6 Existing Customers on the standalone Fibre plans can sign up to CelcomDigi One Plan to enjoy the rebate, and any existing contract will be carried forward. However, Customers will not be entitled to a new mesh node when changing their plan. Only new fibre sign ups after 18<sup>th</sup> December 2025 will be eligible for a mesh node upon installation.

13.5 Customer who chooses 5G Home WiFi + Premium Router will subject to the terms and conditions below:

- 13.5.1 A rebate of RM149 on 5G Home WiFi services is available for Customers who subscribe to both CelcomDigi One Pro 2026 or CelcomDigi One Ultra 2026 and a 5G Home WiFi plan under the same account.
- 13.5.2 The 5G Home WiFi Plan comes with a Free Premium Router and no device upfront payment will be charged to the Customer.
- 13.5.3 The following 5G Home WiFi plan is entitled for the rebate:
  - a. CelcomDigi One 2026 Home WiFi 5G
- 13.5.4 Existing Customers on the standalone CelcomDigi 5G Home WiFi plan can switch to CelcomDigi One 2026 Home WiFi 5G plan to enjoy the rebate, and any existing contract will be carried forward. However, Customers will not be entitled to new router when changing their plan. Only new sign-ups for the CelcomDigi One 2026 Home WiFi 5G will be eligible for a router.
- 13.5.5 In the event that the 5G Home WiFi connection is not satisfactory to Customer, there will be no return policy. Any request to terminate or cancel the plan will incur an early termination penalty.

13.6 Customer who has opted for the 5G Home WiFi shall visit a CelcomDigi Store to upgrade the 5G Home WiFi to a 500Mbps fibre. Upon a successful upgrade, the 5G Home WiFi Router will be collected, the 5G Home WiFi plan will be terminated, and any penalties will be waived.

#### **14 Included PremierCARE CelcomDigi Support**

14.1 Customers on any of the following CelcomDigi One 2026 Plans shall be eligible for PremierCARE, which directs customers to a dedicated team when calling for CelcomDigi Support:

- a. CelcomDigi One Pro 2026;
- b. CelcomDigi One Pro DS 2026;
- c. CelcomDigi One Ultra 2026;
- d. CelcomDigi One Ultra DS 2026;

14.2 The PremierCARE Support shall be provided on best-effort basis, subject to customer support resource availability at the time of the call

#### **15 Monthly RM40 Convergence Rebate**

- 15.1 All Customers subscribing to CelcomDigi One Pro 2026 Plan and CelcomDigi One Ultra 2026 Plan shall be eligible for the monthly RM40 Convergence Rebate ("Convergence Rebate").
- 15.2 The Convergence Rebate shall be granted monthly from the activation date of CelcomDigi One 2026 plan as long as the Customer remains active on the Plan.
- 16 **CTS Sabah CelcomDigi One Lite 2026 ("CelcomDigi One Lite 2026") (from 23 July 2026)**
- 16.1 CelcomDigi One Lite 2026 Plan is available exclusively at selected locations in Sabah region. Walk-in to any Sabah outlet to find out more about this offer.

| CelcomDigi One Lite 2026 & CelcomDigi One Lite DS 2026  |                                                                                         |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------|
| 5G Speed Tier                                           | Unlimited                                                                               |
| Monthly All Usage Quota & Hotspot <sup>1</sup>          | Unlimited (5G/4G)                                                                       |
| Voice Call                                              | Unlimited to all network                                                                |
| SMS (all network)                                       | RM0.20/SMS                                                                              |
| Video Call (all network)                                | RM0.20/min                                                                              |
| MMS (all network)                                       | RM0.20/MMS                                                                              |
| IDD Calls                                               | IDD calls rate varies by country. Click <a href="#">here</a> to find out the IDD rates. |
| Supplementary Lines                                     | Up to 3 lines                                                                           |
| Plan Benefits                                           |                                                                                         |
| Supplementary Line Discount (Voice Plans Only)          | 10%                                                                                     |
| Included Entertainment                                  | Viu Premium                                                                             |
| Included Security                                       | WebSHIELD included for Principal Line                                                   |
| Fibre/5G Home WiFi                                      | 300Mbps Fibre + Router Included (subject to <a href="#">CelcomDigi Fibre T&amp;Cs</a> ) |
| Plan Offerings Options (Contract)                       |                                                                                         |
| Device Contract <sup>2</sup> (Only for Principal Lines) | Easy 360 (24 or 36-month)                                                               |

**Table 5: Overview of CelcomDigi One Lite 2026 Plan**

Note:

<sup>1</sup> Hotspot - unless assigned with a hotspot-specific quota, hotspot usage is also subject to the FUP quota of the unlimited Internet

<sup>2</sup> Refer to the CelcomDigi website for latest information on [Easy360](#) and [Outright Device Discounts](#).

- 16.2 The following are the eligible Voice Supplementary Plans for the 10% Supplementary Line Discounts:
- 16.2.1 CelcomDigi Postpaid 5G Supp 45 SE 2026;
- 16.2.2 CelcomDigi Postpaid 5G Supp 60 SE 2026 (-RM10) (available from 7 July 2026);

- 16.2.3 CelcomDigi Postpaid 5G Supp 65 SE 2026;
  - 16.2.4 CelcomDigi Postpaid 5G Supp 80 2026;
  - 16.2.5 CelcomDigi Postpaid 5G Supp 100 2026;
  - 16.2.6 CelcomDigi Postpaid 5G Supp 120 2026;
  - 16.2.7 CelcomDigi Postpaid 5G Supp 140 2026;
  - 16.2.8 CelcomDigi Postpaid 5G Supp 160 2026;
  - 16.2.9 CelcomDigi Postpaid 5G Supp 190 2026.
- 16.3 All customers subscribing to CelcomDigi One Lite 2026 Plan shall get Viu Premium subscription for free as part of the plan. For more information about Viu Premium, [click here](#).
- 16.4 All customers subscribing to CelcomDigi One Lite 2026 Plan shall get WebSHIELD subscription for free as part of the plan stated in Clause 12. For more information about WebSHIELD, [click here](#).
- 16.5 By signing up 300Mbps fibre, Customer shall be subject to a 24-month contract with a monthly rebate of RM139.

#### **Discontinued Plan Benefits**

#### **17. 300Mbps fibre or 5G Home WiFi + Router ("5G Home WiFi") Included (Discontinued from 18 December 2025 onwards)**

- 17.1 From 25 July 2024, CelcomDigi One Pro and CelcomDigi One Ultra Customers shall have an option to choose between 300Mbps fibre or 5G Home WiFi to bundle with their CelcomDigi One Pro and CelcomDigi One Ultra Plan.
- 17.2 Each Customer shall only be entitled to one offer at any one time, either the 300Mbps fibre or 5G Home WiFi + Router.
- 17.3 By signing up 300Mbps fibre or 5G Home WiFi + Router, Customer shall be subject to a 24-month contract.
- 17.4 Customer who chooses 300Mbps fibre shall subject to the following terms and conditions:
  - 17.4.1 A rebate of RM139 on fibre services is available for Customers who subscribe to CelcomDigi One Pro or CelcomDigi One Ultra and have a CelcomDigi Fibre Plan registered under the same NRIC.
  - 17.4.2 The following fibre plans are entitled for the rebate:
    - a. CelcomDigi Fibre 300Mbps

- b. CelcomDigi Fibre 300 (Upgrade 500Mbps)
- c. CelcomDigi Fibre 500Mbps
- d. CelcomDigi Fibre 1Gbps

17.4.3 For the avoidance of doubt, Customers will incur additional charges for any fibre plans with higher speed of more than 300Mbps. The additional charges by plan as follows:

- a. CelcomDigi Fibre 300 (Upgrade 500Mbps) – no additional charge
- b. CelcomDigi Fibre 500Mbps – additional RM20/month
- c. CelcomDigi Fibre 1Gbps – additional RM110/month

17.5 The rebate shall be applied if the Customer has both a CelcomDigi One Pro or CelcomDigi One Ultra plan and an eligible CelcomDigi Fibre Plan under the same NRIC. If either plan is missing, the rebate shall not be applied.

17.6 If fibre activation is delayed or unsuccessful, the Monthly Commitment Fee for the CelcomDigi One Pro or CelcomDigi One Ultra plan shall remain the same. Customers may choose to downgrade their plan. However, if the Customer is under contract for CelcomDigi One Pro or CelcomDigi One Ultra plan, an early termination fee will incur upon downgrading.

17.7 Customer who chooses 5G Home WiFi + Router will subject to the terms and conditions below:

17.7.1 A rebate of RM149 on 5G Home WiFi services is available for Customers who subscribe to both CelcomDigi One Pro or CelcomDigi One Ultra and a 5G Home WiFi plan under the same account.

17.7.2 The 5G Home WiFi Plan comes with a Premium or Free Router and no device upfront payment will be charged to the Customer.

17.7.3 Customers who select the Premium router shall be required to pay a device price of RM99 upon sign-up. Customers who select the Free router shall receive the device at no cost.

17.7.4 The following 5G Home WiFi plan is entitled for the rebate:

- a. CelcomDigi One Home Wireless 5G

17.7.5 Existing Customers on the standalone CelcomDigi 5G Home WiFi plan can switch to CelcomDigi One Home Wireless 5G plan to enjoy the rebate, and any existing contract will be carried forward. However, Customers will not be entitled to new router when changing their plan.

Only new sign-ups for the CelcomDigi One Home Wireless 5G will be eligible for a router.

17.7.6 In the event that the 5G Home WiFi connection is not satisfactory to Customer, there will be no return policy. Any request to terminate or cancel the plan will incur an early termination penalty.

17.8 Customer who has opted for the 5G Home WiFi may visit a CelcomDigi Store to upgrade the 5G Home WiFi to a 300Mbps fibre. Upon a successful upgrade, the 5G Home WiFi Router will be collected, the 5G Home WiFi plan will be terminated, and any penalties will be waived.

**18. 5G Home WiFi with 100Mbps speedcap + Router ("5G Home WiFi 100Mbps") Included (Discontinued from 18 December 2025 onwards)**

18.1 Effective 27 February 2025 up to 17 December 2025, CelcomDigi One Lite Customers shall get 5G Home WiFi 100Mbps to bundle with the CelcomDigi One Lite.

18.2 The 5G Home WiFi 100Mbps plan shall subject to a 24-month contract.

18.3 RM149 rebate on 5G Home WiFi services shall be available for Customers who subscribe to CelcomDigi One Lite and a 5G Home WiFi 100Mbps Plan under the same account.

18.4 The 5G Home WiFi 100Mbps Plan comes with a premium or free router and no device upfront payment is charged to Customer.

18.5 Customers who select the premium router shall be required to pay a device price of RM99 upon sign-up. Customers who select the free router shall receive the device at no cost.

18.6 The following 5G Home WiFi plan that is entitled for the RM149 rebate:

i. CelcomDigi One Home Wireless 5G

18.7 In the event that the 5G Home WiFi connection is not satisfactory to Customer, there is no return policy. Any request to terminate or cancel the plan will incur an early termination penalty.

**19. 100Mbps fibre included with CelcomDigi ONE Lite (Discontinued from 27 February 2025 onwards)**

- 19.1 Customer who chooses 100Mbps fibre with CelcomDigi ONE Lite Plan before 27 February 2025 can continue to enjoy this offer and subject to the terms and conditions below:
- a. A RM99 rebate on fibre services is available to Customer who subscribes to CelcomDigi ONE Lite Plan and a CelcomDigi Fibre Plan under the same NRIC.
- 19.2 The following fibre plans are entitled for the rebate:
- a. CelcomDigi Fibre 100Mbps
  - b. CelcomDigi Fibre 300Mbps
  - c. CelcomDigi Fibre 300Mbps (Upgrade 500Mbps)
  - d. CelcomDigi Fibre 500Mbps
  - e. CelcomDigi Fibre 1Gbps
- 19.3 For the avoidance of doubt, Customers shall incur additional charges for any fibre plans with higher speed of more than 100Mbps. The additional charges by plan are:
- i. CelcomDigi Fibre 300Mbps – additional RM40/month
  - ii. CelcomDigi Fibre 300 (Upgrade 500Mbps) – additional RM40/month
  - iii. CelcomDigi Fibre 500Mbps – additional RM60/month
  - iv. CelcomDigi Fibre 1Gbps – additional RM150/month
- 19.4 The rebate shall be applied if the Customer has both a CelcomDigi ONE Lite Plan and an eligible CelcomDigi Fibre Plan under the same NRIC. If either plan is missing, the rebate shall not be applied.
- 19.5 If fibre activation is delayed or unsuccessful, the Monthly Commitment Fee for the CelcomDigi ONE Lite Plan shall remain the same. Customers may choose to downgrade their plan. However, if the Customer is under contract for CelcomDigi ONE Lite Plan, an early termination fee will incur upon downgrading.