

CelcomDigi Prepaid Roaming Passes via Partners Channels (“Add Ons”)

This Add Ons made available by CelcomDigi Mobile Sdn. Bhd. [Company No. 197601002188 (27910-A)] (“**Celcom**”) and CelcomDigi Telecommunications Sdn. Bhd. [Company No. 199001009711 (201283M)] (“**Digi**”) subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as “**CelcomDigi**” for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and services are as set out at [CelcomDigi website](#) (“**General Terms**”), including the Privacy Notice as set out at [CelcomDigi Privacy Notice](#) and [CelcomDigi Roaming Pass and International Roaming](#); all of which form an integral part of full terms and conditions of the said products and/or services (collectively, the “**Terms and Conditions**”).

All terms and references used herein shall be the same as the General Terms unless otherwise defined. In the event there is a conflict or inconsistency between these terms and conditions and the General Terms, the terms and conditions herein shall take precedence.

1. Each Customer (as defined below) agrees that he/she has read and understood the Terms and Conditions and by his or her purchasing/subscribing to the Add Ons, each subscriber agrees to be bound by the Terms and Conditions.
2. CelcomDigi does not guarantee or warrant the availability of the Add Ons and the Customer(s) acknowledges and agrees that the Add Ons is provided on an "as is" basis.
3. CelcomDigi reserves the right to revise, modify and/or change these terms and conditions at any time at CelcomDigi's sole discretion without providing notice to Customers. Continued use of this Add Ons service following any changes to these terms and conditions constitutes an acceptance to those changes (if any). Customers are advised to visit this page periodically to review the terms and conditions.
4. CelcomDigi reserves the right to terminate, suspend or block a Customer's usage of its services for any reason at any time without prior notice. In such event, there shall be no

claims and / or compensation or whatsoever by the Customer against CelcomDigi for any and all losses or damages suffered or incurred by the Customer as a direct or indirect result of the act of alteration, cancellation, termination or suspension thereof.

5. Add-Ons

5.1. Availability

This Add Ons shall commence from 13 May 2026.

Any changes or discontinuation thereof shall be at the sole discretion of CelcomDigi.

5.2 Eligibility

The Add Ons shall be applicable to all CelcomDigi Prepaid customers (herein defined as “**Customer**”).

5.3 Product Offering

The below states the details of Add Ons subscription (“**Subscription**”).

5.3.1 Table 1 states the details of the Single-Country Add Ons Subscription:

Product Name and Validity	3-Day 1GB Reload Roam Pass	7-Day 2GB Reload Roam Pass	7-Day 3GB Reload Roam Pass
Price	RM10	RM15	RM35
Internet	1GB	2GB	3GB
Roaming Voice Call	Not Applicable		
Pass Type	Single-Country Pass		
Participating Countries	Valid for one (1) country only: Indonesia or Singapore or Thailand		Valid for one (1) country only: Brunei or China or Japan

Table 1: Single-Country Add Ons Subscription

5.3.2 Table 2 states the details of the Multi-Country Add Ons Subscription:

Product Name and Validity	3-Day 4GB Reload Roam Pass	7-Day 14GB Reload Roam Pass
Price	RM28	RM58
Internet	4GB	14GB
Roaming Voice Call	15 minutes	

Pass Type	Multi-Country Pass	
Participating Countries	Valid for travel across Singapore, Indonesia and Thailand.	Valid for travel across Albania, Argentina, Armenia, Australia, Austria, Azerbaijan, Bahrain, Bangladesh, Belarus, Belgium, Bulgaria, Brunei Darussalam, Brazil, Bosnia and Herzegovina, Cambodia, Canada, Chile, China, Congo DRC, Croatia, Cyprus, Czech Republic, Denmark, Egypt, El Salvador, Estonia, Finland, France, Georgia, Germany, Ghana, Greece, Guatemala, Guernsey, Hong Kong, Hungary, Iceland, India, Indonesia, Iraq, Ireland, Isle of Man, Italy, Japan, Jersey, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Laos, Latvia, Lithuania, Liechtenstein, Luxembourg, Macau, Malta, Mexico, Mozambique, Nepal, Netherlands, New Zealand, Norway, Oman, Pakistan, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russia, Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Tanzania, Thailand, Timor-Leste, Turkey, United Arab Emirates, United Kingdom, United States of America, Ukraine Uruguay, Uzbekistan, Vietnam.
Inflight Roaming Service	In-flight roaming services are available on selected flights. Network Operator: AeroMobile.	

Table 2: Multi-Country Add Ons Subscription

5.3.3 Customer shall be able to purchase the Add Ons via Boost or Touch 'n Go or Shopee applications. (**"Partner Channels"**).

5.3.4 This Add Ons shall be available for purchase while in Malaysia or abroad and offered in partnership with selected Network Operators in selected countries only (the **"Participating Countries"**).

- 5.3.5 Customer shall receive an SMS notification from Celcom or Digi upon successful subscription. Celcom or Digi sender code is 29000MYCD.
- 5.3.6 This Add-Ons shall be automatically activated upon the first usage in Participating Countries by using mobile data.
- 5.3.7 Customer shall ensure that the Add-Ons is activated based on the Participating Countries within 30 days from the purchase date to enjoy the entitlement. Any entitlements not activated within this timeframe shall be forfeited.
- 5.3.8 Customer shall monitor and manage the Add-Ons and usage via CelcomDigi App or USSD menu *800# (while in overseas).
- 5.3.9 Roaming voice calls in the Add-Ons is only applicable for roaming voice calls made by the Customer from the Participating Countries (calls are based on 60 seconds block):
 - 5.3.9.1 To any Malaysian number;
 - 5.3.9.2 To any number within present roaming country; and
 - 5.3.9.3 Receiving calls while Customer is in the Participating Countries.
- 5.3.10 Any call and SMS shall follow the standard international roaming rates as stated on [CelcomDigi website](#).
- 5.3.11 Multiple subscriptions: Customers shall not be able to purchase more than one Add-Ons at any point of time. Any existing Add-Ons shall be unsubscribed and the remaining validity and quota balance (if any) shall be forfeited upon the purchase of a new Add-Ons.

General Terms

1. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription is activated by a 3rd party without their consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.
2. CelcomDigi does not guarantee or warrant that there shall be no problem, defect or error in the access or usage provided by this Subscription. CelcomDigi shall not be responsible in any way whatsoever for the loss incurred directly or indirectly for such failure or any problems associated with the network in any way whatsoever.
3. CelcomDigi reserves its absolute right and discretion to apply the Fair Usage Policy if the Customer is suspected to have had abused the services or internet usage in whatsoever way including exceeding the base quota.
4. CelcomDigi shall not be liable in any manner whatsoever to any party for any claims, proceedings, loss, damage, costs, or expenses of any kind whatsoever suffered or incurred

as a direct or indirect result of the utilisation of the Products and Services by the Customer.

5. CelcomDigi shall not be liable in any manner whatsoever to the Customers for any claims, proceedings, loss, damage, costs or expenses of any kind whatsoever suffered or incurred as a direct or indirect result of the utilisation of the Products and Services.
6. The Terms and Conditions shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.
7. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.