CelcomDigi Postpaid 5G 2026 Plan

This CelcomDigi Postpaid 5G 2026 Plan ("**Plan**") is a postpaid plan made available by CelcomDigi Mobile Sdn. Bhd. [Company No. 197601002188 (27910-A)] ("**Celcom**") and CelcomDigi Telecommunications Sdn. Bhd. [Company No. 199001009711 (201283-M)] ("**Digi**") subject to the terms and conditions provided herein. (Celcom and Digi are collectively known as "**CelcomDigi**" for the purpose of this Terms & Conditions).

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You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.

2. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.

3. CelcomDigi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plans, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at https://www.celcomdigi.com.

CelcomDigi Postpaid 5G 2026 Plan

1. Principal Lines

1.1. Customers can register up to a maximum of Fifteen (15) lines for every National Registration Identity Card ("**NRIC**") or Passport Number (as the case may be) under the Plan.

1.2. The Plan and the eligible add-ons (where applicable) are subject to change from time to time without prior notice and the benefits or any part thereof of the principal lines are non-transferable.

1.3. Charges published are exclusive of all applicable taxes including service tax.

1.4. The Plan shall be made available from 5 February 2026 onwards, except for:
- a) CelcomDigi Postpaid 5G plans which will be available from 1 December 2023 to 4 February 2026; and
- b) CelcomDigi Postpaid 5G SE plans will be available from 1 March 2024 to 4 February 2026.
- c) CelcomDigi Postpaid 5G 60 SE 2026 plan will be available from 7 July 2026.

1.5. The available Plans are listed below:
- a) CelcomDigi Postpaid 5G 60 SE 2026;
- b) CelcomDigi Postpaid 5G 80 2026;
- c) CelcomDigi Postpaid 5G 100 2026; CelcomDigi Postpaid 5G 100 DS 2026;
- d) CelcomDigi Postpaid 5G 120 2026; CelcomDigi Postpaid 5G 120 DS 2026;
- e) CelcomDigi Postpaid 5G 140 2026; CelcomDigi Postpaid 5G 140 DS 2026;
- f) CelcomDigi Postpaid 5G 160 2026; CelcomDigi Postpaid 5G 160 DS 2026;
- g) CelcomDigi Postpaid 5G 190 2026; CelcomDigi Postpaid 5G 190 DS 2026.

	CelcomDigi Postpaid 5G 60 SE 2026	CelcomDigi Postpaid 5G 80 2026	CelcomDigi Postpaid 5G 100 2026 & CelcomDigi Postpaid 5G 100 DS 2026	CelcomDigi Postpaid 5G 120 2026 & CelcomDigi Postpaid 5G 120 DS 2026	CelcomDigi Postpaid 5G 140 2026 & CelcomDigi Postpaid 5G 140 DS 2026	CelcomDigi Postpaid 5G 160 2026 & CelcomDigi Postpaid 5G 160 DS 2026	CelcomDigi Postpaid 5G 190 2026 & CelcomDigi Postpaid 5G 190 DS 2026
Monthly Commitment	Limited Time Offer: RM 50	RM 80	RM 100	RM 120	RM 140	RM 160	RM 190
5G Speed Tier	Ultimate	Ultimate	Ultimate	Ultimate	Ultimate	Ultimate	Ultimate
Monthly All Usage Quota & Hotspot[1]	500GB (5G/4G)	600GB (5G/4G)	Unlimited (5G/4G)	Unlimited (5G/4G)	Unlimited (5G/4G)	Unlimited (5G/4G)	Unlimited (5G/4G)
Voice Call	Unlimited to all network						
SMS (all network)	RM0.20/SMS						
Video Call (all network)	RM0.20/min						
MMS (all network)	RM0.20/MMS						
IDD Calls	IDD calls rate varies by country. Click here to find out the IDD rates.						
Roaming	Roaming Passes available here						
Advance Payment	RM50	RM 80	RM 100	RM 120	RM 140	RM 160	RM 190
Plan Benefits							
Supplementary Lines	N/A	3 Lines	Up to 6 Lines				
Supplementary Line Discount (Voice Plans Only)[2]	N/A	10%	10%	10%	50%	50%	50%
Roaming Discount	N/A	N/A	N/A	50%	50%	50%	50%

[1] Hotspot - unless assigned with a hotspot-specific quota, hotspot usage is also subject to the FUP quota of the unlimited Internet.
[2] "Voice Plans Only" refers only to Supplementary Postpaid Plans as listed in Clause 2.3 of Supplementary Lines that include voice call services.

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	CelcomDigi Postpaid 5G 60 SE 2026	CelcomDigi Postpaid 5G 80 2026	CelcomDigi Postpaid 5G 100 2026 & CelcomDigi Postpaid 5G 100 DS 2026	CelcomDigi Postpaid 5G 120 2026 & CelcomDigi Postpaid 5G 120 DS 2026	CelcomDigi Postpaid 5G 140 2026 & CelcomDigi Postpaid 5G 140 DS 2026	CelcomDigi Postpaid 5G 160 2026 & CelcomDigi Postpaid 5G 160 DS 2026	CelcomDigi Postpaid 5G 190 2026 & CelcomDigi Postpaid 5G 190 DS 2026
Free Roaming	N/A	N/A	N/A	N/A	N/A	N/A	Effective 16 October 2026: Unlimited Worldwide + 30 Minutes Calls
Included Entertainment	N/A	N/A	Viu Premium	Viu Premium	Viu Premium	Prime Video	Viu Premium & Prime Video
Included Security	N/A	N/A	WebSHIELD	WebSHIELD	WebSHIELD	WebSHIELD	WebSHIELD
Outright Device Discounts	✓	✓	✓	✓	✓	✓	✓
CelcomDigi Support	N/A	N/A	N/A	N/A	N/A	PremierCARE *(Calls are managed by a dedicated team)*	PremierCARE *(Calls are managed by a dedicated team)*
Plan Offering Options (Contract)							
Freedom Add-Ons (12-Month Contract)	Refer to Freedom Add-Ons Offering here.						
Mega Add-Ons (12-Month Contract)	Refer to Mega Add-Ons Offering here.						
Device Contract[3] (Only for Principal Lines)	N/A	Pakej MegaJimat	Pakej MegaJimat Easy360	Pakej MegaJimat Easy360	Pakej MegaJimat Easy360	Easy360	Easy360[2]

Table 1: Overview of CelcomDigi Postpaid 5G 2026 Plans

2. Supplementary Lines

2.1. Only Customers with an eligible and active CelcomDigi Postpaid 5G 2026 Principal Plan shall be able to subscribe for Supplementary Line(s).

2.2. CelcomDigi Postpaid 5G 2026 Principal Plan Customers may select any CelcomDigi Postpaid 5G 2026 plan listed in Table 1 as Supplementary Line(s).

2.3. The available CelcomDigi Postpaid 5G 2026 Supplementary Plans ("**Voice Supplementary Plans**") are listed below:

a) CelcomDigi Postpaid 5G Supp 60 SE 2026; CelcomDigi Postpaid 5G Supp 60 SE DS 2026;
b) CelcomDigi Postpaid 5G Supp 80 2026;
c) CelcomDigi Postpaid 5G Supp 100 2026; CelcomDigi Postpaid 5G Supp 100 DS 2026;
d) CelcomDigi Postpaid 5G Supp 120 2026;
e) CelcomDigi Postpaid 5G Supp 140 2026;
f) CelcomDigi Postpaid 5G Supp 160 2026;
g) CelcomDigi Postpaid 5G Supp 190 2026.

2.4. Customers on the CelcomDigi Postpaid 5G 2026 Supplementary Line(s) shall enjoy the same plan benefits as the corresponding Principal Lines as listed in Table 1, except not available to sign up for Device Contract (Pakej MegaJimat or Easy360) or additional supplementary line(s).

a) **Effective 20 August 2026:** Customers on selected supplementary plans, namely CelcomDigi Postpaid 5G Supp 60 SE 2026 and CelcomDigi Postpaid 5G Supp 100 2026, shall be eligible to sign up for Easy360 Device Contract which is subject to the Easy360 Terms and Conditions.

[3] Refer to the CelcomDigi website for latest information on Pakej MegaJimat, Easy360 and Outright Device.

2.5. Subject to CelcomDigi's prevailing eligibility criteria and registration requirements, the maximum number of Supplementary Lines to register under a Principal Line shall be as listed in Table 1.

2.6. Each Supplementary Line shall be entitled to the Supplementary Line Discount as listed in Table 1, subject to the continued active status and eligibility of the Principal Line.

2.7. Any add-ons made available for Supplementary Lines shall be offered at CelcomDigi's sole discretion and are subject to change from time to time without compensation or prior notice. The benefits or any part thereof of the Supplementary Lines are non-transferable.

2.8. The following are the other plans available for sign up as Supplementary Lines:

	CelcomDigi Postpaid 5G Gadget SIM	CelcomDigi Postpaid 5G Gadget SIM Plus
Monthly Commitment	RM 30	RM 50
Eligible Principal Plan	CelcomDigi Postpaid 5G 80 2026 and above	
5G Speed Tier	Essential	Advance
Monthly All Usage Quota & Hotspot	30GB (4G/5G)	300GB (4G/5G)
Voice Call (All network)	N/A	N/A
SMS (All network)	N/A	N/A
Video Call (All network)	N/A	N/A
MMS (All network)	N/A	N/A
IDD Calls	N/A	N/A
Device Contract	N/A	N/A

Table 2: Overview of all other CelcomDigi Postpaid 5G Supplementary Plans

3. Charges

3.1. This section shall apply to both Principal and Supplementary Line(s).

3.2. Charges published are exclusive of all applicable taxes including service tax.

3.3. The Customer shall, upon the submission of his/her application for registration, pay Celcom and/or Digi the Advance Payment and/or Deposit (as the case may be) and such other fees, charges and taxes as required by Celcom and/or Digi. In addition to Advance Payment, non-Malaysian Customers are required to pay a Deposit of such sum as shall be determined by Celcom and/or Digi from time to time. Any Deposit paid may be applied, forfeited, utilized, off set or refunded to the Customer at Celcom's and/or Digi's sole and absolute discretion.

3.4. There will be a One-time processing fee for administration, processing of the application and maintenance of the Customer's connectivity ("**Fee**") charged to Customers who register a postpaid line as New, MNP and/or Prepaid to Postpaid. This Fee is charged to the first postpaid bill. In addition, Customers who register a postpaid line as New and/or MNP will be charged an additional One-time SIM fee for the provision of new SIM Card to the Customers.

3.5. All rates depicted for voice calls with the bundled Mobile Internet Quota ("**Bundled Offers**") apply only when used within Malaysia (to all domestic networks).

3.6. All other services that are not included as part of the Bundled Offers including but not limited to SMS, MMS, International Direct Dialing (IDD), International Roaming (IR) etc. are chargeable based on usage on a Pay-As-You-Use (PAYU) basis and rates applicable are based on standard rates, subject to CelcomDigi's pricing for such services as amended from time to time.

3.7. For more information on roaming rates, please click here.

3.8. For more information on IDD rates, please click here.

3.9. Usage on calls, SMS and MMS beyond the cap of the Bundled Offers will be charged on the basis of Pay-As-You-Use ("**PAYU**") in addition to the applicable Monthly Commitment Fee.

3.10. The Principal Line of the SIM Card shall be solely and wholly liable for all charges incurred for all the Supplementary Line(s) upon the activation of the said SIM Card(s). The Principal Line of the SIM Card reserves the right to terminate the services offered under the Supplementary Line by giving notice in writing to Celcom and/or Digi but shall still remain solely and wholly liable for all charges incurred under the Supplementary Line(s), up to and including the effective date of termination.

3.11. CelcomDigi is under no responsibility whatsoever to verify the transactions of the Supplementary Line with the Principal Line.

4. Auto Billing Discount

4.1. Auto Billing Discount is not applicable to CelcomDigi Postpaid 5G 2026 Plans.

5. Mobile Internet Quota

5.1. This section shall apply to both Principal and Supplementary Line(s).

5.2. All Mobile Internet Quota allocated in the Plan / Bundled Offers is exclusively for domestic usage only.

5.3. All Mobile Internet Quota that is bundled with the Plan is non-shareable to any of the Supplementary Plans.

5.4. The internet speed of the Mobile Internet Quota bundled with the Plan is subject to a speed cap for both download and upload purposes, as set out below. For the avoidance of doubt, the internet speeds outlined in Table 3 are the maximum achievable speeds and do not constitute a guarantee of the speeds that the Customer will experience at all times.

5G Speed Tier	Download	Upload	FUP Speed
Essential	100mbps	25mbps	-
Advance	300mbps	75mbps	10mbps
Premium	500mbps	125 mbps	10mbps
Ultimate	Maximum speed	Maximum Speed	10mbps

Table 3: Mobile Internet Speeds

5.5. Except where provided in these Terms and Conditions, if the Customer does not fully utilise the Mobile Internet Quota allocation, the balance of unutilised Mobile Internet allocation shall be forfeited at the end of the bill cycle.

5.6. Plans with fixed Mobile Internet Quota:

5.6.1. Data services shall be restricted once the usage exceeds the allocated quota.
5.6.2. The Customer may opt to purchase Mobile Internet Quota Top-Up(s) to continue the usage at regular speeds.
5.6.3. Data services allocated within the Plan(s) are strictly for domestic usage only.

5.7. Plans with Unlimited Mobile Internet Quota will be subject to Fair Usage Policy ("**FUP**"). More info on FUP can be found here for Customer on Celcom network (refer to page 36) and here for Customer on Digi network (refer to page 42).

6. Unlimited Calls

6.1. This section shall apply to both Principal and Supplementary Line(s).

6.2. Unlimited Calls allocated with the Plan:

a) Applies to domestic mobile/fixed on-net and off-net usages (excluding video calls, calls to special numbers, calls to toll-free 1-300/1-800 numbers and calls to 121 numbers).

b) Strictly for standard person-to-person calls; and not meant for any commercial/non-personal usages. For any excessive usage, or on suspicion of fraud, any illegal practice or unusual activity in respect of the Customer's Account with Celcom and/or Digi, CelcomDigi at its sole and absolute discretion reserves the right at any time without being liable to the Customer or any third party to discontinue, disconnect, interrupt, bar or suspend the service for such period of time as Celcom and/or Digi shall deem fit.

c) Non-transferable, whether by operation of law or otherwise, either to any other person, entity or any other Postpaid account.

d) Can only be utilized domestically i.e. within Malaysian networks. Calls made while overseas are subject to roaming charges. The Customer shall be charged based on the call rates imposed by the respective Celcom and Digi roaming operators for call usage while roaming with Celcom's and Digi's overseas roaming partners.

Plan Benefits

7. Roaming Discount

7.1. Customers residing in Malaysia and subscribe to any of the following plans shall be eligible for Roaming Discount:

a) CelcomDigi Postpaid 5G 120 2026; CelcomDigi Postpaid 5G 120 DS 2026;
b) CelcomDigi Postpaid 5G Supp 120 2026;
c) CelcomDigi Postpaid 5G 140 2026; CelcomDigi Postpaid 5G 140 DS 2026;
d) CelcomDigi Postpaid 5G 140 Supp 2026;
e) CelcomDigi Postpaid 5G 160 2026; CelcomDigi Postpaid 5G 160 DS 2026;
f) CelcomDigi Postpaid 5G Supp 160 2026;
g) CelcomDigi Postpaid 5G 190 2026; CelcomDigi Postpaid 5G 190 DS 2026;
h) CelcomDigi Postpaid 5G Supp 190 2026.

7.2. Customer shall get an entitlement of fifty percent (50%) discount **("Roaming Discount")** on the purchase of any of the following one-time off roaming passes:
a) 3-Day Pass;
b) 3-Day Unlimited Pass;
c) 7-Day Unlimited Pass;
d) 14-Day Unlimited Pass;
e) 30-Day Unlimited Pass.

7.3. All other roaming passes, Roaming Pay-As-You-Use (PAYU) charges, and Mega Add-Ons Roaming shall not be eligible for the Roaming Discount.

7.4. The Roaming Discount is only applicable upon the purchase of an eligible roaming pass by the Customer as set out in Clause 7.1 and 7.2.

7.5. The Roaming Discount shall be granted in the form of a rebate to be reflected in the Customer's next bill after the purchase of the roaming pass.

8. Free Roaming

8.1. Effective 16 October 2026 until further notice, Customers on any of the following plans and residing in Malaysia shall be eligible for Free Roaming Monthly Quota:
a) CelcomDigi Postpaid 5G 190 2026 & CelcomDigi Postpaid 5G 190 DS 2026; and
b) CelcomDigi Postpaid 5G Supp 190 2026.

8.2 Free Roaming entitlements are:

8.2.1 Free Unlimited Worldwide High-speed Internet data and free 30 minutes roaming voice calls ("**Free Roaming Monthly Quota**") upon successful activation of the plans as listed in Clause 8.1.

8.2.2 Free 30 minutes roaming voice calls are only applicable for:
a) Outgoing calls to Malaysia;
b) Outgoing calls within the visiting roaming countries;
c) Incoming calls while in visiting roaming countries;
d) Outgoing calls to other countries (besides Singapore, Indonesia and Thailand) while roaming shall be charged at the applicable PAYU rates.

8.2.3 Free Roaming Monthly Quota shall be refreshed at the beginning of every billing cycle. Any unused quota at the end of each billing cycle shall be forfeited and shall not be carried forward.

8.2.4 The usage of unlimited internet is subject to FUP of 80GB. Upon full utilization of the FUP, the speed shall be throttled up to 1Mbps.

8.2.5 In the event the Free Roaming Monthly Quota is fully utilized before the next billing cycle:

a) High-speed Internet Data shall be blocked; and
b) Calls shall be charged at prevailing PAYU rates as published on the CelcomDigi website.
c) Customer may purchase any available Roaming Pass to continue roaming usage either via CelcomDigi App or USSD menu *800#.

8.2.6 Customers shall be solely responsible for monitoring and managing usage through the CelcomDigi App.

8.3 The Free Roaming services are offered in partnership with selected Network Operators in selected countries only (the "**Participating Countries**").

8.4 CelcomDigi reserves the right to amend, vary, or update the list of Participating Countries and/or Network Operators at any time without prior notice. Refer here for Participating Countries.

8.5 If the Customer changes plans to another non-eligible CelcomDigi Postpaid 5G 2026 Plan of higher value ("**Upgrade**") or lower value ("**Downgrade**"), the Free Roaming shall be automatically cancelled.

8.6 In the event of a termination of the Eligible Postpaid Plan, the Free Roaming shall be terminated immediately.

9. Supplementary Line Discount

9.1. The Supplementary Line Discount shall apply only to Supplementary Lines subscribed under eligible Voice Supplementary Plans, subject at all times to the continued active status and eligibility of the corresponding Principal Line remaining active and eligible.

9.2. For the purposes of these Terms and Conditions, Voice Supplementary Plans refer solely to the Supplementary Postpaid Plans in Clause 2.3 that include voice call services.

9.3. The Supplementary Line Discount shall apply only where the Supplementary Line is registered with an active CelcomDigi Postpaid 5G 2026 Principal Plan.

9.4. The Supplementary Line Discount ("**Supplementary Line Discount**") eligibility:

9.4.1 Customers who subscribe to any of the eligible Principal Plans listed in Table 4 and maintain an active status under the same billing account shall be eligible to register the applicable number of supplementary lines and receive the corresponding Supplementary Line Discount, as listed in Table 4:

Principal Plan	Supplementary Line Discount	Eligible Supplementary Lines for Discount
CelcomDigi Postpaid 5G 80 2026	10%	Up to 3 Supplementary Lines
CelcomDigi Postpaid 5G 100 2026 CelcomDigi Postpaid 5G 100 DS 2026	10%	Up to 6 Supplementary Lines
CelcomDigi Postpaid 5G 120 2026 CelcomDigi Postpaid 5G 120 DS 2026	10%	Up to 6 Supplementary Lines
CelcomDigi Postpaid 5G 140 2026 CelcomDigi Postpaid 5G 140 DS 2026	50%	Up to 6 Supplementary Lines
CelcomDigi Postpaid 5G 160 2026 CelcomDigi Postpaid 5G 160 DS 2026	50%	Up to 6 Supplementary Lines
CelcomDigi Postpaid 5G 190 2026 CelcomDigi Postpaid 5G 190 2026	50%	Up to 6 Supplementary Lines

Table 4: Eligible Principal Plans and Supplementary Line Discounts

9.4.2 Supplementary Line(s) eligible for the Supplementary Line Discount may subscribe to any of the following Supplementary Plans:

a) CelcomDigi Postpaid 5G Supp 60 SE 2026; CelcomDigi Postpaid 5G Supp 60 SE DS 2026;
b) CelcomDigi Postpaid 5G Supp 80 2026;
c) CelcomDigi Postpaid 5G Supp 100 2026; CelcomDigi Postpaid 5G Supp 100 DS 2026;
d) CelcomDigi Postpaid 5G Supp 120 2026;
e) CelcomDigi Postpaid 5G Supp 140 2026;
f) CelcomDigi Postpaid 5G Supp 160 2026; and
g) CelcomDigi Postpaid 5G Supp 190 2026.

9.5. For the avoidance of doubt, Supplementary Plans as listed in Table 2 of Clause 2.8 shall not be eligible for the Supplementary Line Discount.

9.6. The Supplementary Line Discount shall not be able to combine with any other discount offers applicable to Supplementary Lines.

9.7. Customers who upgrade from an earlier CelcomDigi Postpaid 5G Principal Plan to the new eligible CelcomDigi Postpaid 5G 2026 Principal Plans shall entitle for the Supplementary Line Discount.

9.8. Customers who downgrade from a Principal Plan eligible for a fifty per cent (50%) Supplementary Line Discount to a Principal Plan eligible for only ten per cent (10%) Supplementary Line Discount, shall thereafter be entitled only to the ten per cent (10%) discount. The fifty per cent (50%) discount shall cease immediately upon downgrade.

9.9. Customers who downgrade from a Principal Plan eligible for any Supplementary Line Discount to a Principal Plan that is not eligible for any Supplementary Line Discount, shall

not be entitled to receive any discount. All Supplementary Lines shall thereafter be charged at the prevailing standard rate.

9.10. Customers who upgrade from a Principal Plan eligible for a ten per cent (10%) Supplementary Line Discount to a Principal Plan eligible for fifty per cent (50%) Supplementary Line Discount, shall thereafter be entitled to a fifty per cent (50%) discount. The ten per cent (10%) discount shall cease immediately upon upgrade.

10. Included Entertainment

10.1. Eligible CelcomDigi Postpaid 5G 2026 Plan Customers shall be entitled to the applicable entertainment subscription(s) included with his/her plan, free of charge, as part of the Plan Benefits, subject to the Terms and Conditions herein and as listed in Table 5 **("Included Entertainment")**:

Eligible Principal & Supplementary Plans	Included Entertainment Subscription
CelcomDigi Postpaid 5G 100 2026 CelcomDigi Postpaid 5G 100 DS 2026 CelcomDigi Postpaid 5G Supp 100 2026 CelcomDigi Postpaid 5G Supp 100 DS 2026	Viu Premium
CelcomDigi Postpaid 5G 120 2026 CelcomDigi Postpaid 5G 120 DS 2026 CelcomDigi Postpaid 5G Supp 120 2026	Viu Premium
CelcomDigi Postpaid 5G 140 2026 CelcomDigi Postpaid 5G 140 DS 2026 CelcomDigi Postpaid 5G Supp 140 2026	Viu Premium
CelcomDigi Postpaid 5G 160 2026 CelcomDigi Postpaid 5G 160 DS 2026 CelcomDigi Postpaid 5G Supp 160 2026	Prime Video
CelcomDigi Postpaid 5G 190 2026 CelcomDigi Postpaid 5G 190 DS 2026 CelcomDigi Postpaid 5G Supp 190 2026	Prime Video & Viu Premium

Table 5: Eligible Plans with Included Entertainment

10.2. The Included Entertainment entitlement is subject to the following:

a) One (1) subscription shall be granted for each eligible line; including each Principal Line and each Supplementary Line which are registered under an eligible corresponding Principal Plan. For the avoidance of doubt, each eligible line shall receive its own subscription; multiple Supplementary Lines under the same Principal Line shall each be entitled to one (1) subscription;
b) The entitlement is non-transferable and non-exchangeable for cash or any other form of benefit; and
c) The entitlement is subject to successful activation of subscription and in compliance with all the Terms and Conditions of subscription by CelcomDigi and the respective content service provider(s).

10.3. Each Customer shall maintain an active, eligible Principal CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, with no outstanding bills to

remain eligible for the Included Entertainment subscription. For the avoidance of doubt, "active" means the Customer shall be able to make and return calls.

10.4. Upon successful registration of the eligible CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, the Customer shall receive an SMS notification within 14 working days to confirm the subscription of Included Entertainment:

10.4.1 **Viu Premium** – the Customer shall be required to log in to Viu via Viu App or Viu website or CelcomDigi App using the same mobile number registered for the CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan.

10.4.2 **Prime Video** – the Customer shall be required to click on the Push Notification from CelcomDigi App to retrieve the unique link to activate the Prime Video access.

10.4.3 A comprehensive user guide on the activation process is available at CelcomDigi Help Centre.

10.5. Multiple active subscriptions of the same Included Entertainment is not permitted.

10.6. If the Customer has an existing entertainment similar to the Included Entertainment subscription on:

10.6.1 **StreamMORE Viu Premium or StreamMORE Prime Video Subscription** – Upon activation of the eligible CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, the free Included Entertainment subscription shall supersede and override the Customer's existing StreamMORE subscription.

10.6.2 **Mega Add-Ons Viu Premium or Mega Add-Ons Prime Video Subscription** – Customers with an active Mega Add-Ons contract shall be required to terminate his / her subscription prior to signing up for the CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan. In the event of such termination, an early termination fee shall apply according to the terms and conditions of the Mega Add-Ons contract.

10.6.3 **Viu Premium or Prime Video Subscription billed directly through Viu or Prime Video –** Customers with existing Viu Premium or Prime Video access billed directly by Viu or Prime Video, shall manage or cancel the existing subscriptions with Viu or Prime Video to avoid any double billing.

10.7. Customer who changes from an eligible CelcomDigi Postpaid 5G 2026 Plan to another eligible plan of higher value ("**Upgrade**"), and the new plan includes the same Included Entertainment, the Customer's subscription to the Included Entertainment shall automatically be carried forward into the new plan.

10.8. Customer who changes from an eligible CelcomDigi Postpaid 5G 2026 Plan to another plan of lower value or a non-eligible plan ("**Downgrade**"), the Customer's subscription to the Included Entertainment shall automatically be terminated upon the effective date of the Downgrade.

10.9. In the event of a termination of the eligible CelcomDigi Postpaid 5G 2026 Plan, the Customer's access to the Included Entertainment shall be terminated immediately.

10.10. For more information about the Included Entertainment subscription, please visit CelcomDigi Help Centre.

10.11. CelcomDigi reserves the right to vary, replace, suspend, or withdraw any Included Entertainment offering, in whole or in part, at any time without prior notice or compensation.

11. Included Security

11.1. Eligible CelcomDigi Postpaid 5G 2026 plan Customers shall be entitled to WebSHIELD subscription, which is included with his/her plan, free of charge, as part of the Plan Benefits, subject to the terms and conditions herein and as listed in Table 6 ("**Included Security"):**

Eligible Principal Plans	Eligible Supplementary Plans
CelcomDigi Postpaid 5G 100 2026 CelcomDigi Postpaid 5G 100 DS 2026	CelcomDigi Postpaid 5G Supp 100 2026 CelcomDIgi Postpaid 5G Supp 100 DS 2026
CelcomDigi Postpaid 5G 120 2026 CelcomDigi Postpaid 5G 120 DS 2026	CelcomDigi Postpaid 5G Supp 120 2026
CelcomDigi Postpaid 5G 140 2026 CelcomDigi Postpaid 5G 140 DS 2026	CelcomDigi Postpaid 5G Supp 140 2026
CelcomDigi Postpaid 5G 160 2026 CelcomDigi Postpaid 5G 160 DS 2026	CelcomDigi Postpaid 5G Supp 160 2026
CelcomDigi Postpaid 5G 190 2026 CelcomDigi Postpaid 5G 190 DS 2026	CelcomDigi Postpaid 5G Supp 190 2026

Table 6: Eligible Plans with Included Security - WebSHIELD

11.2. The Included Security entitlement is subject to the following:

a) One (1) subscription shall be granted for each eligible line; including each Principal Line and each Supplementary Line which are registered under an eligible corresponding Principal Plan. For the avoidance of doubt, each eligible line shall receive its own subscription; multiple Supplementary Lines under the same Principal Line shall each be entitled to one (1) subscription;
b) The entitlement is non-transferable and non-exchangeable for cash or any other form of benefit; and
c) The entitlement is subject to successful activation of subscription and in compliance with all the Terms and Conditions of subscription by CelcomDigi and the respective security service provider(s).

11.3. Eligible Customer shall maintain an active, eligible Principal CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, with no outstanding bills to remain eligible for the Included Security - WebSHIELD subscription. For the avoidance of doubt, "active" means the Eligible Customer shall be able to make and return calls.

11.4. Upon successful registration of the eligible CelcomDigi Postpaid 5G 2026 plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, the Customer shall log in to the CelcomDigi Application to complete the Included Security - WebSHIELD subscription.

11.5. A comprehensive user guide detailing the activation process is available at CelcomDigi Help Centre.

11.6. Multiple active subscriptions of the same Included Security - WebSHIELD subscription is not permitted.

11.7. If the Customer has an existing WebSHIELD subscription on:

11.7.1 **Non-Contract WebSHIELD** – Upon activation of the eligible CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan, the free Bundled WebSHIELD subscription shall supersede and override the Eligible Customer's existing WebSHIELD subscription.

11.7.2 **Freedom Add-Ons WebSHIELD** – Customers with an active Freedom Add-Ons contract shall be required to terminate his/her subscription prior to signing up for the CelcomDigi Postpaid 5G 2026 Plan or CelcomDigi Postpaid 5G Supplementary 2026 Plan. In the event of such termination, an early termination fee shall apply according to the Terms and Conditions of the Freedom Add-Ons contract.

11.8. Customer who changes from an eligible CelcomDigi Postpaid 5G 2026 Plan to another eligible plan of higher value ("**Upgrade**"), and the new plan includes the same WebSHIELD subscription, the WebSHIELD subscription shall automatically be carried forward into the new plan.

11.9. Customer who changes from an eligible CelcomDigi Postpaid 5G 2026 Plan to another CelcomDigi Postpaid 5G 2026 Plan of lower value or a non-eligible plan ("**Downgrade**"), the Customer's WebSHIELD subscription shall be terminated immediately.

11.10. In the event of a termination of the eligible CelcomDigi Postpaid 5G 2026 Plan, the Customer's access to WebSHIELD subscription shall be terminated immediately.

11.11. For more information about the WebSHIELD subscription, please visit CelcomDigi Help Centre.

11.12. CelcomDigi reserves the right to vary, replace, suspend, or withdraw any Included Security offering, in whole or in part, at any time without prior notice or compensation.

12. Included PremierCARE CelcomDigi Support

12.1. Customers on any of the following CelcomDigi Postpaid 5G 2026 Plans shall be eligible for PremierCARE, which directs customers to a dedicated team when calling for CelcomDigi Support:

a) CelcomDigi Postpaid 5G 160 2026;
b) CelcomDigi Postpaid 5G 160 DS 2026;
c) CelcomDigi Postpaid 5G Supp 160 2026;
d) CelcomDigi Postpaid 5G 190 2026;
e) CelcomDigi Postpaid 5G 190 DS 2026;
f) CelcomDigi Postpaid 5G Supp 190 2026.

12.2. The PremierCARE Support shall be provided on best-effort basis, subject to customer support resource availability at the time of the call.