# iPhone Duo Pre-Order ("Campaign")

This Campaign is organised by CelcomDigi Mobile Sdn. Bhd. (Company No. 197601002188 (27910-A)) ("**Celcom**") and CelcomDigi Telecommunications Sdn. Bhd. (Company. No. 199001009711 (201283-M)) ("**Digi**")
(Celcom and Digi are collectively known as "**CelcomDigi**" for the purpose of this Campaign.)

This Campaign shall be governed by these terms and conditions and any subsequent accompanying campaign details (if any), CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at CelcomDigi Privacy Notice (collectively referred to as the "**Terms**"). Each Eligible Participant (as defined below) agrees that he/she has read and understood the Terms and by his or her participation in this Campaign, each Eligible Participant agrees to be bound by the Terms.

1. **Campaign Period**

1.1. This Campaign commences at 8.00 p.m. on 16 October 2026 until 11.59 p.m. on 22 October 2026 (both dates inclusive) ("**Campaign Period**"). CelcomDigi has the sole and absolute discretion to extend and/or vary the Campaign Period without prior notification.

2. **Eligibility**

2.1. All CelcomDigi subscribers residing in Malaysia who fulfil the criteria mentioned in Clauses 2.1.1 to 2.1.3 below are eligible to participate in this Campaign ("**Eligible Participants**"): -

2.1.1. Go to CelcomDigi Online Store to pre-order;

2.1.2. Subscribe to any of the following plan:-

2.1.2.1. Easy360 Plan for 24 Months or 36 Months and subject to the Easy360 terms and conditions with any of the eligible plans as listed below ("**Easy360 Eligible Plans**"):-

a) CelcomDigi Postpaid 5G 100 2026;
b) CelcomDigi Postpaid 5G 120 2026;
c) CelcomDigi Postpaid 5G 140 2026;
d) CelcomDigi Postpaid 5G 160 2026;
e) CelcomDigi Postpaid 5G 190 2026;
f) CelcomDigi One Pro 2026; or
g) CelcomDigi One Ultra 2026.

2.1.2.2. Pakej MegaJimat for 24 Months and subject to the Pakej MegaJimat terms and conditions with any of the eligible plans as listed below ("**Pakej MegaJimat Eligible Plans**"):

a) CelcomDigi Postpaid 5G 140 2026;
b) CelcomDigi Postpaid 5G 160 2026;
c) CelcomDigi Postpaid 5G 190 2026;
d) CelcomDigi One Pro 2026; or
e) CelcomDigi One Ultra 2026.

2.1.3. Any of the Subscription Types as listed below:-

a) New Line Registration;
b) Mobile Number Portability ("**MNP**") except Port-In from Celcom and Port-In from Digi;
c) Prepaid to Postpaid ("**P2P**") conversion; or
d) Existing Postpaid Change of Plan.

2.2. Each Eligible Participant agrees that he/she has read and understood the Terms of this Campaign and by his or her participation in this Campaign:

2.2.1. agrees to be bound by the Terms; and

2.2.2. if the Eligible Participant is below eighteen (18) years of age, also confirms that he/she has obtained prior consent from his or her respective parents or legal guardian to participate in this Campaign. In the event the Eligible Participant fails to provide CelcomDigi with the said parental / guardian consent upon request by CelcomDigi, such individual shall be subject to Clause 2.42.4 below.

2.3. All personal details submitted must be accurate and complete and are subject to proof upon request by CelcomDigi.

2.4. CelcomDigi reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entry not submitted in accordance with the Terms or which tampers with the entry process. Incomplete, indecipherable, illegible, incorrect or fraudulent entries or any entry which violates the Terms shall automatically be disqualified.

## 3. Campaign Entitlements

3.1. For this Campaign, upon any of the successful subscription based on Eligibility criteria as stated in Clause 2, Eligible Participants shall be entitled to purchase the selected iPhone Duo devices ("**Devices**") with Easy360 Eligible Plans at the stated monthly device price(s) as stated at Table 1 and Table 2 or with Pakej MegaJimat Eligible Plans at the stated device price as stated at Table 3. The device price(s) is subject to change from time to time without compensation or prior notice from CelcomDigi.

### 3.1.1. Easy360 Plan: 24-Months Contract Tenure and the Monthly Device Price

| Device Model | RRP (RM) | CelcomDigi Postpaid 5G 100 2026 (RM) | CelcomDigi Postpaid 5G 120 2026 (RM) | CelcomDigi Postpaid 5G 140 2026 (RM) | CelcomDigi Postpaid 5G 160 2026 (RM) | CelcomDigi Postpaid 5G 190 2026 (RM) | CelcomDigi Postpaid One Pro 2026 (RM) | CelcomDigi Postpaid One Ultra 2026 (RM) |
|---|---|---|---|---|---|---|---|---|
| **iPhone Duo (256GB)** | 9,499 | 359 | 347 | 345 | 343 | 335 | 335 | 329 |
| **iPhone Duo (512GB)** | 10,499 | 397 | 385 | 383 | 381 | 373 | 373 | 367 |
| **iPhone Duo (1TB)** | 12,499 | 473 | 461 | 459 | 456 | 449 | 449 | 443 |
| **iPhone Duo (2TB)** | 15,499 | 587 | 574 | 572 | 570 | 562 | 562 | 556 |

Table 1

3.1.2. **Easy360 Plan: 36-Months Contract Tenure and the Monthly Device Price**

| Device Model | RRP (RM) | CelcomDigi Postpaid 5G 100 2026 (RM) | CelcomDigi Postpaid 5G 120 2026 (RM) | CelcomDigi Postpaid 5G 140 2026 (RM) | CelcomDigi Postpaid 5G 160 2026 (RM) | CelcomDigi Postpaid 5G 190 2026 (RM) | CelcomDigi Postpaid One Pro 2026 (RM) | CelcomDigi Postpaid One Ultra 2026 (RM) |
|---|---|---|---|---|---|---|---|---|
| **iPhone Duo (256GB)** | 9,499 | 239 | 227 | 225 | 223 | 215 | 215 | 208 |
| **iPhone Duo (512GB)** | 10,499 | 265 | 252 | 250 | 248 | 240 | 240 | 234 |
| **iPhone Duo (1TB)** | 12,499 | 315 | 303 | 301 | 299 | 291 | 291 | 284 |
| **iPhone Duo (2TB)** | 15,499 | 391 | 379 | 377 | 374 | 367 | 367 | 360 |

Table 2

*Note: The Monthly Device Prices listed in Table 1 and Table 2 are the monthly charged amount to Eligible Participants throughout the contract tenure.*

3.1.3. **Pakej MegaJimat Plan: 24-Months Contract Tenure and the Device Price**

| Device Model | RRP (RM) | CelcomDigi Postpaid 5G 140 2026 (RM) | CelcomDigi Postpaid 5G 160 2026 (RM) | CelcomDigi Postpaid 5G 190 2026 (RM) | CelcomDigi Postpaid One Pro 2026 (RM) | CelcomDigi Postpaid One Ultra 2026 (RM) |
|---|---|---|---|---|---|---|
| **iPhone Duo (256GB)** | 9,499 | 7,963 | 7,867 | 7,495 | 7,483 | 7,195 |
| **iPhone Duo (512GB)** | 10,499 | 8,873 | 8,777 | 8,405 | 8,393 | 8,105 |
| **iPhone Duo (1TB)** | 12,499 | 10,691 | 10,595 | 10,223 | 10,211 | 9,923 |
| **iPhone Duo (2TB)** | 15,499 | 13,418 | 13,322 | 12,950 | 12,938 | 12,650 |

Table 3

3.2. The delivery of the Devices shall commence on the official launch date of the Devices or any date as advised by CelcomDigi and subject to CelcomDigi Online Purchase Terms & Conditions.

3.3. Campaign Entitlements applicable to Eligible Participants are set out in Table 4.

| **Eligible Plans** | | |
|---|---|---|
| • CelcomDigi Postpaid 5G 100 2026<br>• CelcomDigi Postpaid 5G 120 2026 | • CelcomDigi Postpaid 5G 140 2026<br>• CelcomDigi Postpaid 5G 160 2026 | • CelcomDigi Postpaid 5G 190 2026<br>• CelcomDigi One Pro 2026<br>• CelcomDigi One Ultra 2026 |
| **Standard Freebie in this Campaign** | | |
| 3 units of CelcomDigi Online Store 10% discount vouchers for selected Apple products, including AirPods, iPad and Apple Watch (excluding iPhone – refer Clause 3.5.6) | | |
| **Free Gifts with add-ons purchase** | | |
| Not Applicable | 1. FREE **Apple Pencil USB-C (RRP: RM349)** with purchase of any of the following add-ons during pre-order journey:-<br>a. Protect+ by AppleCare Services;<br>b. JetSet Roam Pass (Singapore, Indonesia, Thailand); or<br>c. JetSet Roam Pass (Worldwide). | 1. FREE **AirPods 5 (RRP: RM599)** and **Apple Pencil USB-C (RRP: RM349)** with purchase of any of the following add-ons during pre-order journey:-<br>a. Protect+ by AppleCare Services;<br>b. JetSet Roam Pass (Singapore, Indonesia, Thailand); or<br>c. JetSet Roam Pass (Worldwide). |

| Eligible Plans | | |
|---|---|---|
| • CelcomDigi Postpaid 5G 100 2026<br>• CelcomDigi Postpaid 5G 120 2026 | • CelcomDigi Postpaid 5G 140 2026<br>• CelcomDigi Postpaid 5G 160 2026 | • CelcomDigi Postpaid 5G 190 2026<br>• CelcomDigi One Pro 2026<br>• CelcomDigi One Ultra 2026 |
| | | 2. FREE **iPad A16 WiFi 128GB (RRP: RM2,049)** with new sign-up or upgrade of existing supplementary lines on CelcomDigi Postpaid 5G 100 plan and above with 24-month contract. |
| **Bill rebates** | | |
| **1. MNP Port-In exclusive (Rebate up to RM600)**<br>a) Campaign Exclusive Rebate (RM20 x 24 months);<br>b) Standard Port-In rebate (RM20 x 6 months). | | |

Table 4

**Standard Freebies**

3.4. Eligible Participants shall be eligible for the standard freebie ("**Standard Freebie**") (stated in Clause 3.5). CelcomDigi has the right to revise Standard Freebie at any time without prior notice. Eligible Participants shall subscribe to get the Standard Freebie.

3.5 **3 units of CelcomDigi Online Store vouchers with 10% discount**

3.5.1 Eligible Participants shall be entitled to receive three (3) units of vouchers with ten (10%) percent discount codes ("**Voucher**") for the purchase of selected Apple devices, including AirPods, iPad and Apple Watch, via the CelcomDigi Online Store, subject to the terms and conditions herein.

3.5.2 Eligible Participants shall receive three (3) Voucher codes from CelcomDigi via SMS (29000MYCD) within thirty (30) working days from the date the Device is received. Eligible Participants shall follow the instructions below to redeem the Voucher and purchase the eligible Apple devices via the CelcomDigi Online Store.

- **Step 1:** Log in to the CelcomDigi Online Store.
- **Step 2:** Choose the Apple product you want to buy.
- **Step 3:** Verify your mobile number and proceed to checkout.
- **Step 4:** Confirm or update your delivery details.
- **Step 5:** Enter your voucher code and select Pay Now.
- **Step 6:** Complete the payment and wait for your order confirmation.

3.5.3 Each Voucher is valid for one (1) single-use transaction only. Each Voucher shall be used to purchase one (1) eligible Apple device for each transaction and shall be redeemed no later than 31 December 2026. Any unused Voucher after the expiry date shall be automatically forfeited and shall not be replaced or extended. The Voucher is applicable only to the selected Apple devices as determined by the CelcomDigi and is subject to product availability at the time of redemption.

3.5.4 Each Voucher cannot be exchanged for cash, transferred, refunded, or used in conjunction with any other promotions, discounts, vouchers or offers, unless otherwise determined by the CelcomDigi.

3.5.5 Any balance in the amount payable after application of the Voucher discount shall be borne by the Eligible Participants and shall be paid using the available payment methods on the CelcomDigi Online Store.

3.5.6 The following Apple products shall be eligible for Voucher redemption via CelcomDigi Online Store:-

a) Apple Watch;
b) Airpods; or
c) iPads.

**Free Gifts with add-ons purchase ("Free Gift")**

3.6 Eligible Participants on Easy360 Eligible Plans or Pakej MegaJimat Eligible Plans shall be entitled to a Free Gift as stated in Table 4, with an eligible add-on purchase.

3.6.1 Each Free Gift is subject to first-come, first-served basis and while stocks last. CelcomDigi has the right to revise the Free Gift at any time without prior notice.

3.6.2 The Free Gifts are non-transferable, non-cashable either to any other person, entity or account.

3.6.3 Eligible Participants shall be required to subscribe at least one (1) of the following add-ons:

a) Protect+ by AppleCare Services (Details at Clause 3.7);
b) JetSet Roam Pass (Singapore, Indonesia, Thailand) (Details at Clause 3.8); or
c) JetSet Roam Pass (Worldwide) (Details at Clause 3.8);

in order to be entitled for one of the following Free Gifts:

a) FREE Apple Pencil USB-C (RRP: RM349); or
b) FREE AirPods5 (RRP: RM599) and Apple Pencil USB-C (RRP: RM349)

3.6.4 Eligible Participants who sign up a new supplementary line or upgrade an existing supplementary line to CelcomDigi Postpaid 5G 100 and above plan with twenty-four (24) months contract shall be entitled to one (1) unit of FREE iPad A16 WiFi 128GB (Details at Clause 3.9).

3.7 **Protect+ by AppleCare Services**

3.7.1 Protect+ by AppleCare Services (**"Protect+"**) is a device care and support plan that extends technical support coverage and provides repair or replacement coverage for multiple Apple devices.

3.7.2 CelcomDigi has engaged Bolttech Device Protection Malaysia Sdn. Bhd. (**"Bolttech"**) to act on its behalf in facilitating and administering the services, including the handling of service requests and collection of applicable service fees.

3.7.3 Eligible Participants who pre-order the Device during the Campaign Period shall automatically be offered Protect+ according to the phone model. Eligible Participants shall

be allowed to opt-out from Protect+ during the pre-order journey.

3.7.4 The subscription plan of the Protect+ according to the iPhone model:

| iPhone Model | Subscription plan |
|---|---|
| iPhone Duo series | RM86/month |

Table 5

3.7.5 Eligible Participant shall subscribe to Protect+ within sixty (60) days from the purchased date of the Device.

3.7.6 If Eligible Participants choose to opt-out Protect+ during the Campaign, he/she can subscribe to Protect+ via CelcomDigi retail stores.

3.7.7 The eligible Apple devices are up to four (4) devices limited to one (1) per category. The Device categories are:-

a) Primary device: All iPhone models (must be purchased from CelcomDigi).
b) Secondary Devices: iPad, Apple Watch, AirPods/Beats: can be purchased from CelcomDigi, Apple, authorized Apple resellers, or participating partners.

3.7.8 Eligible Participant shall not have an active AppleCare service subscription at the time of enrolment into Protect+. Eligible Participant with an existing AppleCare service subscription shall cancel such subscription before enrolling in Protect+.

3.7.9 Protect+ shall be activated within five (5) days after Eligible Participants receive the delivery of the Device. Upon successful activation of the Protect+, Eligible Participants shall receive an SMS from CelcomDigi (sender: 20000) within three (3) days.

3.7.10 Services included under Protect+ are stated in Table 6 below:

| Services | |
|---|---|
| Technical Support | • Worldwide service and support at Apple Stores and Apple Authorized Service Providers<br>• 24/7 priority access to Apple Support through Apple apps and website https://support.apple.com/en-my |
| Battery Service | • Unlimited Free Battery swap if the battery health falls below 80% original capacity |
| Accidental Damage Protection | • Extended hardware repair coverage (local and global)<br>• Device repair for accidental damage incidents such as cracked screens or liquid damage with applicable service fees<br>• Screen replacement coverage<br>• Door-to-door delivery service available<br>• Parts are replaced with genuine parts certified by Apple, with same-day services in most major cities worldwide |
| Swap and replacement | Flexibility to swap or replace device anytime, for any reason including theft and loss of iPhone |

Table 6

3.7.11 Upon activation, Eligible Participants shall receive the protection policy and a link to Bolttech's portal to register secondary devices from Bolttech via email from celcomdigi-protect@bolttech.my.

3.7.12 Refer to Protect+ by AppleCare Services terms and condition for more details.

## 3.8 JetSet Roam Pass

3.8.1 The JetSet Roam Pass offer and subscription shall be applicable only to Eligible Participants who pre-order the Device during Campaign Period.

3.8.2 Offer details as stated in Table 7: -

| | JetSet Roam Pass (Singapore, Indonesia, Thailand) | JetSet Roam Pass (Worldwide) |
|---|---|---|
| **Price** | RM49 | RM99 |
| **Validity** | 90 days from 2 November 2026 | |
| **Quota** (for entire validity period) | 15GB High-Speed internet | |
| **Participating Countries** | **3 Countries** Singapore, Indonesia & Thailand | **95 Countries** Argentina, Bulgaria, Chile, El Salvador, Georgia, Guatemala, Guernsay, Iraq, Jordan, Mexico, Peru, Puerto Rico, Slovakia, Albania, Armenia, Australia, Austria, Azerbaijan, Bahrain, Bangladesh, Belarus, Belgium, Bosnia and Herzegovina, Brazil, Brunei Darussalam, Cambodia, Canada, China, Congo Democratic, Croatia, Cyprus, Czech Republic, Denmark, East Timor, Egypt, Estonia, Finland, France, Germany, Ghana, Greece, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Isle of Man, Italy, Japan, Jersey, Kazakhstan, Korea South, Kuwait, Kyrgyzstan, Laos, Latvia, Liechtenstein, Lithuania, Luxembourg, Macao China, Malta, Mozambique, Nepal, Netherlands, New Zealand, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Qatar, Romania, Russia, Saudi Arabia, Serbia, Singapore, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Uzbekistan, Vietnam. |

Table 7

3.8.3 JetSet Roam Pass offer shall be made available to the Eligible Participants of this Campaign only. In the event the Eligible Participants do not subscribe to this offer during Campaign Period, this offer shall no longer available after the Campaign Period.

3.8.4 JetSet Roam Pass offer shall be activated for the Eligible Participants from 2 November 2026 and shall be valid for 90 days. The charge(s) for the offer shall be billed directly to the Eligible Participant's account.

3.8.5 An activation SMS from sender code 2901 (Digi) or 29000MYCD (Celcom) shall be sent to the Eligible Participants upon successful completion of activation. The quota of 15GB high-speed Internet shall be allocated to the Eligible Participants upon activation and shall be utilized at any time from the date of activation for 90 days.

3.8.6 Upon full utilization of the quota, data roaming service shall be blocked. To continue usage overseas, the Eligible Participants shall be required to purchase a standard roaming pass.

3.8.7 Eligible Participants shall be solely responsible for monitoring and managing usage through the CelcomDigi App, or via the USSD menu *800#.

3.8.8 All calls and SMS shall be charged in accordance with the prevailing international roaming rates as published on the CelcomDigi website.

3.8.9 JetSet Roam Passes are offered in partnership with selected Network Operators in selected countries only (the "**Participating Countries**"). CelcomDigi reserves the right to amend, vary, or update the list of Participating Countries and/or Network Operators at any time without prior notice.

3.9 **FREE iPad A16 WiFi 128GB (RRP: RM2,049)**

3.9.1 Eligible Participants who sign up a new supplementary line or upgrade an existing supplementary line to any of the following eligible plans by 31 October 2026 shall be eligible for a FREE iPad A16 WiFi 128GB:-

a) CelcomDigi Postpaid 5G Supp 100 2026;
b) CelcomDigi Postpaid 5G Supp 120 2026;
c) CelcomDigi Postpaid 5G Supp 140 2026;
d) CelcomDigi Postpaid 5G Supp 160 2026; or
e) CelcomDigi Postpaid 5G Supp 190 2026.

3.9.2 The supplementary line shall be subjected to a 24-month contract. The contract for the supplementary line shall commence within ten (10) days after it is activated or the existing supplementary line is upgraded to an eligible plan and device received whichever is applicable.

3.9.3 An early termination fee shall apply if the supplementary line is terminated before the end of contract. The termination fee is calculated based on the remaining monthly commitment fee (based on plan retail price) for the remaining contract period.

3.9.4 Eligible Participants shall receive a voucher code to redeem the FREE iPad A16 WiFi 128GB (**"iPad Voucher"**) via CelcomDigi SMS (29000MYCD) within thirty (30) working days after the new supplementary line activated or upgraded.

3.9.5 Eligible Participants shall follow the instructions below to redeem the free iPad A16 WiFi 128GB via the CelcomDigi Online Store.

- **Step 1:** Log in to the CelcomDigi Online Store.
- **Step 2:** Choose the Apple product you want to buy.
- **Step 3:** Verify your mobile number and proceed to checkout.
- **Step 4:** Confirm or update your delivery details.
- **Step 5:** Enter your iPad Voucher code and select Pay Now.
- **Step 6:** Complete the payment and wait for your order confirmation.

3.9.6 The iPad Voucher validity is thirty (30) days from the date of receiving the SMS.

3.9.7 The iPad Voucher is non-transferable and cannot be exchanged for cash, refunded, or used together with other promotions, discounts, vouchers or offers, unless otherwise determined by the CelcomDigi.

## Bill Rebate

**MNP Port-In exclusive (Rebate up to RM600)**

3.10 **Campaign Exclusive Rebate (RM20 x 24 Months)**

3.10.1 Eligible Participant who successfully port-in to the Easy 360 Eligible Plans or Pakej MegaJimat Eligible Plans as stated in Clause 2.1.2 shall receive an additional RM20 monthly rebate for 24 consecutive months **("Campaign Exclusive Rebate")**.

3.10.2 Campaign Exclusive Rebate shall be granted within sixty (60) days to the Eligible Participants after the Device is received and shall be reflected in the next billing cycle.

3.10.3 Campaign Exclusive Rebate is non-transferable and non-refundable.

3.10.4 Campaign Exclusive Rebate shall be forfeited if the Postpaid Plan or Device Contract for Easy360 Plan or Pakej MegaJimat Plan is terminated before the expiry of the 24-months contract ternur.

3.10.5 Campaign Exclusive Rebate shall be revised and/or amended from time to time without compensation or any prior notice. Bill charges in the monthly bills are subject to all applicable taxes including Service Tax.

3.11 **Standard Port-In offer (RM20 x 6 Months)**

3.11.1 Eligible Participant who successfully port-in to the Easy 360 Eligible Plans or Pakej MegaJimat Eligible Plans as stated in Clause 2.1.2 shall receive an additional RM20 monthly rebate (**"Standard Port-in Rebate"**) for six (6) consecutive months on his/her plan.

3.11.2 Standard Port-in Rebate shall be granted within sixty (60) days to the Eligible Participants after the Device is received. Standard Port-in Rebate shall be reflected in the next billing cycle.

3.11.3 Standard Port-in Rebate is non-transferable and non-refundable.

3.11.4 Standard Port-in Rebate shall be forfeited if the Postpaid Plan or Easy360 Plan or Pakej MegaJimat Plan is terminated before the expiry of the six (6) months period.

3.11.5 Standard Port-in Rebate shall be revised and/or amended from time to time without compensation or any prior notice. Bill charges in the monthly bills are subject to all applicable taxes including Service Tax. Refer to CelcomDigi Postpaid 5G Port In Offer Terms and Conditions for more details.

3.12 **Trade-In Bonus**

3.12.1 Eligible Participants who meet the Trade-In eligibility criteria stated in Table 8 during the Campaign Period and complete the Trade-In by handing over the eligible device to either a CelcomDigi frontliner or the CompAsia rider by 31 October 2026 shall be entitled to an additional Trade-In Bonus ("**Trade-In Bonus**") of up to RM500, on top of the applicable trade-in value, subject to the CelcomDigi Device Trade-In Program Terms and Conditions.

| Trade-In Offer | Eligibility Criteria | Trade-In Bonus |
|---|---|---|
| **Trade-in an eligible iPhone device model** | • iPhone 11, 11 Pro & Pro Max<br>• iPhone 12, 12 Pro & Pro Max<br>• iPhone 13<br>• iPhone 14, 14 Plus<br>• iPhone Air | **RM50** |
| | • iPhone 13 Pro & Pro Max<br>• iPhone 14 Pro & Pro Max<br>• iPhone 15, 15 Plus | **RM100** |
| | • iPhone 15 Pro & Pro Max<br>• iPhone 16, 16 Plus<br>• iPhone 17 | **RM200** |
| | • iPhone 16 Pro & Pro Max | **RM300** |
| | • iPhone 17 Pro & Pro Max | **RM400** |
| **Select "Credit to Postpaid Bill" as the Trade-In option** | Credit to Postpaid Bill | **RM100** |

Table 8

3.12.2 Trade-In Assessment & Completion

3.12.2.1 The assessment of the device is subject to CelcomDigi Device Trade-In Program Terms and Conditions.

3.12.2.2 Eligible Participant shall make sure the device meets the applicable Trade-In eligibility and condition requirements at the time of device handover.

3.12.2.3 The final Trade-In Value shall be determined based on the outcome of the Trade-In assessment. Where the device does not meet the applicable requirements, or the information provided by the Eligible Participant does not match the actual device, the final Trade-In Value shall differ from the estimated Trade-In Value.

3.12.3 Trade-In Bonus offer is non-transferable, subject to availability, and governed by CelcomDigi's General Terms & Conditions of Service. CelcomDigi reserves the right to amend or withdraw the Offer at its discretion without prior notice.

3.13 **In-store Pick-up**

3.13.1 Collection of the Devices shall commence from the official launch date of the Devices or such other date as shall be advised by CelcomDigi.

3.13.2 Eligible Participants who select the store pick-up option at the time of pre-order shall be

eligible to collect their Devices at the chosen location. Eligible Participants are solely responsible for selecting the pick-up location during checkout.

3.13.3 CelcomDigi shall notify Eligible Participants of the pick-up availability via CelcomDigi WhatsApp 016-333 8888 and via email address **storepickup@celcomdigi.com** provided at the time of pre-order. Eligible Participants shall make sure that the email address provided is valid and accessible.

3.13.4 Eligible Participants shall collect the Devices within seven (7) calendar days of notification. Failure to collect within this timeframe shall result in the Device being deferred to the next processing batch.

3.13.5 Eligible Participants shall present a valid identification document together with the order confirmation email or WhatsApp for verification at the time of collection.

3.13.6 Collection by 3rd party is strictly not permitted.

3.13.7 CelcomDigi reserves the right to cancel and/or release any uncollected Devices after the collection period has lapsed.

3.13.8 CelcomDigi shall not be held liable for any loss, theft, or damage to the Devices once it has been collected and acknowledged by the Eligible Participants.

3.14 **No Return, Refund or Exchange of Devices and Freebies**

3.14.1 All devices and freebies provided, purchased, redeemed, or received under this Campaign are **strictly non-returnable, non-refundable, and non-exchangeable**.

3.14.2 Eligible Participants shall inspect the Device and/or freebies upon receipt. Any manufacturing defects shall be subject to the respective manufacturer's warranty terms and conditions.

3.14.3 Freebies provided under this Campaign shall not be exchanged for cash, credit, discounts, or alternative products.

4. By participating in this Campaign, each Eligible Participant agrees and consents to CelcomDigi's Privacy Notice, Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at CelcomDigi Privacy Notice that all details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by CelcomDigi for:-

4.1. the purposes of this Campaign; and

4.2. marketing and Campaign activities conducted in such manner as CelcomDigi see fit worldwide in any media including without limitation the Internet, without further express consent from, and payment or consideration to the relevant Eligible Participants. Marketing and campaign activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or

payment or consideration, in all reasonable advertising and publicity activities of CelcomDigi relating to this Campaign; and

4.3. other campaign, marketing and publicity notification/information including future campaign, marketing and publicity notification/information from CelcomDigi from time to time.

5. In addition, where any of the data/information especially personal data relating to any of the Eligible Participants and/or third parties (where applicable) are submitted to CelcomDigi in connection to this Campaign, each Eligible Participant and/or third party:-

5.1. warrants that he/she is in possession of all necessary consents and shall continue to maintain such consents as shall be required CelcomDigi usage and processing of such data/information; and

5.2. agrees that it shall be the Eligible Participant's or the third party's responsibility to advise CelcomDigi in writing should there be any relevant change in the data/information provided to CelcomDigi which requires action on the part of CelcomDigi.

6. Each Eligible Participant agrees:

6.1. to release and hold harmless CelcomDigi and/or the Specified Persons against any and/or all losses, damages, rights, claims and actions of any kind in connection with this Campaign (including resulting from acceptance, possession, use or misuse of any prizes and/or Freebie, or travel to or from any prize-/Freebie-related activity and claims based defamation or invasion of privacy);

6.2. that CelcomDigi and/or the Specified Parties make(s) no warranties, express or implied, in fact or in law, relative to the use or enjoyment of any of the prizes and/or Freebie, including, without limitation to, their quality, merchantability or fitness for a particular purpose;

6.3. that CelcomDigi and/or the Specified Persons shall not be liable for and hereby expressly exclude any losses, damages, rights, claims and actions of any kind (including without limitation loss of damage to property or any personal injury or loss of life, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, the prizes and/or the Freebie, even if CelcomDigi been advised of the possibility of such damages in advance; whether or not due to and /or arising from:-

6.3.1. telephone, electronic, hardware or software program, network, Internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation to, the incorrect or inaccurate capture of entry information online;

6.3.2. late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;

6.3.3. virus attacks and/or any other malicious software infection to the Eligible Participants'/subscribers' mobile phones arising from the downloading of these contents, any failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed electronic transmissions;

6.3.4. any default or condition caused by events beyond the control of CelcomDigi including those due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of CelcomDigi;

6.3.5. any printing or typographical errors in any materials associated with this Campaign; and

6.3.6. any claims by third party for infringement of intellectual property rights.

Specified Persons means: CelcomDigi, and its employees, officers, directors, shareholders, parent companies, affiliates, subsidiaries, licensees, agents, representatives and contractors including contract advertising, Campaign, and fulfilment agencies, and legal advisors and/or joint-organizer.

7. CelcomDigi:-

7.1. reserves the right, at any time, to verify the validity and/or reject any entries at its sole and absolute discretion without having to assign any reasons whatsoever. Incomplete, indecipherable, illegible or incorrect, fraudulent, unlawful or deceitful entries or any entry which violates the Terms, shall automatically be disqualified without any prior notice;

7.2. reserves the right, at any time, to vary, delete or add to any of the mechanics, this Campaign or these Terms, and alter, cancel, terminate or suspend this Campaign and/or any part thereof without any prior notice; and

7.3. for the avoidance of doubt, cancellation, termination or suspension by CelcomDigi of any entry or this Campaign shall not entitle the Eligible Participant to any claim or compensation against CelcomDigi for any and all loss or damage suffered or incurred by the Eligible Participant as a direct or indirect result of the act of cancellation, termination or suspension.

8. To the fullest extent permitted by law, CelcomDigi and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/Campaign agencies hereby expressly excludes and disclaims any representations, warranties, or endorsements, express or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose of enjoyment of the product/item of this Campaign.

9. By participating in this Campaign, each Eligible Participant agrees and irrevocably and unconditionally undertakes to fully absolve CelcomDigi of all liabilities and agrees to indemnify CelcomDigi (on full indemnity basis) and hold CelcomDigi harmless against any claim by any third party and against any loss, damage, cost or expense (including solicitors' fees and cost) that CelcomDigi may suffer or incur as a result of or in connection with this Campaign.

10. A failure by CelcomDigi to enforce any of these Terms in any instance(s) shall not give rise to any claim by any person.

11. By participating in this Campaign, each Eligible Participant agrees to be bound by these Terms and CelcomDigi's decision is final and binding and no correspondences shall be entertained.

12. These Terms shall be governed and construed by the laws of Malaysia and the parties shall submit to the exclusive jurisdiction of the Courts of Malaysia.

13. All other terms and conditions governing the use of any of CelcomDigi mobile telecommunication services shall apply herein mutatis mutandis.