Pakej MegaJimat

This Pakej MegaJimat ("**Pakej MegaJimat**" or "**Plan**") made available by CelcomDigi Mobile Sdn. Bhd. [Company No. 197601002188 (27910-A)] ("**Celcom**") and CelcomDigi Telecommunications Sdn. Bhd. [Company No. 199001009711 (201283-M)] ("**Digi**") subject to the terms and conditions provided herein. (Individually known as Celcom or Digi and collectively known as "**CelcomDigi**" for the purpose of this Terms & Conditions).

The full terms and conditions of the use of the selected products and/or services is subject to the respective Celcom and Digi General Terms and Conditions ("**General Terms and Conditions**"), CelcomDigi's Privacy Notice / Data Protection Statement and Data Protection Obligations found on CelcomDigi's website at CelcomDigi Privacy Notice all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the "**Terms and Conditions**").

All terms and references used herein shall be the same as the General Terms and Conditions unless otherwise defined. You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions as may be amended from time to time by CelcomDigi.

1. Where application services are bundled with the Plan, CelcomDigi reserves the sole and absolute right to cease, alter or suspend or substitute the application services bundled offerings at any time without prior notice. For the avoidance of doubt, such alteration, cancellation, termination or suspension by CelcomDigi does not entitle the Customers to any claim or compensation against CelcomDigi (in cash or in kind) for any and all loss or damage suffered or incurred by the Customers as a direct or indirect result of the act of alteration, cancellation, termination or suspension.

2. CelcomDigi shall not be responsible in any way in the event that the Customer's subscription of the Plan was activated by a third party without his/her consent. CelcomDigi shall not refund nor compensate the Customer in any manner whatsoever in such situations.

3. CelcomDigi reserves the rights at its absolute discretion without liability to vary, delete or add to any of these Terms and Conditions, including but not limited to any feature for the Plan, from time to time without prior notice to the Customer as it deems fit. Continued use of this Plan and/or service following any changes to these

Terms and Conditions constitutes an acceptance to those changes (if any). Customer accepts to be responsible for regularly reviewing information on the Plan at https://www.celcomdigi.com.

Pakej MegaJimat Terms and Conditions

Pakej MegaJimat is a mobile device offering on a contract basis, whereby Customers are required to pay a pre-determined Advance Payment and subscribe to either a 12-month or 24-month contract tenure. The applicable Advance Payment and Monthly Commitment Fee shall be determined based on the selected device and contract tenure. All devices are subject to availability.

1. Pakej MegaJimat is made available to all new and existing Postpaid Customers of CelcomDigi with the following eligibility:

   1.1. 18 years old and above;

   1.2. Malaysians only;

   1.3. Customer is on any of the following plans:
   a) CelcomDigi Postpaid 5G 80 2026;
   b) CelcomDigi Postpaid 5G 100 2026;
   c) CelcomDigi Postpaid 5G 120 2026;
   d) CelcomDigi Postpaid 5G 140 2026;
   e) CelcomDigi Postpaid 5G 160 2026[1];
   f) CelcomDigi Postpaid 5G 190 2026[1];
   g) CelcomDigi One Pro 2026[1]; or
   h) CelcomDigi One Ultra 2026[1]

   Note:
   [1]The plan shall be made available from 1 November 2026 onwards.

   1.4. All Customers are subject to CelcomDigi's credit assessment and internal eligibility criteria, as determined at CelcomDigi's sole discretion. CelcomDigi reserves the right to reject any application without assigning any reason.

2. Pakej MegaJimat is available for the following categories:

   2.1. New and existing Customer;

2.2. Mobile Number Portability (MNP);
2.3. Change of Plan;
2.4. Prepaid-to-Postpaid.

3. The Advance Payment shall be credited as a bill rebate to the Customer's monthly bill over a period of ten (10) consecutive months, commencing from the first bill cycle after successful activation. The rebate is non-transferable, non-refundable, and not exchangeable for cash.

4. Only Customers who subscribe to plans as listed under Clause 1.3 are eligible to sign up for Pakej MegaJimat. For the avoidance of doubt, eligibility shall always be assessed in the name of the Customer registered under the Principal Line.

5. New Customers who sign up for CelcomDigi Postpaid 5G 120 2026 with Pakej MegaJimat shall entitle to a monthly bill rebate of RM10 for six (6) consecutive months, commencing from the first bill cycle after successful activation.

6. This promotional rebate is non-transferable, non-refundable, not exchangeable for cash, and is not applicable to Change of Plan, Mobile Number Portability (MNP), Prepaid to Postpaid, or existing customers, unless otherwise stated by CelcomDigi.

7. All successful registrations cannot be cancelled. No refund will be entertained, and an early termination fee will be imposed for Customers terminating prematurely. The early termination fee is calculated based on the remaining Monthly Commitment Fee of the contract tenure.

8. During Pakej MegaJimat contract tenure, Customers shall not be allowed to downgrade his/her plan to a lower value plan. Any downgrade request shall be deemed as an early termination and subject to Clause 7.

9. Customers are allowed to sign up for a maximum of two (2) Pakej MegaJimat contracts per NRIC, with one (1) contract per MSISDN only.

10. Customer accepts and acknowledges that CelcomDigi reserves the right to block the device / IMEI when:

10.1. Device reported as lost and stolen.
10.2. Suspected of fraud or found to have committed fraud.
10.3. Overdue payments.

11. Customers expressly and knowingly agree and consent to permit CelcomDigi (including any third-party vendor, or representative who provide services) to make disclosures and provide notices to the Customer in electronic form, including but not limited to e-mail and text messaging, instead of providing such notices and disclosures in hardcopy by post mail. The Customer consents and agrees that the Customer's agreement herein shall relate to all forms, disclosures, and notices required under applicable law and shall remain valid until such time as the Customer may exercise the Customer's right to revoke this consent by notifying CelcomDigi.

12. Customers accept and acknowledge that the device is subject to the device manufacturer's standard warranty and CelcomDigi shall not be responsible and/or liable for the device and/or for any loss and/or damage whatsoever suffered by the Customer and/or any other party in respect of the device. CelcomDigi is not responsible for replacing Customer’s device or any part thereof that is lost, stolen, damaged or defective which is not covered under the manufacturer's warranty. The Customer shall be responsible for the repair and maintenance of the device. Should a defect or fault fall within the ambit of the manufacturer's warranty, repairs shall be subject to the applicable warranty issued by the device manufacturer.