

The Agentic GBS Blueprint

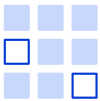
by Hypatos

A Practical Approach

From AI ambition to Agentic GBS

Hypatos

GBS Has Outgrown Traditional Automation



Volume is volatile.
Exceptions are the norm.



Unstructured data is now the
system of record.



Value-adding services have been
added to transactional work

The question isn't whether to transform.
It's how to do it quickly, effectively and
with clear ROI.

A Strategic Blueprint for Designing Your Agentic GBS

Not a demo. A strategic advisory engagement.

We help you answer:

- Where to start (and where not to)?
- Which use cases deliver real ROI?
- How to phase adoption without disruption?
- How to align executives and operators?

“Agentic GBS is not about productivity tools or incremental automation. These agents act as co-workers, handling entire end-to-end processes and collaborating with humans”



Uli Erxleben

Founder & CEO at Hypatos

How We Design Your Agentic GBS

From strategic clarity to a board-ready roadmap in three sessions.

1

Session 1 — Align

Focus:

- Current state
- Priorities
- Constraints

Outcome:

A shared view of where value is leaking and what success looks like

2

Session 2 — Design

Focus:

- Use cases
- Agentic operating model
- Phased roadmap

Outcome:

A clear starting point, sequenced plan, and defensible value case

3

Session 3 — Deliver

Blueprint delivered

Focus:

- Target architecture
- Rollout plan
- Governance

Outcome:

An Agentic GBS Blueprint designed to support executive alignment and confident action



What You'll Walk Away With



GBS Opportunity Map

Visual view of friction, exceptions, and ROI



Prioritized Use Case Portfolio

Ranked by impact and time-to-value



Agentic Architecture Blueprint

How agents scale across P2P, O2C, R2R, H2R



Phased Adoption Roadmap

Plan with risks and decision gates



Business Case & Metrics

Cost, quality, risk, and ROI



Change Management Essentials

Reduce resistance and empower human-AI collaboration

Designed to align leadership.

Yours to keep. Vendor-agnostic.

Why Hypatos?


The Blueprint is grounded in how Agentic GBS systems are actually built and run.



Agentic Native




Agentic from the ground up, not OCR re-branded.

- ✓ Enables true end-to-end task execution and ownership.
- ✓ Embedded decisioning with human-defined instructions.
- ✓ Human-on-the-loop governance and auditability.
-  **\$103B in transactions processed annually by Hypatos AI agents.**



Bespoke to GBS


Built for real Global Business Services operating models.

- ✓ Designed for multi-function GBS areas (finance, HR, and operations)
- ✓ Designed for high-volume, variable, exception-heavy work.
- ✓ Enterprise-grade governance, security, and global delivery.
-  **Up to 20× productivity gains and 100× faster end-to-end processing.**



Value-Driven Expertise

Trusted by top consulting, analyst, and the Fortune Global 500.

- ✓ ROI-first use case prioritization.
- ✓ Phased adoption without operational disruption.
- ✓ Measurable cost, capacity, and compliance impact.
-  **Proven ROI in 6 months or less.**

Hypatos

Schedule Your Agentic GBS Blueprint

A no-obligation strategic planning session designed to provide clarity on what Agentic GBS means for your organization; and how to get started with confidence.



Time Commitment:

Three sessions



Strategic engagement for qualified enterprises

Let's Design Your
Agentic GBS Together

Scan to schedule:



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