

Your AR workday handled by *agents and people*.

Agents orchestrate the work, people supervise and measure.



Where the hours go	Who takes it over
Cash application	Cash application agent
Remittance handling	Remittance agent
Deductions, short payments	Deduction agent
Disputes	Dispute agent
Collections correspondence	Collections agent
Customer statements	Statement agent
Write-offs and escalations	People

End-to-end work completion, beyond the dunning run

The ERP issues invoices and reminders. Collection stays manual. Workforce orchestration measures the hours of AR work absorbed.

Remittance agent

Read remittances from PDF, email text, portals and bank lines.

Remittances

Deduction agent

Code short payments with reason codes, evidence and credit notes.

Short payments

Collections agent

Run reminders, promises to pay and statements in the system.

Collections

Payment advices *reconciled*.

- Insurer payment advices reconciled automatically.
- 1.8M invoices, 15,000 suppliers, SAP.
- 90 days to a live pilot.



Any format

remittances read on arrival

Line by line

payment advices reconciled

Remittance to cleared item, *end-to-end*



Receive

Brightline Pharmacies pays invoice 90017731 short by \$4,120.



Understand

The agent reads the payment advice and finds the deduction.



Reconcile

Promotion agreement P-441 covers a Q3 rebate of \$4,120.



Act

REM-55031 opened with evidence and a proposal.



Decide

Collections for region East accepts.



Post

Cash applied, credit note issued, item cleared.

WORK ITEM · REM - 55031

CUSTOMER

Brightline Pharmacies Inc.

DEDUCTION

\$4,120 vs invoice 90017731

EVIDENCE

Promotion agreement P-441,
Q3 rebate

PROPOSAL

Accept, issue credit note, clear item

OWNER

Collections · Region East

Accept

Escalate

Integration architecture:

Orchestration

Work items:

REM-55031

REM-55034

Hypatos Workflow

ServiceNow

Jira

Slack

MS Teams

Completion



AI Agent Studio



Hypatos Insights



Remittance agents



Cash application agents



Deduction agents

Integration

Document Ingestion:



E-mail



Portals



Bank Files



Master Data



Open items



Agreements

Execution



Cash application



Clearing



Credit notes