

AUTOMATING MILEAGE VERIFICATION IN MOTOR INSURANCE

GPI Member of Vienna Insurance Group, one of the leading insurance companies in Georgia and one of the leading players in the motor insurance market, continuously invests in digital transformation and customer-oriented innovation.

Alongside comprehensive insurance coverage, GPI offers insured customers a full vehicle care ecosystem, including fast claims handling, partner service networks, vehicle maintenance benefits, and digital self-service solutions designed to simplify the customer experience.

As part of its ongoing focus on operational excellence and process automation, GPI uses InstaCover's AI-driven vehicle inspection technology to automate vehicle data capture during its inspection process.

Before InstaCover was implemented, customers typically sent dashboard photos manually before a policy was issued. Sales teams then read the odometer value from the photo and entered the mileage manually into internal systems. While this process worked, it relied on manual transcription, which required additional effort and left room for occasional human errors.

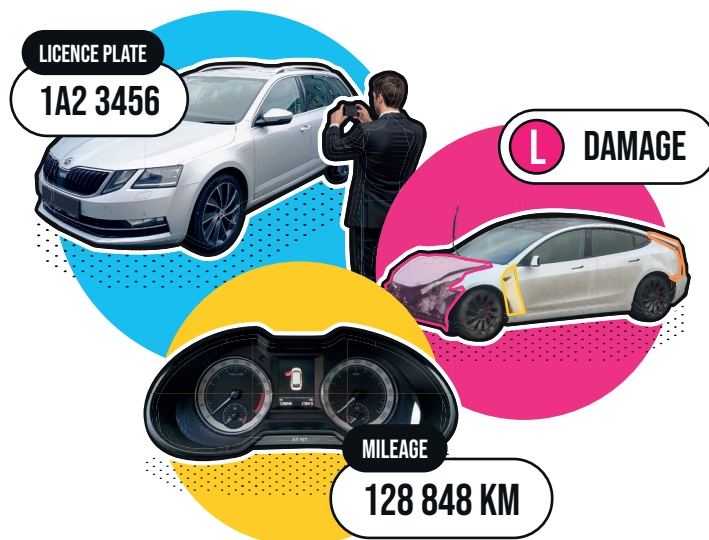
After integrating InstaCover, the inspection process became **fully digital**. Customers now complete a guided vehicle inspection using their smartphone.

InstaCover's AI **automatically analyzes** the captured images and **extracts key vehicle information**.



THIS INCLUDES

- Vehicle brand & License plate recognition
- Automated damage detection
- Automatic odometer detection & mileage reading



The verified mileage and other extracted vehicle data are automatically inserted into GPI's internal systems, **eliminating the need for manual transcription.**

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Processes that previously required manual validation and data entry are now automated and photo-verified. InstaCover has reduced errors, saved time, and improved the efficiency of our internal operations

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GIORGI MURVELASHVILI

Product Development Manager,
GPI – Member of Vienna
Insurance Group

AS A RESULT, GPI BENEFITS FROM:



More accurate
vehicle data



Less manual work
for internal teams



Reduced risk
of human errors



Higher operational efficiency
through process automation

