

Supplementary Sheet „Technical Requirements“

Version 2.0, as from: 2024-12-01

To use the web-based Flexopus platform, the following technical conditions are required:

1. A working and **stable internet connection**.
2. A **common internet browser**, for example Google Chrome, Mozilla Firefox, Microsoft Edge, Opera or Safari. Microsoft Internet Explorer is explicitly not supported and is even blocked by us for security reasons.
3. The use of the respective **current browser version** is required. The users – and as superordinate responsible parties the contractual partners – must ensure that browser updates are carried out on time and regularly on the devices used.
4. **Technically necessary cookies** must be accepted to use the application.
Note: The application explicitly does not use or store tracking and marketing cookies.
5. In order to use the single sign-on functions, it is required that the **SSO interface** between the respective identity provider (e.g. Microsoft Entra) and the Flexopus infrastructure is **not blocked** in terms of network technology.
6. If **TLS inspection** is used, it is assumed that the contract partner's IT ensures that the traffic is not blocked, altered, or decrypted in a way that interferes with secure communication. Responsibility for proper configuration and maintenance of the TLS inspection lies solely with the contract partner.
7. For **email** delivery, it is assumed that the emails are **not blocked** by the internal IT (e.g. by firewall, spam filter) and that the mailboxes exist.
8. For the delivery of emails, it is also assumed that the contract partner has correctly configured the **DNS records** such as **DKIM** on the part of the domain provider. This configuration is independent of Flexopus but must be correct to ensure reliable email delivery. Flexopus will configure DKIM if the contract partner does not want a custom SMTP solution.
9. For security reasons, Flexopus supports the so-called **SameSite Cookie Policy**. This “state of the art” setting does not allow authorization to be carried out through an embedded iFrame. This means that the use of the application in a classic iFrame is not permitted. More information about the [SameSite Cookies Policy](#).
10. The use of **JavaScript** must be **enabled**.
11. The following OS systems are supported for the installation of Flexopus as a **mobile progressive web app (PWA)**: **Android** and **iOS**. PWA push notifications are only supported on Android devices.
12. Flexopus is also available on Android (Google Play Store) and iOS (App Store), as well as an app for Microsoft Teams and Webex. The apps can be centrally provided via Microsoft AppSource, the Webex App Hub, or Mobile Device Management (MDM) solutions and automatically installed on users' devices.

The technical requirements shall be updated regularly, in particular considering security-relevant aspects. Changes will be communicated to the customers with an appropriate lead time.