



# HOLIDAY CAMPS

## A Parents' Guide

RB Holiday Camps



Ofsted  
Registered





# RB Holiday Camps

Thank you for choosing RB Holiday Camps as your childcare provider this school holiday.

Our mission is to orchestrate extraordinary holiday camps with an unwavering commitment to trust and safety. Each programme is a testament to our professionalism, designed to deliver excellence and unforgettable fun. Our dedicated team ensures every activity, from sports to crafts, is engaging and fosters friendships and a lasting love for physical activity.

## Who are RB Holiday Camps?

RB Holiday Camps are part of the RB Education Group, providers of first-class physical activity programmes throughout the Blackcountry. Established in 2008, RB Holiday Camps are recognised as a leading provider of Ofsted registered school holiday childcare in the Blackcountry. With the aim to provide high-quality sport and activity focused childcare, RB Holiday Camps is an affordable, flexible and safe solution.

### Collecting your child early

If you need to pick your child up before 3.30pm, please ensure that the coordinator is made aware of this at registration as to comply with the Ofsted regulations our gates/doors remain locked until 3.30pm.

## What happens at registration?

The registration area is signposted at each RB Holiday Camps Camp venue (you can also see the detailed venue information at the end of this guide). We ask you to register at least 10 minutes prior to the pre-booked start time.

Our camp coordinator will be at the sign-in desk to ensure your child is signed in and to answer any questions you may have. Please bring your booking confirmation with you when signing in your child.

The coordinator will point you towards the phone number to contact the camp directly should you need to at any point during the day. If another adult will be collecting your child please inform the coordinator and ensure the adult collecting your child knows the collection password. If you have not set a collection password on booking, you can do this on sign in with the camp co-ordinator. If you need to collect before the expected sign out time, please let the coordinator know. Once your child is signed in, a member of the team will show you where to leave any bags and coats.

## What should my child bring?

As your child will be active and running around for most of the day, they will need to bring the following:

- A refillable bottle – water is available at all our sites
- A packed lunch – please avoid sending your child to camp with nuts or any items that could contain nuts (please note we cannot refrigerate any food items)
- Healthy snacks – as well as lunchtime, your child will have two breaks throughout the day to have a snack
- Sun cream – to help avoid sunburn in the summer months we ask you to provide your child with sun cream and ensure they know how to apply it
- Clothing – we advise that you send your child with an additional set of clothing, just in case!

## What NOT to bring?

Please avoid bringing any nuts or items containing nuts

- Mobile phones, tablets and all other electronic items - we will be too busy to need them!
- Sports equipment - we will provide this
- Any valuables, such as watches or jewellery

**All RB Holiday Camps camps are nut allergy aware. Please avoid sending your child to camp with nuts or any items that could contain nuts. Thank you for helping us keep children safe!**

## What should my child wear?

As we will be running around and taking part in physical activity, we suggest they wear loose, comfortable clothing and correct footwear that is appropriate to the weather and the activity they are taking part in.

## What happens if my child has an accident?

All our RB Holiday Camps team members are trained first aiders, so you can rest assured that your child is in safe hands should an accident occur. We will deal with any minor accidents on site. The accident will be recounted in an accident report form which we will show you on collection of your child that will need you to check and sign.

## Are RB Holiday Camps Ofsted registered?

All our venues are registered with Ofsted and the RB Holiday Camps team endeavour to keep our high standards. The Ofsted registration number for your chosen venue is provided below in the venue specific information.

## What happens if my child has a medical condition?

We want to make sure we give you and your child the best and safest experience possible while at an RB Holiday Camps Camp. To make this happen, we need to be aware of any pre-existing medical conditions and any additional information when you make the booking.

If your child requires medication during their day at camp, please bring this to the attention of the camp coordinator upon arrival as you are required to complete a short Adminstrating Medication Form.

All information regarding your child's medical needs will be treated in the strictest confidence.

## What should I do if I have a safeguarding or welfare concern?

We take all safeguarding and welfare concerns seriously. If you have any concerns about your child's experience at one of our settings, please contact our welfare team directly at [welfare@rbgymandsport.co.uk](mailto:welfare@rbgymandsport.co.uk).

## What if my child's behaviour is inappropriate?

At RB Holiday Camps, we encourage and reward positive behaviour and deal with inappropriate behaviour firmly and fairly. We always have the RB Holiday Camps 'Code of Behaviour' on display, and staff will explain to the children what is expected of them throughout the day regarding their behaviour.

Any behavioural problems will be dealt with as they arise, but in serious or persistent cases you will be contacted. If your child has any additional requirements or needs, please do let us know as we want every child to have the best possible time with us. All disclosures will be dealt with the strictest confidence.

## Do you accept childcare vouchers?

Yes, we do! As an Ofsted registered provider, we can offer this excellent benefit. To book using childcare vouchers just follow our simple online booking process and select the 'pay by childcare voucher/choices' option at the payment page. If you need any assistance, call our office and a member of our team will be able to help you.

## What happens if I'm late picking up my child?

We understand that sometimes you may be running a little late, don't panic. Just contact the RB Holiday Camps coordinator on the number provided on the contact card and let them know. If you are unable to contact them on the mobile, please call the office on 0121 695 1394 and we will be able to help.

Please note that unfortunately due to staffing, a small charge will be incurred for delays of more than 15 minutes after the pre-booked collection time. For more information on this, see our Terms and Conditions.

### Collecting your child early

If you need to pick your child up before 3.30pm, please ensure that the coordinator is made aware of this at registration as to comply with the Ofsted regulations our gates/doors remain locked until 3.30pm.



## Balance-ability Learn to Ride Course

### What does my child need to bring?

All equipment; helmets, balance bikes and pedal bikes are provided on the course for your child to use. However, we do encourage all children to bring their own helmet if they own one.

### Does my child need to bring a pedal bike?

RB Holiday Camps provide pedal bikes for the duration of the course, however if your child would like to bring their own bike then yes, feel free to do so. However all stabilisers must be taken off the bike before attending the course. Children who bring their own pedal bike do so at their own risk, RB Holiday Camps will not be liable for any damage of personal bikes.



## Venues

At all our venues, parents have the option to book the following times.

Timings	Standard Prices	5 Day Early Booking Offer*
<b>Long Day</b> 8am - 6pm	<b>£40 day / £200 week</b>	<b>£180</b>
<b>School Day</b> 9am - 3.30pm	<b>£30 day / £150 week</b>	<b>£135</b>
<b>Half Day**</b> 8am - 12pm 12.30pm - 4.30pm	<b>£22.50 day / £112.50 week</b>	<b>£101.25</b>
<b>Half Day**</b> 9am - 12pm or 12.30pm - 3.30pm	<b>£20.50 day / £102.50 week</b>	<b>£92.25</b>
<b>Balanceability: Learn to Ride</b> 8am - 12pm (Ages 4 - 10)	<b>£150 week</b>	<b>£135</b>
<b>Balanceability: Learn to Ride</b> 8am - 6pm (Ages 5 - 10) To include multi-sports	<b>£200 week</b>	<b>£180</b>

\*Early booking offer expires 3 weeks prior to camp

\*\*4 year olds can only book half day camps

**8am - 6pm**

## Hallfield School

Ofsted Reg No. 2792061

### Address

Hallfield School,  
48 Church Road,  
Edgbaston,  
Birmingham,  
B15 3SJ

### Co-ordinator Contact

07453587046

This number will only be  
available for the duration of  
the RBSA Camps holiday period

### Where to register

Registration will be open 10 minutes prior to the pre-booked start time. For the registration and sign out area: Enter via the main car park entrance gates on Church Road. Follow the signs and walkway towards the left hand gate, where you will see our camp sign. Continue down the walkway until you see our camp flag, sign in via the pre prep hall. Our Camp Co-ordinator will be on the sign in desk to greet you.

Sign out is at 12.00pm (1/2 day am), 3.30pm (School day / 1/2 day pm) and 4.30pm (1/2 day pm). Children on the Long Day camp can be signed out anytime between 3.45pm and 6pm (long day).

**8am - 6pm**

## Hurst Green Primary

Ofsted Reg No. 2609146

### Address

Hurst Green Primary School,  
Narrow Lane, Halesowen,  
West Midlands,  
B62 9NZ

### Co-ordinator Contact

07447042700

This number will only be  
available for the duration of  
the RBSA Camps holiday period

### Where to register

Registration will be open 10 minutes prior to the pre-booked start time. For the registration and sign out area:

Register via the main car park gates on narrow lane. Walk through the gates to the main playground and enter via the door on the left hand side. Our Camp Co-ordinator will be on the sign in desk to greet you.

Sign out is at 12.00pm (1/2 day am) and 3.30pm (School day / 1/2 day pm) Children on the Long Day camp can be signed out anytime between 3.45pm and 6pm (long day).

**8am - 6pm**

## St Catherine's C of E Primary

Ofsted Reg No. 2732126

### Address

Marlpool Lane,  
Kidderminster,  
Worcestershire,  
DY11 5HP

### Co-ordinator Contact

07846436074

This number will only be  
available for the duration of  
the RBSA Camps holiday period

### Where to register

Registration will be open 10 minutes prior to the  
pre-booked start time. For the registration and sign out  
area:

Enter via the main school car park and walk towards the  
rear entrance of the school, our camp co-ordinator will  
be there to open the doors and sign you in.

Sign out is at 12.00pm (1/2 day am) and 3.30pm (School  
day / 1/2 day pm) Children on the Long Day camp can be  
signed out anytime between 3.45pm and 6pm (long day).

**8am - 6pm**

## St Joseph's Primary

Ofsted Reg No. 2545398

### Address

Lea Vale Rd,  
Stourbridge,  
West Midlands,  
DY8 2DT

### Co-ordinator Contact

07737963739

This number will only be  
available for the duration of  
the RBSA Camps holiday period

### Where to register

Registration will be open 10 minutes prior to the  
pre-booked start time. For the registration and sign out  
area:

Enter the school gates via the car park on Albemarle Rd.  
Walk to the main reception and our Co-ordinator will be  
there to open the double doors and sign you in.

Sign out is at 12.00pm (1/2 day am), 3.30pm (School day /  
1/2 day pm) and 4.30pm (1/2 day pm). Children on the  
Long Day camp can be signed out anytime between  
3.45pm and 6pm (long day).



# HOLIDAY CAMPS



**Childcare Vouchers Accepted**  
**Book online at [rbholidaycamps.co.uk](http://rbholidaycamps.co.uk)**