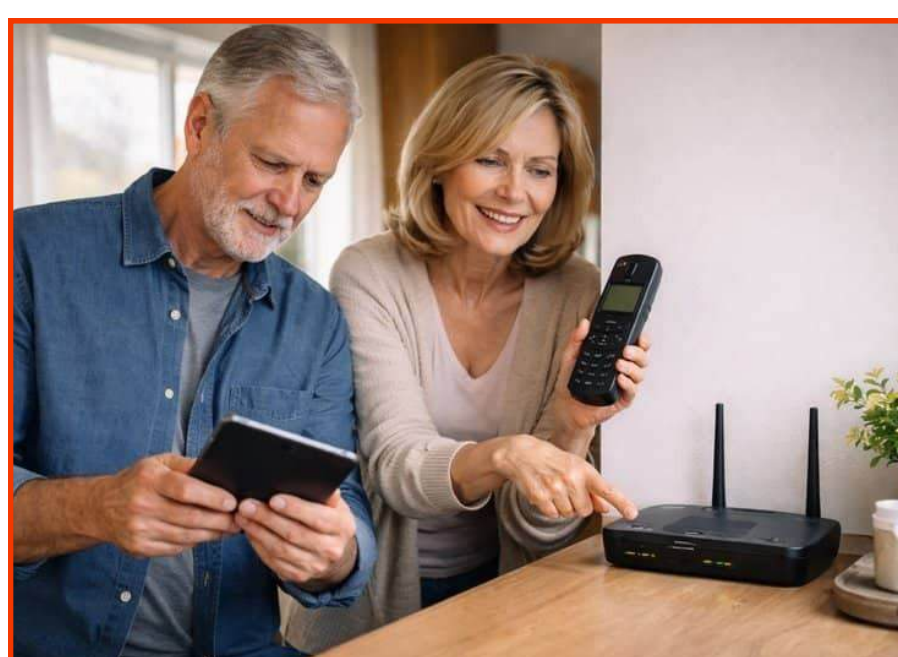


# 4

## Things to Expect in Your First Week With VoIP

### Day 1: A Quick and Simple Setup

On day one, you'll get your VoIP adapter or device and plug it into your internet modem or router. That's usually the most "technical" part of the process. While setting up new technology can feel daunting, with most VoIP phones, installation is as easy as plugging in a phone charger.



### Day 2–3: Checking the Basics

Now that your phone's up and running, the next day or two is a great time to explore a few of the basic features. You might want to register your 911 address, set up your voicemail, get your contacts in order, and take it for a test drive. If you're helping a senior or less tech-savvy family member get started, walk them through how the phone rings, how to check voicemail, and what to do if a suspicious number shows up.



### Day 4–5: Everything Starts to Feel Normal

By midweek, most of the adjustment period is over. You've likely stopped thinking about whether it's working, because it simply is. Nothing feels different, and that's the point. One of the best perks of a VoIP phone service is the built-in spam call protection. These settings are enabled by default and use an up-to-date database of spam numbers to block or flag calls.



### Day 6–7: Set It and Forget It

By the end of the first week, your VoIP home phone should feel like it's always been there. You're no longer thinking about "the new phone." It's just your phone, only now with fewer nuisance calls, clearer audio, and often a lower bill. Best of all, there's no need to learn anything new. You're using the same phone habits you've always used; everything just works a little better now.



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