



Quality and Information Security Policy

Objective: Hexa Consulting is committed to providing technology consulting and digital transformation services, including outsourcing and training solutions, while ensuring the information security of all our clients and partners, in compliance with ISO 9001, ISO 27001 standards and applicable legislation.

Quality

Customer Satisfaction: We place customer satisfaction at the core of our operations, continuously striving to understand and exceed expectations.

Continuous Improvement: We maintain a quality management system that fosters ongoing improvement and effectiveness across our processes, products, and services.

Compliance: We ensure all services meet applicable legal, regulatory, and contractual requirements.

Empowerment: We invest in the continuous development of our employees' skills, promoting a culture of excellence.

Social and Environmental Responsibility: We uphold responsible practices toward the environment and society.

Information Security

Confidentiality: Information is accessible only to authorized individuals and protected against unauthorized access.

Integrity: We guarantee the accuracy and completeness of information and its processing methods.

Availability: We ensure that information and systems are available whenever needed.

Risk Management: We apply a systematic approach to identify, assess, and treat information security risks.

Compliance: We comply with all applicable laws, regulations, and standards, including ISO 27001.

Responsibilities

Top Management: Senior leadership plays an active role in guiding the quality and information security management system, ensuring this policy is not only established and maintained but also embedded in daily operations. Management commits to:

- Allocating the necessary financial, human, and technological resources;
- Participating directly in defining strategic objectives and evaluating performance;
- Promoting a culture of continuous improvement and accountability;
- Communicating progress and challenges regularly to employees and stakeholders.

Employees: All staff are responsible for complying with this policy and contributing to the ongoing improvement of our quality and information security systems.

Review: This policy will be reviewed whenever significant changes occur in our processes or regulatory environment.

To protect our clients' confidential and critical information, Hexa Consulting enforces rigorous hiring practices. In line with ISO 9001 and ISO 27001, candidates applying for roles involving access to sensitive information must present a current criminal record certificate. This ensures that employees meet our standards of integrity and reliability.

Lisbon, October 10, 2025

CEO

André Correia
