**SMS TERMS & CONDITIONS**

**Integrated Orthotics and Prosthetics**

**Effective Date:** October 30, 2026

**Last Updated:** November 2, 2026

## 1. SMS Messaging Program

By opting into SMS communications from Integrated Orthotics and Prosthetics ("we," "our," or "us") through our website, online forms, or other communication channels, you agree to receive text messages from our business.

Our SMS messaging program is designed to provide convenient communication regarding our orthotic and prosthetic services.

## 2. Types of Messages You May Receive

Depending on your interactions with our business and the consent you provide, SMS messages may include:

- Appointment confirmations and reminders.
- Appointment scheduling and rescheduling notifications.
- Updates regarding orthotic and prosthetic devices, orders, and services.
- Device fitting, delivery, and repair notifications.
- Customer service responses and follow-up communications.
- General service-related notifications and account communications.

Messages will be related to the services and communications you have requested or authorized.

## 3. Message Frequency and Rates

Messaging frequency may vary depending on your appointments, service requests, and interactions with Integrated Orthotics and Prosthetics.

Message and data rates may apply depending on your wireless carrier and mobile phone plan.

**4. Opt-Out Instructions**

You may opt out of receiving SMS text messages at any time by replying **STOP** to any text message you receive from us. You may also opt out by replying CANCEL, END, QUIT, UNSUBSCRIBE, or REVOKE, or by any other reasonable means, including calling or emailing us using the contact information below. We will honor your request promptly, and no later than 10 business days after we receive it.

After you opt out, you will receive one confirmation message indicating that you have been unsubscribed. You will no longer receive SMS messages from us unless you choose to opt in again.

**5. Assistance and Customer Support**

If you need assistance with our SMS messaging program, reply **HELP** to any message.

You may also visit our website at:

https://www.integratedop.com

Or contact us directly:

Phone: 913-341-2661

Email: Info@Deckeriop.com

**6. Privacy Policy**

Your privacy is important to us. We do not sell or share SMS consent, mobile phone numbers, or SMS opt-in information with third parties or affiliates for marketing or promotional purposes.

For additional information about how we collect, use, and protect your personal information, please review our Privacy Policy:

https://www.integratedop.com/privacy-policy

**7. Consent to Receive Messages**

By providing your mobile phone number and affirmatively opting into SMS communications, you authorize Integrated Orthotics and Prosthetics to send

you text messages related to the services and communications described in these Terms & Conditions.

Consent to receive SMS messages is not a condition of purchasing any goods or services.

You may withdraw your consent at any time by replying **STOP** or by any other reasonable means described in Section 4.

**8. Carrier Disclaimer**

Wireless carriers are not liable for delayed or undelivered messages.

Message delivery is subject to effective transmission by your wireless carrier and other factors outside our control.

**9. Changes to These Terms**

Integrated Orthotics and Prosthetics reserves the right to update or modify these SMS Terms & Conditions at any time. Any changes will be posted on this page with an updated effective date.

Continued participation in our SMS messaging program after changes are posted constitutes acceptance of the updated terms. However, we will not send you new types of messages, such as marketing or promotional messages, without first obtaining your separate consent.

**10. Contact Information**

**Integrated Orthotics and Prosthetics**

Address: 10409 W 84th Terrace, Overland Park, KS 66214

Website: https://www.integratedop.com

Phone: 913-341-2661

Email: Info@Deckeriop.com