



Travel Insurance: Post, Tag and Win!

Terms and Conditions

Travel Insurance: Post, Tag and Win! ("Campaign") is organised by Generali Insurance Malaysia Berhad ("the Company") and shall be subjected to the terms and conditions herein ("Terms and Conditions"). By participating in this Campaign, you are deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein.

1. Eligibility

- a. This Campaign is open to all individuals residing in Malaysia, including the Company affiliates, except non-Malaysian citizens, employees of Generali Group of companies and their associates or subsidiaries, intermediaries, agents, or anyone connected or involved in the administration of this Campaign ("Participants").
- b. The Participants must be aged eighteen (18) years and above.
- c. Participants must provide a valid email address and mobile number to enable notification, winner verification, and prize delivery arrangements.

2. Campaign Period:

- a. This Campaign shall commence from 1st October 2025 to 11th December 2025, both dates inclusive unless notified otherwise ("Campaign Period").
- b. Entries received after the Campaign Period will not be considered.

3. Campaign Mechanism

Participation in this Campaign is subject to the following criteria:

- a. Purchase a **VIP travel insurance plan** through <https://direct.generali.com.my/products/travel-insurance/get-quote> during the Campaign Period.
- b. Submit an online form [form link] with the following:
 - Your travel insurance policy details
 - What you will do with your new iPhone if you win
 - Tell us about your dream holiday
- c. Share your purchase and tag 2 of your friends on social media with hashtag:
 - #TravelLikeAVIP
 - #GeneraliMalaysia

4. The Prizes

Prize Category	Prize	Winners per Month
Instant Reward	RM20 Touch 'n Go Voucher	5,000
Weekly Grand Prize	Latest iPhone	4



- a. The Company reserves the right to alter, add, cancel or substitute the prize with an alternative of similar value at any time with or without prior notice.
- b. This Campaign is in no way sponsored or endorsed by Touch 'n Go or any brands related to the prizes.
- c. The prizes are neither transferable nor exchangeable for credit, cash, or any kind, whether in part or in full.
- d. The Company shall not be responsible for any issues, loss, or damages arising during prize transfer, or for the Winner's failure to claim the prize sent to them due to expiry of the prize or any other reason.

5. Winner Selection

- a. RM20 Touch 'n Go Voucher: All eligible participants who complete the campaign steps will receive this instant reward, subject to availability.
- b. iPhone Winners: Selected weekly based on:
 - The creativity and sincerity of their answer to "What will you do with your new iPhone if you win?"
 - The effort shown in their social media post, including tagging friends and sharing their purchase.
- c. Cash Prize Winners: One winner will be selected each month based on the originality and sincerity of their response to the prompt, "Tell us about your dream holiday." The selection criteria will be consistent with those applied to the iPhone prize.
- d. The selection process is completely unbiased and will be solely based on the panel of judges appointed by the Company.
- e. The Company's decision on the list of winners ("Winners' List") is final and binding. No further objection, feedback, correspondence, or appeal will be entertained.
- f. Each participant is only eligible to win one Grand Prize (either a Weekly Grand Prize or a Monthly Grand Prize) throughout the Campaign Period.

6. Winner Announcement

- a. The Winners' List will be announced on [campaign page URL] in the following month after the campaign period ends.
- b. All winners will be contacted via email ("Notification Email").
- c. Winners are required to acknowledge the Notification Email by replying to brian.soon@generali.com.my.
- d. Failure to acknowledge the Notification Email within fourteen (14) days from the from the date the email is sent ("Notification Date") may result in disqualification. The Company reserves the right to select winners from the pool of reserved winners as substitutes.
- e. If the prizes remain unclaimed within 14 days after receiving the Notification Email, the prizes will be forfeited without any liability on the part of the Company to the winners.
- f. Prizes will be delivered via email or arranged for physical collection, depending on the prize type. RM20 Touch 'n Go Vouchers will be sent via email to the winners' registered email addresses. Weekly Grand Prizes (Latest iPhone) and Monthly Grand Prizes (RM10,000 Cash for Holiday) will require physical collection. The Company will liaise directly with winners to coordinate the collection process. A photograph will be taken at the point of collection as proof of receipt.



7. Privacy

- a. All information, including personal data submitted to Generali Malaysia for the purpose of this Campaign will only be used for the purposes set out in accordance with these Terms and Conditions, the Personal Data Protection Act 2010 ("PDPA 2010") and Generali Malaysia's Privacy Notice, which is available <https://www.generali.com.my/data-privacy-notice>
- b. By participating in this Campaign, you hereby agree and consent that the Company is entitled to collect, process and use the personal data submitted for the purpose of the Campaign, including publishing the Participant's personal data (e.g. name and email address) for publicity, promotional and advertising purposes of the Campaign only, without the need for prior notification to the Participants.
- c. The Company makes it a priority to keep secure the personal data of individuals, and the said personal data in relation to the participation of this Campaign will be processed in accordance with PDPA 2010.

8. General Terms and Conditions

- a. The Company reserves the right to terminate, suspend, end, extend or amend the Campaign, without notice, and for any reason, including, without limitation, if Generali Malaysia determines that the Campaign cannot be conducted as planned.
- b. The Company reserves the right to exclude and/or disqualify any participant and/or submissions it deems inappropriate or non-compliant or suspected of tampering with the campaign submission, without prior notice or reason given.
- c. The Company shall not be liable for:
 - i. any loss, damage or injury (including death) in any manner whatsoever suffered or sustained by the Participants and/ or any person in connection with this Campaign (including but not limited to direct, indirect or consequential losses, loss of profit, income or goodwill), the use of any prize or any act or omission (whether negligent or not) of Generali Malaysia or its affiliates;
 - ii. any disruption, network congestion, malicious virus attack, unauthorised data hacking, data corruption, bug, tampering or unauthorized intervention, technical failure or other cause beyond Generali Malaysia's control that corrupt the administration, security, fairness, integrity or proper play of the Campaign; and/ or
 - iii. any condition caused by events beyond the control of the Company that may cause the Campaign to be disrupted or corrupted.
- d. Where applicable, all costs, fees and/or expenses incurred or to be incurred by the Winners in relation to the Campaign and/or to claim the prizes, which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs, are the sole responsibility of the winners.
- e. For the avoidance of doubt, the prizes are provided by the Company's suppliers. The Winners hereby acknowledge and agree that the Company excludes all warranty and/or liability in connection with the awarded prizes.
- f. Any enquiries and feedback directly and solely in relation to the prizes must be referred to producer or manufacturer (wherever applicable). The Company shall not be bound to deal with any enquiries and complaints in respect of the prizes and shall bear no responsibility for resolving such disputes or for the dispute itself.



- g. This Terms and Conditions shall prevail in the event of any inconsistency, conflict, ambiguity, or discrepancy arising out of the promotional content ("Facebook Posts/Ads") for the Campaign.
- h. The Terms and Conditions stated herein shall be governed by and construed under the laws of Malaysia.
- i. This Campaign is a sales promotion initiative and is independent of any insurance contract. Participation in the Campaign does not form part of the terms and conditions of any insurance policy and does not affect the premium, coverage, underwriting decision, or benefits of any insurance product purchased.

Any enquiries regarding the Campaign should be directed to brian.soon@Generali.com.my . For any other matters please reach out to Generali Customer Service for further assistance.

Email : customer.service.gi@generali.com.my

Phone : 1300-88-2121 or +603-3007 2121 . Monday to Friday: 8:45 AM to 5:00 PM (excluding public holidays)