



## Raya Reward-A-Ride Terms & Conditions

This Raya Raya Reward-A-Ride campaign (“Campaign”) is organised by Generali Insurance Malaysia Berhad (“Generali”). By participating in this Campaign, you are deemed to have read, understood and agreed to be bound by the terms and conditions stated herein (“Terms and Conditions”).

### Campaign Period

The Campaign shall commence from 16th March 2026 (starting at 0000 hour) to 19th April 2026 (ending at 2359 hour), both dates inclusive unless notified otherwise (“Campaign Period”).

### Eligibility

1. The Campaign is open to all Malaysians, except the employees of Generali Group of companies and their associates, or subsidiaries, intermediaries, agents or anyone connected or involved in the administration of this Campaign.
2. All participants must be aged eighteen (18) years and above.
3. All policyholders will be eligible to participate in the Campaign if the following criteria are fulfilled:
  - a. To purchase the Generali’s Motorcycle Insurance online through <https://direct.Generali.com.my/products/motorcycle-insurance/get-quote> (“Online Channel”).
  - b. To purchase the Generali’s Motorcycle Insurance within 16<sup>nd</sup> March 2026 – 19<sup>th</sup> April 2026.
  - c. To answer three quiz questions regarding Generali and road safety along with filling in the contact details at the contest page <https://online.generali.com.my/articles/raja-reward-a-ride>
  - d. At the end of the contest, every participant who has purchased Generali Motorcycle Insurance and answered the quiz questions correctly will be rewarded with Touch N’ Go eWallet vouchers.
4. Generali reserves the right to exclude and/or disqualify any participant and/or submissions it deems inappropriate or non-compliant or suspected of tampering with the Campaign submission, without prior notice or reason given.

### Winner Selection

1. Every new participant who has purchased Generali Motorcycle Insurance and successfully answered the three quiz questions correctly will receive a Touch N’ Go eWallet voucher.
2. A Participant may not win the prize more than once.
3. The prizes are non-transferable and cannot be exchanged for credit, cash, or any kind, whether in part or in full.
4. The winner selection process is completely unbiased and is on a first come, first served basis.
5. Generali’s decision on the winners’ list is deemed as final. No further objection, feedback, correspondence, or appeal will be entertained.

### Winner Announcement

1. All winners will be sent through the email address provided during their online purchase of the Generali’s Motorcycle Insurance within 30 days after the end of the Campaign. Participants must ensure that the email address provided during their online purchase is valid. It is the responsibility of the participants to ensure the correctness of details provided. Any message or notice sent shall be deemed as received by the participants.



## The Prizes

1. Each participant will receive Touch N' Go eWallet voucher based on their vehicle's premium as shown in the table below.

Premium Range	TNG Reward Amount
RM100 – RM150	RM10
Above RM150	RM15

2. Generali reserves the right to substitute the prize with a prize of similar value at any time without your consent.
3. If the prize remains unclaimed after 120 days after the participant's Touch N' Go eWallet vouchers were sent, the prize will automatically expire and be forfeited (without any liability on the part of Generali to participants and/or any person).
4. This Campaign is in no way sponsored or endorsed by all brands related to the prizes.

## Claiming of the Prize

1. All prizes will be sent to the corresponding participant's email address within 14 days after submitting their quiz answers and contact details.
2. Generali shall not be responsible for any issues, loss or damages arising during prize transfer.

## Use of Personal Data

1. All personal data provided by the participants to Generali for the purpose of this Campaign, shall be deemed to have been given with consent by the participants.
2. Generali may use, store, disclose or share your personal data and other confidential information, gathered from such information provided by the participants via our website for the purpose of this Campaign, to Generali's affiliates, business partners and associates.
3. By participating in this Campaign, you hereby agree and consent to Generali utilising your personal information such as contact details provided during your participation including email address or mobile number to contact you in matters related to this Campaign in terms of winner announcements and important contest updates.
4. Generali makes it a priority to keep secure the personal data of individuals, and the said personal data in relation to the participation of this Campaign will be processed in accordance with the relevant Personal Data law.
5. Please visit <https://www.Generali.com.my/data-privacy-notice> to review and read Generali's Privacy and PDP Policy. Participants acknowledge that they have read and accepted the Generali's Privacy and PDP Policy.

## Others

1. Generali reserves the right to terminate, suspend, end, extend or amend the Campaign, without notice, and for any reason, including, without limitation, if Generali determines that the Campaign cannot be conducted as planned.
2. Generali shall not be liable for:
  - a. any losses, damages or injuries (including death) in any manner whatsoever suffered or sustained by the participants and/or any person in connection with this Campaign (including but not limited to direct, indirect or consequential losses, loss of profit, income or goodwill), the use of any prize or any act or omission (whether negligent or not) of Generali or its affiliates;



- b. any disruption, network congestion, malicious virus attack, unauthorised data hacking, data corruption, bug, tampering or unauthorized intervention, technical failure or other cause beyond Generali's control that corrupt the administration, security, fairness, integrity or proper play of the Campaign; and/ or
  - c. any condition caused by events beyond the control of the Generali that may cause the Campaign to be disrupted or corrupted.
3. Where applicable, all costs, fees and/or expenses incurred or to be incurred by the winners in relation to the Campaign and/or to claim the prizes, which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs, are the sole responsibility of the winners.
4. For the avoidance of doubt, the prizes are provided by Generali's suppliers. The participants and/or winners hereby acknowledge and agree that Generali excludes all warranty and/or liability in connection with the awarded prizes.
5. Any enquiries and feedback directly and solely in relation to the prizes must be referred to producer or manufacturer (wherever applicable). Generali shall not be bound to deal with any enquiries and complaints in respect of the prizes and shall bear no responsibility for resolving such disputes or for the dispute itself.
6. Should there be any inconsistency, conflict, ambiguity, or discrepancy between Generali's promotional content for the Campaign and the Terms and Conditions, the Terms and Conditions shall prevail.
7. The Terms and Conditions stated herein shall be governed by and construed under the laws of Malaysia.

The Campaign is organised by:

Generali Insurance Malaysia Berhad  
27, Jln Sultan Ismail, Bukit Bintang,

50250 Kuala Lumpur,

Wilayah Persekutuan

Any enquiries regarding the Campaign should be directed to [brian.soon@Generali.com.my](mailto:brian.soon@Generali.com.my)