



Car Renewal Giftee Terms & Conditions

By participating in this Car Renewal Giftee (“Contest”) organised by Generali Insurance Malaysia Berhad (Company No.: 197501002042/23820-W) (herein referred to as “GENERALI”), you are deemed to have read, understood and agreed to be bound by the terms and conditions (herein referred to as “Terms and Conditions”) stated herein.

Contest Period

The Contest shall commence from 4th May 2026 (starting at 00:00 hour) to 31st July 2026 (ending at 23:59 hour) (“Contest Period”).

Eligibility

1. The Contest is only open to GENERALI Car Insurance policyholders residing in Malaysia (herein referred to as “Participants”). Individuals who are not allowed to participate in the contest include employees of Generali Group of companies and their associates, or subsidiaries, intermediaries, agents or anyone connected or involved in the administration of this Contest.
2. Participants must be aged eighteen (18) years and above at the date of entry.
3. All Participants will be eligible to participate in the Contest if the following criteria are fulfilled:
 - a. Existing Generali Car Insurance policyholders nearing policy expiry with a 38.33% No-Claim Discount (NCD) or higher.
 - b. Renewed their Generali Car Insurance policy online through <https://direct.generalicom.my/products/motor-insurance/get-quote> (“Online Channel”).
 - c. Renewed their Generali Car Insurance policy within the Contest Period.
 - d. Visit <https://online.generalicom.my/articles/motor-renewal-campaign> answer a quiz question correctly and provide their details such as full name, email address and vehicle registration number.
 - e. Every month, customers who have renewed their Generali Car Insurance policy through the email link, answered the quiz question correctly and submitted their details will receive Giftee vouchers from Giftee Platform based on their policy premium.
4. GENERALI reserves the right to exclude and/or disqualify any participant and/or submissions it deems inappropriate or non-compliant or suspected of tampering with the Contest submission, without prior notice or reason given.

Winner Selection

1. At the end of every month, the first 175 eligible Participants who have renewed their Generali Car Insurance policy, answered the quiz question correct and submitted their details will be deemed the winners (“Winners”).
2. Participants are limited to winning the prize only once per Car Insurance policy.
3. The prizes are neither transferable, nor exchangeable for credit, cash, or any kind, whether in part or in full.
4. The Winners selection process is completely unbiased and is on a first come, first served basis.
5. GENERALI’s decision on the Winners’ list is deemed as final. No further objection, feedback, correspondence, or appeal will be entertained.
6. The prize will only be awarded to the respective vehicle that is insured under the Winner’s name.

Winner Announcement



1. All Winners will be contacted through the email address used when purchasing the policy within thirty (30) days after the end of the Contest. Participants must ensure that the email address provided is active and correct. It is the responsibility of the participants to ensure the correctness of details provided. Any message or notice sent shall be deemed as received by the Participants.

The Prizes

1. Each Winner will receive an online voucher which can be claimed from a number of brands within Giftee which includes : Family Mart, FoodPanda, Touch N' Go eWallet, Shopee, Salad Atelier, Fuji Film, Juice Works, Lotus, Mykori, Haagen Dazs, Lazada, Mydin and Zalora. The amount is based on the policyholder's policy premium on the table below:

Policy Premium (RM)	Giftee Reward Amount
Below 800	RM50
Above 801	RM80

2. All prizes shall be sent to the Winner's email for them to register an account with Giftee along with the online voucher.
3. GENERALI reserves the right to substitute the prize with a prize of similar value at any time without prior notice to the Winner and the Winner's consent.
4. If the prize remains unclaimed within ninety (90) days after the announcement to the Winner was made, the prize will be forfeited (without any liability on the part of GENERALI to the Winners and/or any person).
5. This Contest is in no way sponsored or endorsed by all brands related to the prizes.

Claiming of the Prize

1. To claim the prize, Participants must reply to the email sent from brian.soon@generali.com.my or with accurate information requested, within thirty (30) days after receiving the email in Participant's inbox. After confirming the Participant's winning, the prizes will be given within 30 days.
2. GENERALI shall not be responsible for any issues, loss or damages arising during prize transfer.

Use of Personal Data

1. All personal data provided by the Participants to GENERALI for the purpose of this Contest, shall be deemed to have been given with consent by the Participants.
2. GENERALI may collect, use, process, retain, disclose and/or share your personal data and other confidential information, gathered from such information provided by the Participants via our website for the purpose of this Contest, to GENERALI's affiliates, business partners and associates.
3. GENERALI makes it a priority to keep secure the personal data of the Participants, and the said personal data in relation to the participation of this Contest will be processed in accordance with the relevant Personal Data law.
4. Please visit <https://www.generali.com.my/data-privacy-notice> to review and read GENERALI's Privacy and PDP Policy. Participants acknowledge that they have read, accepted and agreed to be bound by the GENERALI's Privacy and PDP Policy.



Others

1. GENERALI reserves the right to terminate, suspend, end, extend or amend the Contest, without notice, and for any reason, including, without limitation, if GENERALI determines that the Contest cannot be conducted as planned.
2. GENERALI shall not be liable for:
 - a. any loss, damage or injury (including death) in any manner whatsoever suffered or sustained by the participants and/ or any person in connection with this Contest (including but not limited to direct, indirect or consequential losses, loss of profit, income or goodwill), the use of any prize or any act or omission (whether negligent or not) of GENERALI or its affiliates;
 - b. any disruption, network congestion, malicious virus attack, unauthorised data hacking, data corruption, bug, tampering or unauthorized intervention, technical failure or other cause beyond GENERALI's control that corrupt the administration, security, fairness, integrity or proper play of the Contest; and/ or
 - c. any condition caused by events beyond the control of the GENERALI that may cause the Contest to be disrupted or corrupted.
3. Where applicable, all costs, fees and/or expenses incurred or to be incurred by the Winners in relation to the Contest and/or to claim the prizes, which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs, are the sole responsibility of the winners.
4. For the avoidance of doubt, the prizes are provided by GENERALI's suppliers. The participants and/or Winners hereby acknowledge and agree that GENERALI excludes all warranty and/or liability in connection with the awarded prizes.
5. Any enquiries and feedback directly and solely in relation to the prizes must be referred to producer or manufacturer (wherever applicable). GENERALI shall not be bound to deal with any enquiries and complaints in respect of the prizes and shall bear no responsibility for resolving such disputes or for the dispute itself.
6. Should there be any inconsistency, conflict, ambiguity, or discrepancy between GENERALI's promotional content for the Contest and these Terms and Conditions, the terms and conditions shall prevail.
7. The Terms and Conditions herein shall be governed by and construed under the laws of Malaysia.

The Contest is organised by:

Level 1, Menara Generali,

27 Jalan Sultan Ismail,

50250 Kuala Lumpur, Malaysia.

Any enquiries regarding the Contest should be directed to brian.soon@general.com.my