



Fuel Your Ride, Your Way Campaign Terms & Conditions

By participating in this Fuel Your Ride, Your Way Campaign ("Campaign") organised by Generali Insurance Malaysia Berhad (Company No.: 197501002042/23820-W) (herein referred to as "GENERALI"), you are deemed to have read, understood and agreed to be bound by the terms and conditions (herein referred to as "Terms and Conditions") stated herein.

Campaign Period

The Campaign shall commence from 13th July 2026 (starting at 00:00 hour) to 16th August 2026 (ending at 23:59 hour) ("Campaign Period").

Eligibility

1. The Campaign is only open to individuals residing in Malaysia (herein referred to as "Participants") with the exception of employees of Generali Group of companies and their associates, or subsidiaries, intermediaries, agents or anyone connected or involved in the administration of this Campaign.
2. Participants must be aged eighteen (18) years and above at the date of entry.
3. All Participants will be eligible to participate in the Campaign if the following criteria are fulfilled:
 - a. Purchase a Generali Motorcycle policy via Generali official estore ("Online Channel") through <https://direct.generalis.com.my/products/motorcycle-insurance/get-quote>
 - b. Complete the purchase within the Campaign Period.
 - c. Submit the redemption form at <https://online.generalis.com.my/articles/fuel-your-ride> with required details such as full name, email address and policy/reference number while answering 1 trivia question correctly within the Campaign Period.
4. GENERALI reserves the right to disqualify any Participant or submission deemed non-compliant to this T&C, invalid, or fraudulent, at its sole discretion. Such decision shall be final, and the Participant will be deemed disqualified from the Campaign.
5. Generali reserves the right to exclude and/or disqualify any participant and/or submissions it deems inappropriate or non-compliant or suspected of tampering with the Campaign submission, without prior notice or reason given.

Winner Selection

1. Every new participant who has purchased Generali Motorcycle Insurance and successfully answered the quiz question correctly will receive a Giftee voucher.
2. A Participant may not win the prize more than once.
3. The prizes are non-transferable and cannot be exchanged for credit, cash, or any kind, whether in part or in full.
4. The winner selection process is completely unbiased and is on a first come, first served basis based on submission date.
5. Generali's decision on the winners' list is deemed as final. No further objection, feedback, correspondence, or appeal will be entertained.

Winner Announcement

1. All participants will be contacted through the email address used when purchasing the policy.
2. All rewards will be sent to the email address provided within [14–30] working days after successful verification.
3. Participants must ensure that the email address provided is active and correct.



4. Any notice sent shall be deemed as received.

The Prizes

1. Each participant will receive Giftee voucher based on their motorcycle's premium as shown in the table below during Campaign Period.

Premium Range	Giftee Reward Amount
RM100 – RM150	RM20
Above RM150	RM25

2. Giftee voucher can be used to claim for a variety of brands. Full brand list at <https://portal.giftee-biz.asia/brands-collection>
3. All prizes shall be sent to the winner's email for them to register an account with Giftee along with the online voucher.
4. GENERALI reserves the right to substitute the prize with a prize of similar value at any time without consent.
5. If the prize remains unclaimed within ninety (90) days after the winner's announcement was made, the prize will be forfeited (without any liability on the part of GENERALI to participants and/or any person).
6. This Campaign is in no way sponsored or endorsed by all brands related to the prizes.
7. GENERALI shall not be responsible for any issues, loss or damages arising during prize transfer.

Use of Personal Data

1. All personal data provided by the participants to GENERALI for the purpose of this Campaign, shall be deemed to have been given with consent by the Participants.
2. GENERALI may collect, use, store, disclose or share your personal data and other confidential information, gathered from such information provided by the participants via our website for the purpose of this Campaign, to GENERALI's affiliates, business partners and associates.
3. GENERALI makes it a priority to keep secure the personal data of individuals, and the said personal data in relation to the participation of this Campaign will be processed in accordance with the relevant Personal Data law.
4. Please visit <https://www.generali.com.my/data-privacy-notice> to review and read GENERALI's Privacy and PDP Policy. Participants acknowledge that they have read and accepted the GENERALI's Privacy and PDP Policy.

Others

1. GENERALI reserves the right to terminate, suspend, end, extend or amend the Campaign, without notice, and for any reason, including, without limitation, if GENERALI determines that the Campaign cannot be conducted as planned.
2. GENERALI shall not be liable for:
 - a. any loss, damage or injury (including death) in any manner whatsoever suffered or sustained by the participants and/ or any person in connection with this Campaign (including but not limited to direct, indirect or consequential losses, loss of profit, income or goodwill), the use of any prize or any act or omission (whether negligent or not) of GENERALI or its affiliates;
 - b. any disruption, network congestion, malicious virus attack, unauthorised data hacking, data corruption, bug, tampering or unauthorized intervention, technical failure or other cause beyond



GENERALI's control that corrupt the administration, security, fairness, integrity or proper play of the Campaign; and/ or

- c. any condition caused by events beyond the control of the GENERALI that may cause the Campaign to be disrupted or corrupted.
3. Where applicable, all costs, fees and/or expenses incurred or to be incurred by the Winners in relation to the Campaign and/or to claim the prizes, which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs, are the sole responsibility of the winners.
4. For the avoidance of doubt, the prizes are provided by GENERALI's suppliers. The participants and/or Winners hereby acknowledge and agree that GENERALI excludes all warranty and/or liability in connection with the awarded prizes.
5. Any enquiries and feedback directly and solely in relation to the prizes must be referred to producer or manufacturer (wherever applicable). GENERALI shall not be bound to deal with any enquiries and complaints in respect of the prizes and shall bear no responsibility for resolving such disputes or for the dispute itself.
6. Should there be any inconsistency, conflict, ambiguity, or discrepancy between GENERALI's promotional Campaign for the Campaign and these Terms and Conditions, the terms and conditions shall prevail.
7. The Terms and Conditions herein shall be governed by and construed under the laws of Malaysia.

The Campaign is organised by:

Level 1, Menara Generali,

27 Jalan Sultan Ismail,

50250 Kuala Lumpur, Malaysia.

Any enquiries regarding the Campaign should be directed to brian.soon@generali.com.my